

CITY OF CHICOPEE



Virtual Open House *Survey Summary*

TIMELINE AND PURPOSE OF SURVEYS

The City of Chicopee hosted a Virtual Open House with community surveys on a variety of topics. The survey opened in September 2020 and stayed open through winter 2021 in order to hear back from as many people as possible. Why was it important to hear from so many Chicopee residents? All of your responses together tell a story about what Chicopee is like today and what it should be like in the future. The City is going to take this story and use it as the basic building block for Envision Our Chicopee: 2040. This plan will be built on what YOU had to say.

SURVEY TOPICS AND COMMON THEMES

There were a total of twelve different topic surveys for Chicopee residents to take to tell the City what their top issues and ideas were. The topics included: Historic and Cultural Resources, Land Use, Climate Change and Sustainability, Food Access, Natural Resources, Economic Development, Services and Facilities, Housing, Open Space and Recreation, Transportation and Mobility, Public Health and Social Services, and Energy. Below is a table of the number of individual surveys completed by topic and platform.

Table 1. Number of Surveys Completed

	ONLINE	PAPER
Housing	70	217
Historic and Cultural Resources	27	182
Land Use	77	260
Climate Change and Sustainability	33	176
Food Access	42	223
Natural Resources	33	262
Economic Development	109	565
Services and Facilities	154	245
Open Space and Recreation	70	225
Transportation and Mobility	29	497
Public Health and Social Services	38	252
Energy	28	222
TOTAL	710	3356
GRAND TOTAL	4066	

Many common trends emerged from the ideas and issues that were provided on the surveys. The following pages contain brief summaries of the most common themes in each topic. Comments provided in open-ended questions are detailed in the Appendix.



Photo Credit: City of Chicopee



Photo Credit: City of Chicopee

OPEN SPACE AND RECREATION

When survey respondents were asked, “What is your top issue related to Open Space and Recreation,” the following trends emerged. A significant number of respondents expressed the need to focus on safety and security in Chicopee’s parks, as well as on routes to parks and open space locations. Several respondents also said that there needs to be increased cleanliness, care, and maintenance of current parks and recreation spaces. Some respondents suggested adding more parks and green spaces throughout Chicopee, specifically focusing on increased recreation spaces. Many respondents said that there needs to be a focus on creating better accessibility to Chicopee’s parks and open spaces for seniors and those with disabilities. Several respondents expressed that there were not enough recreational activities for children, teens, and families, and that an increase in activities for those populations is very much needed. Many respondents expressed that they would love more walking, biking, and/or multi-modal paths throughout Chicopee. Lastly, several respondents said that there is a need fore more dog-friendly parks or even a dog park.

LAND USE

When survey respondents were asked, “What is your top issue related to Land Use,” the following trends emerged. A significant number of respondents expressed a want for revitalizing and redeveloping areas in Chicopee that have old and vacant buildings. Some areas and spaces mentioned include Chicopee Center, Uniroyal, and other old mills or factories. A significant number of respondents also expressed a want for more land conservation and protection, green space, and recreation spaces in contrast to growing development. Many respondents also expressed a want for encouraging new business and small business growth in the City, particularly in the downtown area. Some respondents expressed a need for more types of housing, specifically focusing on the need for more affordable housing, senior housing, and market-rate housing.

“Encouraging new businesses, in unused spaces...”

- Chicopee Survey Respondent

“I would like to see more green spaces incorporated into shopping centers instead of the little that there is now...”

- Chicopee Survey Respondent



Photo Credit: City of Chicopee



Photo Credit: City of Chicopee

NATURAL RESOURCES

When survey respondents were asked, “What is your top issue related to Natural Resources,” the following trends emerged. A significant number of respondents expressed concerns about maintaining clean air or overall good air quality in Chicopee. Many respondents expressed concern about maintaining clean water, especially concerning the Connecticut River. Respondents stated that the City needs to put more protections in place to protect the water supply and the River. Several respondents expressed a need for more enforcement around illegal dumping of trash or of large items around Chicopee, as well as a push for residents to do their part to keep the City clean. Many respondents also mentioned expanding the current City recycling program and providing more education on what can and cannot be recycled. Lastly, a significant number of respondents said that their top issue related to natural resources is making sure that the City is protecting, conserving, and adding more green and open space throughout Chicopee.



Photo Credit: City of Chicopee

PUBLIC HEALTH AND SOCIAL SERVICES

When survey respondents were asked, “What is your top issue related to Public Health and Social Services,” the following trends emerged. A significant number of respondents said that there needs to be more services focusing on providing help to seniors, to veterans, and to those with disabilities. Many respondents also expressed a need for increasing public awareness for what health and social services are currently available to the community in Chicopee. Some respondents expressed clean air to be an issue and that asthma has become a growing concern for many community members. Several respondents expressed concern over substance abuse in Chicopee. In addition, they called on the City to continue to support and expand preventative services and education for those with substance abuse issues. Many respondents also expressed that there should be support for more services such as youth centers, employment training, supportive housing, shelters, and support groups for those with special needs.

ENERGY

When survey respondents were asked, “What is your top issue related to Energy,” the following trends emerged. First, a significant number of respondents said that Chicopee should increase the use of renewable energy sources for public buildings, residential homes, commercial businesses, and industries. Specifically, the use of solar was mentioned the most out of all renewable energy sources. Many respondents said the cost of electricity was too high for them and was becoming unaffordable. Some respondents suggest that the City add more electric vehicle charging stations throughout Chicopee. Lastly, several respondents expressed that more education on energy saving and other incentives for residents and businesses to be more energy efficient should be provided by the City.

“This city should make a commitment to renewable energy...”

- Chicopee Survey Respondent

“Keeping our electric rates affordable...”

- Chicopee Survey Respondent



Photo Credit: City of Chicopee

PUBLIC SERVICES AND FACILITIES

When survey respondents were asked, “What is your top issue related to Public Services and Facilities,” the following trends emerged. First, many respondents said that the cost of their utilities, such as water and sewer, are too high and are becoming unaffordable. A majority of respondents said that there needs to be a focus on upgrading Chicopee Public Schools’ buildings, specifically the elementary school buildings. Many respondents also said more funding for Chicopee Public Schools is needed to help the City’s youth thrive. Several respondents expressed that the size of trash cans provided by the City are too small and that many would like to see an increase in the size or add additional trashcans per household. A number of respondents said that they love the Library and would like to see more money go towards supporting it and increasing its resources. Several respondents said that there should be an increase in funding for emergency services like the Fire and Police Departments. Lastly, many respondents said that several street repairs are needed throughout Chicopee and that more attention and funding is needed to address the issue.



Photo Credit: City of Chicopee



Photo Credit: City of Chicopee

HISTORIC AND CULTURAL RESOURCES

When survey respondents were asked, “What is your top issue related to Historic and Cultural Resources,” the following trends emerged. Several respondents said there should be an increase in the amount of cultural, art, and historic events or celebrations throughout the year in Chicopee. One event in particular, the Kielbasa Festival, was mentioned many times as a City favorite that should return. A significant number of respondents also expressed a desire for more promotion and education on what historic and cultural resources are in Chicopee. Many respondents suggested creating a museum dedicated to the history of Chicopee for current and future generations to learn from. Several respondents suggested increasing the restoration, preservation, and maintenance of historic buildings and homes but to also make it affordable. Some suggested that the City apply for grants or allocate more money towards this effort.

HOUSING

When survey respondents were asked, “What is your top issue related to Housing,” the following trends emerged. A very significant number of respondents said their top housing issue is the high cost of housing and the need for more affordable housing throughout Chicopee. Respondents mentioned the need for more affordable senior housing and low-income housing. Many respondents also mentioned property taxes being very high and exacerbating housing unaffordability. Respondents also mentioned that many homes are in poor condition or poorly maintained. Many suggested that there should be more resources and incentives to maintain or repair houses and apartment buildings. Several respondents also expressed concern over the lack of resources and services for those who are unhoused or who are at risk of being unhoused/homeless. Lastly, there were numerous concerns from some respondents about Chicopee having too big of a focus on affordable housing and that there could be negative consequences for the community from having more of it.

“I need more affordable housing options...”

- Chicopee Survey Respondent

“Keeping clean streets and maintenance of neighborhoods houses...”

- Chicopee Survey Respondent



Photo Credit: City of Chicopee



Photo Credit: City of Chicopee

CLIMATE CHANGE AND SUSTAINABILITY

When survey respondents were asked, “What is your top issue related to Climate Change and Sustainability,” the following trends emerged. A significant number of respondents said their top climate change and sustainability issue was the risk of more extreme weather, specifically around flooding and heat waves. Several respondents suggested an increased focus on emergency preparedness for extreme and severe weather. Many respondents said Chicopee needs to increase the use of renewable and clean energy to offset current pollution levels, specifically looking into solar, hydro and wind. Some residents did mention a worry that many forms of renewable energy are expensive, and that the City should investigate ways to make it more affordable. Several respondents suggested increasing green spaces and the tree canopy within Chicopee. Lastly, many respondents said education about climate change and sustainability are needed in the community and the schools.

FOOD ACCESS

When survey respondents were asked, “What is your top issue related to Food Access,” the following trends emerged. A significant number of respondents said their top food access issue is the lack of access to affordable, healthy, and fresh food in Chicopee. A number of respondents also expressed concern over the lack of grocery stores close to where they live, especially for those respondents who did not have reliable access to transportation. Many respondents said that the City and community should continue to support existing food banks and pantries, like Lorraine’s Soup Kitchen, and to support community food programs like Meals on Wheels and Chicopee Public Schools’ free food services for youth. Several respondents said that there needs to be more farmer’s markets in different areas of the City and at different days or times during the week. Some respondents expressed a need for more community gardens or farms for individuals to grow their own food. Lastly, many respondents expressed a want for more information or promotion about what resources and services are currently available in terms of food access.

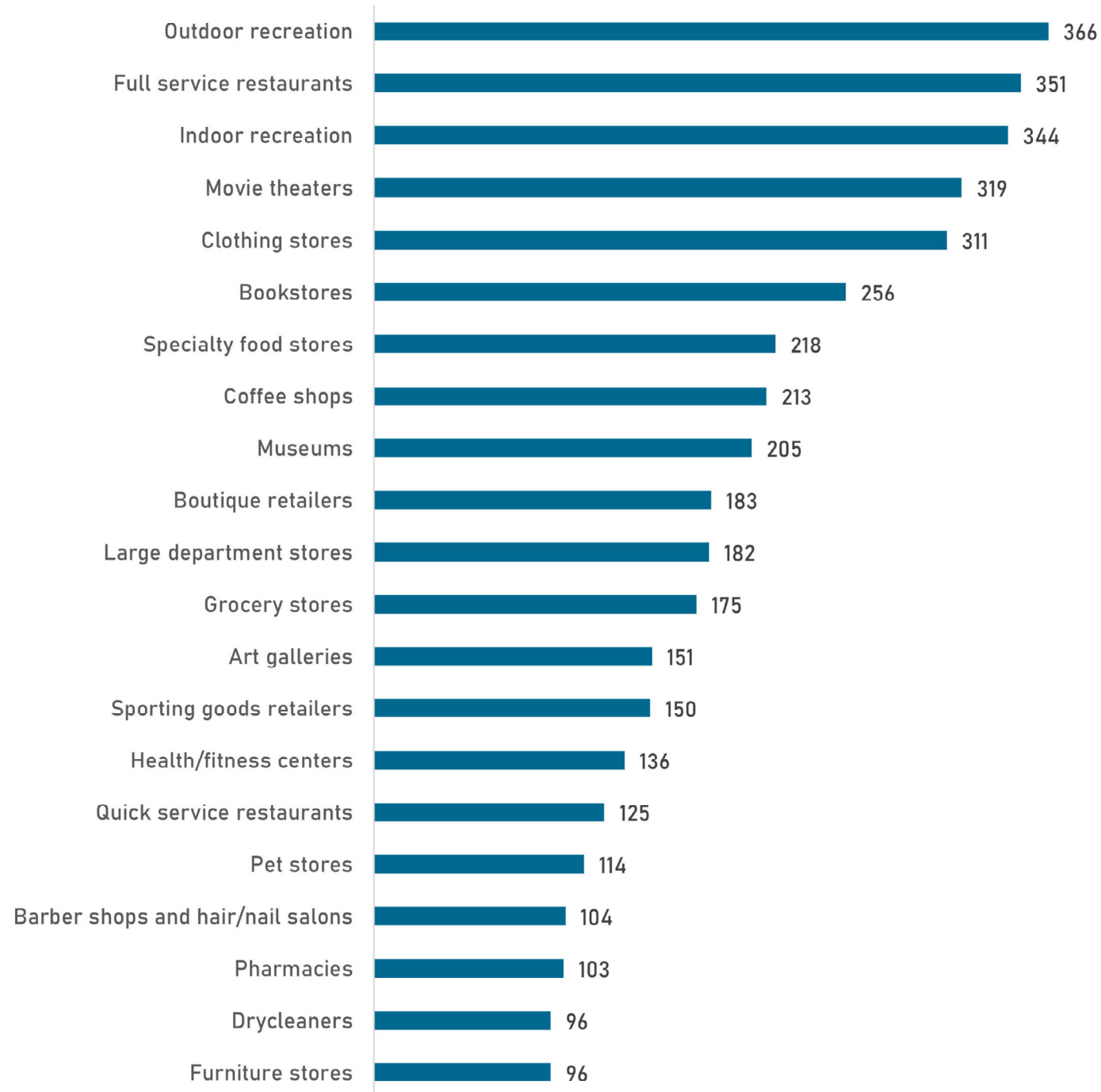


Photo Credit: City of Chicopee

ECONOMIC DEVELOPMENT

Survey respondents were asked, “What type of retail businesses, services, and entertainment are needed in Chicopee,” and were given several answers to choose from. The top ten types of retail businesses, services, and entertainment that respondents said were needed are: outdoor recreation, indoor recreation, full-service restaurants, movie theaters, clothing stores, bookstores, specialty food stores, coffee shops, boutique retailers, and museums.

Figure 4. What types of retail businesses, services, and entertainment are needed in Chicopee? (Check all that apply)



TRANSPORTATION

Survey respondents were asked to respond about what they like, what they dislike, and what they would like changed about transportation in Chicopee. The following trends emerged from what respondents like about transportation in Chicopee. Several respondents like walking around their neighborhoods and to public parks. Many respondents said that it was pretty easy to get around the City by driving. A majority of respondents said that everything that they need or want is very close by and accessible. A significant number of respondents also stated that transportation for seniors from the Senior Center is very well-liked.

The following trends emerged from what respondents’ dislike about transportation in Chicopee. Several respondents stated that there currently is not enough public transit coverage across the City, specifically the Burnett Road area is mentioned frequently. Many respondents expressed dislike for the lack of train or rail access to areas outside of Chicopee. A significant number of respondents expressed that there were many potholes and roads in need of repair throughout the City. Several respondents expressed dislike for the lack of sidewalks throughout Chicopee. Lastly, many respondents expressed a need for more bike infrastructure like bike paths, bike lanes, and signage.

The following common trends emerged about what respondents want changed about transportation in Chicopee: more bike infrastructure, adding rail or train options, adding and fixing sidewalks and pedestrian infrastructure, and expanding public transit coverage around the City.



Photo Credit: City of Chicopee

APPENDIX

The following lists comments received to open-ended questions of the survey. Responses are unedited and presented as they were provided.

Land Use: What is your top issue related to Land Use?

- Ensuring open space for conservation and recreation. Also, removing or redeveloping abandoned buildings and factories.
- Stop building banks, car dealerships and strip malls. We don't need any more of them. Why are we not inspecting the buildings we have already and using what we have instead of building new? Also, why are there homes going up in every little nook and cranny in this city? You should not be able to build a home unless it is already sold instead of it sitting vacant. We build things and then don't take into consideration traffic.
- Affordable housing is a growing problem
- Develop chicopee center and aldenville commons
- Parking ... make more parking! Businesses can't thrive downtown if customers have nowhere to park... somewhere well lit where our customers don't have to be walked to their cars
- Cleaning up & adding beauty to Chicopee Parks. Especially updating and adding more options to Szot Park. E.g., flower garden, community space (offer Yoga in the Park, etc...), clear walking paths, updated playground equipment and more benches/seating areas
- Preserving conserved and protected land near the river.
- Improvement and development of downtown Chicopee to draw in higher-end restaurants and stores, and development mid-range housing. I believe the city is in need of HIGHER-END eating establishments (sports bars for all ages) and retail stores for clothing, sports wear, etc. Would like to see more landscaping (grass, trees, shrubs, potted greenery, and lighting that classes things up in downtown, along front street, and Memorial Drive. It seems we have quite a few neighborhood parks, but some have swimming pools that are closed. City council needs to be considering funding more police officers to help do community policing and minimize park vandalism. Create a community pride program for young people to help maintain city properties.
- Good paying jobs need to be brought to the city. Not part time minimum wage jobs.
- Compost area
- The lack of understanding of how the process works and how to navigate the process properly.
- roads
- Green Spaces
- It appears that the top of the dike in Willimansett is about to be paved. This is going to destroy the ant colonies that reside there - a major source of food for the flickers that live by the river. While flickers are not yet endangered, their population is in serious decline. Please do not pave the top of the dike!
- The proposed business park near Slate Rd
- I would like to see some areas stay as is for wildlife.
- business zoning
- Environment
- The way we use the land and trying to keep natural resources or the untouched land, just that. Untouched
- There is enough low income housing. The tax base should be enlarged through more market rate housing. We are between Springfield and Holyoke. We don't want to become like them.
- There are no grocery stores in Willimansett. All the grocery stores are crowded on memorial drive. I think they should be spread out throughout Chicopee.
- Please do not cut or build where there's trees and forest land to help our environment and animals. Less nature will take away shelter for our animals and cause more pollution.
- Bringing in businesses to Chicopee Land off East St. Not being used
- Chicopee over built and allowed every inch of space to be built on. How about a park on the federally donated park land?
- Open-space preservation
- Abandoned or vacant buildings
- Houses built on smaller and smaller lots
- There are a lot of empty lots and dilapidated buildings in Chicopee like the Uniroyal property.
- Areas that could be better utilized for affordable housing and business growth
- Too much low income housing!!
- keep land natural & green - stop building and use the empty bldgs
- The old dump In Long Island they have converted old dumps for parks that have trails This one is by a river
- Unsure

- open spaces for public use, preservation of green spaces, walking/biking trails,
- We need more banks...NOT.
- Rental properties not having proper permits.
- addressing equity in housing
- no
- Chicopee is too crowded (too much traffic)no more new housing or businesses until traffic issues are taken care of. It would be nice if the empty land that was taken by the city for back taxes on Irene turned into a park.
- The downtown. That abandoned mill.
- Keeping our green space
- Vacant and abandoned buildings
- More mixed use!! Density downtown
- Parking and then new businesses in downtown
- Mountain Lake (Roberts Pond) CSO area has beautiful potential as a recreational park / green space. Right now it is off limits and is a focus area for illicit activity.
- The conservation and maintenance of Chicopee State Park and its surrounding area.
- We need to increase access to public outdoor space like Chicopee State Park. Not keep selling it off. Invest in land like this.
- conserving open space
- Seems to be a lot of wasted buildings no longer in use.
- If the auto scrap yard is environmentally friendly for our neighborhood. concerned if the J Polip Brothers trucks have any anti-idling technology to limit their emissions - especially considering there is a school across the street from the Meadow St location. Wondering what chemicals are made at the DC Hercules chemicals, behind TD Bank behind 391 - sometimes it smells and just want to make sure it's safe.
- Redevelopment of former buildings
- We should be using land for new businesses-that provide recreation for children as families. My family and I leave the city to go to museums , parks hikes and bike rides as there isn't many fun things for us here and the parks aren't the nicest.
- Rehab the old factory's in chicopee center into housing.
- Uniroyal antiquated eyesore administration building. Tear down these monstrosities and create open space, with a beautiful river view. Reclaim for recreation use. Open up space and tie into riverwalk. Senior Center to downtown. Make into a walking park, a dog park, and/or a sledding hill , ice skate area, for Winter rec. Senior Center to downtown. Secure brownfields funding, if it is available.
- Conservation and cleanliness.
- The factory in Chicopee falls is not safe and should be demolished for better development
- Conserving more open land for recreational use
- Get rid of these old housing and or help homeowners getting them remodeled.
- Turning unused areas into tech hubs - old factory mills turning into apple stores, and inviting "we work" offices and such. Chicopee lacks tech - tech will continue to be a stronghold.
- lack of affordable housing options for seniors and young adults just starting out. you have chicopee housing or nothing.
- I would like to see more green spaces incorporated into shopping centers instead of the little that there is now. The City should establish a green space mandate that every business must support and adds to Chicopee's beautification. While tax dollars are important, more work in the downtown area in terms of higher end shops, restaurants, activities, etc. are needed...get rid of business that draw the wrong kind of clientele or mentor owners to change the business plan. There is a lot of opportunity to continue to improve it. Dr. Deegan's, Burnett Rd, is empty and needs a lot of internal work. Burnett Rd, needs some kind restaurant/Sports bar that serves quality food. How can the city work with owners to get the right tenant/owner?We don't need anymore banks, drug stores, or gas stations on Memorial Dr.
- Too much sprawl....not enough historic protection...too many cheap chain stores
- Encouraging new businesses, in unused spaces. Increasing/beautifying parks and land/space conservation
- Not trying to develop vacant land
- new businesses, there is land set aside for public uses
- Many areas seem to have overlapping zoning... a few houses, then a used car lot. Single family houses, then an apartment building (with inadequate parking, which crowds a narrow street). Which is it? A residential neighborhood? Business zone? Memorial is over developed with a poor system of synchronized traffic lights, poorly designed intersections. There's very little recreational access along the Chicopee and CT Rivers (years of endless hemming and dithering about bicycle paths). More than one boat launch, encourage kayaking, canoeing, walking.
- Community Development offer and advertise starting a small business along with financial help. We need to get more small businesses in Chicopee Center. Advertise areas available for industrial development/ business on the Chicopee web site.

- To redevelop Chicopee Center. Driving into the city is depressing. The Drive is well developed, Aldenville is quaint but the center dirty and lacks the welcome factor.
- Preserve open space, address abandoned housing instead of building new housing. Whatever the city does build it should have an equal commitment to maintenance. It was great that the canal walk was built but it is not fully maintained. Why build things if they are not going to be maintained
- Uniroyal demolition/cleanup and future use. (Think a small healthcare center not trying to compete with Baystate, but work together would be nice) Cabotville mills restoration (Good opportunity for mixed use)
- Stop suburban sprawl. Encourage small businesses.
- Structurally sound buildings that are currently vacant.
- development
- New business downtown area
- open recreational space
- I would like to see the abandoned building used and repurposed for apartments, co-ops, art space, or even an indoor park
- 1- Protected Land. 2 - Business. 3 - Housing.
- We should stop wasting what we have. Develop more facilities & retail that draw population and dollars from surrounding communities. We need uniqueness. We have so much to offer and other great assets but we waste them.
- That zoning should be carefully considered especially residential near business/industrial and the ensuing noise pollution problems that occur. Continued build up of the Memorial Drive corridor is an option, making it more pedestrian friendly could reduce traffic.
- In Memorial Dr there is a lot of land there and it will be nice to have recreational parks.
- Can we have dog parks in the city?
- Cleaning up the old Uniroyal property for re-development. Encouraging business downtown and in Aldenville.
- a little of everything. Balancing.
- To open more business for more job openings and more income for our city.
- The city is doing a good job.
- 1. Protect any land - title for conservation or increase parcel lots (sizes) to be deemed buildable. 2. Stop building low income housing units. 3. Develop “small business” and increase walking areas and parking to enable these to thrive. 4. Create bike/walking trails.
- none
- Not having to pay to get rid of trash or pay to have trash removed.
- Would like to see more restaurants/bars available. Example: Bring back “Dr. Deegan’s”
- Housing values - away from business
- stop developing undeveloped land (off E Main St & Slate Rd Conservation)
- New businesses should be encouraged in the Center
- Where will new businesses be encouraged? Our downtown district is dead and has little to no businesses. Not enough outdoor things to do with a growing family. No hiking trails, decent parks, dog parks, etc... Local/small business are not supported and others leave our city.
- - The frequency at which variances are given to construct houses on undersized lots. - expanding recreation areas such as bike paths, river walks, parks, etc...
- If there was no COVID I would say - build a Sports Center!!!! The School Department cannot be expected to carry the full load of all the spaces and venues needed. Parks & Rec should step up to the plate.
- parks - for walking , dog park
- New Housing - in close proximity to existing residential areas. New Business - keep expanding areas of the city that already have businesses. Open Space - any space with wildlife, wetlands, etc... Land Use - No development next to high crime, low income, or drug areas unless they are removed.
- Finding an appropriate balance amongst the land use needs in our city is important. Reuse and repair of blighted properties is important.
- Limit gas stations on every corner.
- No issue
- Whatever it works best for the people who are in need.
- None right now.
- New business development, cleanup of blighted areas.
- - redevelopment of existing buildings. - roads & traffic
- none
- Downtown Chicopee. More Housing.
- lower rent Apartment/Housing for Seniors
- Housing. Recreation. Parks & Conservation.
- I believe we need more small businesses to be open all around Chicopee especially downtown. Also on Burnett Rd they should have more shops.

- unknown
- Making sure no habitats are harmed in development and maintaining green spaces within all developed areas.
- We would very much like to see some new higher end restaurants in Chicopee especially on Memorial Dr which is currently inundated with fast food and chicken. Something like Delaney House or Whately Inn.
- None
- Affordable senior housing
- None
- None
- City landfill
- Develop unused land around Main St - Uniroyal area. New shops & restaurants - not chain type.
- Stop using for Churches - non tax paying.
- I would like to see housing/apartments NOT for low income. Also, to expand the tree planting for other locations in Chicopee.
- Don't care
- Housing, business, health and security building.
- Leave the suburbs the way they are. No high rise buildings and no projects meaning housing for the poor we have enough around the area. Make our roads and sidewalks updated.
- Keep Burnett Rd area the same. Keep Chicopee State Park protected.
- Looking for more open spaces to be conserved and protected.
- Preserving remaining undeveloped areas.
- Use areas where there are abandoned buildings. Clean up & use that land for housing - medical offices. Attract new business.
- The city permitted a 3 car garage to be built next door - bigger than the house. Totally destroyed neighborhood. Constant noise. It should have been inspected before approval.
- Affordable housing
- I believe if we invade surrounding towns we will never run out of land much like the manifest destiny our forefathers did.
- Cutting down trees to make room! Use space that isnt used.
- ?
- Green
- New housing for the elderly
- Tearing down trees or vegetation for construction. Construction should be done in areas already without trees or (unreadable)
- No more businesses - too many already - especially banks - Chicopee has banks everywhere - no more - use the existing ones
- I am saddened to see land with trees to be torn down to build houses.
- My issues would be with the buildings in Chicopee that are currently unoccupied and look like they should be demolished to allow for property development.
- Open space being preserved.
- Access property from Westover housing transfer to Ridgewood condos
- No businesses on Chicopee St. Live on Bonner. Two businesses your life is in danger trying to get in and out!
- Need more commercial involvement around Westover base
- It would help to see how the land is being used now. Is there a detailed map?
- Just need to keep being plowed - end of Everett St and sand put down which has not been happening. Patch pot holes.
- no comment
- Expand the tax base. More businesses less residential tax.
- Downtown should be revitalized before any more new buildings are allowed up.
- 1) Preserving forest areas to help fight climate change. 2) cleaning up sites like the old Uniroyal site. 3) Finishing and maintaining the rail trail/bike path
- Walmart brought a lot of customers but Chicopee Center has almost no significant business there.
- Open space conservation
- Something other than tenement block housing. A lower to middle class affordable houses. Keeping as much (unreadable) land as possible. Maybe businesses other than banks, gas stations, or convenience stores. We have plenty of them.
- Where will space be conserved & protected? We do need to conserve some of our land!
- Limit low income housing in prime real estate areas.
- Location of businesses in certain neighborhoods
- Conserve land for recreation and a park with small zoo enjoyed by families. Develop an area where a street is blocked off for entertainment and shops and maybe a theater.
- Conservation

- Need more affordable housing for rent. As a single woman w/one dog, I pay \$1100/month for a studio apartment. I would love more affordable living situation.
- A well thought out plan for balanced, appropriate land use for all three: housing, business and conserved/protected land that will meet future as well as current needs.
- Equal distribution of subsidized housing
- I believe we should use some of our land for homeless housing
- Conserving and protecting open space is my top priority. While encouraging new business is essential it needs to be balanced with the number and location of similar businesses already located in the city.
- availability of and to be developed
- encourage new businesses
- My major concern is for Chicopee to have affordable housing.
- clean up what we have
- encouraging new businesses
- all above
- wasted space - un-utilized - UniRoayl & old factories across from Ames Privilege among other abandoned properties
- safe walking/hiking, clean dog park
- Protect some sort of wildlife. Do not over build and populate area. Children and families need places to hike, walk, & enjoy the outdoors, woods, & wildlife.
- house
- new one floor housing for older people
- just save some for the parks
- Improvements in the center/downtown Chicopee are sorely needed. It has been a dead, crime area for years and completely ignored. It has so much potential! New housing should be made available in all the old and abandoned factories. Upscale condos? Apartment? Would bring some traffic to the center.
- new businesses be encouraged
- housing, business
- safety, parking
- need new affordable housing
- kind of housing built in residential areas
- conservation/protection
- Even though I don't have much to say, I want you to know how impressed I am with this survey and what you are doing planning Chicopee's future. My grandson is a community planner (AICP) with the federal transit admin in DC and I told him my thoughts about how impressed I am with your survey.
- conserve and protect 100%
- open space conservation
- no more cannabis stores. protect wildlife and forests
- Having more housing, affordable to low-income families, so we don't have to wait 3, 5, 7, 10 years!
- no other info
- Conservation and protection of open land and parks, forests *what are left, water fronts, and any public use land. Businesses and housing should be planned in Chicopee Falls to try and improve business potential. Willimansett heading north on 141 would also benefit from more business/housing options
- City is becoming too populated - instead of using existing rundown building and repurposing them, too many new buildings are going up.
- What land? Our greatest concern is downtown Chicopee with a large vacant mill building and other empty deteriorating buildings. UniROYal properties is a disaster for many years. Let's fix these places before spending money elsewhere. Downtown safety is a major issue*
- Street resurfacing
- The City should really think about cleaning up the unused land in the City. Putting housing in the deserted areas would help some of our low-income residents find safer places to live.
- Where appropriate and with conservation being kept in mind, land should be set aside for tax income industry. Also, I have noted some neighborhoods being underkept by landowners lowering property values. Something has to be done to encourage these individuals to be more cognizant of their neighborhoods even if new and enforceable ordinances have to be instituted.
- more housing in reasonable prices. more restaurant, not banks; there's too many
- the ever increasing property taxes
- playground
- Not too sure
- more places to walk open areas
- We need more low income housing, also more affordable full market housing.
- To ensure a balance between housing, business, and open space

- properly zoned areas
- all of the above
- Stop multidwelling building duplexes to apartments. increases need for city services, lowers property values, and increases tax rates (over time)
- Where will businesses be encouraged? Chicopee needs more businesses coming in to keep the tax coming in.
- Convert old factories such as Cabotville Industrial Park into affordable housing. Encourage new businesses in Chicopee Center make use of the already existing buildings such as the Rivoli theater and the Old Chicopee Center library. Maintain and protect existing parks.
- Keep our parks and open land free
- That businesses are only established in designated zones.
- New business
- More small businesses, less banks, family/rec center
- Bring businesses that will provide employment opportunities for residents. Businesses that will keep our college grads in Chicopee. Businesses that will reduce residential property taxes.
- I want less industrial looking electric/substations. They are an eyesore, lower property value, & are dangerous
- cutting trees down
- Make more affordable housing for seniors not just for disabled and assisted living
- Redevelop the factories near town hall into housing
- Several years ago I walked the land with members of the conservation committee. The land was at the end of Melson Street and behind at the end of Mayflower. Walking there required wearing boots. The land was very wet and swampy, with run off from above. There was also a pond where kids ice skated in winter. No matter how many meetings I and others went to, money talks and homes were built on those wetlands.
- sure
- rehab old structures
- New housing and less red tape to get new subdivisions up and developed.
- opening a new business on old infrastructure (old industrial on --- Street) and conserve/protect land
- The old Fisk Tire Uniroyal plant is an eyesore that has taken too long to redevelop with added costs. There should be more affordable housing instead of more conservation land. Housing = more taxes more businesses are needed also. Vacant run down buildings should be repaired and sold or taken down.
- Solar panels? The past and the future saved/could save energy use by building houses and buildings attached to each other or multi-residential under one roof. Separate entrances keep places cleaner. NO chimneys. NO Black rooftops. Solar panels on roof tops.
- none
- Open space conservation and protection. This includes wildlife management and handicap accessibility. Neighborhood park and playground help to maintain our connection with the natural world. Trees provide visual enhancement to our lives and help reduce the carbon dioxide in the air. Chicopee should favor light industry that encourages both job growth and low emissions and should be clustered when possible to reduce parking issues. Single family housing encourage residents to seek the "American Dream" and are property tax contributors.
- Making more of an effort for ethnically owned business.
- Using space for veterans or community recreation without it getting trashed and abused. Would love to see senior living (apartments) for over 55, without any medical issues, (active people), that can afford a 2 bedroom apt on a pension.
- protect as much of the environment as possible
- to benefit the majority of Chicopee residents
- Chicopee is built up enough, needs more space for parks and greenery conserved and protected
- The Uniroyal Complex
- Would like to see already undeveloped industrial commercial be better marketed for development. There are too many undeveloped parcels throughout the City. This observation includes parcels that are vacant but developed and parcels that are blank parcels.
- City has unused land that could be turned over to private owners, two parcels by Ridgewood Village came to mind.
- Hope for better community
- New business locations
- Not sure
- New businesses in Center - new housing!!
- Leave our land alone
- My top issue is to have new businesses open in an open space. A combination of small businesses in a prominent area.
- The trees in City owned land across from our house are not in good shape
- All
- I would like places handicap accessible for walking
- -Protecting our fragile environment -We need more affordable housing for seniors. The new housing for seniors on Main Street is too expensive for the average senior with one income

- More development
- Re-use of old mills. Removal of blighted structures.
- Conservation and protection of open spaces and unused land
- use it for housing
- Will these be houses only single or family houses or apartments. What I not really don't care for apartments or townhousessituations with other tenants where problems occur. Living in a townhome right now trying to move and out.
- Willimansett should have a supermarket
- Westover should be municipally versus federally owned. All major freight carriers can hub there, businesses such as Amazon would definitely consider Chicopee as home. While focus should still be on air operations, commercial and residential possibilities can also be viable.
- Conservation and limited development of land in its natural state
- We abut the bike and river and walkway with an access to the Road will we have a parking lot behind our house? Will people take our on street parking?
- Affordable housing, parks to keep children busy
- 1) more small businesses Chicopee Center; 2) do something useful w/ old buildings behind Dunkin' on Front St; 3) Encourage business in old mills like in Easthampton; minor league baseball?? park? housing?
- I don't know much about open spaces but housing is very much needed and affordable housing. Rent is way to expensive.
- conserving/preserving parks
- more senior apartments or homeless shelter
- More afforded housing so that we stop the homelessness. I think we should do more for them. I think that rent in Chicopee is very high. I am not saying we should live for free. But reasonalbe. So that maybe the renter will stay in their place long.
- all of the above
- Keeping the land as it is and not building anymore multi family apartment buildings would be a priority. Keeping land conserved for wildlife.
- should be more of a river walk. encourages more business
- preservatoin and expanded recreatonal use on and along the Connecticut/Chicopee River
- You're not making anymore so use what you have wisely.
- new businesses
- Where will there be new housing?
- Do not need new housing, can't afford what we have now. ou have buildings that were supposed to be converted to housing (the Dwight Mills). You still haven't got it done so get off of your butts and get it done.
- Develop recreation to attract vacationers
- more businesses downtown and better parking
- Conservation Management
- no place to get pot
- New houses and new businesses are desparately needed far too much of Chicopee and the surrounding areas have not aged well. Businesses and housing communities are interrible shape.
- I have none
- Green use and solar are key. Assist the homeless.
- I hope new business is being encourage in already existing places and spaces. I do not know enough about housing to comment
- Dog park, convenience store near trailer park, Memorial Drive
- I would recommend using old factories and businesses for future development
- Where will open space be conserved and protected
- We need a dump - with the little trash containers we were given and yellow bags at \$2.00 a piece - trash is tough to dispose of.
- none
- No more public housing. Privatize public housing (City should get out of the business)
- Years ago I lived in Belchertown. This same type survey was asked of the residents. Guess what? The town's administration did what they wanted to do! The residents wanted their town to stay a small town; do not do much growth! Look at Belchertown now! Taxes, home prices are out of sight! Belchertown is now a true bedroom community! And btw - we hear you admin's are giving yourselves raises! Hmm - we will remember at election time!
- I don't have any issues at this time
- new business
- protect open space, encourage new businesses
- affordable housing & land conservation
- Maintain current codes without further interpretation

- Protecting and conserving open space for public use
- We need more recreational areas for people to get outside and enjoy our beautiful city.
- Stop building and instead repair what is already crumbling, making Chicopee look unwelcoming
- There seems to be an overabundance of bank and auto part establishments namely on Memorial Drive. Personally it's very dissapointing
- New housing and affordable. Also attracting new businesses
- Housing
- Using empty buildings. Rehab these buildings to draw new businesses or for affordable housing
- None
- Develop Uniroyal and the Mills - look at the cities who are successful in revitalizing the exciting structure ie the mills could be used as retail (small businesses in mini city and lodging)
- Clean up Uniroyal sites and places like them!
- New businesses - use existing buildings that are empty. No new additions to Burnett Road, leave area around State Park like is & no more gas stations we'll have three soon.
- Clean Uniroyal in Chicopee falls. Old slip shop building in Center
- We need more affordable housing in Chicopee I now have to use one whole paycheck to pay my rent
- New housing; open spaces
- More housing in Chicopee Center where there are abandoned buildings
- 1) Develop Chicopee Center, maybe from one store to the next from inside, parking is always a problem, reopen the Rivoli. 2) Housing is always good, affordable. Open space Chicopee has lots of parks, pools, etc... keep them maintained.
- Conserved & Protected.
- I think we should keep as much green land for walking. biking, and other outdoor activities.
- Revamping the Falls - cleaning up and finally doing something with Uniroyal. What's going on with Cabotville Mills? Revamp like Ames Privilege!
- Why has the Uniroyal building and other factory mills lied dormant for 50 years? They should all be renovated turned into apartments. The soil should be tested for cancerous leaks into our water supply. There is a high rate of cancer in Chicopee.
- I would like to see a Walgreen's or a CVS or a Rite Aid on the Burnett Rd area. A perfect area would be located near the Dunkin Donuts or across where the motel was located or where Dr. Deegan's used to be.
- Keep open spaces. Use abandoned property.
- No Issue
- Uniroyal
- The little land available that is left is being used for high price condos or homes that are not affordable
- Elderly and disability housing
- We need to encourage local "family" restaurants and businesses. Local is better
- Do not fill up everything with new housing. Keep Chicopee a mid-sized City where there is room to breathe
- Expand Fuller Road - With sidewalks and put a blinking light at entrance to Oakhill Circle + St. Patrick's cemetery
- Where will new businesses be encouraged? Where will open space be conserved + protected?
- -Removal of any abandoned, diseased, or decrepid properties (Problem bad in Holyoke); find landlords (owners and refurb, or knock down & reclaim/reuse properties -Eaccest back taxes from wealthier companies/individuals (or put on payment plans)
- Stop overcrowding neighborhoods. Chicopee doesn't need anymore low income housing - we're getting to look like Holyoke and Springfield.
- Where will open space be conserved and protected
- Savage arms to be completed
- Affordable housing and businesses
- 2 Places... The Fisk and Oxford Country Club. The Fisk was closing when I was in High School, fifty years ago. For God's sake do something and stop sitting on your hands. The new High School should have gone there. As for Oxford, the land sits practically on I291 and we can't get anybody interested? There is something wrong there, too much red tape? Tax incentives?
- That wherever fields, parks, conservation land stay in their natural state (nature): this will allow seeds from trees & grasses to naturall disburse throughout the city and allow growth therof. Allow native flowers, trees, bushes to return to Chicopee and be protected. Minimum stripping using lawn mowers. Let the geese have a place to rest and walk freely thru the grasses with their young. Encourage Chicopee residents to plant roses as they once did to give a quaintness/ softness to the city. Example, Chicopee's Postal Office and older houses in the West End.
- Need a drug store (CVS) near McDonalds on Burnett Rd
- safety of residents on over populated roads/neighborhoods
- New housing, playground area for children
- Maintaining safe open spaces
- Chicopee Center needs a major overhaul. It looks desolate and abandoned. It's been like this for way too many years.

- N/a
- How extremely difficult is it to get verification for “land use” between the Planning Department and the Building Dept

What is your top issue related to Open Space and Recreation?

- Knowledge of what is available
- Dirty parks and not enough trash or recycling bins in parks
- The parks are trashed by people that don’t care.
- Parking
- Not all Open Space and Recreation places are kept to the highest standards (litter, run down sports fields, graffiti, etc.)
- Updating and beautifying our parks, adding flower gardens and potentially community vegetable gardens. Adding outdoor park opportunities for outdoor yoga, walking paths, biking paths, and more benches for relaxing. When the pandemic is managed/over, bringing back outdoor events in the summer, especially music performers/bands, cultural festivals, holiday celebrations, etc...
- I wish there was a community center and community garden.
- Kids don’t have anything to do in Chicopee. I have 4 kids all under 16 and there are no rollerskating rinks or blazer tag or movies or workout equipment parks etc. These kids have nothing to do in Chicopee.
- Land and Conservations
- PLAY GROUNDS FOR CHILDREN NEED TO BE KEPT UP. ALOT OF TRASH AND OTHER ITEMS IN GRASS SHOULD NOT BE THERE. DANGEROUS FOR THE TIKES
- Safety
- Non-Ease of use of any of the parks or their facilities.
- More places to sit and enjoy the view
- clean it
- need more activities during summer so we can have a free clean place to go. more pools and splash pads.
- RE-opening parks for CHILDREN!!!
- We need more recreation options for teens and adults.
- I think that we need more police patrols. not one specific space but, the whole city. Use your residents that want to avoid being assaulted in an Open Space Recreation. civilians want to help Watch out for your fellow neighbors.
- a safe bike path
- parks
- More space for children, and would like a space for my dog to play
- Maybe a fitness trail or a track open to public
- Chicopee does a really good job with parks
- There is a lack of outdoor spaces that time can be spent with friends.
- Creating more safe spaces for kids to play outside
- There’s nothing for teenagers to do in Chicopee they don’t want to just hang at a park anymore it’s sad but times have changed when I was a kids growing up in Chicopee there’s was always something to do on the weekends because of skate scene we need something like that again
- safety
- Parks to be suitable for sports to be safely played and bathroom at those areas
- Stop with all these dumb bike paths ...
- I feel that there are a good amount of parks in the city, but many times the parks are over run by individuals that are up to no good, and then they don’t feel family friendly.
- Not enough variety
- Cleanliness
- Safety
- Maintenance of existing green space...parks and bike trails....Chicopee Center bike trail is deplorable!
- there is not enough in Chicopee - we need “fun”
- Would love to see more dog friendly spaces
- Better park upkeep.
- Center of Chicopee needs help. Is there access to the river, a walking area? I heard there is a park that is almost impossible to get to yet has access to the river, walking trails, wild life, birds, etc. I enjoy the rail trail along the river, but it could do with a serious cleanup.
- Clean, safe places for outdoor family and community events
- Providing more recreational spaces that are clean and safe for people of all ages.
- The pools should be fixed.
- A complete lack of it. The park system is not well supervised. There are no good places to walk, jog, or bike safely.
- Need to keep the drug addicts out so our kids don’t get stabbed with needles
- Update the park adjacent to Fairview Elementary, add a park at the empty land off Irene Street. This part of town is often ignored. It is easier to go to Granby or S. Hadley than fight the traffic across town. Lower the cost (or make it no

cost) for residents to use pool and picnic tables (not worth the money. We go elsewhere.)

- No more section 8 or affordable housing
- Retaining our green space
- Bike trails and upkeep of parks
- Not enough locations with easy access and parking for live event such as concerts, carnivals, or family activity. The parks we do have need to be updated and expanded. To Reiterate parking is a big issues as well.
- Continued upkeep, maintenance of Szot Park and Dana Park - and other parks. Maintain and expand the ways all families can enjoy them.
- need more places to walk with the dog off away from public streets. many side streets have no sidewalks and cars are speeding
- Outdoor exercise space / outdoor public gym.
- i walk a lot and visit all 3 parks in Wilimanset regularly - we’re be lucky to have a dozen kids between the three parks sometimes in the summer. maybe parents would feel more comfortable to have their kids go to the parks if their was a safer route for them to get to the parks. more fun activities. he notices park employees on their cell phones. (I’m not totally blind lol) - it’s been a weird summer for everybody.
- Safe access to parks and recreation areas for children are one of my main concerns.
- Chicopee needs more open space and undeveloped land.
- While it may not seem “urgent” or a “top issue”, I would love to see on part of the 32 parks, or a suitable piece of land set aside for a dog park. Visit Community field in Holyoke, or the new dog park in Dufrense park, for examples. Enclosed, double gate fenced in a reas. where dogs can be off leash, and practice their social skills and release energy/exercise. Would love to NOT drive out of Chicopee for such a smart, basic amenity. Thank you.
- We need more recreational space that’s open to the public
- entertainment venue. outside music, clean, safe and upkept parks that we can be proud of.
- run/bike path moving up and down the Chicopee river.
- We’d love to see more places to walk. I’m a bit tired of looping around Szot and the start park. They’re both really nice but a little more variety would be cool. In places that felt safe.
- I wish we had a dedicated and maintained walk trail in the city. The canal walk trail is overgrown and parts of it are sketchy
- Safety issue.
- Young people, tweens, teens need activities and constructive things to do. If there are involved parents they can guide this but the city may need more outreach for some ages. Love community policing, and when CPD, CFD, CELD go to schools, etc. What mentorships are available via businesses? There are a lot of businesses on the base...maybe there.
- Limited amount, cleanliness, safety, pools closed.
- We don’t have enough...and what we do have is not clean
- Safety at parks... No homeless, kids doing drugs
- the City of Chicopee doesn’t spend enough on upgrading, maintaining and on programs.
- Getting the Downtown a hub for activity, advertising the Canal Walk, getting weekend carts for food and beverages, getting people to walk the walkway/bike from City Hall to the Library.
- By far the Riverwalk bike trail. Needs to be completed and go all the way to the senior center. Wall along river and senior center should be a mural. Mural for Bunny got a lot of praise and I think this would as well especially being close to senior center. Easy win.
- create better, more beautiful and more natural parks
- Access whether transportation barriers or otherwise....need to create local, neighborhood spaces.
- Walking space. Only space is Szot Park.
- fixing/repairing community pools; open up and expand the river walks making them more visible and visitor friendly; bike path
- 1 - Ample parking. 2 - Safety.
- Our parks don’t compare to other surrounding cities. Maintenance is horrible. It makes us look bad.
- Of course making parks and recreation areas accessible to the handicapped would go a long way. My top issue is that the existing parks and recreation areas that we already have be properly maintained. A simple thing like nets on a basketball hoop would please many users. Fallen trees on the new bicycle path that is planned and now being worked on is also something to be considered.
- More places for exercise (running, basketball, swimming, etc...). Thank You & Good Luck
- Parks
- 1. Accessibility - parking, location of parks, playground areas - basketball, softball fields, & bike paths, walking routes, wtr skating. Make sure they are well lit and have “blue” lights like college campus to connect to Police Dept. ALLOW DOGS - we are not a dog friendly city. 2. Outdoor areas with benches, water, trash, & recycling containers, dog waste bags.
- I would like to see a dog park in our city. Williams Park has the room to accomodate this.
- Clean Up Ray Ash Park, trash cans tend to be full often and trash on the ground. People should be responsible, but if

- trash cans are empty, maybe they would use them more.
- I think more handicap playgrounds would be great.
- Maintaining cleanliness and safety.
- maintenance of the parks and upkeep
- Chicopee State Park on Burnett Rd. I think the park hours can be improved. 8am-6pm. 7 days a week so we can enjoy the outdoors. This is most needed.
- Access
- children being able to play and have place to go to bathroom, also have drinking water to at all times.
- Perhaps make use of Chicopee River? water park, paddle boats, etc...
- none
- parking access to parks
- dog park
- Expand Chicopee Parks & Recreation (especially remotely via website & social media campaigns). Dog park would be great! Protect nature walk trails. The one in downtown is often unsafe and has a lot of drug use.
- Security, security, security. Locations to meander and slowly enjoy the outdoors and nature. Sitting areas in more places around the city. What happened to the benches used for people watching?
- sidewalks to facilitate walking to destinations and for recreation, and adequate parking at these places. - restroom facilities that are OPEN and maintained.
- more surveillance
- physical activity for children
- Have a bus station at their entrance and have security and maintenance be a priority.
- Places where the elderly can walk without being hurt. Many sidewalks are not safe to walk because of problems with cement.
- Making sure the public properties are clean and safe is the most important to me.
- Updates soccer fields at parks
- Fix lights installed at Ray Ash Park. Lights should be functional to prevent parks being used as a hangout for drinking.
- I suggest a police officer and security cameras at each recreation park and more trees.
- more parks
- Chicopee State Park has a high entrance fee.
- Van/Shuttle Service
- Handicap Accessible. Water, Recreation, & Wildlife.
- The price to rent the outdoor shed at Szot Park is very high for Chicopee residents. \$350 - I was quoted by Parks & Rec. I wanted to have a piano recital there due to COVID and could not afford it.
- Outdoor areas need to be clean, well maintained, and safe.
- Not enough available. Dog parks needed.
- People dont know about the parks. So many are inside neighborhoods and not visible from main roads/routes.
- unknown
- none
- The Williams Park is in need of annual repairs. There is black mold under the playscapes and the wood border is rotting with nails sticking out. The mulch is never replaced and my 4 year old granddaughter got her shoe stuck on a nail. I have reported it but to no avail.
- Would love to see a bike path or a walking path clearly marked and patrolled so people can feel safe using them.
- none
- OK
- As we get older we can often no longer walk as far so benches or chairs periodically on roads like Grattan St would be very helpful. This would encourage more people to get out for a walk.
- Have enough!
- Dog Park - anywhere in the city. Additional cleaning of animal waste/trash - empty cans more frequently. Re-open Szot Park pool.
- I feel there is adequate space for recreation with Rivers Park/Szot Park/State Park/and the river/dike area for walking etc... Not to mention the boat landing as well.
- Need better policing of our parks
- I am new to Chicopee, so not quite sure.
- Nice clean picnic area where its spaced out. People should clean up after their selves. New grills, 2 or 3 pavillions private.
- Schoolyards and playgrounds for kids. Public area and places for elders and other persons.
- Parks
- New sidewalks to be safer. Maybe a new sidewalk from Chicopee State Park to the plaza with City Vacuum in it. I dont know why they never continued it.
- Access for elders - safety and some activities (ie. easy walking paths, lunches, shade)

- places where families can get together
- Bike paths and walking trails
- Places for the elderly to enjoy the outdoors.
- As stated earlier, if we invade our neighboring town of Ludlow and continue north to Quabbin we will secure plenty of hiking trails and parks to enjoy
- Crime and drug use & bullying
- We need around any area close to housing especially families with children or elder housing.
- Plenty of parks
- Need to have all our pools open.
- Everyone should have place for recreation, walks, etc...
- Nice parks, open parks with some seating for elderly/handicap. - Dog Park. - Discount rents for small business making below a certain \$\$ amount. To attract small business, but not hangouts w/drug deals can go down. - Concerts in parks, after COVID of course. Kids shows, Sunday morning classics...
- I would like to see a complex where all sports could be played indoors. There needs to be a hockey rink in Chicopee. Our hockey players have to travel to Springfield or Holyoke.
- The parks need to be cleaned more, broken glass, trash, etc... specifically Dana Park.
- Keep clean & monitor vandals
- What happened to the bike path?? Its been over 7 years - democratic government works slow for progress!
- Parks have more things for children and families to do at them. Places for sitting and eating. Bike trails are kept up/clean.
- We could use more parks and another golf course.
- I would love to see more walking trails.
- Keep parks clean and up to date. Add other recreation to parks such as tennis courts, disc golf courses, etc... Dog Park???
- Provide transportation to shut ins
- use Westover housing to park
- I have no idea where the parks/open spaces are now.
- Senior groups.
- Open more parks and athletic services thru the Parks & Rec
- none
- no comment
- More parks. No issues.
- 1) We should finish the rail trail and keep it maintained for recreation use. 2) Maintain our public parks much better and monitor usage and encourage usage of said parks for all in the community.
- I think some of our parks could use some repairs and updating of the rides and ball fields, basketball courts, etc...
- More playgrounds for my grandchildren would be nice.
- Keep our fields and parks looking good. Try and keep them for Chicopee Residents, we pay thru taxes for upkeep. Policing these parks is a problem and should be addressed.
- Keep all parks & rec areas clean & maintained regularly. Access to clean port-a-potties. Surveillance to areas to hold people responsible for wrong doings.
- To improve parks & places to enjoy the outdoors. This would be great for all the children.
- Making sure areas are well patrolled.
- Safe walking paths
- More space for our youth & disabled folks to enjoy all the facilities
- I struggle to find dog-friendly parks. A park w/ a walking track/circle or a park with some kind of trail would be helpful. Living on Memorial Dr, I struggle to walk away from heavy traffic.
- Handicap accessible - for all ages with easy adequate parking
- We have a great system of parks. Keeping them maintained brings value to our city as a place where people want to live.
- more walking trails
- We just need to keep everything clean except our community to help make sure the city stays clean.
- I am unaware of any playground in the city that is completely accessible to children who are physically disabled.
- Badges, city residents only
- safety
- Access to parks & recreation facilities are a top priority, but it has to be in a safe environment!
- keep open
- Our parks used to be in top condition. Not anymore. Repair & reopen the pools. Bring back skating at Lincoln Grove.
- safety, cleanliness, accessibility
- maintaining balance between open spaces and recreation
- Chicopee has the best parks.
- A real bike path. Connect with other cities/ towns. Just about every path I have used is loaded with people. The

councilman and other city lears have stoned wall this for years. I heard we are moving forward... slowly

- cracked side walks
- (see above) encourage hiking, build/create safe walking trails/bike trails, woods & safe play area for families to enjoy
- just save some for the parks
- recreation partks within the community. eg my backyard has enough space for a playground for all the children in the area.
- open space make recreation
- I think access to the parks is good, however, it seems that while Szot Park is wel taken care of, theother parks are not paid much attention other than mowing and trash remova. Keep al the parks equally. Most needed - a finished bike/ walking path next to the river. Have it run behind the library, call the way down. How nice for the residents!
- attractiveness
- handicap accessiblity & restroom access
- places to enjoy the outdoors
- bike baths, walking paths, dog walking paths
- Chicopee borders 2 rivers but has very little available safe access for things like hiking and fishing near these beautiful places
- more water parks for kids
- More trash cans and restrooms - hard to take a kid to the park with no where to go to the bathroom.
- Tree in condo
- I feel that with a City as large as Chicopee, we should have a Sports Complex, with ice rink, basketball courts, volleyball, raquetball etc. This would be a place for all residents to enjoy.
- Parks and wooded areas kept clean.
- Safety is most important for the partks. They shoudl be routinely upgraded and maintained. Install state of the art playgrounds. Enhance security measures. Properly fund our police force*
- I live by Lincoln Grove Park and I think the playground needs a remodel with a new playground and a new swing set. We need more parks in Chicopee!!!
- Unfortunately we lack what most people would call outdoor areas. We have parks for recreation but we lack outdoorsy feeling areas. We should plan to conserve what “woods” we have and try to plant more trees while removing invasive species.
- publish available land and tracts
- need more park
- I never use them and don’t know where they are. I think you are wasting my tax dollars on them.
- No answers at this time
- none
- No more big stores and traffic. All out of town people.
- More places for kids to play. I live at Partridge Hollow Apartment. There is no where for my son to go outside and play. He is 12 years old. No program to attend.
- Figure out a way to have a bike/walk way linking (as much as possible) all the city parks. I travel to Singapore on business quie often and I am impressed how they included so many bikes/walk paths in a very congested city.
- An area that’s safe for young and old.
- Start/complete the bike/walking path from Sheridan Street to Burnett Road through the stae park. There is no safe way to walk or ride a bike between the two sections of the city.
- Reopen public pools w/ the use of pool & park passes (reduced rates for city resident) with day pass options
- I feel we have good parks and new bike trail being built
- Will be happy when the Riverwalk walking and bike trails are complete. Parks need more funds for maitenance. Szot Park pool has been closed for years. Unsure of other swimming pools in Chicopee but feel they are important for children to get relief from summer heat.
- We all need our open space to walk, read, and relax in. Overcrowding is never a good thing.
- Enjoy areas near the water, make it safe.
- Recreation areas should be maintained consistently by the city.
- Cleaning up parks, for example: Preston - Homeless family in tents, Rivers - needles on the ground
- Dog parks/dog-friendly walking paths.
- Proper lighting and security
- litter
- more railings
- Walking trails by or along the Chicopee River; more dog parks
- Beautify these areas with color with flowers, plants, flowering bushes, etc. Green space is getting very limited int he city. Green space now has houses, condos, apartments.
- recreation
- Everyone loves our new sidewalk on new Ludlow Road. A lot of people use it. Waited over 50 years for it :) I think the

elderly would love a mini park with benches.

- more dog parks
- parks, places to walk, pathways to ride bikes
- Try to bring in businesses that produce more tax money and recreation services. Have businesses support sports teams where anyone can get involved.
- Places to WALK to for shade, green grass, benches to sit on, dogs to run on, swings to swing on (dangerous?); Walk without crossing a highway. Crossing highways on foot in this city is not commonly done so it’s unexpected. There ARE buttons to push and people do use them but people also have been killed on Memorial Drive since I’ve lived here. I will never walk across a highway in Chicopee.
- parks to enjoy
- Park upkeep and maintenance of parks. Trash emptied weekly. Port-a-Potty emptied weekly. Things broken in park fixed as soon as possible.
- Would be willing to pay a slight fee in order to have clean, safe and healthy spaces.
- As previously stated, conservation of open spaces is essential. We as a city need to avoid becoming a large industrial center without its city spaces to relax and find recreation for not only our children, but also for adults, especially , senior citizens. With that in mind, playgrounds should be plentiful but parks in which to sit or walk to relax should be considered. Additionally, events sponsored (especially by non profit groups(by local groups and the City need more media coverage before the event. It is sad to learn of an event I would go to on the evening news of the day of the happening.
- Safety - I’ve been to the Ash Park and there were people doing drugs at the bleachers. This happened more than once.
- Safe and security
- There should be more open space, parks, etc. It is built up enough, too much traffic
- Maitenance of present parks and recreation areas
- A return to summer and winter youth employment programs would attract residents to Chicopee’s parks and recreation facilities.
- Advertise them. Make sure of the increased police prescence.
- I live in Szot and hope it stays beautiful!
- Did not want bike path!!! There is one already on top of Dike!!
- more parks with basketball courts
- maitenance/cleanliness of parks needs to be addressed as my top priority!
- ask the planner
- Safety and security
- Parks and walkways should be handicap & stroller accessible to maximize usage
- I believe there should be more parks such as waterfalls, places for fishing, and more sight-seeing monuments. Something similar to Central Park in NY, with a nice castle or special architecture.
- n/a
- I would like places handicap accessible for walking and parks need better care. Graffiti syringes found - overflowing trash - bike park - no helmets - dangerous - should be more follow up
- That they be designated as such and signage used to inform the public
- Keep the parks clean
- That if everyone come together as one. Stop being races and how to get along with others. and then maybe things can change. As I was growing up in Holyoke we never had a probalem enjoying one another. I know things have changed but it can be fixed.
- Completion of the bike trail along the Connecticut River is GREAT! However, the Chicopee River is a special geographical asset. This area could be turned into a spectacular recreational resource.
- While Chicopee has access to many parks, most are for younger children. There are also many blocks without parks for example from Prospect Street there is Rivers Park and then one at Fairview School. Both too far for an 11-12 year old to travel.
- Chicopee has one of the best park systems in Massachusetts. We should continue this course
- bike trails
- I will say that the pool on meadow street did not stay open long. If there is an issue with the pool then as much taxes we paid it should be fixed. And not cut short because you all can’t fix it. The poor kids had to go down two the pool down Meethouse Road to swim. So let’s try to do better when its go to the pool. Let’s make sure they are in good working order.
- We have some parks but need some repair and more benches.
- pollution protection/littering
- Updated parks
- Knowlege of public space and ability to find new places to go and visit. The cleanliness of the area as well as the safety and confidence of being able to safely go to said places.
- Improved wheelchair accessibility for our parks

- Preference would be for a natural place to walk trails rather than a park with ball courts or skateboard area.
- Dog Parks & Community Farming
- open all pools. How about ice skating
- How can Chicopee make sure everyone has access to parks, recreation, and places to enjoy the outdoors? What is most needed?
- water sports in the River; boating, rec vehicles, hotels, restaurants
- more unscheduled time for kids instead of organized activities
- Dog Park, increase parking at parks
- cards or something to prove they live in Chicopee ID
- I think the outdoor space is one of Chicopee's strong points. There seem to be plenty of parks and open space - as long as they are maintained. I think it's good.
- Police
- The parks are very nice
- They are doing a good job why change it!
- Neighborhood Parks need to be updated or maintained if not in working order. Chicopee has several parks within walking distance to most neighborhoods. This is important to children and families they must be kept clean, safe, and in working order. Szot Park "the gem of our city" is not an inviting place. It seems to be a forgotten place in our city. I understand we are living in a COVID world at the moment, but special or seasonal events are essential in building a community.
- More walkways along the river all through the City. People can appreciate nature more. Chicopee has a lot of sidewalks along streets but walkways or paths along the river offer escape from cars and noise
- a ride park
- Keep clean & safe improve the shrubs and evergreens, keep the grass planted & well kept
- open space and pathways
- My kids are all grown up so I don't use parks anymore, but maybe a nice place to walk or sit and read without a lot of noise
- How can littering be kept from outdoor places?
- Fine the way it is
- Dog park or park of Wisinowski Park fenced so dogs can play, off leash, in a secure area.
- the land & upkeep
- Dog waste issues
- Access to the Chicopee river via East Main Street or Fuller Street is needed. A space with parking and a boat ramp would make access much easier. Additionally, I would like to see more bikeways.
- bike paths that connect multiple parks; street art
- Maintain existing parks and playgrounds
- maintenance of the opening spaces
- We need more walking/bike trails for people
- Leave as is
- They need to maintain all parks and not just Szot Park
- I think mostly everyone has access to park's there are many you can go to. Parks do need to be upgraded and kept clean. Trees are being cut down in our parks due to rot and disease but the stumps are left very unsightly.
- Finish the bike and walking path
- upkeep of parks and ballfields. Very outdated
- Sztela Park closed to Chicopee citizens during in school hours. I was personally told by a teacher the park was closed from start to end of school hours M-F.
- Maintain current facilities before adding new ones
- Invest in a sports complex - indoor/outdoor to host school sports (hockey, soccer, lacross, etc) (it would save on busing and make capital for the City).
- Area around state park left as it is - wooded
- Szot Park more venues
- There is not enough for adults to do in the parks. You have movie night for family's which great, I enjoyed when my kids were younger. What about a dull movie in the park or having activities for adults in the park or more in the Center.
- Handicap accessible availability
- Bathroom facilities at major parks - we go to Holyoke community field a lot because they have bathrooms
- Chicopee needs to move forward with the bike path that was planned along the CT River. A dog park would be nice as well.
- For recreation Bike Path, walkway, river accessibility
- Sustained and safe.
- No, on the proposed Industrial Park on Fuller Rd. Clean up Chicopee State Park - make people accountable who trash it.
- Extend the bike trail/walking trail further for the public to enjoy. Bring back the Rivoli movie theater for discount

movies.

- Transportation and summer camps, sports camps, or acting camps for children of ages in the Chicopee Parks, which have a price that the parent can afford. They should plan events monthly or bi-monthly.
- Use land in the most natural state yet facilitate for public use as is. Waste bins, Rest Rooms, water for drinking.
- No Issue
- Tear down Uniroyal and make it a park
- The bike trail is wonderful but I don't feel safe being alone biking the trail
- We have the Chicopee River running thru the Center yet there is no access to it
- What is most needed? Places to enjoy the outdoors!
- -Benches and trash cans (esp along Memorial Drive) -Maybe smaller shade trees by sidewalks -Get companies to clean sidewalks in front of their properties after storms -More sidewalks on Memorial Drive (On both sides of the street)
- I feel everyone has access to parks & outdoors. We have plenty of these types of places thorough the city. The only types of parks needed may be dog parks
- Having access to parks recreation and places to enjoy the outdoors
- Szot Park is great!
- Keeping up funding for the Chicopee State Park & other playgrounds around the City
- 2 Places... The Fisk and Oxford Country Club. The Fisk was closing when I was in High School, fifty years ago. For God's sake do something and stop sitting on your hands. The new High School should have gone there. As for Oxford, the land sits practically on I291 and we can't get anybody interested? There is something wrong there, too much red tape? Tax incentives?
- I like the open park for my children.
- As a senior with an older auto and a need to walk, a through daily it is a question I'm faced. How will I get to a City Park to get fresh air, do my bird watching, enjoyment of trees as old as I am, they are beautiful and provide home for many birds --- or just staying a variety of old and new trees, space to allow reclaiming land instead of desertification and high run off of water. I prefer Open Space to be only allowed in quiet ways, obseration, identification, perhaps quieter recreation as tai chi outdooers, photography.
- The State Park is a wonderful place for people who donot have back yards or space to enjoy the outdoors.
- I'm an avid swimmer at Chicopee State Park, but I have sciatica in my right leg, which makes wlkng a problem. So I park on the 2nd level behind the bath-house , so it's a straight shot down the hill to the deep end. I noticed you put in steps. I was wondering if you could install a railing as well. I've been walking with a can since 2011. If you can do it, I'd appreciate it greatly.
- more small parks in neighborhoods
- A nice water park (spray park) for children. Nice playground in safe area
- Maintaining access points/sidewalks near established parks. Walking paths in open spaces and maintaining them - removing objects, roots, etc leading to falls, filling in holes
- Walk, bike, running trails. I would like to see more pet friendly parks. Bike rental
- ENFORCE DOG OWNERS TO PICK UP THEIR DOG'S POOP

What is your top issue related to Public Health and Social Services?

- lack of inexpensive health care
- I feel as though people with any addiction is kind of laughed at, they are recorded instead of helped and I feel like that is a huge issue in the "new" generations because people are so glued to their phones and are "too busy" to help.
- These services need to be connected as a whole so citizens know how to access their specific social services and all services that are available. I highly recommend increasing access to mental health providers of all specialties.
- Trauma assistance in the public schools is non-existent and needs to be in each and every school on a full-time basis. Chicopee is not the old city people once knew. Times have changed over the last 18 years I have worked in the city and ignoring the ongoing changes in the school districts will only lead it further down the rabbit hole. Cultural diversity, traumatized students, lowering socio-economic households are only some of the massive shifts in the student bodies and parents of Chicopee that I have witnessed over 18 years and it seems no one in the city recognizes the dramatic shifts and the necessary supports needed to assist the community. Springfield and Holyoke have all recognized their community alterations, why is Chicopee so blind?
- Chicopee citizens do a great job in supporting Lorraine's and other calls for support. But I do not think our population really knows the level of poverty/needs that exist. What else can we ask of residents to help individuals/families? We can help reduce children falling into the same pattern and end up with the healthier community.
- I don't see much advertising. I think there are services people don't know about
- BE ABLE TO GET INTO NURSING HOMES TO SEE LOVED ONES!!!!!!
- We need resources in lower income neighborhoods that help people become home and business owners. We also need more youth jobs.
- Emotional Resources
- Mental health in patient for youth

- Education
- Mental health
- Helping students with mental health issues
- Treatment of social service workers with respect.
- Drugs
- Access to quality providers
- Mental health resources in schools.
- Free afterschool programs for Chicopee residents would be nice. I am a single parent and during this pandemic I have paying 200 dollars a week for a remote learning center. This should be free through the City of Chicopee. Additionally staff for the FREE afterschool programs not everyone gets out at 230pm.
- Homeless...panhandlers
- Shelter for the homeless. Drug programs that are easy to get to.
- Lack of Mental health services
- The above indicates there are services for veterans and disabled. I could use both but are not aware of them. Needs to be better communication. High rate of asthma has affected our family and life to extent considering moving out of the area. Obesity is an issue, due in part to lack of outdoor activities and safe places to walk, bike, etc.
- Substance abuse prevention/awareness for kids and adults. Chicopee needs to be cleaned up. We avoid Chicopee Walmart and many parks due to safety concerns.
- Affordable quality childcare
- I don't think that the department of public health has done much for getting information out for the pandemic. They are getting information of households infected but only care about the fist on in house and does not call about anyone else in house.
- Services need to be provided in downtown. Bring services to where the people who need them, are. Somehow needs to be greater ease and incentive for people to utilize the services.
- The City should better advertise it's services that it says it provides for all of the above motioned populations. Our city should have a rehab center and not just women's prison. Be part of the solution before folks have to go to jail. more employment - more housing.
- When walking and crossing streets in the Meadow and Chicopee Street area drivers rarely stop while I am in crosswalks.
- The Department of Health does not answer the phone when called about situations impacting health, such as a store not enforcing mask use or a freezer breaking down and liquid ice cream being sold without the customers knowledge. I had to call City Hall to have them call the Health Department. The Department of Public Health is not checking and certifying if restaurants and stores have outside air ventilation and H.E.P.A. filtration in place nor mandating stores to post signs in windows, No shoes, no shirt, no mask, no service per order of the Dept of Health, Chicopee.
- Police, crime, drug addiction, homelessness. keep the city safe and be able to walk around during the day and night and feel safe.
- More smaller health clinics. Walk in clinics that reduce demand to local hospitals - we need more.
- Address landlords and business who are absent and don't maintain standards, add more police officers, youth centers with family/psychiatric support services, drug support, etc. City is doing great job on COVID-19 restrictions...can't ask more than that. Hopefully it will pay off when businesses rebound and unemployed get back to work.
- Addressing drug abuse, and providing services to aging population
- Not enough money being spent help people with issues. increase money to increase help
- How many residents are not working, on assistance, because of their addiction? Pass through downtown and you would think that the city has quite a population of folks doing drugs.
- Education - It is interesting that with each of the key areas listed, there was noting about educating our kids and adults. This is dependent on state \$s, but it lifts us out of poverty. The library is key for having the internet for those who cannot afford their own computer and services. There should be a mini library in the Meetinghouse Road housing that would be open at least 3 - 8:00 pm. This is far removed from the Front Street Emily Partyka Library.
- No dedicated city health center. Uniroyal location and its proximity to police/fire/post office/senior center/high school would make a great spot for a small health center comprised of specialty clinics and areas lacking from Baystate like behavioral health.
- Opioid abuse.
- mental health services, addressing the opioid epidemic
- 1 - Education; on the devastation of substance abuse. With the media having such a measurable impact on society, there's NO reason to NOT INCREASE media-billboard education on self abuse via substance intake. 2 - Advertise kindness, courtesy, & respect (it speaks louder then hate words)
- Not making all of downtown Chicopee into the social services center. It's too much in one place.
- I am a senior citizen and a US Navy veteran of 22 years and I have recently recieved training to assist the blind in Chicopee. The training was held in Springfield. But, there seems to be no needs for assistance in Chicopee. Is there a contact point for helping people in Chicopee, as simple as visiting people in old age homes or whatever possible?

- More social services. More places for help people with addiction.
- Services for seniors
- - Quality of services available not quantity. - Create (more) or inform people of where and what is available through an easily navigated main website not just facebook or social media. - public transportation routes should allow access to ALL parts of Chicopee not just the more urban areas of town.
- Social groups for kids with disabilities. My son is on the autism spectrum and maybe have some social events that state people who run them are sensitive to those areas. (I'm sure they are but maybe in fine print)
- Allowing for these services to exist without adversely affecting those who do not partake in these
- seniors
- I think the city has an array of social services for seniors, veterans, people with disabilities and people who suffer from addiction, and more already. I think the city is doing a good job.
- seniors
- having more police to arrest people who break laws and keep them locked up.
- Not Sure
- I did not know any services were available. How can I utilize services I qualify for if I dont know they exist?
- Ensure Fire/EMS properly staffed. Add another City ambulance (CFD). Increased veterans outreach/programs by the CITY.
- Behavioral, mental, & substance use treatment. Chicopee has a lot of shame and misguided beliefs about this which hurts people who need these services. We need to provide safety but also other treatment and supportive services. Also, COVID 19 response has been horrible, we need to address both the medical and mental health impact to our city.
- travel
- Let people know exactly what is available and where to go to make use of this "extensive array". As far as I'm concerned this "extensive array" is a well kept secret.
- Expand opportunities for exercising/physical activity by allowing residents to use school gyms, pools, tracks, etc... at certain times (after school hours)
- More programs for addiction, the city has no sober living or recovery centers for such a high opioid problem. Also more programs for our children with special needs. My daughter has autism and I have to go to another city for services.
- Start educating parents on how to avoid these problems, before they have children so it does not go on generation after generation.
- Help to elderly to be able to stay at home with more services.
- Continued support and expansion of these programs would help our community.
- no issue
- A lot of these services are already available. People just dont know where to go to use them.
- They should make a center for people to go certain hours of the day to entertain themselves, have lunch, play dominoes, and do crafts for both young and old, since young people also experience depression and rejection.
- more social services for veterans
- None
- Access to Senior Center
- Asthma, Diabetes! Have more hours to access Chicopee Health Center on Front St which is closed on Mondays!
- I dont think that available services are well known, so marketing and advertisement would help. High crime is a major concern. Allowing panhandling is not projecting that Chicopee is a safe, family friendly community. The drug and gang culture is becoming a greater problem with every day that passes.
- - more support for seniors - community education needed for dementia & alzheimer's disease
- unknown
- Activities for seniors
- none
- Feeling lack of connection is often at the root of health issues and addiction. I would like to see services that bring people together (post-virus) to foster sense of community as a way to treat the cause rather than services that only treat the symptoms.
- people suffering from addiction
- Business COVID 19 Enforcement
- Mental health is sadly not sufficient for the needs of the citizens.
- Elderly! Food.
- Drug and Alcohol addiction beds available. Additional funding for Police Department.
- I do not have an issue as I feel these topics are in place. Those who "suffer" with diabetes, opioid use should be responsible for their own health and welfare. More than half of the tenants in income based housing are very young and are on SSI/SSDI and abuse alcohol.
- 1) COVID-19 Vaccine distribution centers 2) safe housing for abused women and children
- There is not enough help for people struggling with mental health and addiction.
- Care for seniors with meals. Have social worker go to homes to explain whats available to them with taxes, medical

- etc... only when senior requests it. Help them if they need homes inside painted on carpentry work by CCHS students who are learning it would help all seniors free of charge with keeping up their homes.
- Alcohol, drugs, and poor nutrition, crime. All these factors harm not only the residents of a single city but the entire society.
- Seniors
- n/a
- I am concerned about air quality (being near Westover), noise pollution and rising opioid abuse.
- COVID-19
- In general, people need to exercise more and eat healthier.
- Social services for seniors, veterans, and disabled people. Need more in place around Chicopee. Not just downtown.
- We could be an occupying force at Bay State Hospital and use the health care from their and make Springfield pay for it as part of the treaty and promise that we will not invade them.
- Homelessness and veterans
- Wasn't aware of that about Chicopee, but seniors, veterans, and people with disabilities should be considered everywhere. At the moment probably all over the nation there is the same needs and struggles, but as a Chicopee resident will be glad to have these issues taking care of. Health is very important.
- ?
- More help needs to be available to seniors, veterans
- ALL should have access to health & SS
- I am not sure that Chicopee suffers more than areas like Springfield, Holyoke, but never the less. Opioid abuse, all addictions are definitely on top - more people w/DM end up w/Lg. Med. issues. Wound care is very high, then when they lose a limb then they are disabled. I am nurse I see this all the time. We need free education, ways to get healthier food for less, like WIC, but a diabetic option.
- I would like a facility where people can go to stay for their addiction here in the city.
- Public displays of being under the influence.
- People do NOT obey rules - rules should be enforced
- End outdoor burning. It needs to be strictly enforced. I know there is a law in Chicopee, but people break it. Do you know that the smell of smoke comes in the house, you are forced to keep windows closed. Cant even enjoy fresh air. Example, had to call Fire Dept my walls in room were dirty from smoke seeping in! Should be fined on first call. This is a form of harrassment!
- More community outreach programs. Ease of access to these programs, education to public regarding these issues.
- Services to seniors is the top issue.
- The struggles of asthma, drug etc... is in each town and city. What needs to be done is the judicial system to be less lenient with drug dealers and alcoholics. Seems people with substance abuse get services for free and abuse system. Seniors and veterans get the "shaff" and are considered "nonexistent".
- n/a
- Taking care of seniors.
- I dont know any of this.
- Need more housing apartments for people in need.
- Keep working for vets, seniors. Drug people, need help, only if they want it!
- More education about services available and how to access them.
- none
- no comment
- none
- 1) Better monitoring of the current covid crisis, adequate & accurate information available to public (science based) on COVID19. 2) Effective monitoring and enforcement for local businesses and town offices to follow the mask wearing, social distancing guidelines and clear info on who to report to when a business (or city hall) is violating the guidelines. (I reported one such event to the Dept Public Health and never got a response back at all!)
- Personally, I have no issue other than a concern for those who abuse opioids. If access to assistance is available for all issues, some residents many be unaware as I was.
- For now COVID19
- The programs only work if the people want it to and that's about them. Education is key.
- More clinics should be available for those under-served. Better publicity for such, too.
- For Chicopee to continue helping seniors, veterans, people with disabilities & addiction.
- I feel Chicopee has a nice array of services.
- Arrest drug dealers
- Veterans outreach and folks with disabilities
- More options for counseling and mental health.
- To build on the current extensive array of social servies and thoroughly communicate their availability, location, and contact information.

- Not having medical facilities (hospitals) here should encourage us to partner with Springfield and Holyoke regionally to address those issues. Our state representative and senators should be responsible for that effort.
- No issue
- I feel our community needs to accept one another and go back to helping your neighbor.
- What you feel is best concern
- Help for homeless
- elderly, addiction
- I am concerned about the legalization of marijuana. It has created more problems than you can imagine!!!
- drugs
- mental health SVCS increase, homelessness, drug trafficking, delinquency, abuse of services - living off the system should not be allowed - train & educate people and get them to work/employed
- COVID-19
- If people took care of themselves, we wouldn't have half these problems.
- we need to understand the root cause of the afflictions you noted - Then provide corrective action. complete a relentless root cause analysis; Mental Health 0 work w/ area hosp. - for free service; Health well being fair - annual
- opioid addiction
- Chicopee center is dirty (needs to be cleaned & revitalized) see previous answers re: parks and outdoor enjoyment.
- veterans resources
- seniors
- all above, health, senior aid
- need services for myself & my 5 yo son with disabilities
- people with disabilities
- The woman who heads up the health dept - Lisa Sanders - is not professional She does not return phone calls and emails and when she does she is rude. An overhaul of the entire health dept is needed because she does nothing to improve Chicopee.
- knowledge about what services are available
- disability service & accessibility
- sneiors, veterans, people with disabilities, addiction
- addiction and the elderly
- youth addiction is a serious problem. we need more activities for youth
- cleaner air and an addiction clinic
- if there are services in Chicopee for addiction, they are very hidden.
- Elder who needs help staying in her home
- My top issue is the lack of counselling services available to our youth and adolescents. We have support for veterans and seniors. We have so many children who need supports outside of school.
- Face masks being more available
- Drugs, intake, drug dealing. Eliminate drug dealing. Support our police force as needed. We will support higher taxes for increased police protection.
- Better rehab for addicts. We need more resources for after rehab addicts need to shape their lives differently when they're sober. They need Group help, organized events; examples like sober bars and sober events. Those suffering often return to the same house, same friends, and eventually the same lif. With that in mind it's important to help those people stay busy. Addiction hurts those that are bored. Cheap or free community programs are the answer.
- support increasing public health clinics
- There should be more rehabilitation for opioid abuse. More urgent care for people who need affordable housing
- I've never needed that kind of help so I have no experience with it.
- Controlling the use of opioids on the street. This leads to increased crime in our neighborhoods.
- We are sure trying to beat the prob by not jailing people who are addicted.
- Get rid of all the homeless people panhanling. Make a law. Kick them out. All drug people.
- Need to keep services to seniors a priority
- Senior Center closes 3-4 pm. IF still working it is of no use.
- public and private participation
- I would like to learn more about services for seniors and disabled.
- Directly related to older apartments and apartment complexes. Socio-economic low rent = added need for services. Remove & reduce large apartment complexes
- Having clean air to breathe is of utmost importance. With that in mind, I would like to see no effort spared to see that the proposed wood-fired electric generating plant in East Springfield also not get built. Especially since we in Chicopee are down wind from that proposed plant. Also those open fire pits that poeple have today are not as good as fresh air is concerned. When neighbors use their fire pit, I have to go in the house and close all the windows. The fire aggravates my lung cancer and I can't breathe. They should not be allowed.
- Our Senior Center is top notch but we need more outdoor activities there ie. such as exercise type of equipment there as

- a fitness type of park
- In order to improve the health & wellbeing of future generations, the public health and the board of public health department should consider educational programs for schools and boys and girls clubs to reach children and educate on good nutrition and healthy life styles to prevent cardiovascular disease, diabetes, substance abuse. As for asthma and bad lungs, make sure our air quality is monitored and limit air pollution.
- To many homeless papole. They need help.
- Eradicate homelessness. Get people working. Teach people to eat healthier.
- Fumes from Monsanto pollute the aire and airplanes polluting the aire every Tuesday or Thursday on their practice day.
- Adequate funding should be a priority for social services.
- Air quality & more trash bins needed along roadways and sidewalks to reduce littering.
- publicize services available
- I think things are run well with the resources we have to work with
- At current date the COVID issue; Expand services to seniors including shut-ins. Chicopee has an aging population. I am one of them. I would like to stay in Chicopee when I retire.
- Have landlors and homeowners maintain their properties. No one likes to drive around and see junk on property of owners who don't care. It makes neighbors frustrated. With the COVID pandemic, people are struggling with anxiety, loneliness, depression, sisolation. Pring and send out a pamphlet as to where and whome people can reach out to for help.
- transportation
- veterans, disabiliities
- Love our Senior Center.
- centralized office for access to city/state resources ie MassHealth, DTA DCDH, Snap/food stamps etc
- open more clinics so people can have access and be treated
- Work better with senior center with their various programs. APply for federal grants for programs. Help seniros with taxes so they can stay in their homes.
- Traffic on the ground and in the air.. Too much exhaust. Car starters - BAD!; Black top on roads, driveways, parking lots, & black roof tops absorb too much heat in the summer which is unbearable in Chicopee.; Plant more trees or bushes? That take in carbon dioxide & give out oxygen.
- More handicap parking. I live with pain 24/7 but take a med that works on my brain. I also have a stimulator to control my pain. I don't use pain meds. I am allergic to them!! I live a quiet life helping out with the care of my mom.
- Taking care of seniors & having affordable housing for them.
- Homelessness
- There needs to be more exposure of the services available as many go unnoticed and therefore underutilized. Those individuals who would use the services, including their families, are often unaware of what is available locally.
- Access to treatment programs for opioids - having parks cleanded of neales/condoms by edges of park.
- to know about services available to senior citizens
- To be informed and educated
- don't have any
- expanded senior services - free of charge
- Provide health and addiction education services to all schools for the younger residents periodically throughout each school year. Provide health and addiction education services to seniors, and any resident, periodically utilizing City facilities such as schools, senior center, firehouse, police stations, etc.
- I think we are doing well. People need to take better care of themselves.
- To always keep them
- More resources for the homeless
- Affordability and accessibility to those services. Educating the public on what is available @ low or no cost options.
- I do not have the answer
- Availability to all residents and financial help for those who need it.
- Reopen the Senior Center when it is safe so socialization can be done. Isolation causing much anxiety and stress.
- I think Chicopee is on the right path with helping these unfortunate patients. There could possibly be more centers or clubs where these patients can meet.
- All
- So far not needed. Senior Center is beautiful.
- Attract employers to the area, especially from Eastern Mass. People in this area need entry level jobs.
- That real help is provided to our addicted community and not just incarceration. Social services and the medical community and mental health services must be provided. None of this was provided to a dear familly member who was lost to this scourge in 2012. He broke the law but needed help, not incarceration. An overdose was his only way out.
- The air we breath!
- Yes we do have alot of addiction around if they can get the help will be a better living in the community. I used to be a __ Associate Pres. of HHH and what I did I got involved with sport and activities had a community room with games,

- snacks, video game machine, and I did parties. Everything was I ran it out. Basketball for the youth.
- public health is related to recreational opportunities.
- Affordable housing - Assistance for homeless fathers with female kids in their custody
- Perfect to my knowledge
- Better services for homeless; more mental health services
- elder services
- Services for seniors; housing, diabetes, asthem and other services
- more mental health services
- homelessness
- keeping areas more clean. less trash. big pop on streets near Walmart/highway begging for money
- Chicopee seems to have a large homeless population, particularly in Willimansett where I reside. I think the city needs its own homeless shelter, ideally with access to resources that will help people transition out of homelessness.
- Senior housing that is affordable as well as a nice place to live.
- I'm a veteran. Because I work I get no help. Panhandling
- You need to recycle better, make it easier to get rid of things.
- no issues
- I have asthma
- Senior Care
- I've heard a lot of people complain about mold. If there were strict guidelines and inspections between residents leaving a home and the new occupants, it could reduce these exposures. Hold landlords, property managers, and sellers accountable to eliminating this issue.
- All of the above
- I feel Chicopee is on point as far as al these questions. They are ahead than other cities I see.
- These issues, I understand, are very real for far too many. We need to care for our veterans and seniors and provide opportuniti9es for those struggling with addiction. However, we also need to think about and consider how we establish healthy communities: opportunities for sports, recreation, social events, access to health care, strong and respectful public schools.
- Do you have needle exchange programs? If not, look into them. Do you have close resources available for mental health help? No more Providence Health Hospital
- More home care programs
- Rides to get to Doctor's, groceries, etc.
- No comment
- Covid-19 protocols
- None
- Opiod abuse, and so many shops being opened which sell Opiods, in Massachusetts
- I have no issue
- houses with junk in their yards. unregistered cars
- Chicopee Police need to enforce laws and restraining orders
- opiod abuse
- allergies
- Providing services for the homelss population
- mental health and community building
- neutral
- The City has done a great job of communicating to the public during the ongoing pandemic crisis.
- More funding to the Center (Senior) for activities. More development of that area for gardens and benches
- Since Covid seniors are too isolated, nothing is available
- Would be nice to have a detox center in our area, to help all that suffer
- Open Senior Center
- Drug problems- violence
- Drug addiction and services available
- None
- We need Medicare for all and these things go away. End greed
- That the people who you go to see for help/answers to your questions are knowledgable and not just put there because they know somebody.
- Clean Uniroyal in Chicopee falls. Old slip shop building in Center
- Not having a way to find out the info need for people with disabilities. Did not we had these services and more.
- all of the above
- More food assistance programs
- To help people with addiction places to go to
- The top priority should be to get everyone vaccinated for COVID, hands down.

- asthma
- Now - Food!! Senior services is great. Lived & worked for Chicopee all my life, Love it.
- Free access to health education.
- ??
- The Chicopee Police need to be defunded and limited. They patrol Chicopee streets like they are looking for criminals. They are treating Chicopee citizens like criminals and sirens go off at all times of the day. This is Chicopee, not Boston or NYC. The Chicopee police should be more respectful of their citizens or be defunded. They should be more friendly, more helpful, and more respectful.
- There should be more counseling centers other than River Valley Counseling Center.
- To ensure all residents are aware of services.
- No Issue
- COVID vaccination - Mr. Mayor, Why cant we have COVID vaccines at our Senior Center?
- few and far between
- medical services
- Public health- During summer months, myself and my wife were eating at an Italian restaurant when we couldn't believe the flies around us (6 flies). The doors were open. Very unsafe and diseaseful. I realize the ovens make the restaurant very hot but they need screen doors for the front and side entrances. I had also seen another Italian restaurant with their front doors open. We don't patronize these two restaurants during the summer because of their unsafe health concerns.
- Nothing
- Senior services, financial planning help for all!
- -Too many people burning/or fire pits in yards; neighborhoods inundated w/ smoke; also fire hazard (often done under trees, or too near homes or unattended for long periods - some have gotten near out of control
- I feel seniors are the only ones that could use extra help. For example: Covid shots should be offered at senior centers to help them get inoculated instead of having a hard time getting appointments
- Opioid abuse, senior and veteran services
- Safety. Ask the movie producers to stop making violent and insane movies!!
- Improve on all of these issues
- Diabetes COPD - I want more information and resources to tackle these problems without delay and what is being processed.
- People who are given theadone should agree to be weened off drugs and not be on health assistance forever.
- veterans, homelessness, and disabilities
- Assuring outreach to seniors and sharing information about available services. Regular safety checks on seniors willing to accept this services, especially seniors living alone.
- Drug problem
- I would like to see more outreach programs, boots on the ground, educating folks on opioid abuse, offering more safe local community events, trusting a farmers markets, etc.
- The Public's health is being put in jeopardy by dog owners who do NOT pick up their dog's poop

What is your top issue related to Natural Resources?

- Litter and dumping.
- Finish the Uniroyal cleanup.
- I have lived in many places and enjoyed participating/volunteering in clean up drives in city parks, trails, residential areas. I, myself, do not drive a car so my carbon impact is very low. I believe that if the city of Chicopee tries to make itself more pedestrian and bicycle friendly, our air quality would slightly improve, but our physical health would drastically improve. Could the city of Chicopee promote a city hall to Szot Park clean up program providing plastic bags and an accompanying truck?
- More trees and take care of parks
- Maybe by not cutting the trees leaving all natural resources
- Recycling and Land Use. We are over building in the areas that are most economically disadvantaged creating a great divide between the "Burnett Road Area" and the rest of the city. People will/are moving out, before Chicopee becomes Holyoke or Springfield - when we should be striving for Northampton - Amherst, etc... Do we need a bar and barbershop on every corner?
- I would like to see myself and my neighbors brought on to the sewer system. We were told 40 years ago it would be soon...
- Keep our water & air clean. Continue to be on top of environmental improvements. City wide compost pile/area to bring items rather than go in the trash?
- Assist with cleaning the Connecticut and Chicopee Rivers
- Clean Water. Less pollution for our air and land.
- I think Chicopee is focused to clean water, land, and air. I think someday we all will drive electric vehicles, maybe not in

my lifetime. I think everyone has to do their part to protect our natural resources.

- air
- make sure you have places to up keep on the dumping of household items. Test water area used for drinking.
- Would like to see existing "transfer station" expand. More hours, no fees on getting rid of mattresses, hazard waste like old paint, household cleaners, etc.
- none
- Clean public spaces.
- All of the above. Monitor potential areas/parks with video, plan harsh citations for illegal dumping, address trash issue (provide rentals or additional alternatives).
- Keep a close eye on emissions from new businesses
- I'm not a specialist I cannot answer this question
- Continue with brownfields cleanup @ Uniroyal complex
- Get rid of the Canadian Geese at Szot Park - very unsanitary for walkers
- Not much we can do about the air that would affect only Chicopee. The land should be protected from any form of toxic disposal or soil removal. Water is needed for human survival, its purity should be monitored to the Nth degree and delivery systems should be constantly updated so we can avoid "cracked" pipes and contamination, as we are presently undergoing.
- Checking water on a regular basis.
- Making sure businesses are on board with reducing our footprint on the environment would be beneficial. Working to clean and remediate blighted properties would also help.
- no issue
- Plant more trees. Collect garbage.
- Land & clean air
- No more development and cutting down trees.
- Registrations enforced.
- Air quality (unreadable) to process products will (unreadable) use.
- Trash...areas not being respected by patrons
- unknown
- We need less pollution, planting more trees.
- Always a concern but clean air and water should be a top priority. Not sure what is available but should be a topic with options of a resource to help.
- Educate people about how each of us affects our environment like how picking up dog poop or not using toxic chemicals on lawns is a way we each keep our land, air, & water clean for all of us.
- water
- Maintenance of the Connecticut River dike
- Our water from the Quabbin Reservoir does not taste very good anymore. We have H2O filters in our house which we used to change every 3-6 months, now it's every 2 weeks to one month and the filters are coated black and thick with dirt.
- Keep dirt bikes OFF dike!
- Quick response to reports of illegal dumping in rivers and land. Penalties for vehicles emitting excessive toxic exhaust.
- Chicopee has in place tree planting for certain areas which helps our environment. Unlawful dumping near and around the Chicopee River is a problem. Trash all over, maybe patrol those areas more often?
- Install charging stations at Exits 5 & 6. Salmon run in the Connecticut River.
- Cleaning up the town.
- All together make the best (unreadable) to have a good quality of life. The clean water its the most important.
- Clean water & air.
- - Keep the water clean with no additives in it. - Air, the dump stinks, we need to try to keep it clean and not smelly or an eye sore.
- Clean water, care of trees, special number to call with concerns
- It seems the pervasive use of herbicides and pesticides on our lawns is the biggest threat to water and land. Natural sustainable lawn care should be encouraged if not required. Less automobile traffic would improve air quality. Additionally, more solar generation and less use of fossil fuel for heating would also help.
- Clean water
- Much like our ancestors, the Northmen or Vikings, as they are commonly known we can pillage and plunder our resources and continue to have the lands we conquered tribute to us.
- Clear air. Also, the amount of trash left on roadside and parks.
- Not taking care as it should be technology seems to take over; people are more interested in advanced technological speaking...children have to be you educated regarding this issue.
- Clean the air - less pollution.
- Conservation

- Clean air - less asthma and asthma related illness.
- I live in the Burnett Rd area. A lot of people in my area have died from cancer. Has there ever been a study to find out why there is so many cancer deaths in this area?
- Cleaning up trash.
- educate & everybody follow the rules
- Fine people for people dumping trash not cleaning up the area they live at. Remove dead trees and stumps. Fine people for shooting off firework - always a warning, it doesnt stop them! Sewer should be cleaned and flushed at least twice a year, place cameras to catch the perpetrators.
- That it gets better. We continue to move in the right direction and continue to provide clean water, good air quality, and keep the land/Chicopee clean
- Need additional sources of clean water.
- If someone pollutes the air - fine and incarcerate especially if it will harm residents.
- n/a
- Clean air and water
- That we don't pollute or destroy it.
- Keep up the good work. Keep the water clean.
- More areas of access for the elderly and handicapped. More spaces for family time.
- ??
- no comment
- 1) Should have park and riverside area cleanups several times a year. 2) Should have a recycle center as part of our public services so people can drop off working items (TVs, Coffee makers, etc..) for others to pick up for free rather than useable items being thrown in a landfill or on the roadside. 3) Tough monitoring standards to prevent local business from polluting our air and water especially now as the federal government has currently turned it back on clean air and water.
- I think clean air is most important, for the obvious reason. Water second for the health and well being of our families.
- Clean water
- Keep as much open land as possible.
- Keep Chicopee Memorial Stae Park clean.
- To keep our rivers clean. Have harsh penalties for people who dump their trash in public places. Putting up cameras to catch these individuals.
- Clean water and attention to the boat ramp.
- Qualified people hired to oversee the management pertaining to the above.
- Clean water.
- Better access to the many reasources in Chicopee
- protecting green space
- Clean water - and adequate supply for the future. Investigate and implement ways to re-use waste way, efficient, well maintained delivery of water and sewers
- Continued focus on the quality of the water supply: investing in the infrastructure. Also the water treatment plant must be state of the art to keep the CT river protected. If there is excess capacity there, consider allowing waste water vendors to use the facility for the fee income and invest is back into the plant.
- reserve areas of land for animals, etc...leave their habitat alone
- Making sure our water is filtered & cleaned well. Let people do compost.
- I feel it's just fine, you're doing what has to be done.
- Identifying the source of pollutants and working with those responsible to cease polluting and making plans to alleviate the source.
- clean water
- Chicopee for the most part takes good care of its natural resources!
- have hazmat recycles more often
- litter/polluting our waters
- preservation of natural resources
- work close with WAFB many military bases have contributed to environmental issues in host communities. new buildings - try to make a green as possible. same with renovations
- clean air
- need to protect environemnt for our future. starte programs to involved people in community to clean/improve city.
- educate the people
- Clean water & air
- clean water, air, less pollution SAFE
- water
- take better care of our riverbanks
- preservation wise usage

- conserve & protect undeveloped land
- clean water, land, and air
- Chicopee would be more desireable to live in if there was more open space
- cleen water and air. ticket people for using double exhaust systems
- Don't know enough about this to comment
- We need to clean out rivers and riverbanks up. It's digusting to drive by and see trash along the river.
- unknown
- Clean water - a must; Clean air; We need improved land fill use for larger trash items. Just saw a pile of furniture and household items in a pile on school street. Tough to get rid of large trash items.
- I work seasonally in natural resource conservation and recreation. I have 20 staff that work under me. Even with that manypeople it is imppoossible for us to maintain the small amount of area we manage. What I have found to be quite useful is outside volunteer groups. Involving those people who care about theses issues has proven results. Unifying people of all ages under a well organized small leadership allows everyone to take part and also have a say in the planning. Utilizing social media ie Facebook, Instagram spreads awareness about the group and helps find those motivated individuals to a: Chicopee River Clean up, a plog (?) the neighborhood (jogging while picking trash(event, with pictures and posts it also satisfies people's need for recognition and it feeds into younger generation's need to document everything and produce an image of themself. Please look this way.
- Concerns for the towers all around Chicopee that could cause cancers. Clean water is important too.
- Money wisely spent in this area is money well spent. No. 1 issue is people living near wooded areas dumping brush and leaves. (Fire Hazard- bugs and termites)
- We have to enforce laws that pertain to all types of pollution.
- Same as energie
- Clean all river and laike and pond garbage. Kick people out and fine them if trespassing after hours. Inpound their cars.
- testing for pollution
- more tree lined streets to enhance the views; figure out ways to reduce traffic congestion on Memorial Drive
- By not allowing waste to enter the water.
- Forget bike paths. Waste of time, effort, and money. (not utilized) Focus on reducing trash graffiti, and panhandling
- See above comments (Public health and social services).
- Monitor and regulate air industries pumping out toxic substances into our lead, air, and water
- A clean city, to many people dump. I have even seen a toilet on the side of the road. I know people make a lot of trash and our own dump is full we do recycle, but not everybody does the job. If they don't know what to do with it, they just dump it some place.
- Clean Land. Public gardening
- Construction of buildings in restricted areas called swamp line.
- Strict enforcement of environmental regulations.
- Frequent H2O water checks
- preservation of clean water
- Make people respect our land and water areas
- Expand solar power so that each Chicopee resident can afford it. TO have it installed on their property
- Stop encroaching on the natural habitat of animals that once had a place to live. We now have coyotes and fox roaming in our neighborhoods.
- more protection of natural resources
- this is okay
- ensure we keep a healthy amount of natural resources while expanding
- electric cars, recyling system, solar systems - more of renewable resources
- hire high school students in summer and if needed give them school credit
- AIR. More electric motos. No chimneys on buildings. Solar panels to produce electricity. Fine people for use of fossil fuels but provide easy alternatives.
- Get rest of old tire factory cleaned up.
- regular clean ups of lots and properties where people congregate
- Land is resource that can only be protected by good management - there is a limited supply of green space available - a finite resource. Water is a renewable resource provided by the wather and sources outside our community and even state. We must work with water sources to ensure an abundant, clean amount not only for consumption but also reactivation and food production. Air is a necessity. We require clean air to continue survival beyond the other two. Chicopee should move forward with electric vehichles to reduce pollution. Tax incentives for citizens who invest in electric vehicles and alternative energy sources should be considered.
- Making more known community days to clean river banks. Maybe incentive program to clean up neighborhoods. Yellow bag prices are high so means less people are cleaning.
- preserve as much of our natural resources as possible
- Enforce the rules and regulations on pollution

- no issue
- encourage more recycling
- Continued efforts to meet EPA guidelines avoiding fines and improving water, air, and land quality.
- Clean up brown fields i.e. Uniroyal building. How long do we have to have this eyesore?
- Your water is tasting too chlorinated. Something is wrong and needs connecting
- Plant trees where tree were cut for bike path prevent erosion
- We should be investing more in clean energy like solar powered stations!
- A lot of people voting for legal use of marijuana. I smell it all over and I hate it. With this going on, you can never clean the air.
- Clean water, environmental protection, eliminate pollution
- Ensure that the River is clean and make maximum use hydropower potential of Chicopee Falls
- There should be regulations and restrictions in some areas, such as the reservoirs to keep the water clean.
- All
- Bike trail
- Stop people from having fire pits in backyards - the smoke fills my house if I'm away and leave a window open come home to smoke! People need to be fined before the fire dept is there for the 5th and 6th time. Same house.
- Just follow existing stae/federal guidelines
- AIR. Hopefully more electric cars and charging stations will become more available.
- land and air
- Yes water should be clean and air ____ that we live in. I'm for all of that and it comes to children. and other elderly as well. With everything that is going on with COVID-19 staying safe and hoping things will be turning around we don't have the answer. I'm praying for hope that things will be lifted up. In the world today under grace there is hope.
- Completion of the sewage project.
- allowing homes to benefit from solar panels
- to discourage illegal dumping. the trash system (small bin) needs to be changed
- clean water
- The water sucks out here. When I am drinking the water so much corgian (?) in the water. I guess once you let the water run it's not so bad.
- water; water tastes horrible. My husband and I buy tons of water weekly costing a bundle.
- The smell of the river when driving I39
- clean water, land, and air
- Chicopee's water supply is currently treated with chlorine. I understand that at one point the City was exploring healthier alternatives, but I haven't heard anything more on that in awhile. I would like to see the city switch to a healthier disinfectant if feasible.
- Minimizing polluting by businesses. Requirements to reduce their impact on the environment.
- illegal dumping
- Clean up the rivers. Clean up the land.
- Clean river and use for recreation
- work to reduce air pollution
- No illegal dumping in the Chicopee River
- no trash left on land take with you
- They to me are doing a good job.
- Preserve and maintain areas along the canals and rivers. Ther are some beautiful places in the city. How can we encourage more people to use and appreciate those spaces
- More recycle boxes available to the public
- Chicopee should offer compost for free to city residents. This would help residents maintain their properties and encourage gardening, and add to visual appeal of properties.
- Protect natural resources from extinct
- solar power
- Don't turn out City "Green" ... Too expensive!!
- Larger trash containers so people aren't using the yellow bags. Less addicts providing needles. Less pandhandlers providing trash
- None
- Why does the water in the Falls look so very dirty?
- I have no issues with this
- by better recycling, because where we live there is no recycling.
- Westover can be noisy sometimes
- Clean water is very important. The Chicpee River is definitely cleaner than it used to be, but there's still more work to be done. If better access is provided, more people will participate in water related activities and be more likely to care for the resource.

- ban single-use plastic; encourage public transit
- Use common sense, Do not over enforce
- Utilization of the Chicopee River and land adjacent to the river.
- Clean water a must
- NO comment for this issue
- more trash bins/larger trash bins
- clean water and air
- Maintain our current water supply
- Educate but needs to be a global abidance
- Continued conservation & no more building on untouched wooded areas in the City
- All the litter on the ground, when walking or enjoying the parks
- Complete removal of tire factory on Grove St and make the land safe for housing or recreation
- Preserving and expanding conservation land, especially w/hiking trails but minimal other development
- We all have to work on this together for our future generations
- Tax breaks for electric cars, solar, sind, etc...
- Get larger trash cans like other communities from NH to FL. I notice a lot more litter and trash dumped in my community.
- Trash, Montgomery St, by Comp is a mess. I know people can be pigs.
- Preservation of land.
- Cleaning up the Chicopee River is a good start. Solar panels on municipal buildings.
- High rates of cancer in Chicopee, due to 1) Monsanto - needs to find another location not around residential neighborhoods. 2) Dump - it should be dug up and removed to a barren location, not around residential homes. 3) Uniroyal - ground should be tested for cancerous seepage into the land and water supply.
- Restaurants should also recycle - All businesses should. I believe there are more items that could be and should be placed into the recycling systems. Ex. plastic trays, metal objects, hangers, flower pots (plastic cup & plastic over 2.5 gal could be melted & reused.) Also - melt objects should be included in melt down and reuse - plastic trays and plastic hangers included. Flower pots & plastic trays could be rewashed and reused. Automotive fluid bottles, I agree are the hardest to way to recycle it. But the only thing I can think of is set up a building that recycles vehicle fluids. Burning these items not only destroys the soil but when they decompose they also plut the air with their chemicals. Also, collect batteries.
- Waste Management. Waste Management.
- No issue
- Clean water
- Need to work on all the above, there are none of the above now
- Keep disposal and recycling reasonable and affordable so people don't throw things along roadways. A clean city is a great city (Chicopee).
- Keep as much open space as possible
- More clean water areas to be used for recreation
- More fines need to be issued for littering. Our City is looking like the city dump. No matter where you go there's trash on sides of streets, in our water ways, & in parking lots throughout the City. Inmates need to earn their keep. Have them out picking up trash.
- Having trash and recycle bines at many more places
- Clean water
- Clean water and air and keeping the state park and golf course. - Less vacant buildings
- have no issue
- land & water. Continue to offer environmentally safe biofuels. Consider solar panels
- -Assuring clean water. -Decrease water pollution
- N/a
- If dog owners would pick up their dog's poop, this "waste" would NOT flow into water streams. Chicopee should seek restitution from Monsanto and Westover AFB for some from the '70's
- Clean up this City and stop letting all the trash all over the place. This includes all the homeless people. Make people accountable for their trash. Start fining people for not recycling properly. I'm over cleaning up others trash.
- Clean water, land, and air, as well as adding incentives for solar power.
- I would the city planning department to adopt a set of landscaping and beautification standards that all businesses comply with to help elevate our city's resources and beauty. Too much blacktop in some areas.
- WHEN THE CITY PLANTS THE TREES THEY NEED TO TAKE CARE OF THEM. PRUNE THEM. ALOT OF THE OLD TREE NEED TO BE TAKEN DOWN BEFORE DAMAGE HAPPENS.
- The cleanup of the streets and the amount of waste that gets into our sewer systems (especially after the pandemic).
- educate adults and children
- I would like to see some areas stay undeveloped to save safe environments for wildlife.

- The water
- Clean water - Chicopee and CT rivers
- Develop some river front areas
- I don't have any or familiar with this topic.
- keep it natural
- Continue tree planting along roads. Fund tree planting in private areas.
- green spaces, preservation/creation of green spaces, woods, wetlands. Better access to the river, better trash control of public spaces
- The high rate of asthma and air pollution.
- clean water
- I've spent time in Szot Park and at Chicopee State Park. I've put my kayak in at the boat ramp on the CT. Was super disappointed when that ramp closed this summer. I've walked along the canal near Ames Privilege.
- we need to know how to get solar panels, CELD does not let most companies in the city
- Keeping CT and Chicopee rivers clean and access to ways/place to enjoy them
- trash everywhere
- fresh air - we have a high asthma rate in Western Mass. we obviously need businesses like J Polip - but they need to have anti-idling technology to reduce their exhaust emissions. Especially since its across from the school.
- Safe open space
- Cleanliness of the dike area in the Willimansett area not only pertaining to the dike area itself but the city property that abuts the dike and the right of way was that abut the city property. The right of way areas seem to be a place for trash dumping and drug dealing going on in the area for quite some time. When you get ahold of the DPW about illegal trash dumping you just get an answer that they will let them know about it. The cleaning of the city property that abuts the dike and the right of way is completely missing. The DPW will come down with a mower but will not get off the mower and pick up any trash in the area. The city started cleaning up the area in 2011 after the Law Department viewed the area and said that it was an absolute eyesore and sent people down to clean the area and then they got about half way through the area and we had the micro-burst and after that they never came back to finishing off the rest of the job. The problem that lies in this area is that there are no trees but only poison oak and dead weeds. The poison oak grow to a pretty good height and have nor root system so the first time we have a small storm they are torn out of the surface and just become dead wood and lie over on the next weed next to them. These poison oak grow up to about 30 feet or better and then become very top heavy. I have personally seen a few of these fall and do damage to my property. Some of these have trunks about 9-10 inches in diameter. I would like to see the area cleaned up and maybe have some trees put in there instead of the dead wood. I think it would complement the walkway which is being put in there. Three weeks ago I called the DPW to let them know about a tire and rim just discarded at the end of Melvin Street and was given the same answer of I will let them know about it. In the past I had called the DPW about washing machines just discarded and given the same song and dance. I finally had to call the newspaper about a month later and when my picture appeared the next morning they were there by 10:00 AM. It is not a way I try to work with the city in maintaining the property that abuts my property. I don't like to do things this way but it seems to be a sad way to keep the area clean. I usually pick up some of the litter in the area but when the poison oak bloom I have to give it up. I think it would be nice to put some trees in the area and an abutment of some type to keep trash dumpers out and the lights will now light up the area and keep the druggies out of the area also.
- Better trash management system - having the best recycling system in the state. Having the cleanest water in the chicopee river and such.
- Getting the Riverwalk ready and actively promoted for public use
- Protecting our green spaces, adding green spaces to shopping centers, protecting water resources, encouraging recycling properly, mulching, community gardens, community clean-ups throughout city.
- Tree planting around the city on all tree belts. Also the overall cleanliness of the city.... trash isn't helping the environment. Why can't individuals assigned to community service by the courts pick up trash? Have the subsidized housing individuals do community services to pay towards their subsidies.
- Should be a river walk trail....not enough trees...not enough green space..... we are Chicopee because of the river... completely under utilized in a sustainable way
- all of the above
- Build in Open Space or a small recreation spot into each development..such where 20+ homes are built there is some type of designated passive recreation/ community area.
- Land
- More EV recharging areas, specifically chicopee center. Tax incentives for solar panels. Heavier adoption of solar on government owned buildings.
- parks are overcrowded with junk and do not have enough trees

What is your top issue related to Energy?

- Generally like energy availability. Guess gas for vehicle price is higher than I would like.

- having our own gas company
- use solar panels
- Continue to support CEL.
- As a resident we can lower our usage of air conditioners and heaters, drive less and purchase energy efficient appliances and the city can promote their usage. Business/city meeting & conference rooms can adjust thermostats. One of the first questions that foreign business men and doctors have is why are these rooms so cold in America in the summer?
- To use more solar energy
- Allowing to use solar panels
- - There must be a vested interest in this, solar could be used for park games @ night. - renewable energy. - Even our landfill could be changed & re-purposed for "outdoor space" - see Mt. Trashmore, VA as an example.
- Affordable Solar. Incentives comparable to MassSave.
- Promotions for less energy use month to month, continue to give discounts during heavy times, keep residents updated with city plans on energy.
- Solar energy information
- Cut back on fossil fuels and increase more solar and wind power.
- Think solar power. I still think its not perfected yet. Venture solar panels - Tesla install solar roof tiles, no rooftop panels. Solar shingles called photovoltaic shingles.
- I am thankful to be here at Chicopee rates.
- solar
- Letting the home owners use any solar energy or lower electric bills. Also get wind power to help with costs.
- Perhaps more solar fields and using the Chicopee River for more hydro power?
- none
- water power for Chicopee Electric from dam
- Solution to Dump issues. Allow weekly recycling collection.
- Chicopee Electric is great. Keep Eversource and others out. Affordable energy is a top priority. Offer additional incentives or expand recycling efforts.
- like to see as much solar as possible
- Offer tax breaks!!! and informationl gatherings.
- Continue wed-based options for meetings, adult-learning, senior/library gatherings etc..., post pandemic to reduce the need for unnecessary travel. (Not to replace all in-person meetings, but continue with some remote options)
- City Forestry Department should cut downed trees into lengths so citizens can purchase for a nominal fee. This would supplement department budget.
- There should be access to programs like MassSave to help people who are low income have access to more energy efficiency. The programs currently are very limited and require up front payment that most people don't have.
- solar energy for public buildings
- Chicopee Electric is doing a fine job, but some program of converting to solar & wind power should be started now, so that in 20 years that is ALL we'll need.
- Ways for each resident to find ways to save energy.
- Educating the residents on energy conservation and renewable energy may help.
- no issue
- Offer low interest loans or grants so people can get siding or new energy efficient windows or siding on older homes.
- The high cost, should have consideration.
- zero
- none
- Waste
- Give incentives to residents and (unreadable) that use renewable energy.
- Cost of electricity is always a concern. Offering information and incentives for energy conservation may be helpful.
- more clean energy...solar, hydropower
- unknown
- Switching over to solar or biomass energy. Be more cautious of how much energy we use. Shut things off when not needed.
- CEL the Best
- Outages - can we prevent more of them? - put more of the electrical grid underground?
- Better solar incentives
- Are we utilizing solar. wind, and hydro?
- to use renewables
- None
- lower cost of electricity
- too expensive for elderly!

- Look into solar power, wind
- No issues.
- Homeowner solar panels
- Keep electric cost low
- The cost and use of energy affect our daily lives. All residents need to know some ways that we can do to have efficient energy.
- n/a
- recycling and where is our garbage going now?
- That is easy. All our buildings need to be insulated to current standards as much as is practical and cost effective. All new buildings must be energy star rated. Next is an expansion of solar generation. Most roof's lack solar voltaic panels. That is a great deal of wasted real estate.
- Cheaper electric & cheaper water
- Doesn't matter if we attack Holyoke and use the mills as a power source, or damn the Connecticut River and use it has a source of hydroelectricity.
- Wasted, overused, people need to care about saving for future generations. Making sure as something as simple saving energy at home, turning lights off that are not use. Provided with those kinds of bilbs that save energy.
- It's expensive for residents to have solar power installed.
- Green Energy
- People waste a lot. Lights off when not needed. Encourage rebates for energy reductions.
- unknown ?
- not to be wasteful
- No comment
- Offer programs that benefit everyone to switch (if they switch) to more energy efficient resources in their homes and businesses.
- n/a
- no complaints here
- Heating and Electric
- No idea
- keep recycling going
- The city and it's electric light dept seem to be doing a great job.
- none
- no comment
- 1) Monetary incentives and information for those wishing to add solar panels to their homes. 2) More information available on lowering energy usage in our community, i.e. like getting set up for an electric car. 3) Stop lighting contests which encourage people to needlessly waste energy over holiday time or anytime. 4) City providing some electric car plug in parking spces for residents with electric cars. 5) City begining to use and expanding use of renewable sources for out city energy needs.
- It's important to conserve electricity where ever and whenever possible, but it's up to the individual resident or business to come up with better ways to do so. Supporting our electric co is extremely important.
- solar energy
- Chicopee is known for its great electric services and water & sewer. It's up to the residents to be responsible. Solar street lights? Efficient lighting in schools?
- Have Chicopee Electric offer the type of services that the gas company has where someone comes to your home and does an audit. Better Internet! To ALL of Chicopee!
- It's terrible when a restaurant has many televisions on at the same time. That is wasting electricity. People need to use energy saving light bulbs. Have your house checked if it's energy efficient.
- Using more renewable energy.
- - Need pathway to solar residential installations w/special meters. - Future planning for upgrade of electrical distribution to residential area to accomodate electric vehicle charging at home.
- I have none really with the city electric company I believe they do a amazing job
- n/a
- Encourage/reward energy efficiency with businesses and residents. Be sure all public/city buildings, street lights, etc... are using the most efficient light bulbs, etc...
- Ensuring CEL is well funded and is able to continue to provide residents and businesses with a reasonable priced service. Also that they invest in green energy initiatives and perhaps consider an electric fleet of vehicles.
- Notmal issues regarding climate change
- Let us get solar panels!
- what is necessary
- convert all to LED
- recycling

- Conservation is very important.. Renewable energy can help as well.
- push for more rebates
- those that don't have to pay for it abuse it
- conservation measures
- Don't penalize the residents who want solar!
- New buildings make as green as affordable. Same with renovations; Review cities energy consumption - make the proper change/updates
- cost
- increase availability to programs ex: Mass Save
- insulation to keep heat in older houses. doors, windows
- Chicopee does well
- clean energy
- cost
- wind, solar
- Create energy using waste somehow - see below
- get reductions on water & electric bills for usage when statement is low
- reduce fossil fuel usage
- more energy efficient like solar panels
- My top issue is using more natural lighting in businesses and homes. Energy efficient light bulbs and home assessments are important.
- unknown
- Keep supporting Chicopee Electric. They have been very efficient with keeping our rates down. More hydro and solar power.
- Notify all City, residents, and businesses more often of energy relieve prgrams. Offer assistance for those who need to change. A small monetary donation to a business goes a long way then offer them a spot in city adervsiting temporarily as it will add to business. Maybe have sections in local advertising for "renewable energy heroes." Cost over tiem would work out in the city's favor. Think Chicopee electric and water; promote the use of cheap flow regulators for sinks and toilets. Giving local shout outs such as "Renewable Energy Hero" or "solar warriors" for businesses is a cheap way fo getting businesses to treat themselves and it drives in business from thsoe renewable energy conservationists that like to shop local and eco friendly
- I support use of clean energy
- Allow apartment to have solar powers
- Our electric rates are low but allowing solar would be helpful should a major storm and power failure occur like in 2011.
- We need more solar/wind energy. Less depencia on natural fuels oil, nat. gas.
- Make them all energy efficient lights. No water usage when in drought. Better than what we are doing. Give all businesses a \$ to keep them efficient. one time payment
- Keep the energy bills low
- quality air and water
- Work on ways CEL can move more towards renewable energy that can be provied to customers.; Provide customers of CEL an analysis on "their" use versus an "energy efficient" use. This provides a "general estimate of where the customer stands relative to efficiency.
- More recycling of specific material ie Metals, paper, plastics (separately)
- make use of solar energy incentives
- Incest in solar and wind power to lower the cost of heating (electric).
- keep utilities low cost.
- Try to use as much renewable energy as possible.
- Replace old equipment with HE
- replace all lightbulbs w/ energy saving ones
- don't waste energy
- CHicopee is fortunate to have a reliable Energy Plant with Chicopee Electric. Rarely does the electric go off during storms. Other towns are not as fortunate, and many people require back up generators.
- use more renewable energy
- use national resourced
- I like our electric rates
- more solar! more recycling
- more solar, more accessible & const effective installations of solar panels
- Chicopee Electric does well for customers. Sign up for Mass Save.
- TOP: White rooftops, white paving on roads & driveways & parking lots; solar panels, no chimneys, no fossil fuel use, more electric car stations like near the back of Home Depot building, even hybrid cars should be encouraged in

- advertising
- Having their own Electric Comp does help - hopefully the rates do not continue to climb, then it would not be cost effective for the residents. I have lived in Chicopee since 1978.
- Need renewable/solar more in city
- maybe more solar power
- Hydroelectric power, after the initial infrastructure investment, is cost efficient and helps reduce pollution while being consistently available. Solar energy production is just beginning to become cost effective but tends to be less reliable to our New England weather with lack of year round sunny days and with snow storms that degrade its availability.
- energy should be used efficiently as needed
- no issue
- plan for electric vehicles
- Ward counsellors should have periodic ward energy efficiency workshops and reports for residents to better gauge our cities process and proactive goals towards energy conservation and use.
- No more solar and NO windmills.
- Your CEL Company is much appreciated your service keeps going even when other communities are in the dark. Thank you
- Suggestion - areas for electric cars to refuel since energy conservation is being enforced more electric cars on the road
- More solar options!
- Maximize usage of hydro and solar power
- I think we should turn off the lights when we don't need them to preserve energy.
- All
- More solar
- none
- Allow MassSave to work with Chicopee Electric Light, or somehow find a way to get resources such as MassSave. I tried the provider suggested by CEL they were no help.
- It would be nice to turn down some street lights in areas that have minimal pedestrian traffic after dark.
- Recycling everything possible
- I hope businesses can do better but we need more ___ for the youth today so that they could have a future.
- Monitoring air quality 24/7 in each of the neighborhoods. I believe we will find a variance which can be used to narrow our focus.
- I am not allowed to put solar panels on my home. The solar farm has also not helped with my bill.
- Updating power sources as needed and maintenance as required and necessary.
- more solar energy used by public works
- more solar
- Chicopee Electric Light (CEL) should allow solar panels.
- solar/wind power availability
- more solar info
- solar panels and wind energy
- I don't know if this is practical, but I have thought for a long time now that it would be great if Chicopee could use the Chicopee Falls Dam to generate hydroelectric power.
- Supporting people to be able to make use of solar panels and use energy efficient appliances, which only those with privilege can afford at this time. Low cost rain barrels for residents.
- solar farm
- light bulbs. shut off lights not needed
- none
- more businesses downtown and better parking
- stop excessive outdoor lighting
- wind mill if possible
- Solar. Electric city vehicles?
- As far as Energy level they are doing well.
- None at this time.
- Help owners save money
- solar panels, wells
- We do now - renewables drive costs up that we can't afford
- wind power and solar power
- Wish I knew more on how to save on my energy cost
- Keeping warm, and also, being energy efficient
- Any outside lights, including Xmas lights should be on timers so that they shut off by a certain time.
- I have no comment
- Residents are responsible for their own energy use. The City has one of the best electrical companies in the area.

- none
- There should be some sort of incentive for solar power. It's currently discouraged given that the city has its own electric company. Additionally, encouraging development where the infrastructure already exists is important to reduce vehicle usage.
- renewable energy sources for city and residences
- We have one of the best electric light companies
- Keeping rates down by continuing investing in renewable energy sources
- Offer solar systems to our residents. (or) would this not be a good thing for profit of electric light run by City?
- There needs to be better accommodations for trash disposal. Every week people have to buy yellow bags and if we just had a trash receptacle like our recycling bin it would really help. We are the only city with such small trash barrels
- Take advantage of the energy audits
- More solar power
- Higher rebates for energy efficient appliances/windows/doors/heating options
- Using vacant space/land and converting to solar farms
- maintain our excellent electric rate
- It's silly that we don't have solar incentives at all
- An office where they could direct you as a homeowner who want to be energy efficient to proven companies, not just pick a name somewhere
- C.E.L. is the best energy provider in the area
- Programs to incentivize solar energy
- add solar farms to unused city-owned land
- Lets go green, solar, wind, etc would have a wind generator on my roof.
- Solar energy for homeowners.
- Maybe have a task force for CEL, like MassSave???
- 1) People with electric cars, hybrids should have lower excise taxes. 2) Electric buses. 3) Rental bikes as they do in Holyoke. 4) bike lanes in streets.
- I believe there should be more solar energy areas. There also should wind mills/energy. Business could use energy efficient light bulbs. If there was a way to separate the rinse water from the septic water you could clean or reuse that H2O in fire engines, or use it to water grass/lawns. When businesses and companies close up, they should lower the heat.
- No issue
- Solar and build a new dam
- Electric & gas bills. Elderly discount for gas and electric
- Put solar on our old dump
- More access to programs like Mass Save - CEL not a player. Frustrating!
- -Removal of any abandoned, diseased, or decrepid properties (Problem bad in Holyoke); find landlords (owners and refurb, or knock down & reclaim/reuse properties -Eaccest back taxes from wealthier companies/individuals (or put on payment plans)
- -Energy efficiency in new construction -Stop use of autoflush toilets in businesses (they flush too soon for women and often require a second flush, wasting lots of water)
- Had solar - every technician has different ideas. Was working fine and different idea and well had hole in roof from the way we had done it
- accept solar panels?
- Encourage Biden to put the pipeline back and forget climate change. Ice ages and heat waves have been going on thousands of years.
- Consider solar panels!
- N/a
- Why don't you support SOLAR???? Hypocrites!!!
- Renewable, clean energy. It needs to be phased in and accessible to all citizens. Old buildings/housing need to be able to access updated insulations, windows, etc... Many citizens in Chicopee Center can't afford to do this on their own and most likely don't know what/how to access it.
- Cheaper electricity bills. If the government regulations got out of the way for cheaper energy it would benefit everyone that lives in Chicopee.
- That EverSource is a monopoly and our gas bills go sky high in the winter when we need heat
- I'd like to see more residential renewable energy options.
- I see a lot of city buildings with lights on and no one there and a lot of buildings leave computers on
- We need ways to save on our water and sewer bill.
- Cost and environment
- Keeping our electric rates affordable - which they are now
- I answered this with climate change - use solar on public bldgs. We built two beautiful high schools, library and senior

center - it was a perfect opportunity to include solar when bldg. Also, CEL needs to help homeowners make their homes for energy efficient.

- Maintain municipal electric and create home energy evaluations to help conserve energy and lower costs for homeowners. Improvements to be partially funded by CEL.
- I am very pleased the CELD. Could the closed dump be tapped for methane? Can Chicopee install more solar arrays? Are public buildings energy efficient - and safe (ventilation, windows that open, post COVID plans)
- Lack of charging stations for electric cars. Lack of affordable solar panels.
- cost
- Solar is clearly Chicopee's best bet for renewables (wind/water not here). Understanding that household solar requires a net-metering arrangement, why not offer homeowners a solar/green option that allows them to focus their rate \$ towards investment in retail rooftop solar- Chicopee then uses that money to incentivize businesses to use their vast rooftops and parking areas for solar arrays that power their business and save them daily operating costs.
- Can any of the J. Polip trucks become electric? PVRTA uses an electric bus - can the City use more electric vehicles.
- affordable electricity
- The source of energy coming from good social and environmental paths. (hydro, wind, solar, etc)
- That it is available and affordable
- cost of electricity
- Chicopee electric needs to sell/lease their own solar panelsso we can sell energy back to Chicopee electric and the grid....
- Chicopee building getting solar panels to cut electric bills
- What is the biggest source of energy purchased by the city? Coal? Hydro? Natural gas? Less CO2 is better.
- Use public access TV to provide more information on key ways to save energy--perhaps a contest for high school students to develop a presentation with the winner's program airing before a City Council or School Committee meeting or having an information board in the supermarkets with an attractive flyer. (Everyone grocery shops and this is one area that Stop and Shop, Big Y, Price Rite could have a public service location where people can pick up information.)
- This city should make a commitment to renewable energy. this will payoff in the long run. The city is of a size that it is doable in 20 years
- Think the city is on the right track with this. Need more solar and EV recharging stations. Electric cars are coming in the next decade. Need to build out the infrastructure before the demand.
- Stop encouraging cars to dominate the city.
- The cost of electricity. Our Municipal Electric department provides better rates than the large investor owned utilities, but the cost is much higher than in other parts of the country.

What is your top issue related to Public Services and Facilities?

- Lack of dump and trash fees. High sewer fees.
- Having more opportunity for biking. Having bikes available to rent or stations throughout the city
- Pay teachers more
- Access to community spaces for groups. Why don't we rent out the old senior center for groups?
- I give the Chicopee Public Library the highest possible marks for it's friendly and professional services. Not only the availability of books, but is the only place a Chicopee resident can obtain the necessary forms and instructions required to fill out and file state and federal taxes each year. Obtaining these this year during the COVID -19 pandemic is a top issue for me. Each year I write and call the state and federal offices for the forms, many times to no avail.
- Education is very important. Therefore, to pay more attention in our schools.
- Give more garbage cans for the house owners
- - Schools have been continually maintained and upgraded, although nepotism should be addressed with all of the town politics many conflicts of interest. - Water & Sewer continue to rise in rates, do a better job collecting taxes from delinquent landlords buying up properties and not maintaining them. - Areas for people to garden/grow food in lots etc...give people a vested interest in maintaining their neighborhoods. - Roads are in need of being done (dug up & redone) and same roads are patched repeatedly and never fixed.
- To get off of our septic system.
- No issues. Love the library, emergency services, and public schools. Everyone is trying the best they can in this trying time. Thank you for picking up trash & recycling. Would recycle be able to be picked up every week?
- My top issue is the cost of sewer on the water bill. I think that at times the waste collection crew have not picked up barrels that are half full (recycle) and yard waste in barrels that are not full, but that they find "heavy". If my child can bring it to the curb they should be able to lift.
- Safety. Ensuring people living here are safe with our continuously growing crime rate.
- Water & Sewer improvement
- I think the city is doing a good job.
- My issue is, I live near the school fence, Lambert Lavoie, I feel neglected because many times I dont get them to do my

road. The street sweeper basically never does my road.

- emergency services
- all statements before this one are answer for this question
- Keep the libraries alive! I still find libraries a wonderful resource especially the computer lab.
- none
- Increased staffing of Fire and Police. Especially needed in case of...preparedness vs just in time policy
- get rid of Charter Spectrum, supply fiber optic for everyone
- Trash/waste is top. For growing families, the cost is significant. We also need to xxxx {cannot read} in our water/sewer systems.
- No Issues
- Look closely for those who are not giving 100% and get rid of them. Dead wood will always drag you down. Complacent, non-enthusiastic, hidden agenda, self-serving employees should not be tolerated.
- - It would be helpful to have a bulk trash pick-up 1-2 times per year for those who are unable to transport large items to the recycling center. - Bring back adult evening education classes to Chicopee Comp.
- Larger trash bins
- access to City Hall for people with disability
- Of the above, all the services have recently been updated, except water and sewer and that is presently a work in progress.
- Chicopee has taken pretty good care on these issues.
- This is possibly the most important category that needs help. Many of the elementary schools are in need of improvements due to age. Supporting our emergency services keeps our residents safe. Making waste collection affordable is necessary for all residents.
- Some elementary schools look a bit run down.
- more cleanup of our streets
- None
- Access
- Waste collection, snow removal, and access to Health Center 7 days a week.
- As stated before, high crime and public safety is a concern. The Police Department has also had a number of concerning issues that are well publicized and pose credibility issues for the department. Education is also a priority.
- Dont even get me started on this one... the City has ruined all of the front lawns in my neighborhood, changed the pitch of driveways (resulting in at least 2 falls requiring surgery) and caused a flood in my basement due to Flushing fire hydrants that led to a water main break.
- unknown
- We should be more practical with the public schools. Fix them up and give an update to the schools putting in air conditioning.
- All public services are excellent. I want to especially thank the hard work of the DPW for snow plowing & rubbish removal.
- The inability to access a dump for things not allowed in our collection barrels. More policing to slow traffic on Burnett Rd.
- I Love the library - THANK YOU! Again, a deeper sense of committed community I believe would improve all services. Like our trash pick up - the barrels are thrown all over and cracked when they could be placed back carefully - but the people doing the pickup don't relate to the residents as fellow community members. Why would they be careful?? Seeing each other as fellow humans is crucial. Could you create Facebook groups for neighborhoods (small scale, like 5-10 small sections of Aldenville or Fairview) so neighbors can discuss then a moderator can report findings?
- none
- Overfilled collection trash by home owners
- Charge for the amount of water used, NOT charge us a minimum. Its NOT fair to pay more for water if we're not using it! Then if we go over the minimum amount, charge us for it. Only charge for what we use!
- Since we no longer have a dump, we don't know how to dispose of things like old furniture, lawn mowers, etc... Calling Department of Sanitation has not been helpful. Usually no one answers the phone.
- Sewer Fee too expensive - trash barrels too small - No bulk pick up!
- Disposal of items such as tires, electronics, furniture, appliances, hazardous waste. Traffic congestion on Memorial Drive. Traffic cameras at busy intersections.
- We have the Veterans Department in the Center, a new senior center, so no issues. Trash pick-up can be looked at more closely. I understand the process, but the city employees need to adhere to this task more efficiently. Too much trash spills into the streets on trash day. Carelessness.
- Landfill
- Its difficult at times to bring things to dump twice a year, they should come remove anything unwanted by Chicopee residents for free. It will keep it a lot cleaner and healthier for all of us. Public Schools should have something for them for credits to help people with cleaning up leaves and snow removal. I think its great way to show students how to help

- their community and also getting credits at same time.
- Services and facilities are great opportunity for all residents to develop as citizens relevant to a city or community.
- Satisfied
- Water and sewer cost is too high. We shouldn't be charged 4 times to use water.
- Well... we have 2 new high schools, a beautiful library, and a wonderful senior center. However, the smell from the waste water treatment facility is the most obvious issue.
- Waste collection, Water & sewer, emergency services.
- We can enslave the conquered people for the free labor, lowering the cost of most of these services to nothing.
- Public libraries are like a forgotten word, not much use these days. They should do more activities (in a safe way because of COVID) but I have forgotten when was the last time I went to one.
- Doing fine, all areas.
- Ever since we lost the landfill, my household has spent too much money on trash bags because the inadequate trash barrel the city provided us. How can our recycle barrel be bigger than the trash? We need bigger trash barrel or ability to buy another per household.
- We have good places - schools/libraries - use them to have more education - DM education. Top ways to keep people safe from colds/flu. We need to use these great places for education spots.
- Libraries and waste collection
- Did the city ever have leaf pick-up? Where you just had to rake your leaves to the curb and a vacuum came along and picked them up. The sidewalks on Fairway Drive is in terrible condition. Would the city give us a new sidewalk?
- n/a unknown
- more parking at city hall - awful trying to get a place to park.
- Waste collection! What do older residents do with large items, cost to remove, example air conditioner (window) wanted \$100 & storm door \$30. Example in Springfield - you get a ticket - they pick up for you at a reasonable price. Common sense. People are dumping mattresses or bedroom pieces, the city of Chicopee is making a dumping ground for people who don't know what to do with it??? Not everybody has trucks.
- Making the public school system better. Updating our schools with better ventilation systems.
- Restrictions on waste collection.
- I am grateful for the public schools, trash collection, and all other services. Love having the base near and hearing Revelee @ 8am and the Anthem @ 5, makes me so proud.
- n/a
- emergency services
- Parking. Consistent water and sewer rates.
- Finish splitting waste water and rain water. Stop overburdening the sewage treatment plant. Even a little sewage into the river is too much. I worry about the dikes along the river.
- senior programs
- open libraries to limited use and hours.
- Keep the schools and libraries open as much as we can. Help families with rent and in person education. Improve and refine waste water and sewer to provide a good balance with the environment.
- none
- no comment
- 1) Checking infrastructure (school buildings) to be sure they are energy efficient and can be safely and adequately ventilated during crises like COVID 19 - make the assessments of the facilities public knowledge. 2) Establishing our schools to have one student one computer device capabilities to allow for learning on snow days or during crisis like COVID19. 3) Making sure no teacher is teaching without current textbooks or online books (surely no > a few years old) or other school supplies that are necessary (pencils, paper, hand sanitizer). 4) Making sure teachers are paid better and are given contracts that reward them for good work they do on a daily basis. 5) Allow the teachers who are college educated to teach in their own way the necessary material, not as robots repeating a standard class materials and tests designed by someone else in a company far removed from the students and school. 6) We should also always have a meet and greet and debates for local candidates for local positions. Our city officials should have open doors to the towns people to come in and express their views and interests. 7) Thank you for sending this out so we could have input into how our community grows and changes to become more inclusive, more caring and open minded, and less hateful.
- I think our public services do a sufficient job. I don't have any complaints or ideas for improvement in this area.
- emergency services
- Keep up grading and (unreadable) efficient schools and usually the library are great. Fire Dept is always the best and the policing are our prized asset. Training is the key.
- Allow residents to purchase another trash barrel or give bigger ones.
- To keep our libraries in tip top shape so everyone can use it. People use the computers and enjoy the books. The waste collection works well.
- Keeping up with the waste collection - Chicopee has done a great job.

- Less political posturing to our students! Schools must be politically neutral!
- None just maybe better use of the C3 units
- n/a
- maintenance of the various infrastructures
- No issue - should be a day for large items to be picked up for disposal
- Get the community more involved on what we all want & need. Show residents to recycle everything.
- What city of Chicopee feel's best.
- bigger trash barrels
- libraries
- Water & sewer are too high. I'm on a fixed income and can hardly afford to pay such high water/sewer bills. Senior citizens should have a discount to help out!
- all the above
- We need a bulk trash pick up. Our parks and less traveled areas are becoming dumping grounds. Our streets are speedways. The police dept in my opinion is underarmed and needs a dedicated speed enforcement unit.
- recycling, waste removal
- effectiveness, availability
- I'm fine with city services.
- Get the real data about school performances. Not just from the dog and pony show the principals present to the school committee. They need to be more transparent.
- old sewer pipes in Fairview
- Improve schools, need bigger trash cans, need option of additional recycle bins for families
- waste collections
- libraries
- The water/sewer rates are obscene. Something needs to be done regarding waste collection. A burn station? Some way to create energy? We need to start thinking long term. It seems that no one at City Hall has any foresight.
- better job on taking overhanging city tree branches
- more money for schools!!
- Chicopee does well on these issues
- we need better trash disposal especially for large items
- Why do we have to pay to get rid of appliances and furniture? Have these things picked up for free 3x a year.
- I would love to be able to pay yearly for a second trash can instead of using 2 plastic bags (1 regular + 1 yellow). Also need more broad recycling program, most things that can be recycled aren't accepted. Plastic bags? I don't go to stores - having plastic bags be part of recycling (even separated) would be huge.
- The top issue I have is the fact the City went and built 2 new high schools, renovated a former high school to make it a middle school, but our elementary schools are in horrible condition. When the air quality report came out we residents found out Bowe School has no air filtration system. That's extremely poor managing by the maintenance director. Schools have crumbling walls, mold, and rotted flooring, but it's ok for our kids to be here.
- unknown
- Need to reduce sewer fees. We still have a problem with roots in the main sewer line that was not corrected with the sewer separation project.
- Our library should be open! Allowing a certain amount of people at a time. Other than COVID-19 issues, our library is the best around!
- School libraries. The others from a resident's perspective run well enough. Schools and libraries are vital to Chicopee's residents learning, changing, and evolving.
- more public transportation needed
- need more librarians for more access to resources
- I grind up my leaves and branches so I never put yard waste out for collection. This service should be eliminated to encourage other residents to do the same. The mulch produced is useful around trees and plantings.
- I believe Chicopee overall does a good job in these areas. Our schools are an important factor in the city's future. Enough teachers and learning aids must be provided to accomplish a superior education for our children.
- I'm ok with this at this time
- Dumong illegally and people not keeping their yards lean and maintained nice. More people to be the watch on yards. Business, not keeping their place looking good!
- Need to keep services to services a priority
- Public Schools
- all of the above
- need more police! memorial drive --> speeders; too many thugs in Chicopee
- None. All are important.
- School dept. very top heavy with administration. More teachers, less admin at O'Connell building (6 figures for someone to do bus schedules?) The administrator don't live in Chicopee (for the most part).

- A crosswalk is needed on Burnett Road and Talpa circle. we wait for a very long time (sometimes) for the opportunity to cross the street safely. Sidewalk and beginning of the Talpa circle needs to be rebuilt. Too many people are falling due to holes in the street and raised sidewalks. Hazardous conditions out there. Esp. if you are a senior with balance issues. Check on the conditions of Talpa circle between 43 and 55. For the taxes we pay there, we shouldn't have such a shoddy-looking street and sidewalk. Many seniors live here now. Walking is not safe for them anymore here.
- For the most part, I feel our public services are doing a fine job including our public school system.
- seems to be well run
- Public services are great. Everyone does a super job.
- Better roads in some neighborhoods that haven't had a new road.
- Educate people better about waste collection.
- Update the elementary schools to handle year round climate. Update Bellamy Middle School to 2020 standards.
- Provide larger black trashbins, and ensure sanitation workers empty it all into the trucks. Often there are residual pieces of trash that fly out and remain on the driveway, lawn, and street.
- continued waste collectoin w/ no extra fee
- I am pleased with what is mode possible to me
- Aide in pick up of large items that need to be thwon out, now that the dump is closed. Even if it costs for pick up, I am unable to deposit large items. Example would be a TV, water heater, etc
- We have a very effective trash pick up system and recycling program. My gripe is the high cost of the sewer fee on the water bill. The sewer ee is more than the water being used. Emergency services - years ago Chicopee had a Clvil Defense Dept. In the event of hurricane, tornado, ponding flood or other disaster there used to be a test every Thursday at 12:00 noon of a siren alarm system. Bring it back to alearnt residents of some immediate danger.
- more transportation availability
- libraries
- public services are great in Chicopee
- - to figure it out leaves collection pick ups - no more BAGS!!!; - lowering cost of sewaage; - easier/better service to remove rubbish and unwanted items; - youth centers wehre gatherings could take place in safe environemnt settings (YOUTH CENTER to be built?)
- Road repair should be done as soon as needed. Snow plowing and sanding lacks in areas especially side streets.
- Public schools, libraries, emergency services, waste collection, water and sewer, highways. (and people complain about "socialism"! Very funny! All fo the above are examples of socialism!) I don't know enough about most of these things. Good looking new schools and library. Our condominiums have private waste collection.
- Cutting the size of the trash barrels is not cost effecient for families larger than 2 - Those families have to purchase the yellow bags which are very expensive. That was not a smart move on Chicopee's part. Trash must be thrown away & to pay for those bags is not const effective!!
- Pot holes are a problem. Should have a hotline or email set up to report & post pictures of them. Road repair is very much in need. So many roads in Chciopee need to be re-paved. Set up list of priority to accomplish.
- have no issues with any of the above
- Lack of publicity hinders services. If you survey residents of the city, especially those that are not life long residents, you are likely to find many do not know where the libraries are located, or where the closest fire station is.
- When you need ambulance and they don't ask insurance info. Also, I have a transgender child with mental health. We have had numerous officers and EMTs make rude comments. More training on children with special needs and Gbltq+ youth and families.
- to make them well known to the general public
- all of them are important to the residents on different aspects
- no issue
- better parking places in the Center of Chicopee
- Public services and facilities management has always been the means by which most residents evaluate city managements. NOT relying on solely on the this have been expressed with this initiative (CONGRATS).
- Water and sewer: Schools need to teach civics. We are NOT doing enough to teach kids about the greatness of America.
- Your collection should be commended they are outstanding and thanked we appreciate them
- Re. waste - make arrangements to recycle styrofoam. Many items are sent/mailed in styrofoam which takes up room in the trash
- bigger trash containers
- We should have a morre affordable place to dump waste. Now that the Chicopee dump has closed, the cost to dump large household items is ridiculous which only leads to illegal dumping. We should offer some kind of bulk pick up like Springfield offers for waste!
- I love the police and the fire department they are there for me. My water bill is still too high!
- Clean water, waste collection, and emergency services
- Schools need to be useful to children of all languages and special needs
- I think public schools should be kept cleaner inside and out. There should also be more garbage cans in areas that more

active, such as near malls.

- All
- Bigger barrels for waste!
- Waste collection - I wish the barrels would be replaced to where they were found with covers closed - especially when bad weather - Instead of in the middle of the driveway entrance making it impossible to get in the driveway without stopping in the middle of the road to move the barrels. Emergency services - dispatch need to learn the streets - when my mom died it took to 3 times for me to explain where Beauchamp Terrace was. Internet services - Please get more people to work on it at the rate it's going I'll be waiting forever.
- City services seem fine. Just try to keep the budget "in-check" taxes are high enough already.
- The City does a great job with all of these. I wonder sometimes why the fire truck shows up when an ambulance is whats needed. I've noticed this in my neighborhood. Public schools need to be educated about government and how it works. If "Civics class" isn't in the curriculum, it should be.
- emergency services
- I think the schools can use more of things in the schools today to save money that would be services and facilities to come together so that we can have a better _____ for the community hall. I hope I answer the question to my knowledge the best I do.
- Difficult to improve what is already "top notch"
- Getting fiber optic internet!
- Outdated water mains causing pipes fracturing and roads payment compromised
- schools should be given TOP priority; trash collection is a huge problem - we need bigger trash cans and recycling weekly; options for discarding household trash like mattresses, ACs, etc; more internet options
- cost of water/sewer
- keep doing a good job!
- people running red lights all the time on memorial drive
- Chicopee has two hazardous waste days a year, which residents need to preregister for. However, some residents (like me) have busy schedules and don't necessarily make it over there (I never have) and others don't have vehicles. Perhaps the City could consider doing it semiannually as part of the curbside pickup instead. Maybe there's a sticker we put on a box to designate it as such. Making it easier to dispose of hazardous waste correctly makes it less likely they will be disposed of incorrectly.
- The water in Chicopee is really not drinkable due to the awful taste. Have to buy bottled water or filter system on top of paying for water. I live on a small street that is often not plowed or plowed poorly. People are able to park on the street without consequence during snowstroms whcihc may be the cause of not being plowed adequately. Staff in certain offices ahving attitude when there is a problem. Want to shift blame rather than solving the issue.
- a fair tax code
- Absentee landlords should pay a business tax instead of residential tax
- all the above
- public schools, libraries, emergency services
- none
- keeping the roads pothole free
- pick up dog mess, no smoking, no throwing butts on ground
- All of the schools have very low ratings. My children do online school to avoid attending the public schools here.
- Cost
- Do open libraries, as Covid permits...
- City services, and associated employees, are wonderful. Such facilities need continued care and updates. In other words, why wait until a place or space "falls apart". Strong, updated, functional, and efficient services and facilities provide a sense of pride and security for the employees and residents.
- NEED bigger trash cans! The small black ones do not fit nearly enough trash collected over the week.
- water and sewer
- transportation
- Waste collection a joke! Black collection units way too small!! Water & sewer quarterly bills are almost as high as my tax bill - the S+W costs must be dramatically reduced or you will drive people out! Can't afford any more.
- Keeping our police and firefighters/EMTs safe under health laws. Waste collection - larger containers
- none
- Waste collection, especially the Textile Recovery Program.
- Like I already stated - the trash situation is ridiculous - We only have 2 people living and our trash is always full - So is recycle - what are people that have 3, 4, 5 family members supposed to do
- We don't have any real issues for this
- sanitation staff not putting recycle and trash barrels in fron of the driveway or near mailbox
- My top issue related to public services & facilities is waster collection. THE recycling program should be expanded to every week and there should be more opportunities for e-waste disposal.

- Maintain existing, replace as necessary
- We are privilege to have the level of services, related to our taxrate. The only concern is the cost of water related to the sewer fee.
- Waste collection trash barrels are not enough for family of four. Now we must buy bags to get rid of trash. Not right. We pay taxes for this.
- Most of the elementary schools need major updates for students and staff to work in a safe environment, namely Lambert Lavoie.
- Some of the school's need a makeover Barry for 1 heating system. I feel our school services are great. Sewer fee's could be a once a year set amount. Now we are paying more for a sewer fee than our water
- Lower sewer fees
- -more waste pickups -too many projects going at once - finish one and then start another - too many bottlenecks to traffic, detours, etc.
- Funding the police dep't with more manpower and tools. Also the fire department
- -Increasing costs of water and sewer -Maintain and improve roads
- Trash container too small for average household
- -Better design of the trash recepticles for the future, you have to "squish" your trash into it -continue to upgrade out older school buildings. -Have a service in Chicopee that you could call to inspect/replace/add fire/carbon monoxide that could give a price & do the work to make homes safer and is reliable.
- Sewer tax more than water. Bulk pick up for sneiors by appointment. Fixing roads not just pot holes
- Some time when the garbage men spill stuff on the ground they do not always pick it up. Need easier access to places that can not be reached by bus
- Increase road maintenance
- More funding to upgrade public school facilities
- more bike friendly roadways
- We pay way too much for sewer and water. We have to find a way to give us some relief.
- Sewers full of dirt, right to the top on Montgomery St and elsewhere
- Waste collection options for businesses/homeowners
- 1) Public Schools - Stop taking in so many out of town students/non-residents. 2) Waste Collection - The trash cans are a joke. Over \$200 a year for town bags for a family of 4 is ridiculous. And yes, we recycle everything we are allowed to.
- We need larger black trash barrels. 10 bags are not feasible uncaring government. You cant expect every family to order a dumpster to keep up with their trash and consumables. You need to figure out what to do with the landfill instead of telling residents you cant throw away trash. You create a bottleneck because there is going to be trash. You need to deal with the landfill. It is a really current necessary problem that shortly will create a bigger problems.
- I would recommend having a bus route on the Burnett Rd area. There should be a building that is central located near the school district area. This building could be using to watch child whose parents work longer hours. This should be free for the parents who have low income. Students who are training to be teachers could do their practice teaching there.
- Plowing secondary streets when it snows.
- All important. Most important each service work in concert with each other.
- No issue
- Good education for children.
- Water and sewer rates are outrageous
- transportation
- We need to open the libraries. I miss them. Also, it would be nice to have weekly leaves pickup. For last 2 weeks of October and first week of November. It surely will be appreciated
- I think Chicopee is doing fine
- The loss of our public landfall w/ no options to really fill the void
- -Send street sweeper to Memorial Drive more often (used to do more often) -(In snow storms) clear intersections by traffic lights so people don't have to go in street to cross and can reach button to push to cross -Charter cable was supposed to have low-cost internet for low income seniors/disabled/etc.; have old newspaper story saying this, but it hasn't happened. (comcast has low income internet - was 11.00/mo)
- The EPA storm fee needs to be eliminated and its ridiculous to pay a higher fee for sewer than water
- Schools - now with the new normal (facemask and Covid 19) making it sure that all of the facilities are in a safe environment for all children and faculty
- Please, please bring writing back to schools. Some adults can not read what is written, only printing. America has history, way way back. What ever it is, it is still history and should be taught. Lifestyles do not belong in our schools. Children should not be told what they want to be a girl or a boy. Please start in 2021.
- keeping all of these services affordable for the citizens of Chicopee
- Chicopee is a great city. You are doing a great job.
- improve graduation rates

- Chicopee has great services. No issues. -Assure good air quality in public schools. Love our library resources!! Looking forward to the Fairview branch reopening. Library has been a great resource in this pandemic!
- N/a
- The City needs to enforce stricter housing codes for non-owner occupied rental units
- Publiv schools
- No issues at this time
- Nothing
- Emergency Services
- I don't think anything.
- Why is the sewer so expensive and when are we going to start paving our roads. Also, when is it going to be addressed about people using the breakdown lanes on Memorial Drive as a driving lane to turn left or right?
- Trash
- Hard to get rid of large items
- Recycling in schools!
- None
- Our schools
- Waste collection should be capable of picking up all trash to keep it from remaining on our streets or being dumped wherever illegal locations can be found.
- My number one concern is keeping Chicopee a safe place to live. Aldenville, Chicopee Street are and Chicopee center are places I avoid because they are not safe anymore. I sold my house in Aldenville because I heard gun shots on several occasions in 2019.
- Public Schools
- I would like to see more sidewalk or side street clean up. Also add more trash and recycling bins throughout the city.
- Schools buildings are in need of replacement and not being prioritized by Chicopee when, in fact, these are the places the future of the city is spends most of their days.
- The roads are in terrible condition especially in our neighborhood.
- Cost of waste services and plan for future
- Waste collection
- Having an effective school system with equity for all Maintaining public services...trash pick up, clean water
- Increasing costs. Signed up for interest in Crossroads and recently received email to sign-up, but the email has no information. So I will have to make time to call them. Why isn't there more information being provided? DPW does a great job. We're very pleased with the services.
- Trash pickup
- waste collection need larger buckets. Need neighborhood schools back. Need to put use to the old library in the center . Make office there.
- Education
- Fiber internet
- Lack of forward-facing contact with these departments. We know the Mayor. We know the City Counselor's, but we do not know the DPW Superintendant or the other leaders of these departments.
- Schools and teacher funding
- Elementary school buildings are very old and need repairs.
- hours buildings are open
- WASTE COLLECTIONS!!! - NEED BIGGER RECEPITCALs for Garbage!! Too small for large families! AND RECYCABLES should be EVERY WEEK!
- Maintenance
- Waste collection in the center of Chicopee along Dwight street, Exchange Street and West Street seems to be an issue. Garbage is found everywhere as tenants of apartment complexes do not use correct trash containers and trash piles up in the streets.
- Waste collection
- Emergency Services
- waste collection
- Upgrading our waste water treatment for clean emissions is to the river
- Schools
- Our school committee members vote on things (on tv) that haven't been finalized, leading the public to believe that what they voted on is actual. When the teachers haven't voted yet. It puts a bad taste in my mouth.
- Trash
- Public school
- Trash collection barrel very small
- Chicopee does not seem to have it's own services. For social security i have to go to Springfield. For food stamps i have to go to holyoke. It is very confusing and inconvenient.

- Education - our schools (especially elementary) are in dire need of an upgrade. It is shameful how out-of-date our buildings are.
- Schools
- Waste collection - black trash containers are too small. Schools (Selser) has constant heat issues and no a/c.
- Opening the schools and educating our children...
- Public schools
- Recycling. If you want Chicopee residents to recycle more, than you need to pick up recycle every week.
- I would appreciate if the trash barrel can be bigger to accommodate large families. Bulk Waste Disposal currently there is no convenient drop off site in Chicopee to disperse bulk items.
- Tran and Recycling
- Waste collection
- Unkept & often dirty parks. Pools & playgrounds need regular maintenance
- Communication
- Public schools buildings being updated and small classroom size
- School
- Availability during pandemics
- Schools needing adequate HVAC
- Schools
- I think many of our schools need to be updated or new ones built. Many other communities have found ways to build new schools and Chicopee may have to do that, even if it means combining some schools.
- Law Enforcement
- Schools
- Improved public schools. Elementary schools are old and need to be replaced. The system needs updating as well. What does the future of education look like? The current one is stagnant and does not allow for innovation and creativity.
- Cleanliness
- Lack of options for service providers.
- Trash
- How old and outdated so many of the school facilities are
- Many facilities could use updating or upgrading - many are out of date
- Public school
- Public School buildings
- Water bills have sky rocketed. I understand the need to replace old water pipes but isn't that part of our taxes? Could it be that the depart hasn't been overseen? They seem to work as a a separate service. They are not easy to deal with. However, We have an excellent electric service and are so fortunate we don't have to deal with big energy companies like Eversource.
- Road conditions; wifi access
- Aging school buildings.
- Public Schools
- water and sewer
- Lack of Budget
- clean and safe environment for my family
- Rediculously small trashcans....that you can even fit a pizza box in....Id rather pay a small trash fee and have a normal size trash barrel
- Old, outdated school buildings (elementary and Bellamy)
- Schools
- there should free internet access for everyone
- Cost of water/sewer and waste collection
- trash on roads, by the river, collected in underpasses
- Making sure our public schools are funded and offer equitable school experiences for ALL students, no matter where in the city they live. Many of our schools are old and not equipped to serve our youngest residents. All students deserve the same options and opportunities for learning (music, art, etc).
- Trash collection
- The library is my top concern, as it is a place of education and entertainment for all residents of Chicopee.
- I would like the ability to have more than one garbage can, even if we have to purchase it at a reasonable price. I know we can use yellow bags but they are not sturdy enough to accommodate many items that require a hard sided container due to weight or shape.
- public transportation
- Unsure
- Education

- Access to city hall, especially during construction
- Public schools
- More indoor things to do in cold weather
- N/A
- Roll out more of that fiber so more citizens can put the money straight into our own city, not some random rich people
- i think the two things that would be most effective in improving quality of life in chicopee are first, new bylaw of 500 dollars for anyone who litters or illegally dumps. and have a 100 dollar bounty for citizens who can catch the litterers or dumpers on the smart phone. and if person cannot pay, then community service of 20 hours picking up trash. second, on street parking on only one side of the street. this will make it safer for fire trucks and ambulances, as well as snow removal, and it just looks better and is safer. streets like kaveney, sullivan, woodcrest, etc. side roads that are a little narrow. allow parking only on one side of the street and enforce it with tickets or towing. some streets have so many parked cars that it is difficult to get through. these are easy to implement and will improve the city's appearance, and make roads safer, and provide incentive to report dumping and littering.
- improve schools
- The public facilities in Chicopee seem to be pretty good. Having a city internet provider would be nice.
- I have no issues. I am looking forward to local broadband coming to our neighborhood. (Sandy Hill)
- Lack of place to have something like the kielbasa festival.
- Funding for public school
- Trash disposal
- Park safety
- Our black trash cans are too small, especially width wise.
- Water and sewer cost raising, It is getting larger each year. Road repair are roads a not in good condition not even fair in some areas.
- Separation of storm and sewer pipes.
- More parking in Chicopee Center.
- Use of a public dump. More encouraging of recycling.
- access to composting, more recycling services (ewaste, styrofoam)
- street repairs and cost of water and sewer
- Making sure our police and first responders are equipped to handle issues regarding mental health crises/domestic crises
- storm water drains - still has to worry about water backing up in my drains for my washer when it rains really hard. I live in 16 Mill Street off of Lemay Street
- Storm water drains.
- AT THIS TIME I THINK CHICOPEE IS DOING WELL WITH PUBLIC SERVICES
- Update school buildings, bigger trash cans for big families, increased recycling programs
- There are no specific public restrooms at chicopee center
- Waste water and waste removal.
- The current snow removal process is completely out of control. The residents as well as the DPW are definitely not on the same page. Something needs to be done to have this service more compliant for everyone. Can the idea of plowing be done in two phases like on one day and then possibly on the next day for the opposite side of the street.
- Relocation of Veterans Services to senior center
- Good roads in my neighborhood. They need to be redone.
- Supports related to technology development - creating spaces for tech entrepreneurs and inviting more companies like apple, amazon, slack.
- We would love more places to walk. Like if the river walk was longer. Otherwise we have no complaints.
- cost of water and sewer
- Safety! Crime! Keeping our Police and having access to them in the community. Keeping weekly Waste collection free. Keeping water and sewer rates low
- Trash barrels are too small for your average family. We are forced to buy trash bags for excess trash.
- It doesn't matter. Politicians will do what they want regardless of citizen input.
- We're very happy with our City's services. Our only concern is the need for more police officers. There are so many social issues and we need to protect Chicopee from the influences of gang's drawn in from surrounding communities.
- That all city employees including fire, police, educators be required to live in the city. This would change the entire outlook of their view of the city.
- Providing state of the art school resrouces
- clean water, up to date schools
- Schools, library, waste collection
- I have been living in Chicopee for 10 years and it is very difficult to learn about what is going on here. How do I find information on what Chicopee has to offer. I now have a 10 month old and I want to do things with him, but I don't know how to find things or get involved.

- If road conditions are included, I'd say the conditions of the roadways, including how faded so many of the painted lanes and stop lines are at intersections. I don't know what areas of the city's landscaping is covered by DPW or the Parks dept, but the city seems so untended, overgrown, poorly landscaped. Much of the city feels rundown.
- The library should be promoted as a resource center. Ideally, there should be a book kept up to date with resources with the name, address, phone number, email address for resources for addiction, job resources such as Career Point, counseling...health services..
- Clean up our city and enforce codes that promote safety and contribute to the beautification of Chicopee. While it is important to plan, there are many things that can be done to make Chicopee a better place to live. The amount of trash and litter in our streets and parks seems to have become invisible. There should be a greater effort to accomplish this on a daily basis. This state has a bottle bill that does nothing to help clean our cities. It all goes into the general coffers. Just another tax. Since most of the trash is generated from fast food restaurants, food markets/marts, and the MA Lottery, there should be some implementation made where these entities are at least partially held responsible to fund cities and towns to clean them up. Chicopee has a litter law that they don't enforce. Please refer to this code on the City's website: <https://ecode360.com/6479555> This code includes keeping shopping carts off the streets and parks. Property owners must be responsible to keep up their properties. There are codes for that, too. Why wait until 2040 when enforcement can be done today?
- Clean Energy and Recycling
- too much money is spent on teacher salaries and police salaries
- The elimination of a bulk trash location.
- Emergency Services

What is your top issue related to Housing?

- Yes. No real issue but believe too much low income housing in Chicopee.
- Providing more affordable housing, restoring older homes. We were able to buy our first home in Chicopee. Working to restore it and preserve it as it is much older.
- We should have incentives for home owners to keep properties up. That would balance out property values across the city.
- Rental prices for apts is suprisingly expensive for seniors living just on social security, it eats up almost all of their social security check. I am grateful that the state of Massachusetts gives us some relief when paying taxes when paying these high rates.
- No we need more affordable housing
- Investors building large housing units, we appear to have many and single family homes are no longer a priority. Lot Sizes are very small allowing this to continue.
- Yes!
- Ensure we can maintain home values by not catering to developers who want 3 decker homes, substance abuse services in residential areas.
- Yes we did, but increase of the prices will not allow us to move. Affordable housing.
- The cost keeps increasing. I dont know how people could afford it.
- We are private senior housing, with laundry facility in your unit. Not sharing laundry.
- Yes
- none
- Limit multifamily residences or ensure property owner investment and accountability.
- none
- Housing in Chicopee is too expensive. I'm good because I'm old and live in Senior Housing (HUD), which goes according to your income. If I were young with a family I would not be living in Chicopee.
- City does a poor job making property owners maintain their problem properties i.e. rundown unoccupied housing. These properties are eye sores and present public health issues.
- YES. Housing should NOT be an issue if you get an education and go to work. No excuses!
- That landlords try hard not to raise housing in apartments.
- My family owns a home in Aldenville. We moved to Chicopee because the housing market was affordable and access to local areas was excellent.
- I have no issue. Unrelated to our household however, seniors (65+) and real estate taxes. I find it concerning that a senior can be foreclosed upon due to delinquent real estate taxes. Seniors shouldnt pay real estate taxes, nor be forced out of their homes as a result.
- Offer low interest loans or grants so people can get siding or new energy efficient windows or siding on older homes.
- I live for Chicopee Housing Authority, for those of us who receive disability money it should be less the percent of rent since it is often difficult since if there are two checks in the home there is less because they only give \$16.00 SNAP dollars and you have to eat to live and everything has risen. : {
- Yes {can find housing} Zero {issues related to housing}
- Affordability/Access to public services on bus line

- Affordable, clean housing condos and centrally located!
- I have no specific housing concerns
- Not enough low income housing.
- unknown
- I think houses are priced pretty high especially to get a house that is updated more than when it was originally built.
- Availability of affordable Senior Housing as I age.
- I have no issue.
- yes
- Homeowners not maintaining upkeep of property (eyesore)
- We are doing OK but housing for the elderly and assisted living is needed but at an affordable price. Most of us are not able to currently afford the asking price.
- Too much low income housing!
- Crime in affordable housing areas
- Affordable, not low income for the 60+ folks.
- Need more options to affordable housing.
- own my own home and keep our taxes low
- The place to live, to many people is sometime difficult to find because have a high cost to buy or to rent. It would be a good option for the city government to have places or housing projects to offer. This will solve many social and economic problems to the government and its residents.
- No - as I age I am less able to care for my property. Could use some help here. Cant afford to move elsewhere.
- We are quite happy with our current housing situation. Easier access to public transportation would be an improvement.
- Afforable housing for the elderly, who have fixed income and get no raises.
- You keep what you kill
- We have a home right now. Help the homeless.
- Not many good housing at an affordable price, rents are too high.
- ? No problem yet.
- ALL should have housing.
- Apartments for young adults or anyone who doesn't have housing supsidies.
- Yes, no issues.
- Keep housing projects clean and drug free.
- No! We have to lose all savings to live in decent senior living. When all income is gone, forced to live in poor, low housing when we are used to living in decent living. You provide more help and decent living condition to welfare people!
- We need to reduce the amount of subsidized housing.
- We have lived in the neighborhood for 45 years. My issue is the landlords who provided "housing for the less fortunate" have limited rights and have no say in their own apartments. Rules get broken, by tenants, and landlords are penalized by added cost for repairs, they discriminate if eviction notice is given.
- n/a
- Take care of homeless and seniors
- I'm fine. I live in a great condo. I worry about housing for the homeless, particularly our veterans. We need to develop simple, nice, inexpensive housing. What about a village/community of tiny homes?
- Not enough afforable housing places.
- Keep the homeless alive and off drugs in a safe place.
- More affordable housing for both families and ELDERS. Stricter review process for subsidized housing. Be strong on the behavior and attention to property.
- none yet
- Property taxes are too high.
- 1) To eliminate absentee landlords as those properties often become neglected and lower property values in the surrounding neighborhood. 2) Help people who are renters discover the concept of pride of place (it starts with children) and also no tolerance for trash littering and the proper maintenance of all rental properties.
- n/a
- Yes, we could.
- n/a
- Decent housing in a respectful neighborhood is difficult to find these days, many areas have changed in recent years with different ownerships.
- yes
- My housing is expensive and small (see prior concern - studio, one person, one dog, \$1100/month)
- Well constructed, energy efficient affordable housing near services i.e. transportation, grocery store
- Yes, prices are reasonable and taxes and utilities are below the region in total cost. I'm not that familiar with the

Chicopee Housing Authority but it seems that we have sufficient low to moderate income housing and housing for the elderly.

- Own out own home. N/A
- We need to keep our taxes down that's when families struggle.
- no comment
- Get rid of shelter housing in the city.
- I can't find a nice 2 family home. We have been looking for over 5 years.
- dog friendly - prices for rent high
- As I mentioned previously, affordable housing should be on the top of the list!
- keep affordable
- affordability for single people
- not flooding area with multi-unit housing
- housing in Chicopee is reasonable
- House prices are up everywhere. Hard to control that market. Public housing should come with responsibilities to maintain - if not - your out.
- do not build low income housing in Chic. Center
- affordable! smaller, one floor housing for retired people. make room for young people to buy houses.
- yes
- yes
- I am finally able to find affordable housing with my 5 yo autistic son due to CHA
- Yes - although housing prices and rent are through the roof right now
- More over 55 middle income communities
- too many developments
- We were able to purchase our home 5 years ago when interest rates were low. Due to both my husband and I having good jobs we are able to pay our mortgage and live comfortably. I think having CEL as our provider helps and we are concerned about the prices and service of Eversource.
- Need help financially and help with affordable housing
- Increase maintenance on older homes. Some neighborhoods are becoming shabby. Attract higher income residents. Improve our school system.
- No, housing is very expensive and when you apply for low-income housing, you have to wait a veeeeeeery long time.
- yes
- would love to stop raising rents price each year. The housing is not always a forever home and it makes it more transition than living in a home. The rents I went through in Beacon Square raise every year; it gets close to the point that my husband and I might have to move; hopefully affordable housing.
- Don't know. I've been living at the same address since 1958.
- see under "Land Use"
- To make more affordable housing and to tackle the homelessness prob.
- The rent people should keep their yards clean. Mobile home people all should look nice not like slums
- Senior Housing is not available if still working or income above center limits.
- It's hard. My rent is like paying a mortgage for a two bedroom apartment.
- affordable housing
- I am living in a condo, but just happy to be able to pay my mortgage. Is there help out there for a person as me
- Low cost apartments and homes. Not needed low cost, high service needs. Higher property values = more city revenue = higher standard of living. Please see/refer to Springfield as an example of what not to do.
- Affordable housing for 55+ residents
- There should be more affordable housing for seniors not just apartments but 1-2 bedroom housing units designed for seniors that are capable of caring for themselves w/o assistance/
- At present time, I have found housing to be affordable. Future housing, I am hoping for affordable housing to be built at RiveMills near river & Senior Center along with local shopping/dining and entertainment.
- I would find some affordable housing. I pay \$950 per month, and it takes a big bite from S.S. Tight living. And the waiting list for senior housing is 5-7 year wait, way too long.
- Owners should keep their outside house surrounding clean. If renting they should require the property is clean. And maintained by the renters. Too much trash. Attract home ownership.
- Have some form of rent control.
- offer senior affordable housing complexes
- yes so far
- My children are having issues finding affordable houses to purchase. Work more closely with banks so that first home buyers like my children will want and be able to stay in Chicopee. Give the youth an incentive to stay and raise their families in Chicopee.
- Prices on housing has sky rocketed in the last few years. Many homeowners are choosing to either renovate or add on

to existing homes rather than purchase another home. The availability of homes being sold are less and less. In today's situation, people are without jobs and can't take on high mortgage loans.

- more affordable long term care housing
- none
- more affordable housing/section & for low income families, more shelters
- - rents are out of control - rent control a must; - less property taxes - almost 50% increase
- Taxes keep going up and it is very hard for elderly on fixed incomes and if you apply for an abatement the assessors more often decline them.
- I live alone in a condominium complex which was a price I could afford as a public school teacher. My only complaint is that I do not have a beautiful view of anything. I don't think of Chicopee as a "beautiful" place to live.
- Elderly Housing, Affordable
- Yes my home is perfect for me
- Housing is starting to get expensive.
- Would love to live in a controlled rent, over 55 apt. that I can afford. I do not want to use my entire pension for housing.
- Single family homes contribute to a more consistent population and a good tax base. We should be a city that people call home as opposed to a place where we just lay our head.
- we are fine
- Yes for us. Hard for my clients.
- to be able to offer good housing, clean, and safe
- securities & safe
- don't have any right now
- Reasonable housing
- None right now, it's a seller's market :)
- Homes sell fast in Chicopee. We are seen as a good place to live.
- I am happy where I live.
- Lower taxes-getting too high. I am retired.
- More housing for elderly and/or handicapped. One level, no stairways, good lighting and garages.
- Yes, housing is good
- No! Property taxes rising. Keeps people from obtaining affordable housing
- Yes
- More affordable for seniors!
- More affordable senior housing not mixed with other age groups.
- It can be difficult finding a type of house I like at an affordable price depending on the area.
- Yes
- no issues
- I am fine with housing but many are not. We need more affordable housing units.
- Yes. That there is a pathway for folks to lift themselves out of public housing and a better economic status.
- good
- I lived in housing. I'm not really don't care for apartments to many. Chose in complex I rather live in single home or family 2 home. this in my gold soon getting out. Because right now I'm living in side by side townhome and too much problem at the looking for single or 2 family home so the life style is not for me anymore.
- We have no issues
- My family is comfortable however we have been housing a single father who has custody of his two kids (boy and girl). He is unable to gain access to any help with housing, has been in my home 5 years too long
- affordability
- More affordable housing. That is needed out here. More able apartment so building more houses or take the old one and fix them up so there is more housing able to people.
- Yes. Elder affordable housing/transitional housing ie assisted living
- Yes. Again homelessness. More affordable housing.
- The housing around Chicopee is a little expensive being a college student looking for safety and centrally located place to live. Bigger Centralized Apartment buildings that look nice, most are sketchy
- More seniors only low income housing, for seniors who can still live independently but may have different needs than families with kids.
- Housing is NOT affordable, but that is not just Chicopee. The expectation from many landlords is that one makes 3x the monthly rental. When a typical 1 bedroom is \$1200 a month that isn't accessible for many people. I'd like to downsize, but cheaper to own my home than rent a 1 bedroom.
- no waiting list too long
- would like more information for low-income housing
- none
- property taxes

- yes. no issues
- no, homes have gone up
- Absolutely NOT. Many houses are extremely outdated, in terrible shape and still over inflated prices. This is western Mass, not beach front island living. Why is it so overpriced? This is a key reason why more people moved out of the area than into it.
- For us, rents are too high. Personally we have far less services from our new owners (Whitman Prop. - Grape Street) including trash and maint. issues
- I would like to see more elderly housing.
- My family decided to stay in the City of Chicopee for a few reasons, one of the top being affordability. We, of course, understand the need for taxes but as our property taxes steadily climb we begin to weigh our options.
- Would like contractors to help senior adapt their homes to be able to stay there longer with low cost
- taxes too high, water rates too high
- No more public housing!!! They attract crime!!!
- None
- The elderly should be given a reduction in house taxes. People complain of having to choose to spend on food or medicine. Some have to choose to spend on taxes or medicine.
- I own a home but housing prices for people who need to rent are no where near affordable
- Yes we live in an over 55 housing area
- none
- My family and I have been able to find housing we need, but rent prices are way too much.
- low income home ownership
- Absentee landlords
- Keeping housing affordable for all income levels
- N/a
- N/A - I don't rely on others for housing, I rely on MYSELF to acquire it
- No comment
- Affordable housing, turning the mills in Chicopee Center into Apartments some low income and others market value
- Yes
- Landlords keeping property updated and clean but also allowing the eviction of renters who destroy their properties
- Remove or reuse old buildings
- Yes, but starting from day 1 pre-school to high school, teach the importance of saving. If you start early, one was be more financially responsible and able to make wise financially decisions and able to afford a house.
- Rising taxes
- Can not find affordable housing, any where in the City. I am paying too much for what little I have
- Senior housing could be more available at lower rents
- transitional housing with dignity to transition people from homelessness to long-term affordable housing
- Way too high property taxes for my small 2 bedroom condo. Need to look at this!! At least consider a tax break for those of us on a fixed income.
- Affordable, everyone needs a roof and a bed, no homeless folks.
- Moratoriums on acreage.
- New construction homes are way too overpriced for this city. Holding slum lords responsible for properties that are in disrepair.
- Yes, I have a very nice house. I was fortunate to have purchase my house in the 70s.
- Cost
- I own condo.
- affordable housing
- No
- Elderly and disability housing - I was on a waiting list for years waiting on housing.. prioritize medical and age. I had to sleep on family couches and finally take an apartment for full cost which I can not afford and work with having a disability which is crippling.
- yes
- Yes.
- N/a
- -More affordable rents; low-income housing is often in short supply or, worse, when available is not in the best areas/buildings or are too large & become low quality groupings.
- It's terrible that even with the world in the situation its in right now our property taxes have gone up
- Currently, I do have a safe place to live, but if wanted to move will not be to because the rent are super inflated. Due to what we are all going through, I know that people can not afford the high rents and some landlords wanting 1st, last, & security all at once. I feel the landlords are taking advantage of renters knowing we are all in difficult times
- The homeless, most are former soldiers. I heard they can not have social security because they do not have an address

- that it can be mailed to them
- I own my own home
- My issues are, as a disabled individual my rent is according to disability. But I do not understand why Housing Department controls my heat in the home, although it indicates heat is included, but I cannot have control of heat!
- For property value to remain compatible.
- Personally, I'm all set!
- N/a
- Housing costs proportional to property quality. Not enough income to sustain those markets.
- Prices for housing is too high
- Start utilizing what we already have. Start cleaning up Chicopee Street and going after the building owners who own those slop buildings all the way down. Our city has turned into the new holyoke.
- We are, but affordable housing is a growing problem
- Neighbors who smoke and smoking is prohibited in my community
- Better caretaking of rental properties, especially low-income properties. Just because it is a low-income property, landlords should be taking better care of their properties and take pride in making them nice.
- Keeping clean streets and maintenance of neighborhoods houses
- Addressing neglected properties and absentee landlords.
- Tax
- Too much public housing. It overwhelming the school system and makes for a more dangerous downtown and shopping on memorial drive.
- WOULD LIKE FOR THE ABSENTEE LANDLORDS TO TAKE CARE OF THEIR PLACES. STOP PUTTING SECTION 8 HOUSING IN GOOD NEIGHBORHOODS
- Senior housing
- The perception of lack of housing. I believe we have enough housing and the landlords are not keeping the cost of housing at an equitable balance. Its just to high and should not be allowed to go over limit set by the city (if possible).
- affordable housing for black and brown residents, encourage homeownership for black and brown residents
- Affordable housing
- TAXES ON OUR HOUSES keep rising and assessments for houses stay the same! I have disputed this and has not helped!!!
- Affordability
- I can't speak for all areas of Chicopee, but in the center, landlords do not hold tenants accountable for noise, trash, parking and general overall respect in the neighborhood. We own a 3 family home and make sure our tenants are respectful of the neighborhood. We happen to live in the property as well.
- More opportunities for the lower income families to purchase homes. Including first time home buyer an incentive programs targeted In the lower income neighborhood.
- Cost
- Homelessness and affordable housing
- All rented properties, ie. apartments and the like, are far too expensive. I'd be paying over half of my monthly pay just to have the smallest living space imaginable
- No more low income housing
- taxes.
- I need more space
- There are a lot of abandoned old houses
- No
- Affordable housing for people with disabilities
- Housing the homeless
- The lack of affordable houses in the city.
- Lack of affordable housing
- Not enough affordable housing in Chicopee and the ones that exist need to be updated.
- Too expensive and home prices are increasing greatly
- cannot find the exact housing I want with the price I can afford
- tear down houses that are falling down - clean-up vacant properties. We need to attract home owners (not landlords from other areas)
- Eliminating blight and enforcing housing codes to keep neighborhoods clean and safe.
- Homelessness and their housing options in the winter months.
- The number of rentals with no permits.
- Homelessness and bad conditions in the downtown area of Chicopee.
- Cost / taxes
- Need more single family homes and less section 8 and affordable housing
- We live here because it is affordable. We lived here 20 years ago in our first apartment because it is affordable. I wish

- the mill could be converted into mixed use housing with some luxury condos and some low-income housing and retail.
- we need more housing for disabled/low income residents
- Demolish subpar housing, particularly in downtown area
- Will there be more Senior Housing that is not under HUD & is affordable?
- Keeping rent affordable for those renting. Perhaps some universal way of figuring out rent value and helping low income people to subsidize in these private spaces.
- taxes increasing yearly with reduction in services, we are being pushed out of the city, at this rate of increase we will not be able to stay
- the cost of property taxes
- I am a homeowner. I can understand why members of the community would need affordable housing, especially a low-fixed income.
- Make affordable housing for all families
- Apartments are very expensive despite not being close to major cities
- Stopping multifamily housing growth
- I need more affordable housing options.
- need more owner occupied housing. get rid of the old, unkept large housing complexes.
- Turning the crappy housing areas into better buildings - old factories into lux apartments,
- finding affordable housing for seniors
- Way to much low income housing.
- City policies should promote owner occupied housing rather than rental property.
- Affordable house in downtown Chicopee to support business development there. Address the boarding houses and absentee landlords particularly in that area as part of rebuilding. Too many business owners live outside of Chicopee, set high standards for them in being part of Chicopee. Set program of standards (mandatory and optional), then recognize businesses publicly who partnership well and foster the City's high standards. Building these standards into Chicopee School education at every or gateway grade levels. Chicopee has a lot going for it...
- The over abundance of low income/affordable housing. Isn't there a cap for communities?
- Too many rental properties ...low income and affordable
- not enough new single family houses being built
- abandoned and run down homes
- Far too many properties are rundown and poorly maintained. I think this affects the marketability of the city and property values. I've looked at buying in Chicopee and often leave a block because of the neighbor (or two) who do not maintain their yard, are obviously hoarders, keep a car or two in the yard that are obviously not in use.
- The buildings at 154 Grove St., the former Uniroyal complex, should be made into affordable housing. A similar project began some years ago in Chicopee center, when Ames Privilege apartments were created in an old factory building. Make the western part of the old Uniroyal property a parking area for residents, and develop the remaining buildings into apartments. Make part of the old office building an administration building and add apartments there as well.
- Chicopee will have too much temporary housing (apartments) and not enough homeowner houses. The city shouldn't position itself for a transient population
- Promote market rate housing and big projects like Cabotville should be mixed use.
- housing lots are way too small and houses are too close together. Not enough vertical housing in neighborhood centers
- low rental apartments in good section of town

What is your top issue related to Historic and Cultural Resources?

- Lack of knowledge about what is available
- Don't be a part of cancel culture. How about instead of having a flag for pride month, polish month, etc. All the flags are flown all at the same time all the time.
- Teach people (students in school, adult residents) more about the rich history of Chicopee, its people, and its infrastructure. It is a city with a lot to know about, yet many do not realize all of the history they are unaware of.
- Add more high-quality resources, increase advertisements and opportunities for people to access them. Represent local/state history as well as heritages - add local community collaboration (art, music, school projects, and possible volunteer opportunities)
- I am in my forties and grew up in Chicopee and have lived here most of my life, give or take a few years. I feel when I was younger and in high school, there was a lot more culture in Chicopee. Theater groups, music concerts, cultural stores, etc. I feel like there is very little of that now.
- It would be great to see historic factories along the river to be repurposed into apartments or gift shops like in other cities like Burlington, Vermont.
- What are they and how can the citizens of Chicopee become better acquainted with them?
- not aware of any in Chicopee
- I would like to see a multicultural support business that can help people of different backgrounds and languages get support and resources in their native language.

- A way that people with low income to none, can see historic sites or cultural centers
- Preserving our heritage for future generations
- It's as simple as maintaining historical monuments. Chicopee can't even keep up with maintaining the veterans memorial. They show up once a year to cut the bushes.
- They should be apolitical, as opposed to the blatantly leftist signage I've seen in the library.
- Find use for old main library. With all of the history related to Chicopee, museum would be a good use.
- I am unaware of a lot of Chicopee's history. I do live in a former mill, and love it. Chicopee should value all its citizens from all cultures, it would strengthen the community.
- The Belamey House is in poor condition it should be taken over by city possibly the library to improve its outlook as a museum of sorts.
- Bellamy House
- I am at the Y in Willimanset - why not try and get Big Y to come back to its original building to store - reopen their location. It's empty now. Get the property back - do a community development group. Fresh fruit and veggies. a mini-big Y. Right near soldier on - would give them good food. Big Y ministores. the first automobile was created in the back of callaway / spaulding and then Springfield took it from us. They first started in Chicopee. Need to have more of our sporting good history represented. We have the biggest kielbasa.
- That the arts and culture scene thrive in Chicopee.
- Having a city run museum to preserve our history other than the current Bellamy House project. Perhaps major expansion of the history room in the main library?
- Most of what I'm familiar with is through Elms College...which is a well kept secret! We have a history of Polish clubs but they are unfortunately very dated. The kielbasa festival used to be a good draw. Downtown Get Down is very good. Chicopee has a great history...I'd really have to focus more on this...but we should try to highlight some of the Polish and French cultures as we look at downtown...
- We do nothing to preserve and protect... Yeah for city hall
- I've lived in many states over many years and have enjoyed the numerous Museums and cultural events each city has to offer. When I settled in Chicopee I was disappointed with the lack of cultural things there are to do here. A city or town needs culture for education as well as enjoyment, it brings so much to an area.
- where are they! never hear about them
- Identifying them, highlighting them and encouraging residents and others to visit them, join some of the groups that work of maintain the city's history. Stephen Jendrysik's weekly columns in The Republican are always a delight to read to learn about the city.
- If I'm being honest, think out of all the sections this is low priority, but I think a Chicopee Museum would be really nice. Something small and interactive. Good location would be at a cemetery like the one by Szot.
- The lack of a museum focused on the history of Chicopee.
- Not Sure. Visitor webpage listing. Stephen Jendrysik is a wealth of knowledge and if he passes do not know if anyone will have knowledge he possesses.
- none
- I don't have a top issue but after COVID-19 the city of Chicopee could ask and support those senior citizens with heritages from around the world to shape their knowledge and experiences and promote cultural understanding. The River Mills Center is a bastion of knowledge which could be used to protect these historic buildings and cultural institutions.
- Perhaps value and respect of the cultures should be promoted. The city is completely sectioned off. If we did value all of the heritage and diversity more than just English and Spanish would be printed. - What is the draw for cultural diversity when looking at cuisine, experiences, and neighborhoods. We are not even diverse in our hiring practices, look at the statistics. Schools & Government Agency. All White and usually related or connected to generations before them. How do we attract and keep outside talent? - What are recruitment strategies to encourage educated professionals to the city?
- I'm not sure how to promote better, but I would like to know more about all that Chicopee has to offer.
- We don't celebrate it at all?? 99% of people in Chicopee know virtually little history on the city. Start by promoting it.
- Allocate more money
- I think the city is doing a good job.
- None, people should maintain their property and not bring down the valuation of your residence.
- building preservation
- none
- History better publicized, Chicopee Day, etc...
- none
- Let it Go! Old and Older does not mean good and better. Sometimes it's just old and should go. Have you ever heard the saying "money pit"?
- I literally had no clue you had "cultural institutions", so maybe advertize them and make them more accessible like putting places like this in the Center where theres more foot traffic.

- Take one of these historic buildings and convert it into a museum, so that people can donate their heritages or have them purchased. The old library next to City Hall is a good example.
- I would love to see more publicized information on these resources.
- no issue
- They should display the glass and signs like historic buildings
- More open houses. The use of Chicopee Cable TV more
- Advertise them better.
- Polish-American Centers. Pursue Chicopee Historical site. Museums!
- Support small business by focusing a campaign on what the city has to offer. Mention the business and the family heritage. Chicopee is in Johnny Cash song for Pete's sake! It shouldn't be the Kielbasa Capital of Western Mass, it should be the cultural capital.
- More cultural events and PSAs
- unknown
- I would love to learn more about our heritage. Maybe exhibits at the library or City Hall or somewhere more public/ accessed like a parking lot on Memorial Drive? Also, cultural festivals.
- dont know
- None
- No activities just crime and slum!
- Signage on historic buildings, security cameras to deter vandalism.
- No issues.
- Keep everything preserved with history.
- dont know
- So sad to lose the first Catholic church in Western MA, it is a great loss and where is the Tiffany window that was part of the church?
- Establishment of walking trails linking these locations together
- none
- We will rewrite history to fit our narrative and they will sing songs about me forever.
- Too many churches in store fronts.
- Not a different opinion of what is being offered. We need through a celebration for different cultures.
- ?
- unknown ?
- Didnt know there are historic buildings!
- No comment
- These resources "tell a story of Chicopee's history" and should be protected.
- n/a
- I don't know anything about these so I can't comment.
- Keep the buildings instead of parking lots.
- Save all we can and educate people so there will be less partisan and color barriers.
- none
- no comment
- 1) Do not allow people to destroy the historic value of their properties and grounds, i.e. siding on victorian homes, modernizing the exterior. 2) Maintain and protect historic places such as cemeteries so they are not used for sledding etc and are properly maintained as orginally promised perpetual care, maintenance of gravestones, and markers, etc... 3) Sponsor historic home tours to showcase these great homes and buildings. 4) Looking into explore and teach about all our towns history not just the one we hear about but also about the immigrants and minorities who have contributed to our community throughout its years. 5) We should also encourage more art and culture in our community. It changes the whole feel of the community helping it to become more inclusive and more vibrant.
- I'm aware of some of the historical buildings and landmarks. That's because I'm a lifelong resident. I wonder if besides the Chicopee Register, that not all residents pick up, a newsletter maybe quarterly, to all residents could be helpful about these issues.
- N/A
- We need to maintain these historic buildings & cultural institutions.
- Investing in such locations or buildings should be considered.
- Would like to see some sort of resurrection of the "Chickuppy" posting articles of old.
- We are a excellent mix of folks with a amazing history and would like to see it promoted better
- Cultural Arts Center would be helpful to hold events and aid in resources
- Communication/publicity, especially for new residents and visitors
- No issue
- We can start by fixing & cleaning them up so they dont look like a dump.
- City of Chicopee what's best

- history related to our population
- Perhaps better funding could help maintain them!
- save all possible
- multicultural is wonderful but care needs to be taken to ensure all cultures are equally represented
- history must be preserved
- Harmony among races. Maybe a "melting pot" festival. Most cities have Italian Fair - Spanish Fair ...
- keep them guarded & maintained
- none
- I believe in keeping culturally sensitive historic & cultural resources
- maintain historic buildings
- have educational events (post Covid)
- would be great to see something done with the old library or the rvioli building
- obtain grants & restore!
- I think the multi-cultural murals bring some beauty of the different heritages to our City. One big event that would bring our City together w/culture and diversity was the Kielbasa Festival.
- unknown
- Insufficient funding. Need better organized planning.
- Unfortunately, all those buildings are coming down :(
- Look at some towns and cities which took big pushes to promote their cultural institutions. Arts, music the likes these places help bring people together. Once again using the free resources such as Facebook, Instagram, and other outlets. Those places that have one so have seen a rise over time in history and heritage appreciation. Themore people around these sites the more protection right? yep
- need more public awareness of what is available
- would love to see more museums
- Restore them with the money saved by eliminating yard waste collection.
- I would love to see more historical building being repurposed for reuse to save them from being destroyed.
- stop tearing them down!
- I don't even see enough now. WHat can I say. YOu can't mean downtown. Oh I would not even go there. I need a police escort.
- Both
- proper restoration & maintenance
- Keeping them clean and secured.
- Improving the quality of life for the citizens of Chicopee is the best way to honor Chicopee's past.
- Have meetings and tours so that we will know that these places exist and their value and role that they played in our town.
- I guess apply for grants to keep our historical buildings otherwise I'm not quite sure.
- Keep and maintain Chicopee's historical buildings including Churches
- I like to see the historic places saved. Its nice to look back at the history of the City.
- Don't go overboard with how much money is spent on extensive restorations of old buildings.
- publicity prior to all events
- Make more cultural events
- Yes its nice to know the history of many mills, but you're talking about the future in 2040. Let's see some modernizatoin, new concepts in construction and not yes not just the same look of the past.
- better preservation of historic and cultural sights
- historic
- none retain current historical/cultural landmarks
- I'm Polish and would love to see that historical buildings are preseved and used as special centers for all not just seniors
- better up keep
- I love ethnic restaurants and want to see them thrives. I was sorry that the attempt to find a building for the French Cultural heritage people was not successful. The Polish Heritage Museum is wonderful. Are there others? The Korean restaurant is welcome! Sabor Latino! I was sorry when the Vietnamese restaurant. Mimi's, went to California. The Polish restaurant & deli are good to have. The Greek restaurant, Mykono (?) was nice. Hasel's Kitchen should be promoted more. The Korean grocery store is wonderful on Broadway. Bob's Bakery!
- Again, lack of publicity. A packet provided to all new residents could be sent as part of a "welcome wagon activity.
- I think there should be a Chicopee Day that celbrates the history and cultures past, present - whilebringign in future collaborations. Celebrated in schools.
- very important to share with everyone
- They should be helpful to reserve it
- no issue
- Celebrate the various cultures of the City

- Mr. Jendrysik thank you. More cultural and historical community activities would be nice
- Many of them are hidden from the public.
- My home was built in 1910 and living here makes me feel safe with police and fire down the street.
- Historic - see Mr. Jendrysik. Our Lady of the Elms manufacturing
- A guide to let people know what can be visited ie the Bellamy House etc....
- protect them!! Lets use them
- Work done on City Hall is looking great and we are glad to see it preserved. Look at work on other structures in Chicopee Center to build a strong Downtown.
- I believe the people of Massachusetts can protect these institutions by keeping the areas clean and working together as a community.
- All
- no issues
- Repurpose old historical buildings
- Our children need to be educated about how such a variety of cultures make up the community. It starts with young people. Learning more about different cultures can decrease prejudice and increase tolerance.
- keep them up
- I can't even answer that question
- This is not our area of expertise. However; I am here due to a corporate transfer in the 1970s. Joanne has lived in this house all her life. Her family has lived in Chicopee for well over 100 years.
- signs w/ infor about old buildings. Encourage business in mills like Eastworks Brewery!
- promotion of culture
- While important, there are so many people with different heritages we can only try to understand those cultures and form close relationships and friendships.
- Chicopee has a lot of history to it but I feel knowledge of that history is passed on in a rather scattered fashion. I think our city could benefit from a history museum.
- I don't know enough about this to speak to it.
- keep history
- Chicopee has a lot of history a lot of it has been destroyed. We do not promote what we have.
- Keeping historic buildings, cultural institutions, and heritages as is protecting it
- Please do this - best investment for future
- better ways to identify them. signs?
- don't waste \$ on buildings if they are beyond help
- Keep them looking nice. Nobody will care about any of it if it looks abandoned, neglected or falling apart.
- Chicopee has many 1sts!
- They take care of the city historic sites.
- Are there incentives for groups/individuals to rent, lease, or buy these buildings? I drive through a beautiful location downtown each day and see the promise as new businesses open.
- More social media! To spread awareness
- Promote open houses at these locations. Field trips to locations can be organized from school field trips or senior center field trips. Seniors, students, and local volunteers can help staff the event. Everyone loves a T Shirt. Good way to promote a place or a connection to an event. Especially if it is free.
- These building should be restored and used for small businesses to rent
- Become mordern. Preservation roles inhibit investment and new construction.
- Don't let people tear them down, find ways to help preserve them
- Old buildings which are allowed to remain unused until they must be torn down.
- no comment
- I think we do a fine job.
- none
- celebration days; events at public buildings
- no opinion
- Promoting through education
- No idea
- Take the money you throw away on the above mentioned (housing). Let people acquire their own housing with their own money and put the funds instead here. For ALL CHicopee people to benefit from, not just those who can't take care of themselves due to lack of judgement on THEIR part, not ours.
- No comment
- More information to the public
- Bring back the K-fest and the king Kielbasa and polka
- Have none
- The old library

- not enough of celebrations to celebrate the City history or the different cultural
- no comment
- Make space for people of color in City leadership!!!
- Very important especially the future
- Money to preserve Uniroyal etc...
- Maintenance.
- Historical Society & Historical Districts
- If you take a drive to Newport Rhode Island you will see all the historic homes have a fresh coat of paint, broom-swept stairways and driveways, and full upkeep on their houses. Is there a Chicopee Historical Society Office at all?? I tried calling to find out the historical homes regulations and they transferred me to a dead line... since residents in Chicopee are low income earners, the state and city govt should fund each historical home with \$20,000 per home for upkeep, painting, etc... Chicopee Public Library is an underused resource. The employees should hold workshops on simple things that will help the community; budgeting classes, personal finance, cooking classes, how to use I-Pads, apple phones, laptops, how to interview for a job, how to cut down on home visits, how to earn more income, the list goes on. Then college level classes should be taught to the community for free. Book clubs, etc...
- Make this information part of our education service. So people are aware of the resources that are here.
- No issue
- rehabilitate
- The City could use another bakery (Local mom and pop family business)
- Just keep on the way we are going
- -Very important to maintain the libraries computer access and have more hours/days open
- Preserve historic buildings instead of tearing them down. These buildings should be preserved.
- For now it is very difficult and challenging, but in the near future maybe adding some school field trips and having community events or info sessions at some of these factories
- Keep historic buildings
- Try to preserve them
- Don't let anything happen to Steve Jendrysik! He's our only hope.
- Where are the historical services and cultural institutions?
- Encourage rehab of historic homes; perhaps incentives like tax cuts.
- Information sharing about availability of these resources

What is your top issue related to Climate Change and Sustainability?

- No real issue. Would like more trees but do not want to rake leaves. More Green space and trees. Could city provide a vacuum truck to collect leaves?
- providing cooling stations/locations, more storm preparedness
- I'm NOT a concerned citizen of climate change. The climates been changing for hundreds of years.
- Continue to lead the area in recycling programs.
- As a person who walks along a portion of the dike alongside the CT river every evening, I have noticed the softening of the soil in small areas. The last (FEMA) inspection of the dike system was pre-Katrina. Does the City do any inspections?
- - stop the destruction of our land. Plant Trees. Build more Parks and outdoor spaces and dog parks. - interest in children, teach them and carry it through the city. Recycling, Refillable water stations, electric car charging stations, bikes for use, etc...
- Just have a person who is able to keep on top of things with education of environmental concerns, so they can keep the city up-to-date.
- Keep rates low/offer energy efficient rebates.
- Underground wires - keep away from storms
- When it comes to climate change I am very concerned. The climate math is brutally clear, the world cant be healed within the next few years. The emissions of carbon dioxide needs to be cut.
- none
- Flooding
- none
- These changes will require increased reliance upon Public Safety, CELD, & secondary water supply.
- Planning for contingencies
- ALWAYS be prepared for the worse. Keep in mind the earth is a living entity, always adapting, always changing. Sometimes you just have to admit that you can't change Mother Nature. She's going to do what she wants no matter who does what to try and stop her.
- There should be more clear cut plans on shelters in the case of emergency weather especially for our homeless community.
- There is not much that Chicopee can do about storms/heat, that can ONLY be solved globally. Flooding from the 2

rivers that run thru Chicopee are already controlled by dikes and dams. Street flooding should be handled by the sewer department after they find the cause.

- Listening to the news on Climate Change and what we are able to do to provide safety for everyone.
- Paying attention to the reality of climate change and doing our part as a city to reduce our impact on those changes would help.
- no issue
- They should place stops to wait for the transport that takes us to appointments since in winter it is not easy to be standing there and with much less heat (sun).
- zero
- renewable, electric, wind, solar
- Making sure citizens that need support receive it. Support to folks that are homebound and cant leave their homes.
- unknown
- We should have emergency kits, checklists and resources to better ourselves to prepare for these situations rather than be uneducated at that moment in time.
- See prior comment re protecting/updating our electrical grid {Outages - can we prevent more of them? - put more of the electrical grid underground?}
- More Trees Please!!!
- dont know
- None
- Obviously, more windmills and solar would be helpful but Chicopee does not allow solar and even if it did, we certainly couldn't afford it. Anything that would prevent climate change is what in needed. We also need more trees.
- Get dirt bikes OFF dike!
- We already have top notch DPW, CEL to help clean up after storms. Add additional staff to keep up the excellent job they do.
- No issues. How often is the dike and bridges checked?
- Community solar
- It is very important to have a continue information about problems.
- Education - public needs to know what our choices are, need long term planning.
- Again, more solar voltaics on out roofs.
- More help for the elderly.
- All lies
- Living on the other side of the banks along the Connecticut River its always a concern the ground seems to be sinking a little
- Need climate change.
- Green
- unknown!
- No comment
- We can do much about weather. Just "be prepared".
- When it comes to flooding, there are multiple areas that suffer from poor drainage and houses that recieve back flow from sewer during heavy rain (mine included).
- No idea how one city can save the world.
- Move to MV or Ack CC
- We have to come together, educate and make access to information more accessable the file and it needs to be free and unbiased.
- none
- I remember the ice age - what happened is the ice melted?
- Instead of worrying about getting high speed interent in our community done by CELD perhaps we should be 1) focused on getting our energy created from 100% renewable resources right away. 2) getting grants and monies to assist those willing to put up solar panels a subsidy to do so and paying them for the electricity use (same amount per kwh) 3) grants and monies to assist people to install more energy effecient heating like heat pump/splits. 4) grants and monies to assist people to make their living spaces adapted to deal with extreme heat, sooner in the community can be safe.
- n/a
- not sure
- That our electric company is prepared for heat waves when more people will be using air conditioners.
- Everything possible should be considered to be prepared for any of the above.
- none
- Care of the elderly
- n/a
- Research what is possible in this area to be more resilient and sustainable, costs, etc... Develop a plan to fund and

implement. Collaborations and community support.

- I notice walking that a lot of the storm drains appear to be neglected, causing some street flooding (Spence St).
- With climate changing we should be able to help out with cooling sights. Keeping our sewers clean & up to date.
- preparing for more unstable weather
- Storms, flooding, & heat waves have always existed. Snow storms have been a problem in Chicopee as far as clean up is concerned. Main roads are cleared efficiently, but private roads need to be dealt with more effectively. When trucks come around to clear the streets in residential areas they leave behind a sheet of ice because not enough sand (or whatever is used) is spread to avoid the ice build up!
- stay on top of utilities
- Encourage homes and businesses to embrace sustainability. Property tax break for those making sincere effort to embrace change - clotheslines, gardens, compost
- Don't waste your time on climate change.
- Do our small part - fuel efficiency. Waste management continue rewards to homeowners be CELD
- loss of power
- I believe that due to those with wealth and those who control factries that harm the environment will never choose environment over making money.
- global warming
- see waste colleciton
- have plans in place & supplies stockpiled for emergencies
- fossil fuel usage
- discount on electricity in the summer and gas in the winter
- Our city needs to be better prepared for the unpredictable weather we face these days. Drains need to be cleaned more frequently so we don't have massive puddles during storms.
- Fear of losing power in any kind of storm.
- No significant issues. Money should be spent elsewhere such as in our school system.
- Future planning which I'm sure must already be in place. first thought would be a better if not renewed drain system to prevent flooding. Ideally the city would have a reserve of water set in place and lined to our flood system. Water conservation will save us in the future. In place of our stored water we should have tarping/cover so as not to lose water in case of scorching hot heat waves that steal our city's water. Additionally we should look at our storm evacuation and safe spaces for those affected by climate events. Safety is the first priority.
- I support sustainability measures
- Hand free air cont. or less prices during summer on electric
- Secondary heating sources like wood stoves and solar are examples of off the grid sustainability.
- N/a
- Good luck!
- proper truthful information
- not sure
- Invest in public utilities and green spaces, to make Chicopee a model of a green community
- Increase and maintain the dikes that protect communities from the Connecticut River flooding. As for high winds and increased temperatures supplement our electric grid with solar power and replace above ground wiring with underground wiring to help prevent outages due to high winds and ice storms.
- Keeping our water clean.
- Try to decrease emissions with energy efficient vehicles.
- Add more storm/water drains in the streets
- take care of the overgrown and aging trees in the city
- forest fires
- I am hoping that most people can survive high heat waves and flooding
- Educate each resident on emergency preparedness in the case of a natural disaster. THis can be done through thown meetings or the website
- Open more cooling places of comfort for people during excessive heat. Nowhere in the area are there disaster sites and are they marked. If evacuations are even necessary where are the routes and signs.
- local programs to control climate change
- use what we have. can be done.
- none
- Control businesses which do the environmental damage causing increase of pollution, green house gases etc.
- be better prepared
- Blacktop. Too much of it in Chicopee. It absorbs heat. Something white needs to replace it. Cement? Crushed seashells?? More trees could be planted.
- I love New England.
- Review ares near the rivers to ensure they are up to code (the walks, dam, etc)

- Solar for air conditioning power and maybe heat too. Although I am extremely happy about the cost of gas and electricity in this city.
- Climate change is directly affected by our air pollution contributions. More electric vehicles, strong enforced emission regulatoin, and encouraging the populaton to recycle (including reuse, repurpose, and placein use up (?)) will be a positive step.
- Planting more trees/bushes to assist in the balance.
- I really don't understand all of it - make it more understandable to the average person
- Develope carefully under environmental consideration
- no issue
- Assure facilities are available during disasters for those in need
- Only time will tell. Community education programs or literature would be useful
- The sky is NOT falling! The climate changes and always will. Chicopee was once under a mile high ice sheet. History has shown that humans do better when the Earth is warmer. Grow up! Get over it and stop wasting our money.
- Parks and trees will help with climate we need to keep them
- Stop bike path. Afraid of erosion and flooding. Plant trees where cut to prevent erosion
- Regulation of traffic lights for a more efficient flow of traffic and less O2 buildup. Plant more trees and conserve those we have. Label g2 sycamore trees? White birch trees near Center Square before crossing bridge.
- affordability is always a concern
- I don't know
- What about river flooding! What is being done to eliminate it!
- Encourage use of sustainable energy. Improve public transportation options
- There can be a special shelter center or projects. I believe public shelters can help everyone in the community and possibly have alerts on their phones to be aware of them.
- no issues
- Promote residential solar panels. I know they are expensive (I looked into it for my house). Try for state or federal subsidies.
- That there is a coordinated effort with City, and State, and National to deal with this in a consistent manor.
- keep sewer drains clean
- we do have floods where I live from the ___- with the sewers. In Chicopee Village with the leaves cover up the sewer. And plus living here with mices its cold here in the winter months this place is not isolated. Trouble with tenants hopefully this year Im looking for a better living than this place
- Business opportunities will be expanding rapidly for products related to controlling the above problems that lie ahead for our entire world. Chicopee could identify as being friendly to such industries. This effort alone would bring our community together, fostering new ideas.
- Unsure
- wind & solar power
- Encourage people to save water. Use land wisely.
- Action to attract and promote local businesses (ie in the city), thus decreasing travel and the vehicle emissions that travel entails.
- Places that people can go when its too hot, that are open at night. A plan for where people can go if one of these disasters were to happen. What is in place if someone is forced from their home on a community city-wide level?
- keep connected
- be prepared
- none
- increase solar and wind farms
- electric vehicles and solar whenever possible
- More water parks
- No. Don't go green! It will drive us to the poor house or to go live in caves!!!
- None
- fossil fuels need to be replaced soon!
- We need to work on reducing our output of air, heat, and water pollution. We should design our housing and business developments with those three concerns in mind.
- No idea
- Climate change issues are a federal issue.
- none
- Flooding on east Main Street towards Springfield: An entire side of the road floods during a rain event. I'm also very concerned about the city's contribution to climate change in general.
- trash management/reduction; incorporate sustainable practices in building/city design (passive solar, evaporative cooling, etc)
- Do not over regulate!

- Continue to be proactive
- No comment
- Unless our children and grandchildren are taught about this and what it does to the environment, things won't change.
- Find alternate ways to reprocess energy, trash, excess water
- Allowing libraries, gyms, and other city facilities to be open for citizens to get out of heat and cold when power is out
- Not sure
- Continue monitoring the Chicopee River status of the water. Continue checking businesses and pollution. Unless more Cities in MA and the US try harder to control air quality the effort may be useless
- Community education about how climate change is already impacting our community and what current and potential risks and costs could be
- Seriously?? We live at the junction of the CT River and Chicopee rivers, and you think we dont have to worry about climate change???
- reducing our carbon footprint, support env issues.
- Preparation!
- Increase use of hydro power. Utilize solar & wind wherever possible.
- Due to snow, excessive rain, I asked a city councilman to make our street only park on one side of the street ALL OF THE TIME. Our street crowds up because young kids on the street sell pot products online with curbside pickup and clogs up the parking on out street. It's a hassle all the time.
- No issue
- Plant more trees
- allow heat and air conditioning at much lower rates
- Watch weather reports and react accordingly
- Plant more trees to capture carbon dioxide
- Better communication to all Chicopee residents after a major event. ie, Storms, hurricanes, tornados
- plant more trees, esp. on tree belt by sidewalk on Memorial Drive; cut back existing brush overgrowing sidewalks - clear storm drains in City (many are completely blocked)
- Protect our forested areas and stop letting them be sold to developers to build more housing developments. Popole who have storm drains in the front or side of their home shoul have to keep them clear or fined, same as shoveling their sidewalks.
- If people went back to God things would change. He made the world and climate. Anything is possible with God
- I believe in climate change, it is a difficult problem
- See my answer under energy topic.
- Responsibilty safe biofuels. Maybe city gas
- N/a
- The continued use of dirty energy, increasing heat waves
- Embed more clean energy resources into our system and make them affordable for the citizens. In terms of heat waves, open up cooling centers and re-open the local pools (when pandemic is under control of course.)
- Capitalize on renewable energy, continue the emphasis and education on recycling, create an indepth high school curriculum on green/renewable energy but teach the importance in lower grades. Are there grants to help businesses move toward sustainability?
- The ugly solar fields all over chicopee
- The city should offer an inner-city option for upcycling - not just recycling -- for useful furniture, textiles, etc. Where items can be dropped off/donated and where those in need can 'shop'.
- pollution
- We need to continue to find ways preserve our earth
- Recycle and burning fuels
- Air conditioning in schools for those of us who work all year round.
- Well i am very worried about the wheather
- The amount of trash that comes from Walmart. The trash in downtown
- China and India need to do more to support climate change, the United States has reduced more carbon emissions than any other country on earth
- Food security
- Other cities have incentives to make you house more energy efficient, like putting solar on or other things. Also our public bldgs need to be more efficient. There should be solar on the new bldgs - (ex: the high schools, library, and all the work at the city hall)
- Take care of the rivers, canal, green spaces. Encourage recycling, Less fast food restaurants and their packaging.
- Living next to the river, I worry about flooding
- Increased rates of asthma and allergies.
- Expand solar parks. Offer solar incentives.
- Consumer material waste. We have to get people to start viewing everything that they put in the trash as something

that could have been done a better way. Plastic bags was a start and folks are paying attention but it needs to extent to packaging and then to consumer endproducts themselves. In the end, nothing gets manufactured without an reuse plan as part of the product design. Sure it will cost but will create jobs- this is “man-on-the-moon-hard”, but hey, we did that already.

- Maintain our levees to prevent future storms and flooding.
- Everything
- Connecticut river
- Having the strictest environmental guidelines to help reduce climate change.
- Gas guzzlers around the city (vehicles, leaf blowers, etc)
- Heat in the summer.
- I think Chicopee should be a leader in both these areas regardless of differences in opinion. I believe we will be ahead of our time and benefit greatly in the future if we think big. New buildings need to be green and renovations should be green. Unfortunately that’s more expensive. We will continue to experience climate change, loss of power, storms. How do we educate people to be prepared now, if possible. I would expand the Rivermills senior senior so if power goes out in any season, those who are vulnerable can spend days there or if need be use it as a shelter in place.
- Why can’t we have our own recyclable facility...our own bottle law.. Bsn single use plastic....be the leader in some of this....plant more trees....
- I’ve worked for an Environmental company and I care greatly about global warming. It’s frustrating how ignorant so many people are about our planet. We need to do more with recycling for one thing only 8% of plastic is actually recycled, that’s a pretty sad fact! We need much education on trying to lower our foot prints.
- maintain or replacing ancient infrastructure
- How green can the city be/become? What sort of city-wide tree planting can be done? Is the city’s use of the dam on the Chicopee as efficient as possible? What’s done to maintain the levees and dykes constructed after the 36 flood and 38 hurricane? Should more flood plain be created to lessen the threat of flooding?
- 2 big ones are increasing tree canopy and solar usage. I know the city has a urban forestry program doing a lot of work, but city definitely needs more trees. Solar is a no brainer, not as good up north here, but still worth it. More EV recharging stations couldn’t hurt either.

What is your top issue related to Food Access?

- Like the senior center programs and Lorraine’s. No soup kitchen in downtown Chicopee.
- The school lunch program has been wonderful for families. Maybe being able to have that for others and ongoing.
- Build and promote farm land to be utilized specifically for the needy. Picked up and distributed by specific people to go to specific local areas.
- Help support programs like Lorraine’s to do their mission. Senior Center expansion of programs. Funding for Meals on Wheels. Support programs in place for doing this versus starting new ones.
- I think the city of Chicopee is doing a fine job in relation to food access. With meals provided at schools and senior centers and food provided to veterans probably the only thing you could do is advertise what is available via tv/online/newspaper outlets.
- We need food bank
- Fund Lorraine’s Kitchen, more food kitchens or area/store that people in need could donate and people can come in and take what they need.
- Support community initiatives
- Food desert area. No access to the supermarkets.
- People may need transportation to get to stores.
- I think the city is doing the best it can under the circumstances.
- I am most worried about our elderly and giving access to food. Whether boxes of items or delivery. Our students and families of children the city does a good job with but we must make housing resources available to middle or lower middle class, resources go to the two other extremes.
- none
- support the existing programs (healthy food)
- ??
- This should not be a concern. There are plenty of grocery stores from inexpensive (Aldi & Walmart) to expensive (Stop & Shop) to outrageous (Big Y). If people in Chicopee can’t find food they’re not looking and if they claim they can’t afford it, maybe some budget counseling is in order.
- Change law to make restaurant excess and supermarket excess available to those in need.
- More food pantries and easier access to DTA offices
- Get a job! Earn your Keep!
- The Chicopee FRESH program is amazing and should continue to be supported.
- I have no issue. Unrelated to our household however, given the COVID pandemic has Chicopee given thought to issue EBT cards (on top of what was issued thru the school dept) to assist in grocery assistance for those less fortunate or

without access to the food kitchen...

- Access for the poor to know where to receive healthy meals for their families each day.
- They should send a voucher for the purchase of vegetables to choose from our favorite store.
- I don't have any specific issues with food access. But if I did - I would have no idea what resources are available in Chicopee.
- Create programs with local markets and restaurants to ensure food is not wasted.
- more open pantries
- Farmers Market for Seniors
- Increase amount of Farmer’s Markets. I have some say in the cost of the products.
- “Wean” them off welfare, SNAP, and government handouts over the next 20 years with education, a good work ethic, etc... If they choose a life of drugs, alcohol, etc... So be it!
- We need to make it citywide, put out commercials, newsletters, have live social media coverage at the facilities giving out food. What about a food truck to hand out the food at certain times?
- unknown
- Food security PSAs and City orchestrated support of local programs Lorraine’s for example.
- Expand soup kitchen/food bank access.
- Many foods are no longer available many times. We need more programs like Lorraine’s Soup Kitchen and the senior center but distribution is a problem for many as not everyone is able to drive.
- don't know
- More free food services pick-up stations
- Advertise where to get food, assist elderly and disabled to get food or help they need. Many people don't have someone to assist them.
- Community gardens
- Establish the free lunch & breakfast to school age children year round and make available to senior citizens
- Can't afford!
- No issues. There is a vast amount of info out there, especially for those on food stamps/low income housing. There is Meals On Wheels, again, the Senior Center, food banks throughout.
- Information about food access, food security, person’s dietary needs, etc...
- Let low income people have a little plot to grow their own vegetables. We are all struggling not just low income.
- Spread more word of food shelters with flyers and posts.
- Better education on preparing healthier less costly meals. Easier access to grocery stores could reduce dependence on unhealthy prepared fast food.
- ??
- We will attack the hill towns and use their supplies.
- By making sure the people that you are helping really need help. I know of a few myself that receive help, when they both work at good jobs and take the food to use money on luxuries.
- Food for people who are disabled - Food banks for people poverty level.
- more farmland
- More food pantries
- Incomes should be evaluated to see if families need food stamps, a little help is always good, food is going up in prices. Farmers market should be in more areas and vouchers provided.
- Get a job and provide for yourself - Not to rely on free handouts - people expect way too much from others to support them - why work when all you have to do is fill out an app and sit back and collect the goods - too many programs that people take advantage of
- I understand that large amounts of food leftover by restaurants and local venues can no longer donate the surplus. Many “less fortunate” abuse the kindness of others. I have served to those in need and yes many are grateful, yet others are rude and expect “so much more”. I am from the old school. Be grateful!
- n/a
- Be resourceful, have a land area where they can grow their own vegetables and teach them how to can/freeze and how to make more than one dinner out of a meal. Example, a turkey, can make four meals
- More public awareness, flyers, mailings, things posted in local businesses to advertise these services. News coverage of such events.
- Need to leave charity to private organizations.
- Develop more farm land and teach people to farm. Think of victory gardens in WWII.
- Help out money or food to Lorraine’s food pantry it helps.
- none
- go to the supermarket
- Maybe a monthly newsletter or outreach. I often see food drives on the news and say “that’s the first I heard of this food drive”. Get the word out better.
- Maybe by sending flyers with info on where to go for individuals in food the mail.

- Have farmers growing crops within our town permit gleaning of their fields once they're done picking so those fresh food items can be used for those in need who also deserve fresh fruits and vegetables.
- Lower store hours.
- Well if we had the newsletter, we could bring more attention to Lorraine's. I'm sure supplies are low at this time. Maybe run a program, from time to time, offering \$\$ off the water or electric bills in lieu of a parishable item to fill the shelves. In the summer, it could be fruits and veggies.
- I make frequent donations to Lorraine's Souip Kitchen. Maybe have postal service pick up food more often for the needy.
- Do a 50/50 share to food bank match donations with reduction in their electric/water/sewage bills for example.
- Get the different agencies to work as a group, it seems to work elsewhere but we have several agencies not talking to each other.
- That the different agencies acquire more volunteers to transport the food seven days a week along with church groups or clubs with an interest to help out. Food stores getting involved also.
- Farmers market should have extended hours.
- Keep Lorraine's Soup Kitchen well stocked.
- I'm not even sure where I can donate. If food pantries could have websites so I know if they exist. More food pantries.
- Promote community gardens with "training" for new gardeners, access to inexpensive or donated seeds, plants, tools. Vehicle/process for gardeners who want to donate their produce. Collaborations with gardening experts.
- Free food for over 70
- I've seen the food bank on East and Broadway with long lines. I don't know enough about this to comment.
- We have started doing meals & the schools because of COVID. Why not continue & do for homeless or people who don't have food?
- financial application - if qualified - city help
- satisfactory reserves in food pantries
- Charity is good, but it's not the City's responsibility to feed its residents.
- Don't these people get food stamps? I have seen scores of families in supermarkets filling up the carts, but unfortunately not with healthy food. If instead of a card to buy food, we should go back to having a place where recipients get healthy food!
- community gardens - get access to excess CRQs - there are many
- doing a good job now
- community farms
- *Safety* Extreme speeding on Wheatland Ave. This is dangerous as there are schools & children in this area. Need speed bumps.
- fresh food
- food pantries
- Partner with local grocery stores to donate food they will throw out to the food pantries/soup kitchens. Other: We are in the top 100 cities/town for the highest property tax rates. I would be ok with this if our city was well-kept, clean, parks were spotless, and we had access to walking paths. Instead, we have a homeless problem, drug problem and many dilapidated areas. If we are going to keep having high taxes then our spending needs to be managed better because I don't see any improvements to the city. If we could justify the high rates than fine... but we just don't. Look for grants (state and federal), and stop missing opportunities for money (free or disconnected). BTW - Where is the mayor? We are in the middle of a pandemic and have gotten little guidance and information on how Chicopee is doing. He should take a page from Mayor Sarno and the mayor in West Springfield.
- low income
- more food for all
- I would like to be informed on issues r/t food access please
- free school lunch for everyone free breakfast for everyone in schools. public awareness & food drives
- I am a driver for meals on wheels. More services like this would be good
- public vegetable gardens, classes on canning and pickling
- do we have food pantry?
- I am thankful for school lunches right now. Thank you very much!
- Chicopee should find a way for a large food storage/seed storage. Promote home gardening/a program for those who garden to give excess to those that need it. Free local programs for beginners on gardening, canning, and freezing goods. Free vegetable seeds for those that need help providing food to the table. I worked during the beginning of this pandemic at a garden center and leading people to have a more sustainable at home food source is very very cheap.
- Farmers market on weekends! (not weekdays when people work)
- No major issues. Lorraine's kitchen and social service agencies are available. People in need should seek out the required services and follow their recommendation. More outreach?
- support Meals on Wheels. Support kitchens that give out free food.
- Helping people know where the food is and how to get there.

- food insecurity is a big problem
- Our food service director has done a great job feeding our children during this pandemic. I think the continued food distribution during summer is very important.
- Funding when available must be acquired for this purpose. Those individuals that abuse the system must be eliminated and prosecuted to provide more food for those that really need it.
- have meals made or feeding America in places that close by access
- There are plenty of grocery stores so you are talking about jobs and money issues. Encourage new and existing business with lower tax rates than surrounding towns.
- Some people are too greedy that takes away food for people who need it
- If they got jobs and put a better tracing on those who get it, we might get half off. They all want a free ride and know how to get money/free rent/free food.
- Keep pantries open and stocked
- More help with food access
- no one should go hungry
- Having a few more places like Lorraine's Kitchen.
- You are already trying w/ food kitchens & cupboards
- Meals on wheels = great program. Food banks = great. Senior meal = great (more of social senior event)
- Have different locations for people to pick up food. This should include the Burnett Road area. Have a more central location so that some people don't have to go across the entire city for farmers markets and food programs.
- Have land available for those people who can grow their own vegetables, etc.
- I think Chicopee does a great job with this through Farmers markets and food assistance programs in our community.
- Longer and better farmers market
- Press the federal government for more funding for food programs.
- School lunch program is amazing and hope to see this continue to feed kids outside of school
- continue offerings in schools
- Don't have crappy/cheap food so available - replace. Whole foods in major shopping centers
- I am well off compared to a lot of people. I am very thankful
- the food pantry
- Expand neighbor gardens
- Encourage community gardens where people can take pride in seeing their food being grown. Who knows by the year 2040 those who are still around by then may be sucking down their food coming in a liquid form from tubes. Good luck to all in the future.
- Wish we had a Whole Food on Memorial Drive but their prices may be too high for Chicopee residents.
- none
- better availability of food access and meal access
- quarterly food drive part of property taxes allocated to the cause? What about conditions of ROADS!!!
- School lunch programs could be used to supplement programs for seniors and others.
- Public gardens near housing might help. However anything I try to grow in large containers in my patio just get fried in the summers here. Last summer, I didn't even try. Aldi's & Price Rite have reasonable prices. Big Y and Stop & Shop have everything you could want and many brand choices BUT their prices are double those of Price Right. Dollar General has good prices but not always the best quality food. Milk, tuna fish, mayonaise, nuts, are fine at D.G.
- increase pantry access for low income
- Farmers' markets are a great start only if we can get people to attend. We must insure that they are well advertised and that public transportation is available nearby. On site parking will encourage people from all parts of the city to attend.
- During COVID we had access the free lunches. It was nice not to be income based. On paper we appear to have enough but we had some house repairs that set us back.
- I am very fortunate to be receiving meals on wheels and a pleasant person to say good morning every day to a smiley face :)
- more education to the public regarding this issue
- no issue; maybe more Aldi stores
- Continue to support soup kitchens at multiple sites
- Chicopee is subdivided into 5 smaller communities per say. 1. Farmers markets in each subdivision. 2. Mobile private delivery (volunteer) of food needs to avoid embarrassing lines and personal integrity issues
- There is plenty of free food to be had in Chicopee. Anyone who is going hungry today in Chicopee, or anywhere also in America, is not paying attention.
- always take care of local farms
- More farmers markets
- Encourage more farmers markets for year-round vegetables and in various locations.
- Get more fresh produce markets. Food is more available at these places and cheaper than in stores.
- We can make sure the foods are coming fresh from the farms by checking the boxes and knowing who is distributing

- them.
- Farmers markets
- Get a job
- no issues
- More bus transportation! Especially for condo areas. Those of us who live @ Ridgewood Village and others near Westover do not have access to Bus Service, unless we walk to the N/S Highway (Rt. 33).
- Try and keep low cost grocery stores like Price Rite. People save 30% or more there. Pittsfield just lost their Price Rite and it's drove everyone's food cost's up
- I have none personally. But food pantries need to be strategically located around the City and accessible to food and auto traffic.
- make up more jobs - Help the need, as you are now
- Food shortage is the issue - there is going to be food shortage; we really don't when are next meal how ever we just have to do our best look out for one another helping those in need. And that is what I will do and I have done it.
- Perhaps we could develop a donation and distribution network where the people who are in need run the operation.
- During this pandemic I feel that Chicopee has made food highly accessible.
- more farmers markets - Szot park
- more food banks and information
- accessibility of nutrition of all
- Chicopee residents only. Too many from other cities
- Let me say this. So if a person gets \$180.00 for food stamps. By the 3rd week of the month I ran out of food. So sometimes I have to go to food outlets like Lorraine's Soup Kitchen for food. They really help us that run short. I thank them for the help.
- Better local food markets in season. Encourage gardening.
- I'd like to see more access to Community Gardening and an enhanced Farmers Market in Chicopee agriculture and get support to grow food without a lot of land. Community where people can come together to swap seeds, make food like canning/preserving in a kitchen, learning about making affordable meals that are halthy. The food pantry has a program (Brown Bag) for seniors, but the items are very unhealthy, processed food and not enogh to survive on.
- food pantry
- South Hadley established a community garden a few years back, with a section of it designated for "gardening the community." The produce from that section is given to their senior center. Perhaps Chicopee could consider a similar endeavor.
- Community Farming
- lets grow a community garden
- flyers and programs. I believe if people recieve benefits for kids that it shouldn't be counted in expenses, rent etc. I feel that the benefits kids receive is for clothing, personel needs of child and food. If the kids benefit are included then how can one survive w/ food, clothing etc for their child/children?
- Quit turning farm land into unaffordable housing. These people need to stop whining, get off their butts go to work, there is plenty of resources out there. There is no excuse for this.
- I donate to food banks
- increase farmers markets in the winter especially but increase farmers markets in general
- a place just to grow veg, or what else
- It seems like there are some efforts with summer farmer's markets and community gardens. Is it possible to expand these opportunities? Unless you happen to see a random Facebook post, such things are easy to miss. Also, curious why the Chicopee's Farmer's Market is only held in Willimansett.
- Open up more food pantry in the city areas.
- Do we have accessible food pantries and soup kitchens? Utilize Elms College - Elms Caravan Program
- Chicopee should promote gardens and gardening. Free compost should be offered like they have at parks in Springfield and in Holyoke located under 391 overpass. Free seeds promoted through the seed library that has been started at the main library. Other libraries like South Hadley and Northampton also have a seed library location. Even with current Covid restrictions people could get free seeds just like a library book. This should be developed more
- There should be a published (TV or web) information as to what is available to everyone in need and not just word of mouth.
- Food banks
- For my husband and myself, we are thankful for the \$3.00 Senior meals we buy daily. They are healthy and nourishing. Some of my friends receive Meals on Wheels. This coronavirus has interfered with the children's breakfast. I, myself, have no issue at this time.
- No comment
- none
- None
- None

- I proposed a community garden and food co-operative for Chicopee Center and NOBODY was interested in my proposal. I presented my proposal in AZ and people were interested
- None
- We need to do a better jobs for housing for the homeless
- farmers markets and community gardens would be a great way to provide access to fresh and healthy foods.
- strong, heavily promoted city garden, integrated into public school foo systems, food stamp program, public buildings, etc. Add a composting program to the city's trash recycling program!
- no opinion
- continue with programming we have
- I think the soup kitchen is very efficient and helps lots of people
- Fix the "welfare food card" system so instead of the money going to their alcohol, weapons, drugs, and tattoos, it will actually go towards FOOD!!
- There needs to be more programs for the homeless of our city - access to free food, clothes, shelter.
- Have multiple areas to help distribute
- The continuance of open pantry's and soup kitchens
- The amount of waste in schools in regards to lunches especially. Most children do not eat what's healthy and it ends up in the trash. Model after the French and maybe you'll see a positive change. And recycle the food before it is wasted. Look into programs that promote not being wasteful (i.e. Imperfect foods) & make it a learning experience.
- Making sure nothing is wasted, and goes to Chicopee residents
- Not always having enough food. I can not qualify for food programs because of my pay. Sometimes I just buy what I can afford or go without
- unsure
- To make food available to people who are in great need of food!
- none at this time.
- Open pantry, food kitchen we need more now, no one should be hungry.
- More neighborhood markets? Farmers markets are a great idea.
- Have Lorraine's Soup Kitchen do deliveries to Chicopee low income residents. I volunteered there, and a lot of food goes bad too soon because they have not moved it to the residents quick enough. It should be looked into.
- Place an advertisement on local news, newspaper, and Chicopee's local website.
- Availability, accessibility.
- No issue
- access to fresh & healthy foods
- Community gardens
- I receive food stamps - SNAP
- You are doing good - school lunch and programs, senior center lunches, etc.
- Spend money on food pantrys
- Doing more w/ farmers markets and food banks and knowing where they are located.
- -Food pantry and meals-on-wheels information (locations/times/days/qualifications/donations) released to the public
- I don't feel there is an issue. Between the food banks, farmers markets (in season), and SNAP benefits, no one should have issues, plus many Chicopee residents also have welfare benefits. If their still having food issues... GET A JOB.
- The only issues I see is that the availability to shop..... for example at the Cities Farmers Market the hours do not work for everyone especially if you work a job 9-5 PM. I would like more variety of markets
- I am fortunate there are so many schools, food banks, and senior center
- I think it is wonderful that several schools in them city provide food for those in need.
- increase local food bank locations
- Having a Farmers Market thats affordable and people have a way to pick fresh local fruits and veggies! Host local activities to educate the public on better food choice selection/lifestyle, etc. Provide more food pantries around the City and get local businesses to engage in donating food.
- Food deserts such as Willimansette
- Not enough access to fresh, organic foods, not enough variety. Have to travel or order online for specific foods.
- Honestly, this is untrue that people don't know where their next meal is coming from. They will be able to afford all their meals because they will get a large stimulus every month. So please just stop with this. All these people who say they don't have any food - do you know how many meals I have seen thrown on the side of the road for these food pick ups? Really? People are selling their free food on the Chicopee Forums as well. So please stop with the nonsense.
- There is no grocery store near me. People must be able to drive to get to one. We live in a food desert.
- Healthy foods - although it's wonderful that the city offers free breakfasts and lunches, the options are not necessarily healthy and balanced. Chicopee needs to offer coupons to Farmer's Markets and add more Farmer's Market locations for easy access.
- Young people, Chicopee's future, have two places that influence nutrition- home and school. If nutrition education and access to healthy foods are inadequate in both places then the future generations have no hope to break the cycle. Food

access has not only to do with economic disparities but transportation access to locations where healthy, affordable food is available. Knowledge of nutrition and the actual cost of healthy options versus processed versions, and meal prep time when healthy, fresh food is garnered. People who have grown up with access to healthy or easier access to fresh foods, ease of transporting items, and the time to prepare don't consider all pieces involved in breaking the cycle to food access. One has to have lived both sides of the coin to know the difficulties.

- I would like to see many more restaurants that are not necessarily chain restaurants in the city if possible.
- How to help city residents understand the level of need. I know it exists, but how many, what are the needs, what can we do as a community? Lorraine's does a great job!
- None
- HAVE MORE FARMER MARKET PLACES TO PICK UP ITEMS.
- There are certain areas in Chicopee that are a "food desert" and I think they need access to fresh and healthy foods. Also, I think that while the Farmer's Market is located in Willamansett and fresh and healthy foods is not really accessible in that location, I believe that smelling the exhaust fumes from 391 above is not ideal. I'd like to see it moved to an open field/park where that would not be an issue.
- Have more organic foods brought to our area with decent prices. Get rid of processed foods. More healthier restaurants
- waste
- We need healthier food options around here including restaurants and grocery stores such as Trader Joe's or Whole Foods.
- Would like to see more farmer's markets
- Would like more access to healthy food, more organic produce at reasonable prices
- There are not very many stores close by for those people without reliable transportation
- the farmers market should be more centrally located. Szot Park would be a great place to have it.
- Convenient
- If people are on welfare and have food stamps why are we trying to provide food for every meal on top of the food stamps.. Enough already
- Hold Food Drives seems since Covid food drives are a great success, it is so difficult to go to a grocery store and purchase good food without going broke so expensive to eat well .
- Low-income people who are food insecure
- There needs to a grocery store down by Stefanik School area, many people live there without access to healthy food.
- Community gardens. I am interested in Chicopee Fresh and farmers markets. I try to shop locally when ever possible, but find that Chicopee lacks in food stores.
- Making sure kids have access to healthy meals
- Lack of health food stores that specialize in gluten free, organic etc.
- We need more specialty food options and less fast food joints
- Assist people to have jobs so they can afford to buy food. Expand farmers' markets.
- better access to fresh food, limited farm stands
- Small grocery stores nearby vs. the large box ones on memorial drive.
- Since Big Y closed on Meadow Street - after they promised to have a grocery store available in our community - we have not have one since. I would love to see the Original Big Y re-open as a Big Y.
- Farm to table
- No supermarkets located in walking distance for the elderly housing
- There should be more food pantries
- Affordable groceries with good quality (AKA more ALDI stores.)
- (Thankfully) I don't have any concerns right now.
- No enough markets in each neighborhood....should have farmers market in the center year round...not under a gross highway underpass
- better location for farmers market
- I do not have any issues with access to food.
- Promote agriculture land and tax incentives for fresh food grocers in food desert areas.
- Where are the farmer's markets? Wednesday market underneath a highway overpass is ugly.

What types of retail businesses, services and entertainment are needed in Chicopee? Responses for 'Other:'

- Not Walmart
- Not salons
- more street signs; an accurate map of Chicopee
- A new kind of material recycling center/ business
- Seafood; none added to Memorial Drive
- Steak house, seafood restaurant, not chains
- We could use them all!
- museum = old library

- coffee shops with hooka
- Trader Joe's
- Laundromat on Memorial Drive
- craft stores
- NONE. We are overloaded now. We have everything and more. No more.
- Antique stores
- I would like to see the Uniroyal plant gone and replaced with recreational space. 40 years is much too long. When I do shop walmart I go to Hadley.
- a Target store
- Breakfast Rest., Thrift Shop, Rivoli, a pool table hall, swimming
- parks, laundry mat
- Trader Joes!!!
- tea shop; bring back Rivoli
- skating rink, community center, venues for teenagers
- Whole foods or Trader Joes
- a reasonably priced senior living complex. Active senior center and promotion of it
- outdoor recreation for elderly
- Whole Food and Trader Joes. Kohl's.
- Not on Memorial Drive. Grocery stores in Willimansett. Trader Joes.
- butcher shop; diner
- upscale restaurants to draw people to Chicopee; not Holyoke but Chicopee; not West Springfield but Chicopee; celebrate are artists!; no pride inside of Chicopee--celebrate it! Involve Mr. Jendrysik; family activities, golf, etc.
- Target
- indoor shooting range
- Need grocery stores in Willimansett area
- quality merchandise not Walmart style
- too many stores & too much traffic already
- We feel we have what we need :) actually... What about open lawn concerts. People can share their music talent with us!
- cozy, cute cafes
- thrift store; music venue for concerts, maybe in City Hall or the Elms
- Internet
- The City should reopen the old Rivoli movie theater. Also, the original Chicopee Library building should be renovated.
- More Boys and Girls Clubs (or this type).
- Pricerite/ Stop & Shop. Focus in the Willimansett area
- Breweries
- Stores to Downtown Chicopee
- Specialty food stores- Trader Joe's or Whole Foods
- In addition to those already existing? Chicopee already offers to businesses in the above categories, a diverse group of competitors
- Large department stores - Target
- Lowes
- Non chain - full service and quick service restaurants; Pharmacies - Burnett Road area
- Not that I would use them
- Trader Joe's
- Dog park
- i.e. Roots in Westfield
- Dog parks! We want a good local dog park so bad! Many in our neighborhood have dogs!
- Trader Joe's
- Target
- -A nice restaurant where Deegan was. -Miss the Rivoli
- -Farmers market in Chicopee Center -Community garden
- Car wash; Hobby shop R/c Boat/planes plastic models
- outdoor movie theater

Is Chicopee able to attract good businesses with good jobs? Do residents have access to the types of businesses and services they need? Are you able to find a good job and provide for yourself or your family? Please provide other comments.

- yes
- work in East Longmeadow
- There needs to be more access/information for homeowners who struggle to fix their property ie cracked foundation

- We could attract good business/jobs. Residents do not always have access to types of business/services. People are not able to find good jobs.
- I'd like to see Chicopee further invest in opportunities for "green" energy - solar on our many commercial roof spaces or covering parking areas.
- Good paying manufacturing jobs are gone and not coming back. Most jobs in Chicopee are customer service and fast food jobs paying minimum wages.
- We need better retailers for families like Target. We both work outside the City of Chicopee.
- yes, here in Chicopee or surrounding areas Chicopee is great place to live with access to any highways, reasonable taxes, utilities, stores, senior center. Good police, fire departments. Chicopee mail has all the stores anyone might need to use.
- I did. Now retired.; We need to utilize downtown Chicopee attract more small shop & restaurants like they did in Easthampton & Northampton. Invest in sprucing up older buildings and the blight to attract younger and middle class residents. Support downtown.
- Too many big chains who don't care about Chicopee or its residents. Chicopee does not have enough small businesses. It needs a more inclusive feel and small businesses.
- Am retired! Tear down the mills factories
- We live in Chicopee to live within our means. If we wanted a tourist location we would live near the shore or popular place. Life is hard, everything costs so much money. Now being retired this is why we stay in Chicopee.. Growing and adding business = higher taxes for people like us
- New Mayor needs to be more open to the public like Springfield Mayor. City could do a better job making making the city safer. America First.
- No! (obviously)
- West side by river is a food desert; I'm lucky, my job is remote all year round. In the Willimansett area you have to have a car.
- This city needs to crack down on speeders. It would be nice to see more police cracking down on out of control drivers ... especially in Fairview
- I have been fortunate myself to have a good paying job here in Chicopee. Chicopee like most cities and towns now have to keep up with the changing times when it comes to retail stores, department stores, theaters etc. I myself would love to see a drive-in come back to the city and let the kids enjoy what we got to experience years ago.
- Zoning Problem; 1) Protect city from predatory real estate offices, companies, and individuals 2) Make residential zoning the highest priority. Special permits are a real weakness in Chicopee Zoning. It is very much subject to politics, this is not true in Wilbraham, East Longmeadow, Longmeadow. Residential zoning is sacred; Other: What about people putting large items on tree belt? Examples: sofas, lounging chairs, etc. Example: One home on Granby Road between Grattan St and Montgomery had a brown lunging chair out at curb for over 8 months. This is very harmful to real estate values in the city. Does the city have a protocol for dealing with this situation? If yes, do residents know what the protocol is? Can the city of Chicopee send out a letter dealing with this problem? Thank you very much!!
- make public transportation free
- Chicopee cannot attract small businesses. Look at Chicopee Falls Main Street. Have a large pile of sand which is not attracted. We only get stores on Memorial Drive which is very busy as lower Montgomery with schools - CVS - Walgreens. It is not only busy but dangerous. Downtown Chicopee Falls looks terrible. Debris, bottles, and papers and junk all around. The bridge - grates for water are all clogged up with leaves. It would be nice to see it attractive and alive. Doesn't anyone care anymore?
- sidewalks; fewer potholes so folks w/ wheelchairs/walkers can safely navigate
- Not since Mike left Facebook, I feel like that lost all connections with Chicopee Residents. We need someone to actually be a source for correct information in our city.
- no because of all the low income people. People don't want to come or work here because of all Spanish speakers
- yes to all three
- I have a full time job at MGM in Springfield - work as uniform attendant for Cintas at MGM. I think Chicopee has a nice mix of all of the above businesses and services.
- yes
- no good jobs, not enough business and services
- Why do Comcast/Xfinity spectrum discrimination. I believe there is no monopoly.
- Yes, Yes, Yes
- I am retired
- Memorial Drive is a nice area for shopping; but Chicopee Center is a dangerous place to go walking or shopping. I'm retired but the young people are having a hard time finding a job. I think younger people would like to shoot pool on pool tables as a recreation instead of going to bars. Agawam used to have a pool gallery and it was fun. Bring Abdoms back. Please have a Jersey Mike's Grinder Shop open up in Chicopee.
- Overall, yes. I think the city is ripe for a high-end Brewery/restaurant but none exists. Could be a good opportunity to bring in people with larger incomes who will spend more at local spots if enticed with a luxury option.
- Chicopee needs more businesses that offer jobs for everyone, jobs are very hard to find especially for the young

generation. Businesses that allow 16+ to work with work permits to get the experience of working. There's not much to access in the town of Chicopee. You have to travel out of town for most.

- Fewer "big box" you must encourage local, quality, small businesses with an emphasis on customer service and quality merchandise.
- No because always is for family. If you know anybody, you ok, if not you don't qualify and must be Spanish.
- Both of us work outside of Chicopee (West Springfield & Amherst)
- I like how Memorial Drive is looking business ways. I would like to see better bus stops as I frequent the bus.
- Access to services is near impossible unless one can afford 3 or 4 G (1,000. -) for smart phones with internet and a fast computer with high speed internet. Accessing regular phone must be more accessible for the average person Us average people are often denied access.
- Yes usually. I work in Springfield.
- Walmart and Home Depot only have what I need 40% to 60% of the time. when I move here in 1996 Chicopee HAD IT ALL!! Now - it has become a shit hole period. NO JOBS - the Huke Lau and many more GOOD businesses are all GONE! Big and small businesses mind you. I voted for our CURRENT MAYOR. Let's see if HE is DIFFERENT FROM THE REST.
- I don't know I'm retired Chicopee had a few of these things when I was younger.
- We need safe outdoor recreation. I do not feel safe going to the parks. There are not enough people going. There are plenty of fast-food restaurants - an over abundance of them. There are plenty of supermarkets. There are low-paying jobs. It would be good if there were more medical office jobs.
- Am looking forward to the upcoming/new location for the Coffee Kup bakery. 1. Is Chicopee able to attract good businesses with good jobs? Reasonably so- yes. 2. Do residents have access to the types of businesses and services they need? Yes. 3. Are you able to find a good job and provide for yourself and your family? Yes.
- I can't speak to these questions. I am disabled and would like to see more possibilities for work from home jobs
- I enjoy living in Chicopee. We receive many services for the taxes we pay! The Mayor, this summer, actually helped me with a problem I had at City Hall. We met across the street from City Hall. He was a real gentleman.
- The taxes and regulations make it hard to attract businesses and new jobs.
- When the Fairfield Mall was here, there were many job opportunities. There were both higher and lower priced stores in there. There were specialty stores, etc. Chicopee needs all that was enclosed under that one roof.
- My daughter needs a good job with benefits.
- Can't attract good businesses - taxes keep going up and up - spending is out of control - whoever/whatever Dept needs something, they cry to the City Council and get it. Why hasn't the city laid off anyone during COVID? City Hall is closed, yet nobody is laid off? The school bus contract - buses don't run- why hasn't the City gone after a refund? This current Mayor is a joke!! He has no idea on how to run a City- spend and raise taxes!
- 35 years ago, they said we could swim in the River! Develop the River Front into a resort community. Sailing, bike trails, picnic areas, swim platforms?
- Not more: Banks, gas stations, fast food restaurants, auto stores, mattress stores
- Not much in Downtown to bring in new business. Too much subsidized housing in Downtown! City gets the dollar but not the business
- I think generally Chicopee tends to have a good selection of businesses and major highway access is a big plus - but we need to figure the best way to rebuild both downtown and Chicopee in general following the economic setback following the pandemic.
- (Sidewalk on Fuller Road needs to be replaced)
- Putting a bank next to another bank on Memorial Drive was STUPID.
- I've been unemployed since June 2020. I'm still looking for a job. I'm considering moving to whatever town where I can secure a good job to provide for myself and my retired mother.
- City of Chicopee's regulations on starting new businesses, makes a business owner practically go broke because of all the crazy permits and require contractors/architects for a simple building renovation.
- 1. Yes 2. Yes 3. No.. I'm a Chef! Say no more!
- Health of the community begins with healthy residents. Very limited outdoor recreation. Get Chicopee residents outdoors exercising - put some businesses along the way to sustain walking paths or parks but 1st off find healthy outdoor areas dedicated to wholesome family time and safe for all ages and individuals. Find limited nature areas here- more needed. My property tax has increased since I moved here 4.5 years ago - not sure I can stay in Chicopee. When shopping for a new community, I chose Chicopee and believed it to be affordable. Aging, I see rapid increasing costs.
- Yes
- We need bigger trash barrels and taxes reduced.
- I live and work in Chicopee. I wish there was more entertainment and attractions here in Chicopee. Movies, theaters, sporting arenas. I am fortunate to work for a company that pays me well. I have lived in Chicopee my whole life and don't intend on leaving.
- Yes
- Yes, Chicopee able to attract good businesses with good jobs. Sometimes the residents do not have access to the types of businesses and services they need. Yes, I'm able to find a good job and provide for my family.

- retired
- Chicopee has a wide variety of businesses that are easily accessible. I am not sure about how easy it is to get a job or how good the jobs are.
- I would like to see an interest in debris that floats down the Chicopee River, has been for years, even after brought to the attention of authorities. If we are to care for the environment, that's a good start.; Along with not having our waterways, not having our history is something that could attract those to Chicopee. We have a lot to be proud of. It is a shame that historical buildings are gone but that could change going forward. Celebrate our "firsts" - we have many.; If we stress our heritage and strength in the community and demonstrate it with our respect for nature (river) and culture, maybe folks would come to Chicopee to visit to see what we have to offer! Let's raise the fun!
- No to all questions. First - What do you refer to as "good jobs." Enough to have from week to week. A paycheck that barely covers bills with nothing left over to have these pleasures as extra. Also, the cost of water is ridiculous. The sewer being twice as much as the water. Been in this city for 50 years and taxes are ridiculous (3,000 a year?) Consider leaving but can't afford it. When is the cost of the sewer replacement going to stop. We've been paying too much all these years and see no end result, as of yet!!
- If Chicopee had amazing schools, more middle-upper class families would be more attracted to move to Chicopee. People move out of Holyoke when their kids reach school age. Fund our schools.
- A cheesecake factory would bring large revenue possibilities. People also enjoyed the Huelau = there is no entertainment available (like shows). Not enough outdoor venues/concerts.
- Looking for part time work 6-11 I am a stay at home Mom, hard to find these hours
- It is very difficult to find a job in and near Chicopee. Plenty of people are unemployed, and they have a lot of difficulty finding jobs.
- I think Chicopee can attract good businesses with good obs. We need to be creative with the space we have. If you look hard enough you can find what you need. I think most people want things easily accessible. I am fortunate to have a job that supports me. I know many people who cannot support themselves.
- aid for landlords
- Areas in Chicopee Center with a lot of small specialty shops and adequate parking so you shop by walking!
- We have the people, the space, and the motive. We can do this.
- I don't feel Chicopee can attract better businesses at this time. A lot of services are provided outside of town for most residents. I am not able to find employment in the area and had to find it outside of the county.
- We both work in a nearby town, but love living in Chicopee.
- I believe we have pretty good access to services here in Chicopee. The jobs are available to people who really want to work. The pandemic is hard to everybody, but I know a number of people who got their first jobs in 2020, not in Chicopee, but locally.
- In my opinion Chicopee does not have enough jobs that pay more than minimum wage, which is truly not enough to provide for one person much less a family. My entire household (3) of working adults all work outside of Chicopee.
- Yes to all questions
- I am a retired teacher. I want to work part-time in a classroom. There are no part-time teaching jobs available. I do not want to substitute teach.
- Yes Chicopee is a beautiful City.
- The Chicopee Library is great for presenting concerts, speakers, etc. Fruit Fair does a great job, especially for neighbors who don't drive. They are very helpful and have a good variety of products. It'll be good when the old factory by the Chicopee Center bridge finally gets refurbished or demolished.
- 1) We need more places with patios and outdoor options. Even pre-COVID I thought this. Places like the beer garden at the Munich Haus. There isn't a scene for the 20-35 year old crowd. I feel like that group spends \$ on going out, food, and drinks... but we always have to leave Chicopee to do it. Hukelaw was awesome until it closed. 2) The better paying jobs are in Springfield which I am okay with since it's such a short commute.
- Competition is shared with neighboring cities. If your willing to travel, all needs can be met in neighboring Cities.
- When I lived in Chicopee, I worked in East Longmeadow. But there are good jobs in Chicopee too!
- No, I have not been able to find a good job. The town feels extremely hostile towards me. No, I am having a hard time providing for myself. I feel that Chicopee City Center should be reimaged. A town's downtown area should emanate vitality. How could you justify allow the old library next to City Hall to remain vacant? That building should be renovated into a vital downtown destination. It would be the ideal location for a small scale Trader Joe's or Whole Foods, as well as a couple of coffee shops and restaurants. There are several abandoned factory buildings. They could be turned into a mixture of retail and housing facilities. Why has the old factory near the police station been allowed to remain vacant?
- We have everything we need. Big businesses won't survive. No. No. No,
- We work outside of Chicopee (Pittsfield & Springfield). I am not confident we'd be able to find work in Chicopee, but part of the reason we chose to buy a home in Chicopee is proximity and access to other Western MA cities. We try to stay in Chicopee as much as possible to do business and eat/have recreation, but we go elsewhere often. Would be so great to have more here! We love Chicopee!

- The name Chicopee is a major deterrent ala Wall St Journal Former Spalding.
- People love flea markets as well
- -Develop Uniroyal property, It's about time to do something! - Ambulance service takes over 20 minutes to come to this area (Burnett Road). Need EMT's and better service. -Develop manufacturing into housing or business in Center of Chicopee
- It should be. no. no. Should give preference to those who live within 1/4 miles of gov't jobs!
- Yes
- yes
- yes. yes. yes but in a different city.
- yes
- Do something with the UniRoyal property, add an indoor hockey rink, take care of veterans services, prioritize schools, make housing affordable
- please add more bike lanes and better sidewalks
- Not in this City, no
- Not that I know of in Chicopee
- Chicopee is not able to attract good businesses because the downtown area is unattractive, dirty, and not a secured area. If you get the abandoned Cabot building built with apartments, bring income earning people into the area, businesses will begin to open shop.
- Retired
- No- Downtown is "Dead" and Memorial Drive is too congested. Four Corners @ Granby Road & McKinstry & I work in Westfield. Montgomery - too crazy - take your life in your hands there!
- Chicopee needs more entertainment. Things to draw people to come
- Demographics beginning to drag us down
- I feel that the Chamber of Commerce could be much more pro active in promoting business opportunities in Chicopee the 2nd largest population City in Western Mass!!
- Rt. 9 in Hadley has all the regular grocery stores and Walmart available, but they also have Trader Joe's and Whole Foods. The other closest Trader Joe's is Manchester, CT.
- Hard to attract quality business when you have scumbags all over the city, especially downtown. Give the police more power and stop being a city that tolerates the same scumbag bullshit that Holyoke & Springfield allow. Come down HARD on offenders.
- I am retired
- There is not enough support for the arts or developing downtown Chicopee. Strip malls are not the answer to long-term quality of life.
- So far so good. I am happy living in Chicopee. Everything I need is close by.
- Yes, Yes, and generally yes.
- Chicopee is a nice place to home & business. I do worry about things that bring down property values as well as bring trouble. Loud cars, distressed properties, gangs, etc...
- I work in Westfield. I think Chicopee has a lot of banks, car dealerships, and fast food restaurants. Outside of that, we have Walmart. Not too many diverse job offerings. I'd love to attract more small businesses or at least cultural attractions (galleries, museums, etc...) If I want to do something, it's usually outside of Chicopee unless it's shopping for groceries.
- We need a Dog Park!!
- 1) It would be beneficial if the city would encourage development in the Center. We must make long trips to Springfield or Route 33 to go shopping. 2) I believe city councilors should be required to hold monthly sessions in their precinct to answer questions for the residents. 3) Someone should be responsible to see that construction should be fully completed.
- Chicopee is doing well even in these hard times. Keep doing what you are doing!
- Deindustrialization has ravaged Western Mass. Solid union jobs are no longer available - particularly for those 30 and under. All the local cities think is marijuana business and microbreweries will solve this problem somehow. While I can afford a home, those my daughters age find it increasingly difficult as rents and housing prices go up and minimum wage jobs are all too common.
- Chicopee is able to attract good business as evidenced by Memorial Dr. We have access to most things we need, things that are checked off are things we have to go outside of Chicopee for. I work outside of Chicopee.
- Q1: Before COVID I think Chicopee was attracting good business. I guess we still are since the large food kitchen is coming from Hatfield. Q2: Not sure. I work in early intervention and most kids are eating the same fast foods over and over. We could use more education about healthy eating and help for poor families to be able to access healthy fresh foods. I know this is a complex issue. Q3: Yes, I am very lucky and willing to work hard, so I have everything I need.
- I believe Chicopee could attract a better job field
- Well paying jobs are limited. Need to attract more tech companies
- Need to work farther on Fisk Property and Siskel/Uniroyal Plastics. Get library to open. West End needs upgrading.

Keep all of out streets cleaned, mainly downtown.

- Full service restaurants --> Like Northampton. Downtown parking garage. Museums ---> Children's. We use the old library. Indoor recreation ---> example: 1. Roller skating rink 2. Lazer tag 3. Go Karts 4. Bounce houses (like the ones in CT). Outdoor recreation ---> example: 1. miniature golf/ Sonny's place (CT). 2. Baby goat area where can do goat yoga with children (ex. Southwick) 3. Dog park
- Need more factories. Trader Joe's
- N/a
- Could be improved. People without a car or a license can't get to or from the Burnett Road area.
- Chicopee is a great place to live. I was born here, moved away for a number of years (Chicago, Boston) and returned to raise a family, now retired in Chicopee.
- Yes
- Yes I have a good job in Chicopee. I think there are too many banks and drug stores and auto stores we need better restaurants and recreations.
- Would love a winery or brewery or a cider place would be great
- I think that people have access they need, yes. -Demolish the old Dr. Deegans and put a nice Family Bar/a nice neighborhood restaurant there!
- Chicopee is somewhat able to attract businesses with good jobs. We have a great geographic location, easy highway access although some buildings remain vacant and an eyesore. There is nothing really attractive about Chicopee. Downtown is a ghost town - most people are afraid to go down there or shop. Munich Has is the only positive thing about downtown. Just get in get out. Many empty store fronts. My job is out of Chicopee, most people just live here, few actually work here. Who is the largest employer? I'd say Westover, retail, city jobs then some manufacturing.
- would love to see the Rivoli remodeled
- Better trash management. The current program is inefficient leading people to illegally dispose of trash on our streets and wooded areas.
- yes/yes/yes
- yes
- yes, yes, hmm sorta
- Downtown Chicopee needs something other than Munich Haus to attract visitors (Cabotville) Something should be done there. Take it down and put a mall or something to attract. I feel Downtown is like a slum.
- 391 sends people around Chicopee Center thats probably why it looks like a ghost town. Cars bring people which will bring foot traffic. Companies like that. Which will bring more revenue to add more police + fire jobs and new hires to clean up Chicopee. We are losing our nice City this might help
- The road conditions during snow storms on residential streets! And I will be specific. On my street Davenport when they plow they make one pass down the middle and on both sides approximately 3---> 4' remains unplowed. Whats up with that. I have to take my snow blower to be able to park on the street if needed!
- Yes
- There are no restaurants in the Burnett Road area
- Yes
- I think we need to spruce up our downtown area. Adding another eat in restaurant/bar, stores, a permanent farmers market. Doing this will add good jobs for people. The addition of Goodworks downtown was great, more things like that will attract people.
- Bellamy House needs restoration. Restoration of bulk pick-up. Raise minimum wage up to \$15.
- Chicopee needs open green spaces. Undeveloped natural land with walking and biking trails like the land that Chicopee sold to Westover Metro Development. Chicopee lost a resource used by people of many ages and interests. -The land that the City sold to Westover Metropolitan Development adjacent to the state park should stay residential or as public open space. It should not be developed. The Oxford Country Club & Golf course is just sitting undeveloped. Chicopee does not need a private 24 hour airport for private enrichment. Neighbors were not asked if the property should have been sold to Westover Metro. The residents did not have any input. Chicopee does not value undeveloped natural land. Mayor Bissonette showed the citizens what the Chicopee leaders want \$\$\$\$\$. Once nature is gone, we lose
- Yes. Would like skilled higher paying jobs in the city.
- Need more affordable housing
- n/a
- Burnett Road Area
- Yes, I work in Chicopee
- I work outside of Chicopee, as does my husband. While we like our neighborhood, we are disappointed with the lack of family friendly events and businesses in our city.
- NEED neighborhood schools again. NEED to clean up the Center of town. Stop repairing cars in the road and shopping areas. Care of people's properties (mess). Reinforce beggars outside of stores. NEED a Friendly's or McD's in Center for the elderly that are left. SAFE walking on the main streets not always looking over your shoulder.
- Downtown is disgusting. There is nothing to draw people there and it is dirty. Shameful, it was a nice place to shop and

to go to. The Plaza is also disgusting. I watched a drug deal take place in front of the old Library while at the Munich Haus.

- Downtown Chicopee needs some major improvements, i.e. possible a movie theater where the Rivoli used to be.
- I've been staying in my house all of 2020. If I leave my property I wear a face mask and clear eye goggles. I keep a safe distance from other people. I eat 3 meals a day at home and sleep 7 hours a night. I shop very infrequently, usually at Stop & Shop and Home Depot only when absolutely necessary. I need a haircut, but there is no barber shop who comes to private houses in town. I'm 71 years old and do not want to catch COVID. Please explain to us folks without computers, what is "Envision Our Chicopee 2040"? This letter does not explain anything about this "Envision" plan. I have never heard a thing about it and I've been a Chicopee Resident since 2013. This letter is insufficient information. I definitely could use more info. {signed} Very Respectfully, Charles
- Was really hoping the HuKeLau site would get us a new dining experience. Instead we're getting another bank and a Valvoline??? Couldn't they have moved into one of the buildings across the street??
- I'm in nursing (CNA)
- No
- Chicopee has become the epicenter of fast food chains and makes for a very unhealthy city. And of all fast food we have one gym worth going to as the other is very unwelcoming and not reasonable priced to attract maybe elderly or younger crowds.
- 1) We have very few options on Burnett Rd. I end up going to Ludlow for many products. We could really use a CVS or Walgreens up here. (Old Dr Deegans location???) 2) I think we have enough grocery stores, restaurants, and banks. 3) I wish the state park was more accessible, esp Spring & Fall. Gate is locked most of the time. I think we need more wooded walking/biking areas. Could we put a small parking area on Burnett Rd between the park entrance and the fire station and then construct paved walkways through the woods? There is a nice paved walkway inside the state park but you cant get in easily. Could an entrance be added at the end of Slate Rd with parking and a paved path to connect to the trail inside the park? 4) I think Chicopee needs more wooded park space. We have many sports fields and playgrounds but very few shaded walking/biking areas. I like the canal walk in the center but parking is tricky down there.
- Need more manufacturing job
- Most businesses are already available. I would prefer a full service store other than Walmart. A Target type store would be a welcome addition. I work outside of Chicopee, but the location and easy access to highways makes commuting easier.
- no, no, not in Chicopee
- City could use - sports complex, restaurants (family owned), child activity businesses, more retail on Memorial Drive
- ?
- Yes
- Yes, I am. However, I cant speak for everyone.
- I'm retired
- It's a shame that the Center St area in downtown has changed so much in the past 20-25 years and not for the better. I still dont understand why the dangerous and disgusting remains of the Uniroyal building are still standing.
- Retired :)
- I have a stay at home job. Do not know if there are many jobs in our city. Would hope for more home and health care jobs are available and day care and activites for middle age and elderly...
- Not really, only if you know someone, to get a job with the city - electric dept - highway dept - in or out of their offices.
- As a reasonable active senior, I would LOVE to have access to programs of a educational/informative type of program. I have a friend who lives on the west coast and their senior center brings in retired college professors, business, and health professionals to teach a 4-6 week program (i.e. comparative religious, writing, european history, etc...) Many elders want more than chair yoga and craft clases.
- Not in Chicopee - surrounding town offers employment for me. There are many employment opportunities on the base. Is it possible to develop walkways or business near the river?
- None
- The job market in Western Mass is not very developed.
- Chicopee has a lot of work to do. There is a need to attract ambitious people. People that care about their property, about their city. Anybody can do it - just put a little effort.
- I'm 87 - I dont have those kind of problems or thinking. If I was younger, I'd pay more attention to what you are asking. Sorry.
- Cant find a decent job downtown Chicopee. The businesses never last - too many homeless people hang around Chicopee Center - no one wants to walk by them - for fear of being jumped or asked for money!
- retired
- Chicopee is in need of more businesses. I dont believe there are enough good paying jobs available.
- I feel it is, yes, yes.
- There is no good jobs in Chicopee. We should attract high tech jobs. Bring in more business and by doing that we will have more job opportunities

- - No one in our family works in Chicopee. - Downtown: parking, parking, parking!! - close off downtown and make it a walking “mall”, small stores, non-name brand coffee, bookshops, etc... - Have a holiday marketplace/seasonal downtown. - put small shops in the old library. - make downtown a place you want to go, not a place you dread going to.
- I like Chicopee just the way it is.
- Yes to all!!
- I am a city employee and my schedule makes it possible for me to be with my family and work with their schedules. Would love to see more boutique and specialty store, small business is important.
- - Improve Riverwalk. - Do holiday related riverwalks/Christmas lights/Pumpkin patch walks, lights. - Szot Park - do something interesting! Such a pretty park ex. bright nights in Springfield
- Yes. Sometimes. Most definitely.
- It would be nice if we could attract good businesses to Chicopee. Downtown needs to be fixed up - do something with the old library building and the old Rivoli theatre has been empty for years! Finishing the Riverwalk would be nice too.
- Yes. I love Chicopee. Love it or Leave it.
- Would like to see downtown Chicopee a clean and safe place filled with shops, restaurants, family oriented services. Like to see it as a Northampton Center. Also even though Spfld Plaza is not in Chicopee it is dirty and low end stores. Like to see that hustle and bustle for visitors. That is close to Szot Park and Chicopee downtown. Our area is becoming abandoned. We need culture and citizens to have clean and communicable living.
- Of all the surveys available, you sent out the least valuable. The city has no power to change PVTa or other transportation providers. Most demographic questions were unnecessary. You dont need to know a persons choice of identity, race, or income. All residents should be treated as equal. Economic development survey is a joke. People need money and support services, not another restaurant or barbershop. Housing, municipal services, food access, energy and social services should be priority. We dont need the same old tired survey questions and a lack of vision about our city. We need suggestions and resources that are attainable. Dont destroy more land for storefronts. Utilize vacant properties first. Municipal Offices are the worst for energy savings. Instead of spending money on a parking lot (needed but there are carpooling, bus alternatives) put that money towards a more energy efficient building. The municipal budget should contain realistic costs (ie snow removal). Every year the snow removal money is gone after two storms. We all know this happens, so budget accordingly. Police and Fire have lots of overtime monies. Even with benefits, it would be cheaper to hire more police/firefighters. I live on a realistic budget and have to stick with it, the city should show more responsibility and do this also. Your all just blowing smoke with your innaccurate budget numbers. Have a yearly meeting with social service agencies. Encourage agencies not to duplicate services. Community block grants should be awarded to agencies that prove they are working with partnerships. Grants should go to the greatest needs of a community, not to a pilot program that will probably not be funded in the next year. Let an agency use the grant to supplement a program which provides a direct service to city residents. Chicopee Center is a disgrace when it comes to housing and poverty. Yes, there are business improvements but homelessness is rampant and drug use. Just look at Exchange St. Focus monies on safety and housing that is decent and liveable. (No infestations, broken plumbing or windows) Enforce the housing and sanitary codes. Hold landlords responsible for providing structure safety.
- No on all the above, the see something say something doesn't work with the CPD. I so this something that needs to be looked into.
- There are too many banks, fast food restaurants and hotel/motels. We need to travel to other cities if we want to go out to eat at a sit in nice restaurant or shop for clothing. The only options are Walmart - which is a disaster - or Marshals.
- Fixing sewer lines. My house was built in the 1960s. I'm having issues with roots getting into my sewer line. DPW took pictures and said it was where sewer connects to your line, there's a gap. Issue is I've paid for rentals or company since i moved here. I have disabilities now so i cant do what i used to.
- All these would help Chicopee look better. It so dead. I go to South Hadley and Springfield, you just drive through Chicopee to go to other stores and towns.
- Chicopee Center should have in the mills should be outlet stores (not apartments). That would bring more people. Its right next to major highways. Then you will get good restaurants and other stores.
- Would like more high end restaurants (like Massey's, Cal's, Delaney House, East Side Grill). Would like to bring in a Whole Foods. Boutique retailer would have to be a higher end store. More LGBTQ+ friendly lounges. Breweries bring in people from out of town, that will bring food trucks, and eventually restaurants etc... The Mills downtown Chicopee would be great area for that.
- I am retired.
- We hardly ever eat in town unless its a fastfood chain. Would love to support local restaurants or have a place to “go out”. We do not work in Chicopee.
- The city is dirty not like when I was younger. The sidewalks were kept clean. No grass growing in the sidewalks, the roads were always clean, no sand or trash in the streets. I used to see city trucks around the city always taking care of it. Now we hardly see them anymore. If we do they're drinking coffee or sitting around. Why is it in other states or cities, yard waste is picked up by a truck with a crane and scoop you just pile the yard waste out the edge of your yard.

Here you have to cut it up into 3 foot pieces then bag it, just to get thrown into a compost pile. Same thing with the trash situation and recycling. Seriously, a 33 gallon trash can for a family of 4 cooking dinner every night of the week. I have already decided if things do not change for the better in this city and state, I am moving out, taking all my tax revenue where it can go much further and used more effectively and efficiently.

- Redevelop the plot of land that is vacant that was once part of the Spaulding company. Add a grocery store to the Willimansett area for people who dont have a car and that walk.
- Economic development needed downtown and in Willimansett (the Y). For example, why did the Aldi squeeze in near Walmart when there are two other grocery stores? A store is needed in Willimansett where there is a “food desert”. Development around the Munich Haus Restaurant would bolster the “downtown”. We need to attract small businesses! Thanks for the opportunity to provide input!!
- Yes, Yes, n/a
- Yes
- Good Jobs!
- City is becoming Holyoke. Rundown!
- Retired
- Have everything I need within 10 minute driving time.
- retired
- As a professional that works remotely, and now that safe travel is limited, it is important to me to have spaces for recreation and dining out.
- I know there are good jobs in Chicopee, but people come to Chicopee to work but go home after to outlying communities, Belchertown, Amherst, Southampton, etc... Why? Maybe too much low income and not enough quality housing for higher income, not just Burnett Rd
- It has been hard to find a really good job in Chicopee. There are very few high tech jobs in this area and the (unreadable) that have closed took good paying jobs away. Those (unreadable) buildup detract from the area. We have to travel to another area for many of the services we need to access. Small specialty boutiques shops need to open downtown to make Chicopee a go to place to shop. Another problem in downtown is there is not enough parking.
- Residents would like more stores down in Willimansett such as a grocery store, small clothing store, and maybe a CVS. I have lived in Chicopee all my life and was sad when the mall disappeared, along with the movie theaters, and Kielbasa Festival. Chicopee needs more family oriented places and teen places such as bringing back a rollerskating rink, movie theater, or arcade.
- Not in Chicopee unless you work at a restaurant or bank. Bring back factory and distribution (unreadable) for the masses.
- Barber shops/hair & nail salons need to be African American
- Yo no entiendo nada de esto. (I dont understand anything here - is my rough translation MLS)
- No more banks or gas stations on Memorial Drive, Please.
- Yes
- Yes, Yes, and Yes
- Yes to all 3
- My experience is that the Chicopee has good businesses and have good job opportunities. I dont work in Chicopee but I refer most of my clients to work here in Chicopee. Of course, always is space to grow. New specialty food stores, movie theaters, museums, parks always will be welcome.
- ??
- I work 60 hours a week, not in Chicopee, but we need a reasonable car pool service for people who just need a ride to work day or night.
- Yes, I am retired. I dont need or want a job.
- Have adequate services and business but no opportunity for GOOD paying jobs in the city.
- A full grocery store that accomodate the latino/spanish taste, like a Price Rite
- - Yes, it is centrally located with access to all major highways. - Yes, but they need to install the fiber optic interent throughout the whole city. - Not in my field in Chicopee.
- When my friends drove cross-country to California and back, they told us how lucky we were to live in Chicopee. We have everything we need!
- Where is the grocery store (on Exchange St) I heard one was coming in the holy store store across the green bridge. No store - what happened? Closed 3 libraries, 1 in daycare on Broadway, 2 in Aldenville, 3 New Brittan St closed.
- - Ample businesses already (don't want more traffic). - Need more kid activities (need to travel elsewhere). - Kids would like a bike park, outside activities (mini golf, go karts). We go elsewhere for pool/spray park since Chicopee charges, even for residents. - Currently unemployed (COVID), but work in Chicopee pay is lower though compared to near town/cities, but location is convenient since kids are in school and husband works in CT (aerospace). - Spend money on roads = less traffic (i.e. I often use the South Hadley library because it takes double or triple the time to go to the main Chicopee Library. We travel to Hadley to go to Walmart, etc... due to traffic and congestion. South Hadley Big Y for the same reason.

- I think that Chicopee could attract businesses to move here, with all of the hotels/motels in the city. It seems like a lot of people can get access to the businesses/services they need. With new businesses coming into Chicopee, it should be even easier to find jobs.
- I work part time
- n/a
- Worked in Chicopee and always provided for my family needs
- Yes, Yes, Yes
- Yes
- I dont understand why the old golf course on East Main St has not been developed - lots of land, close to highway. It's been empty for way too long.
- Yes. I work in Holyoke & Springfield schools. I dont know.
- Chicopee is able to attract good businesses. For example, Goodworks Coffee House, Lotus & Compass, and more. The Chamber of Commerce in Chicopee was a great resource for the commuity/businesses to attract a sense of community. For example, the Halloween Downtown party in the center of town. More of these types of events after COVID restrictions are lifted.
- Good paying manufacturing. No additional low income housing.
- Incentivize business with less taxes and less regulation. Enforce property laws so that businesses can run safely and efficiently. Use less public money to enact whatever "vision" you have. It rarely pans out.
- Perhaps more incentives for people who work for the city of Chicopee.
- I work out of Worcester but at home difficult to attract businesses during this time of COVID.
- not applicable - we were able to when working
- I work in healthcare in Northampton area so doesn't apply to me. My husband also works out of town. TO be honest we spend very little time in downtown Chicopee, only frequent Mem. Drive area for shopping
- Chicopee has the potential to attract good businesses with good jobs, even if it is a small city. Residents have access to businesses and services that they need, but not many options. For example, at present, there is only one cable company available in town, which is not convenient if one wants to compare rates. There must also be diversity in business, as our community is made up of different races and nationalities. I currently work in the medical field in the City of Springfield, because it is where the most competitive salaries and benefits are found. The cost of living increases every year, as do city taxes, but wages remain stagnant. I would like to see good jobs in my city in the future, and to be able to contribute to the working class of Chicopee and to its development. I would also like to see more programs and grants for the youth in our city.
- I think we can attract good businesses for the people of Chicopee. I believe businesses should provide a living wage to their employers.
- I commute to Boston for a position at my salary level. None here.
- I have lived in Chicopee for over fifty eight years. I have been very happy here! My family was raised and they were very happy! All of them still live in this area ___ & Springfield.
- minimal attraction; aside from public service jobs. There's some access but there needs to be MORE investment in Chicopee's social culture and anthropological characteristics to make people WANT to spend money here.
- No husband commutes to Hartford daily -
- I work at Baystate. Very easy to travel to and good job.
- better crosswalks with lights
- We need to get a new cable provider that can offer competitive rate. CEO was compute use but shows also loan @ TV
- yes
- Chicopee has a large number of retail businesses and services and even entertainment. We really don't need anymore. Chicopee has become over-developed. Our changing demographics and congestion have a negative impact on quality of life here. We need more police officers to patrol all sections of Chicopee.
- Clean the city up. That will solve many problems.
- Chicopee as a city looks tired, like an older middle age person. I fl was younger, I don't think this city would appeal to me - lacks beauty & likely hood. Why haven't we developed a "river walk" area for restaurants, walking paths, etc.
- Retired n/a; We have all major businesses needed. Walmart in Chicopee is a problem! I won't go there. Will drive to Hadley Walmart instead. Something needs to be done about Chicopee Walmart!

Types of Entertainment - Other Suggestions

- seniors
- roller skating rink
- Trader Joe's or similar
- I go to Walmart & Big Y so I'm not picky
- A Drive in Theater would be awesome. Art galleries are not a good fit for Chicopee. And the pharmacies are needed in the Burnett Rd area.
- Old fashion corner breakfast places. Pharmacies are needed in Burnett Rd area. Movie theater - YES please!

- Higher end restaurants
- swimming pool for public use. Warm water.
- makes sure specialty food stores are healthy foods and the health/fitness centers need to be good ones but not too much \$\$\$
- Craft stores, Target, Better parks
- must travel to Holyoke/Enfield for book stores, golf retailer, have no movie theaters, and only one bowling alley
- No more quick service restaurants, No Charter cable, No more big box stores
- the grocery & clothes stores are needed in the Center walking distance
- indoor ideas are bowling & skating. Also, garden center (Agway) & butterfly preserve (monarchs) by Willimansett dike
- Large department store, but NOT Walmart. Access to rivers, ponds for fishing on shore (in safe area) with info showing where they are
- no more fast food
- Steak House
- Rivoli Theater. Sandwich & Ice cream shops.
- We dont need any more banks or fast food restaurants on Memorial Drive.
- Internet
- Downtown Chicopee old theater
- Large supermarket needed in Willimansett Area
- NO pot shops. Museums about Chicopee & other towns
- Willimansett Area needs the grocery store
- Agriculture & need more agriculture zones
- Bank of America
- I play pickleball in Westfield. Very popular!! Chicopee needs pickleball courts.
- All fine
- Definite need for more family places.
- Grocery store need to be in Willimansett off Meadow St
- Laundrymat
- All of above but not all in one place, MEMORIAL DRIVE
- Grocery Stores in Willimansett area like an Aldi's.
- Grocery (Wegmans, Whole Foods, Trader Joe's) Large Department Stores (Kohls)
- Large Department stores are needed, but NOT Walmart.
- We have it all - thank you!
- Fish restaurant too expensive.
- swimming (at health/fitness centers & Indoor recreation)
- Healthier food places - smoothie shops.
- - vegetarian/vegan restaurants; - Healthy food stores; - Farmer's markets; - Drone accessibility; - Herbarium is Awesome!!; - Puzzle/escape rooms; - walking/biking trails; - drive in movies; - more community-driven/focused events
- Grocery store and ATMs in Willimansett area would be very nice to have!
- NONE! already all available in Chicopee or nearby.
- Auto Store
- Grocery stores needed in Willimansett!!! Bring back Drive-In movie theater! No need for art galleries.
- Affordable Housing, Services for homeless, Thrift stores, Senior Center, Boys & Girls Club

If you have visitors coming to Chicopee, where do you take them?

- Historic and scenic landmarks in the area. Most are outside of Chicopee.
- Not anywhere in Chicopee. I lived here my whole life and don't even shop here. This city is an embarrassment. Just a bunch of crappy stores and restaurants. It's dirty and has gone down the tubes and it is the new Holyoke. The mayor doesn't care about anything nor do the police.
- The Munich Haus
- Usually, I open my home but it would be a lovely thought to have a bed & breakfast or two as an option in our City. I find that hotels are just cold and not friendly.
- MT tom reservation ,farm stands, casinos.
- Chicopee state park
- Not very far because public transportation runs once an hour. That is to long to stand at bus stops. A lot if bus stops do not have benches either
- Munich Haus, State Park, golfing
- Out of chicopee... the only positive thing in chicopee is Munich house
- no where, what happened to the bike trail that was suppose to be built???
- Northampton, Easthampton, Amherst, state parks, museums in Springfield
- Outside of Chicopee. There are no entertainment destinations.

- Library
- Springfield Museums, Yankee Candle, Old Deerfield, Sturbridge Village, Amherst/Northampton, Six Flags, Big E, Majestic Theater, Symphony Hall.
- restaurants
- N/A
- Northampton or Hadley because of a lack of local downtown area in Chicopee.
- to surrounding towns for outdoor recreation, dining and shopping
- Munich Haus
- To places outside of Chicopee
- No where due to Covid
- Bowling or local breweries
- MGM Lucky Strike
- My home or restaurant outside the city. Other things like Yankee Candle, Westfarms Mall, Enfield Square shopping center, etc.
- West Hartford
- Out of chicopee. there is nothing to offer
- Bellamy School park for basketball hoops, walking--We eat at home.
- Springfield, Amherst, Noho, Munich Haus
- Restaurants, Springfield Museums, Bright Nights in Springfield, Big E, Six Flags
- My home
- Boston - museums. Westfield - Stanley Park for music under the pavilion. Northampton - for food.
- travel out of Chicopee
- Quabin
- No place good. Maybe Mohegan Sun by bus.
- Szot Park, Yankee Candle
- local restaurant
- Szot Park, Chicopee Public Library, Renovated City Hall, Senior Center
- n/a
- Western MA, Foilage, Amherst, Berkshires
- do not go out often
- 99 Restaurant, Chik-Fil-A, Bowling, Chinese, miss the Hu Ke Lau, Munich Haus
- State park
- Bernies Restaurant, Munich Haus, Westover Air Show
- Outside of Chicopee
- Szot Park
- nowhere in the city
- Restaurant
- nowhere
- Bernies Restaurant
- Memorial Drive
- Parks or surrounding cities (MGM)
- really no where to take them that interests me.
- n/a
- I dont have any visitors
- Chicopee State Park
- MGM, Foxwoods, Mohegan, there really isn't anything of interest in Chicopee
- No places in Chicopee to really go to aside from grocery stores, restaurants, etc. maybe Chicopee Memorial, Chicopee lanes.
- Yankee Candle, the ocean, Skinner Mountain
- Most likely to Springfield
- area restaurants
- out to eat
- Shopping
- Szot Park
- My family visits from Florida and we take them to Chicopee State Park. They like to hike in the Fall, look at the Fall colors.
- ??
- out for dinner - nice restaurant
- Big E, apple picking, craft fairs
- Court Square (Munich Haus, City Hall) Front St (library, CHS, Chicopee Comp, Szot Park)

- Restaurants, hiking, fishing, parks
- nowhere
- I don't know visitors
- To area site seeing areas mostly in nearby cities and Boston
- out of town
- Mt Tom - The Notch
- walk downtown
- I don't
- ??
- Munich Haus
- 99 Restaurant, Big E, Yankee Candle
- Szot Park maybe
- I dont have visitors
- Springfield Museums, casino, CT shore
- Nowhere!
- In town
- Entertain at home.
- Unfortunately, we have very little places to go. Szot Park needs to be cleaned up. I head to Northampton.
- No
- Six Flags, Big E, Basketball Hall of Fame, Mt Tom, trails around the area
- Amherst
- Szot Park & Munich Haus
- Used to go to HuKeLau, now we go to Munich Haus
- My house
- Goodworks Coffee, Canal walk, Playground at Dana Park
- I take them normally outside of Chicopee. But sometimes to restaurants (Munich Haus/Collegian Court)
- unknown
- Outside of Chicopee. Usually an outdoor activity such as a walking trail or path.
- Out to eat, state park
- Munich Haus (Chicopee needs more restaurants downtown like that), Shopping (Marshalls), Chicopee State Park
- n/a - All of my family is from this area, we usually go to Yankee Candle etc...
- I keep them in the home with me. We typically visit Six Flags, Holyoke Childrens Museum, Spfld Museums, or Connecticut Science Center
- To my home.
- Connecticut
- Munich Haus
- Northampton/Amherst and Connecticut shoreline
- Skinner Mountain
- Out of Chicopee to NoHo, Amherst, South Deerfield
- Local Reservoirs
- Nowhere in Chicopee. In MA we go to Fenway Park, Boston, or Cape Cod
- To my house only.
- Dont have any.
- Tour of city and veterans that died from city memorial in Willimansett
- Munich Haus, Casino
- Chicopee State Park, Mt Tom, Senior Center
- Local restaurants or Springfield for entertainment
- ??
- Hall of Fame, Yankee Candle, Sturbridge Village
- Boston Navy Yard, Skinner Mountain, Mt Tom, CT River Visitors areas
- To other surrounding cities. There aren't any restaurants, country areas, bike paths, movies to go to.
- Szot Park & State Park
- Szot Park, State Park, Collegian Court
- Szot Park, Munich Haus, Polish Center of Discovery & Learning
- MGM
- Only Chicopee, no
- Not in Chicopee, Hadley, Amherst
- Northampton, Amherst, Boston, South Hadley, Max's Tavern
- I dont have visitors to come here.
- To New York City or Boston

- MGM
- ??
- No place
- Restaurants (Munich Haus)
- I take family and friends to downtown Chicopee and to Westover.
- N/A
- local restaurants
- Out for a hike (like Chicopee State Park) and to a restaurant (like Red Rose in Springfield) or... to do something in the Berkshires
- Munich Haus, Szot Park
- restaurants
- Casino
- Home
- Northampton for dinner - then walk around downtown.
- too funny, nowhere
- restaurants
- No place, usually just visit.
- Westover Golf Course, North to Franklin County area i.e. Yankee Candle
- Szot Park
- Senior Center
- Out to eat & Six Flags
- Big E, Six Flags
- a walk along the river or out of town
- No particular place in Chicopee
- Walks along the dike
- N/A
- my apartment
- Out of town. Maybe library if they like reading, etc... our library is very nice.
- Munich Haus, Springfield, Summit House, South Hadley
- Restaurants in Chicopee, maybe the State park or Szot park. The Air Show if it is going on. The Big E, some Springfield museums, MGM Springfield, hiking trails, Red Sox games.
- To restaurants
- Nowhere, it's Chicopee!
- no where
- Doc's Place, Bernie's Dining Depot, Chipolte, Walmart
- No place in Chicopee
- to a restaurant
- Westover, Chicopee River, Szot Park
- Local restaurants/Towns
- Outside of Chicopee
- Bernie's Restaurant, '99 Restaurant, Moose Lodge, Earline Mug (Granby)
- Mr Cone Ice Cream in the summer
- Out to eat
- Downtown, Chicopee Park
- None
- Lucky Strike
- On the Connecticut River, Mt Holyoke, flying over the Connecticut Valley from Northampton Airport, area colleges, the Mohawk trail, the Berkshires
- Basketball Hall of Fame, Springfield MGM Casino
- Senior Center, Holyoke Mall, Eastfield Mall, Stanley Park
- Out to eat. The Depot.
- Elms college area, Szot Park, MGM
- my house
- my apartment
- Munich Haus/Rumbleseat
- N/A
- Munich Haus or Milano's, MGM casino
- No where in Chicopee. MGM, Northampton, Boston.
- Nothing to do except eat, shop, and bank.
- Six Flags, Yankee Candle, Conn/RI beaches, Stanley Park, Holyoke Mall, Sonny's Place

- Chicopee State Park
- If I had people really wanting to see Chicopee, I would take them to Szot Park/downtown.
- My house, or out to eat.
- none
- Mountains - 7 Sisters
- n/a
- Holyoke Mall, MGM Casino
- Big E
- N/A
- I usually take them on a tour to the old mills, mill houses, historic houses, City Hall, Chicopee HS (new & old), Szot Park, Chicopee Center, Chicopee Falls, Willimansett, Aldenville, & Fairview with lunch at Polaski Hall.
- Big E
- Basketball Hall of Fame, Bright Nights, Springfield Museums, Big E, Lupa Zoo
- We dont usually take them anywhere. We have taken our grand daughters to Lupa Zoo in Ludlow.
- - Restaurants in Chicopee. - Shopping like Marshall's , BJs
- Szot Park, Goodworks Coffee House, Marshall's/Home Goods, Walmart, 5 Guys
- N/A
- Covid, nowhere right now. Maybe for a hike or walk somewhere.
- Szot Park, City Hall, Chicopee State Park, used to go to Hu Ke Lau
- Walk around neighborhood, Szot Park, would like to say Lincoln Park - however too dirty with litter and kids hanging out.
- I dont
- usually relatives so we go to places they remember - Housing, Schools, Cemetary, Restaurants
- Bernie's, Walmart
- Springfield & West Springfield (not Chicopee unfortunately)
- VT, NH, Boston, Shelburne Fass, whatever is available for the season of time & year
- Yankee Candle - Butterfly Exhibit - Bridge of Flowers - Quadrangle
- Munich House resturant
- Springfield
- Chicopee Memorial State Park
- We have a lot of good local restaurants.
- Forest Park
- I'm 80 years old and housebound at this time.
- Szot Park, Munich Haus, my residence
- Nowhere in the city. There is nothing here for them to do.
- Holyoke Children's Museum, Springfield THunderbirds, West Springfield Restaurants, Northampton
- Maybe restaurants? Not much here.
- Westover A.F.B. Aire Show, Szot Park, Local Restaurant
- John's Pizza
- I would take them to the parks and shopping mall.
- restaurants/dept. stores
- Northampton
- Yankee Candle, the shores of CT, nowhere in Chicopee - nothing to see
- Milano's for meals, otherwise - good weather to Quabbin
- shopping
- movie theater, restaurant
- Skinner Mt., Boston, Mohawk Trail, Ocean in CT, Cape Cod
- Chicopee State Park
- Szot Park
- Bernie's Dining Depot or shopping in the Walmart Plaza
- Szot Park
- Do not travel - all family lines close by.
- restaurants
- Northampton/Springfield
- To area restaurants - Bernie's, 99, Applebee's Frontera Grill
- nowhere
- used to: Yankee Candle, Shelburne Falls, HOLyoke Mall, Marshalls/Home Goods
- not here
- Yankee Candle, Six Flags, Basketball Hall of Fame, Spild (?) Museum, Dr. Suess
- Northampton. Because there is nothing to do in Chicopee.

- Local restaurants, local stores
- Maybe Westover Air Base
- Applebee's, more restaurants
- usually to other towns, Deefield, Holyoke, Ludlow
- Out to dinner
- Restaurants, 6 Flags, church
- Szot Park
- restaurants - Frontera Grill (and before HakeLaw (?)). Mostly out of town like Northampton.
- 1) Springfield museums, 2) Northampton - Amherst (movies, restaurants, bars) 3) Big E
- Frontera
- Dinner, there is honestly not alot to do in Chicopee.
- Northampton
- None
- Bernies
- outside Chicopee
- local places
- Don't have many visitors
- dining/shopping
- Munich Haus or Frontera Grill
- Museums in Springfield, the malls, which are not much anymore, Parks, Restaurants
- nowhere
- out to eat
- Shad Lift in S. Hadley, McCray's farm in S. Hadley, Basketball Hall of Fame, 99 Restaurant
- Bernie's Depot, Look Park, Bright Nights, Forest Park
- To the Holyoke Mall, Prberto's Rest. in Northampton for a great pizza, Bernie's rest. for great food, and Ninety Nine in Chicopee.
- restaurants (prefer local/sole proprietors)
- local restaurants, area points of interest, parks
- out to eat
- Copperline, State Park, Frontera, etc
- Nowhere besides the Walmart Plaza to shop in the one clothing store we have.
- ?
- no place in Chicopee
- Casino, stores
- Spkid (?) Museum, maybe MGM, Northampton, Szot Park
- never have
- out to eat; Indian/Korean/Mexican
- mostly Springfiled/Aagawam
- A good local restuarant like Lucky Strike or Bernie's
- maybe a restaurant. sometimes out of town to a park or for a hike
- Bernie's Dining Depot
- No one is interested
- restaurant
- HA HA HA
- Out to eat at fast-food restaurants. Out for a walk in the neighborhood.
- Out of Chicopee!! To Forest Park in Springfield. Chicopee is rundown and embarrassing
- Restaurants on Memorial Drive
- Given the pandemic, I haven't yet had visitors except my daughter & her family. However, they live in South Hadley.
- BJ's, Big Y, Walmart, and "99" for supper!
- Springfield, Amherst, Deerfield, Northampton
- Dinner, breakfast, Chicopee State Park
- Springfield musuems, Holyoke Mall
- Restaurants, walk by the river
- Usually go to nice restaurants in other cities and perhaps a movie
- No idea, [moved here] 1.5 years ago and have no idea
- No where to go - out of town
- Good question!
- Maybe out to eat
- nowhere
- Munich Haus (looking at that, its sad)

- Amherst/Hadley area
- to restaurants
- Don't have visitors. Only son comes and he goes where he wants.
- Bernie's dine in depot
- Szot Park, Munich Haus Restaurant, 6 flags
- Big E, Yankee Candle
- South Hadley commons, NOHO-shopping, Berkshires- shopping, "Yankee Candle", "Kris Kringle Candle", "Andy's Oak Furniture", Wolfie's Restaurant Deerfield. Not in Chicopee
- MGM
- Basketball Hall of Fame
- 99 Restaurant, Dunkin Donuts. Then into Springfield.
- Red Rose (Springfield). Milanoe's (Chicopee). Munich Haus
- We stay at my house, we will go to some local restaurant. (Collegian Court, Bernie's Dining Depot, Lucky Strike)
- I would take them to I don't know because there's a restriction due to Covid-19.
- Restaurants
- Springfield, Deerfield
- Restaurants, Frontera, Masses
- Dugout cafe pizza
- At home
- -Northampton (shopping/dining) -MGM Casino -Berkshires (Lee/Lenox) (sightseeing/shopping) -Boston
- Munich Haus. My home
- Munich Haus maybe the only place
- Out of town to Northampton or Hadley to enjoy the outdoors and unique eating venues
- City Hall downtown
- There is no real recreation areas in Chicopee no movies, no shows...
- Bernies
- restaurants or park (have to go to surrounding towns for movies, museums, entertainment, etc)
- restaurants in surrounding towns, S. Hadley, Easthampton
- I will take them to my home
- Bernie's
- Usually outside Chicopee. We need something of interest in the area of the ARTS.
- local restaurants, non chain in town; South Hadley Commons; Northampton; Amherst
- nowhere for a tourist attraction
- Munich House, there are no sites to visit in Chicopee; Spfld (?) Museums
- Szot's, downtown, Memorial Drive, Chicopee State Park
- Munich Haus, Local Shopping
- to my home
- Chic. State Park
- Holyoke Mall, Northampton, Mohegan Sun
- not that many options
- Chicopee State Park
- take a walk on the dike
- Springfield museums, Sara Jane Park/Splash Pad
- Honestly, there are better attractions and malls in other cities. That's where we would go!
- Chicopee State Park, Szot Park, Riverfront - boat launch
- Petro's for breakfast, Library, restaurants, Parks
- "
- "
- away from downtown - too dangerous
- Northampton
- Is no where in Chicopee to taken but Walmart and Applebees Restaurant.
- dinner, bowling, movies, casino
- I would direct them to the Memorial Dr. corridor. Shopping and restaurants.
- visiting Szot Park
- Szot Park, Chicopee, golf course, future bike path being built, Quabin reservoir, Yankee Candle
- Denny's across town
- If we were to stay in town, we would mainly be visiting local restaurants such as Mass's, Munich Haus, etc. If we were to be in need of exercise, a walk around Szot Park.
- nowhere in Chicopee
- Other areas that have attractions.

- the local parks
- Hadley Malls & Holyoke Malls. Mt. Tom. Berkshires
- Munich Haus, Collegian Court for food. POLish Center on South Street - a very unique museum
- Other than restaurants - somewhere outside of Chicopee
- MGM
- Walmart Plaza
- Springfield Quadrangle Museums; near-by state & municipal parks; Bernadino's Bakery; Bob's Bakery; Munich Haus
- Munich Haus, dike in Ferry Lane, Chicopee State Park, Szot Park, Bernat's, Sabor Latino
- Munich Haus
- Rumbleseat, Red Fez, Kayak on River
- Frontera or Munich Hause Beer Garden. There are no museums, no entertainment really in Chicopee.
- All necessary needs can be met within the confines of the city.
- Springfield, museums, Forest Park
- At night, to center of town to restaurants or bars
- This does not apply to me. But if I had visitors, I would take them to the Holyoke Mall and the Springfield museums.
- Holyoke Mall
- Sadly, North/Easthampton mostly for food, downtown walking. Sometimes Springfield for museums, culture food.
- Certainly not Downtown. Too dangerous. Very shady people lurking around. No police prescence
- Outside of Chicopee, like Hadley, Northampton, and Springfield
- Local non-chain restaurants (Munich Haus, Collegian Court, Rumbleseat, etc)
- Lucky Strike or Bernies
- Chicopee State Park, Springfield Museums, Springfield Casinos
- Out of area- Northampton, MA. I would love to see business in downtown that we could go to with reasonable parking fee. The old library in town would be a perfect spot for a "Thornes Market" like in Northampton
- Do not take
- Historical sites
- To eat
- Bernies
- Kiyome
- restaurants and shopping plazas
- Chicopee market place, small restaurants, Chicopee State Park
- restaurants
- 99
- restuarants
- Munich Haus, Chicopee State Park, 6 Flags
- -I avoid unkept intersections + neighborhoods -Szot is terrific but needs beautifying
- Downtown area, City restaurants that are not so many, and whatever is open for light activities....
- Just shopping by Chicopee Plaza or eat because theres nothing more to do in Chicopee
- Northampton or Amherst
- Restaurants outside of Chicopee, Malls outside of Chicopee, boutiques outside of Chicopee
- Northampton and Easthampton
- I do not have visitors to Chicopee. I have family that previously lived here but moved away. If I did, I would bring them to the House of Edward Bellamy and the monument for General MacArthur
- A place with coffee
- Sadly only to Munich Haus
- Szot Park
- John's pizza, Munich Haus
- Dinner - many times to WSPFUD or hockey (more choices)
- ?
- Springfield, Connecticut, Boston
- Munich Haus, MGM, Holyoke Mall
- Delaney House - Holyoke, Mohawk Trail, Six Flags
- Springfield, Berkshires
- Northampton
- Used to be the Kielbasa Festival, now any? City sponsored events if any.
- Rarely have visitors, but in the past we have gone to the Big E, Yankee Candle, casino.
- Sight seeing
- State Park (Chicopee & others); Springfield museums; Basketball Hall of Fame; Tanglewood; Norman Rockwell Museum; Yankee Candle; Big E; Storrowton Tavern; Whateley inn; Northampton; Quabbin; Mt. Tom Reservation; local restaurants
- No where

- Not Downtown
- ??
- Nowhere. Chicopee does not have nice venues to take visitors. Residents are not in a cohesive group.
- Szot Park, Chicopee Golf coruse, St. Stan's Church, State Park on Burnett Rd
- Do not have visitors
- Chicopee State Park, the Berkshires, out to dinner at local restaurants, leaf peeping, the beach, Boston
- Other towns for nice restaurants and entertainment.
- I don's have people visit often so this doesn't apply to me.
- Quabbin Reservoir
- Memorial Dr, its has many restaurants and stores to keep busy.
- Good restaurants
- Bob's Bakery, Cana Restaurant, Priya Restaurant
- Local restaurants
- I am sorry to say but I usually go out of the city - mall shopping, to a movie, hiking & walking at the Holyoke reservoirs. I do my grocery shopping at Stop & Shop here and I do go to Walmart, Job Lot, and Goodwill, but not with visitors. I actually would frequent the restaurants in Chicopee with visitors. I like Ichiban, Frontera, Kiome, Milanos, Munich Haus, Blue Asian.
- No where in Chicopee
- We are new to the area and have not explored enough to answer that. If they are adults, we would go to brewerys. Children to parks, but I would like more indoor recreation for children
- Frontera
- Munich Haus, Collegian, Library, Szot Park, St Stan's basilca, Bob's bakery
- Unfortunatly, outside of Chicopee
- Only shipping and restaurants
- Berkshires. Hall of Fame
- Usually to places outside of Chicopee. I can't think of any place in Chicopee that I would want to take them.
- West Springfield. We don't normally go anywhere in Chicopee bc there is nothing to do in Chicopee. Maybe a restaurant but that's about it
- Munich Haus, Rumbleseat for casual/sports, otherwise out of town
- Golfing and out to dinner
- Out of Chicopee
- Springfield (MGM, movies), Holyoke (mall), Northampton (downtown)
- Mt. Tom, Skinner Summit house, UMass
- Hadley, Granby, South Hadley, Amherst
- Museums
- To Springfield there is no place in Chicopee to take them
- No where in Chicopee. Basketball Hall of Fame, Northampton, Easthampton Center
- Yankee Candle, Springfield museums, Basketball Hall of Fame, UMass campus, Forest Park zoo
- -Frontera Grill, -Williams park/Chic State park, Pioneer Valley locations
- Sturbridge; Quabbin; Cape Cod; Stockbridge
- My relatives honestly are not impressed. Only Elm's College is the best looking area. Honestly, downtown has changed & looks rundwon. We take them to Munich Haus. Used to be Huke Lau - now that's gone.
- Out to dinner and mostly out of Chicopee unfortunately.
- No where, there aren't many indoor or outdoor things to see
- In my home, Tigers, Moose Lodge
- Northampton or Stockbridge. Maybe Boston or New York
- surrounding areas
- other towns
- Polish Center for Discovery, Elms College, Szot Park, Murals on City Walls, Bernie's Restaurant, Senior Center, Library (esp art displays, children's section)
- Munich Haus, Bernie's
- park
- downtown
- walmart
- out to dine
- Use to take them to Hu Ke Lau. Nice venue for food and entertainment
- N/a
- Munich Haus beer garden
- Springfield museums, armory, Magic Wings
- restaurants and shopping plazas

- John's - Front Street. Munich Haus. 99
- Out to eat (Munich, Rumbleseat, Collegian)
- My home
- usually to Springfield or even CT

How would this change if only one leg of the trip could be taken by car?

- I'm not sure
- Still would shop someplace else. There is nothing here. Not even any good locally owned businesses.
- There would have to be more locally-owned small stores, restaurants, outdoor options - extending and beautifying the walking/biking trail would be wonderful
- It depends on how far the B&B is from my home.
- Would walk to the dike instead.
- Other transportation options would be nice here in chicopee
- We wouldn't go
- it wouldn't
- We would go to the senior center
- Wouldn't go.
- you need both legs of trip by car
- N/A
- Walk some of the way.
- it would not change
- I would take the 21 Bus back home
- It would change how far out of Chicopee I would take them
- Walking
- We would stay home depending on quality of transportation
- Would not go.
- I don't know.
- It wouldn't
- doesn't change anything. Chicopee has nothing to offer
- It wouldn't because grandkids want to enjoy outside sports, walking the dog...
- No change
- yes
- NA
- ?
- still would travel out
- n/a
- ?
- not at all
- Library, City Hall
- there is nothing in Chicopee to bring people to
- Berkshires
- n/a
- n/a
- wouldn't change
- it wouldn't
- stay home
- It wouldn't
- ?
- It wouldnt
- live close enough to walk
- stay home
- I'd like to stay more local, but usually go to Holyoke, West Springfield, or even as far as Deerfield
- not sure where you are going with these questions
- not much to see in Chicopee
- It wouldn't
- food - cannot walk to restaurants
- I wouldnt
- We would walk to the Elm's College. The Fall colors are beautiful in our neighborhood. All the homes are historical like our house on Chapin Street.
- ??

- they would not come
- same but eat local
- n/a
- We've tried the train in the past but that didn't work.
- would not change
- would not go
- ? Don't know
- Need someone/thing to pick you up and bring you home.
- n/a
- no
- n/a
- It wouldnt change any aspect of the trip
- ?
- would not/live down the street
- I go pick them up at bus station
- If there are more things to visit within walking distance (walking)
- walking would be worth it if the area was nice enough.
- drastically - wouldn't go
- If there was more businesses downtown people (visitors) could actually walk around.
- more local activities for the young children and elders
- we wouldn't go
- No change
- It wouldn't
- change completely
- very difficult - how do you get home?
- huh??
- I have my other leg
- Szot Park
- wouldn't be able to get there
- Northampton bike trail (Route 9)
- That's what i use all the time
- They wouldn't come here.
- go to farthest place
- no change
- ?
- It wouldnt
- Not sure
- Train - Bus
- not at all
- would be nice
- We would just take a walk along the Connecticut River when can not drive.
- nothing
- have to rethink our plans
- Show our city, then to lunch or dinner
- No place
- would not
- no change
- N/A
- home cooked meals
- In that case...going to Bradley Airport to fly somewhere or to train station to go to Boston.
- Would not change
- n/a
- n/a
- No
- Change dinner to lunch.
- It wouldn't
- ?
- the bus would take so long
- Not at all. Walking distance.
- N/A

- Wouldn't go.
- n/a
- Train, subway, or bus.
- It would be more difficult.
- ?
- It would not change
- drastically
- same
- no change
- wouldn't
- No change
- Bernie's
- n/a
- Nothing close
- 99
- It would totally change
- No changes
- we could take a bus.
- MGM
- n/a
- No Munich Haus
- N/A
- We probably would cook for them at home.
- No Trader Joe's - would like this.
- Wouldn't go or use Uber
- ?
- It wouldn't, they're close enough.
- It wouldn't.
- No way!
- n/a
- would not go/or take Uber/bus
- yes
- N/A
- not
- wouldnt take the trip
- No change
- we probably wouldnt go
- Szot Park only
- N/A
- I dont know what you mean.
- Stores & restaurants if still there after this COVID. Love the downtown but parking is very limited.
- n/a
- Bernie's
- no change
- It wouldn't change
- I would have to change my trvel destination.
- I am happy at this time
- It would not change.
- The shops are closer and not so much gasoline is spent on trips.
- would not change
- restaurant in Chicopee, bowling
- none
- it wouldn't change
- stay home
- unclear? I suppose we would not wlak - options?
- We would do take-out/delivery or cook at home.
- no
- I use my car
- None
- not for me

- What do car trips have to with with Chicopee
- n/a
- ??
- I'd stay closer
- I would always go by car
- no change
- Walk around cityhall or geocaching.
- none
- No idea
- no change
- wouldn't change
- No change
- It wouldn't
- Huh?? DON'T understand the question.
- unsure
- wouldn't change
- same
- no change
- We wouldn't have to travel so far and would go out more. It would be close to home.
- not at all
- it wouldn't
- very convenient
- not going out to eat
- I don't have a car
- ?
- It wouldn't change
- wouldn't happen
- more bus transportation
- It would be hard to go anywhere because the buses do not stop near Ridgewood Village
- A safe transportation system that is affordable. Maybe a trolley system where residents could pay for a card to use trolley that goes to certain destinations.
- Likely would not go - very reliant on own car.
- Northampton
- Wouldn't go
- Probably go to Masse's or Bernie's
- no idea
- Better
- not good
- It would change
- would not
- It would have to be an extraordinary fantastic opulence of creative minds enduring a wonderful eating and shopping experience for sure!
- I would stay at home
- none
- n/a
- Huge
- We always travel by car
- It wouldn't change because Covid-19 is still here.
- It wouldn't
- none
- Boston #1
- N/a
- ?
- Drastically
- N/a
- taxi or walk or bus (bus shcedule and drop off points not conducive)
- wouldn't
- Show them McArthur's Bell
- I don't understand this question
- do not understand

- walk down me street
- by bus
- we would stay home
- couldn't get there or return
- It wouldn't change if there's one car
- Chicopee is not a walking town nor is it public transportation friendly.
- This question is unclear
- Take a second car
- wouldn't change
- Need more recreational facilities and movie theaters
- bus
- We would not feel safe if we were to walk to restaurants een though the distance would allow it. We live close to Szot Park so a stroll in broad daylight would be warranted.
- It would limit what was being seen.
- we would still drive or walk
- I take my car
- none
- then we would not go anywhere
- none
- not much
- None
- If it was too far to walk, I'd probably stay home.
- no change
- More stressful. I always drive my car.
- Walking can not be met alone
- Not sure - the vehicle still has to return to point of origin - so to and from should still be able to be done
- no
- I would gladly travel by bus
- This would be difficult!
- Unsure
- n/a
- We would not go
- very - the sites are far and few
- no
- would not happen
- it wouldn't
- I wouldn't go
- nowhere
- no change
- N/a
- none
- none
- Would not change
- Chicopee needs attractive dining and not more fast food/chain restaurants or dirty pubs
- Both places are in walking distance of each other
- Not
- I would skip Chicopee
- -
- it would not
- ?
- N/A
- Can't walk to anything
- It would be all local!!
- I don't know what you are asking here, if you don't drive one leg only, don't know how that would be possible!
- Don't go
- ? ambiguous
- ??
- If I had a car
- It would not.
- St. Stan's CHurch

- no comment
- n/a
- ??
- It would make it difficult with any shopping or grocery runs.
- By walking
- I cant imagine
- N/a
- It wouldn't
- It wouldn't
- Could not go
- it wouldn't
- Alot
- It wouldn't
- I guess we'd be home
- Wouldn't change
- It wouldn't
- We would not go. I have handicapped relatives.
- go to closer destination
- no change
- wouldn't go, too far to walk
- wouldn't
- to a golf course
- Szot Park in Chicopee State park. Out to dinner
- ALL visits by car
- wouldn't change
- N/A
- Chicopee State Park
- It would make a big difference if there were actual things to do in Chicopee besides going to Walmart

How would this change if they were young children or elderly?

- No change
- Still would take them someplace else.
- If there were more restaurant types and options, the elderly would not need to leave Chicopee to dine out. If the bike path/walkways were extended it would be a great place to walk with young children. Cleaning up and updating the parks and adding walking access to them would be great.
- N/A
- I would go to museums and parks
- I guess I would not know where to take for enjoyment in Chicopee they were elderly, as there's really no place I could think of.
- Tremendously
- We would not go
- n/a
- It wouldn't. There are no good destinations.
- Children to library, seniors to senior crnter
- Not at all.
- increase transportation from areas that have no bus routes
- N/A
- I have no idea
- It wouldn't
- No change
- NA
- Would not go.
- The Chicopee State Park is a wonderful asset in our city and that would be for young children. We would stay home with the elderly for ease.
- It wouldn't
- it wouldn't
- Youth like to be outside. Elderly do not walk a great distance.
- No change
- yes
- NA

- It wouldn't
- children travel to local parks
- n/a
- I am a senior.
- n/a
- not at all
- Szot Park
- see above
- Basketball Hall of Fame, Six Flags
- n/a
- wouldn't change
- wouldn't change
- no change
- wouldn't
- It wouldn't
- n/a
- It wouldnt
- young kids - no change, elderly - need auto both ways
- Probably take kids to an amusement park, beach, or something. The Elderly to a nice restaurant outside of Chicopee.
- I have young children and would love to enjoy more of what this city has to offer.
- still not much
- It wouldn't
- you have to drive
- Routes designed for cyclists.
- Have to go out of city (sadly)
- They could walk, sidewalks are good and safe.
- ??
- same
- same
- n/a
- During these times our car is best and not mass transit.
- would not change
- family time - walking in it wouldn't
- mass transit
- would not change
- would not change
- the same
- n/a
- no
- n/a
- nope
- stay home
- would order out
- tell them not to come
- elderly would probably have a harder times which means we'd go somewhere else
- doesnt matter
- have more local activities for the young children.
- Elderly, we would stay closer. Yake them to Masse's or Lucky Strike
- No change
- It wouldn't
- wouldn't change
- not at all
- about the same
- For young children, we'd go to the Springfield Science Museums or the Holyoke Children's Museum
- very bad
- Szot Park, paint on kickboard at Ike Alpert/Brooks field home of state champions
- 0
- It wouldn't
- same as above
- same

- visit available areas of their interest
- Maybe to a park in Chicopee
- No
- It wouldnt
- not at all - have had both.
- more hours bus being able to go to different parts of Chicopee
- it wouldnt
- would not change
- nothing
- wouldnt go
- more places for seniors to live or go that in together
- No place
- would not
- no change
- N/A
- I would take them to the Springfield Museums or to Yankee Candle (Deerfield area)
- Would not change
- n/a
- n/a
- No
- Wouldn't travel as far.
- It wouldn't
- ?
- probably would only eat
- with young children either zoos, farm area, or indoor/outdoor activities. Chicopee does not have any of that.
- Not at all.
- N/A
- Parks are good in Chicopee.
- No change
- Probably wouldn't go to certain things further away.
- We are elderly. So no change.
- Chicopee has nothing but grocery stores and banks.
- It would not change
- drastically
- same
- I'd make something to eat
- n/a
- No change
- the same
- n/a
- 99
- It would not change much, if at all.
- No changes
- The young went to NY by train. My sister and I went to visit relatives at Arbors Assisted Living and other family.
- Szot Park.
- Would go to Szot Park
- n/a
- No Rumbleseat
- N/A
- no casino
- I would love more places in Chicopee to take
- Like going to (unreadable) off Granby Rd (senior center or the city thing)
- ?
- It wouldn't.
- May have to take 2 vehicles.
- No way, take to pm (?) car.
- n/a
- Holyoke Mall - Billy Beez
- no
- spend more time in park

- not
- No change
- i would drive them
- Szot Park only
- N/A
- Shorter walk I guess.
- more caution
- n/a
- children - parks
- none
- n/a
- y. children - museums
- Maybe I wouldn't find a place that was suitable for both children and adults.
- I am elderly and my family live in the area!
- I have young children
- It would not change.
- Here in Chicopee I don't see much distraction or recreation for them.
- nothing would change
- no
- theater, restaurant, bowling
- none
- It wouldn't
- stay home
- Elderly or disabled like me would not be able to go.
- Ray Ashe Park
- air show if applicable spfed (?) museums
- no
- I wouldn't change
- Definitely would still go elsewhere.
- Normally elderly visitors
- not at all
- parks, movies, Six Flags
- n/a
- Amusement parks for young. Nice restaurants for elderly.
- Would not go far at all
- Same as 1a
- no change
- Def. geocaching
- None
- They need a handicap entrance
- no
- don't know
- no change
- doesn't change
- No change
- most visitors are children
- Go to Forest Park & Boston Fish Aquarium.
- young children--> other towns nearby for activities (ie movies, mini golf, musuems, etc).
- I'd be going to 6 flags amusement parks
- same
- no change
- Young chilcren would get off technology so much and go out be social and active.
- n/a
- it wouldn't
- I'm not plugged inot what is availabe for children (don't have kids)
- very convenient
- would look for Italian food
- n/a
- no
- no swimming pools for older kids. nothing for elders but restaurants or coffee places.

- It wouldn't change
- n/a
- more police
- We would not be able to go hardly anywhere unless it was by car.
- Use of a trolley for either, A well lit easy on/off trolley for all physical abilities.
- Likely no change
- no change
- same
- Would go to fast food or one story restaurant
- Probably would stay at home
- Young children really don't have anything to do in Chicopee. Teenagers also don't have dance places etc.
- no idea
- n/a
- Not much to do either way
- would not change
- would not
- Common sense - easier of course. But it's going to take a miracle for Chicopee!
- not sure
- none
- n/a
- Even bigger issue
- no change
- Then I would still stay home because of the restrictions
- It wouldn't
- none
- same but no casino. Maybe New Hampshire beaches
- It wouldn't change
- Elderly: Non-chain restaurant; Children: Childrens type museums/play centers
- ?
- Limited PVRTA
- N/a
- no car seats in taxis or buses. elderly may not be able to get on bus
- Children - wouldn't. Maybe the park down the street. Elderly - restaurants, wouldn't change activity would depend on interests
- It wouldn't
- do not understand
- public transportation hours to be longer
- use a carvaise (?)
- by family
- Park with skate park, pool, splash pad, walking trail that is lit up at night
- we would stay home
- it wouldn't change
- Dr Seuss museum
- Chicopee has no places to show. There is a library with no books. Only newspapers and places to sit
- I remember when the mall was around, there was always something to do for the kids and us/ and the Rivoli every Saturday that was something
- Probably a trip to the library would be included.
- More sports for kids. More games for seniors more social gatherings to reminisce. Exercises to keep limber for old people.
- nothing
- If we couldn't drive, we wouldn't go.
- It would be difficult for some travel with children/elderly
- it wouldn't
- see above
- none
- it would not change
- don't get young children visitors
- I would take them downtown
- None
- I am elderly.

- depends on public transportation
- museum in Springfield, Movies or Friendly's in West Springfield
- It would not change
- no change
- I would travel by bus.
- not much
- Would probably go to the same places
- n/a
- We would stay at my home. Play games and have a meal
- It would not change for me
- It would not change anything. Historical buildings are becoing parking lots
- no
- it wouldn't
- Such as a movie theatre or indoor/outdoor sports or park would be great
- would not change
- chicopee parks
- N/a
- Not having some activities for both
- would not change
- There is nothing here for young children
- Young children need to learn the hisotry of their country. Elders would like the history.
- same!
- I would not stop
- -
- it would not
- Would consider comfort of elderly and enough attractive actitivies for the Jrs.
- N/A
- Springfield Museum
- Do something close to home
- Ditto!!
- see above
- Don't go
- Not Downtown
- ??
- Nothing that would be costly or family friendly
- would not change
- no comment
- n/a
- No problem.
- We have parks - I'd take them there, but other attractions (indoor rec) are in Springfield, etc...
- It would be far less convenient to travel without a car to bring any assocaited diaper bags, car seats, etc...
- By having a park
- It wouldnt change
- n/a
- It wouldn't
- It wouldn't
- There is nothing here for children
- No change
- I wouldn't
- for the better
- Probably go to 6 flags or to CT River boating
- No change
- wouldn't change
- Nothing to do for young kids - only parks. No draw -sorry.
- no change
- would walk to park instead
- can't deal; both Walmart
- same as Question A
- n/a
- Dana Park

- children - go to McDonald's
- Leave the kids home
- yes

What do you like about transportation in Chicopee?

- Nice sidewalks in many areas.
- Traffic is a nightmare. Memorial Drive is crazy with all the lights. Speed limit is 40, but you are always going 25-30. Roads suck as well and are in dire need of repair.
- Since I live in Chicopee Center, it is easy for me to walk around the Elms College, some pubs/restaurants, and the public library.
- I would like to feel a bit more cohesive with other areas of Chicopee. Some sort of connecting transit option, preferable one that doesn't require so much exercise.
- new sidewalks are nice
- I have a car so transit really isn't an issue for me and I from what I know public transit is pretty available.
- I walk or bike in good weather.
- I like the river walk - it should be cleaned up a little more. I like walking at state park. I don't take public transportation - but I might be interested in trying new bikes that are coming soon.
- Putting in the bike trail so I can walk it or ride with my kids
- Everything is easy to get to
- It is close to everything in the region. I like that all of she big box retail is relegated to memorial drive.
- Lot of sidewalks to walk on.
- Chicopee is not great to get around without a vehicle.
- it's a challenge to get around the city. too much traffic on Memorial Drive, constant stopping for lights, no easy routes to avoid all the lights
- I believe our public transit has improved over the years - I would hope the City would NOT reduce its contract with the PVRTA - we have got it very good here in Chicopee!
- Driving is easy. Memorial drive has a lot of places to go
- I do like walking down town when I am not bothered by Pan Handlers for which I do understand their situation and give when I can, but it is often they are aggressive. I do think though, cars drive much to fast down town and cross walk buttons are not responsive in that they do not allow much time to cross the street, and their is little police presence downtown.
- Roudabouts - all intersections should be roundabouts
- I occasionally walk from my home in Sandy Hill to downtown. I appreciate the park benches along mynroute.
- I don't really know. Chicopee is a big city and stretches out in different directions. So transportation is a challenge from section to section. Electric scooters with charging stations are a cool idea, but would use be optimized?
- Chicopee center is not big enough for that hub of busses.... need to be back on exchange st a big bus hub
- you only have two options: a car or bus
- There are difficulties coming from Meetinghouse Road and etc. for people without a car to connect by bus to the grocery stores and Walmart on Memorial Drive.
- No encouragement of walking or biking. No bike lanes, little tree shade on sidewalks. Crosswalks don't have pedestrian signals or alerts for cars or anything.
- There are zero bike lanes. Nothing pertaining to encouraging bicycling whatsoever. The streets are too wide as well, encouraging speeding of vehicles.
- Good access to major highways
- Chicopee Center sidewalks need to be improved
- there are lots of bus stops
- n/a
- nothing
- n/a
- dont use it
- havent used public transpotation in many years
- see above
- 290, MA Pike
- I have a car
- many bus routes accessible
- PVRTA bus works well
- n/a
- don't use
- I dont use it
- n/a

- n/a
- Dont use it
- Honestly, like that there isnt any public transportation in my area.
- easy to get to 291, 391, 91, & 90
- do not use public transportation
- Don't use it
- mot destinations are close
- Basically dont use it
- There seems to be frequent buses for the people who need it.
- ??
- dont use it - drive myself no public transport
- Bus service thru Aldenville
- everything is relatively close
- n/a
- Driving my car is sometimes dangerous enough. Speeding seems to be out of control.
- n/a
- buses run pretty regular
- Mass transit
- close to 391/91
- It is not obstructing people who WORK and can afford a car.
- same answer as above
- n/a
- do not use
- always on time.
- n/a
- None
- nothing
- No complaints
- I see a lot of buses - must be busy
- have my own
- mini buses, bike paths
- n/a
- n/a
- easy to get everywhere
- We should definitely have more bike trails.
- roads are maintained.
- I like there are options for bus, taxis, & uber.
- n/a - I have a car.
- All the clearly marked roads/ways to go.
- n/a - drive everywhere
- Never use it.
- Pike, 291, 391, & 91
- My car is great - thank you!
- bus stops
- My own car
- do not use it/have car
- Generally except for answer #2...its good.
- I dont use transportation provided by the city.
- n/a
- Dont use public transportation
- several PVRTA buses daily
- It needs better route "to all places" shopping, doctors, and more
- Bus Routes (unreadable)
- nothing
- That is a lot of access to highways in Chicopee that is a plus.
- Get better service.
- Don't use it
- I do not like because there not any really
- Nothing
- no

- I like that we have yellow cab taxi service and public buses as well as Lyft and Uber.
- N/A
- I like living near Mass Pike and Rte 291
- If no construction easy travel from one end of Chicopee to the other.
- n/a
- Don't use it
- I drive my own car
- Never used
- Close to Pike
- Everything is fine.
- Streets are well maintained.
- N/A
- none - personal vehicle for everything
- Buses are available
- I still drive so it doesnt affect me.
- For them to be cleaner. A wash one a week inside & out would be nice.
- PVRTA
- I use my car.
- Easy to get around
- Decent Roads
- nothing
- back roads
- n/a - I have my own car.
- Don't use
- N/A
- I have a car to get around. No comment otherwise.
- Access to major highways
- It's only good for those who can drive and have a car.
- n/a
- Bus trip for seniors through Senior Center. PVRTA
- Never use.
- Roads are well cared for especially in winter
- everything
- n/a
- Do not use
- There are plenty of bus routes and senior vans.
- n/a
- so-so
- N/A
- close access to all our needs - reliable public transportation
- N/A
- n/a
- n/a
- ok
- N/A
- easy to get around
- I dont use it
- I have no experience with Public transportation since I have never had to use it.
- I have my own car
- N/A - we have cars
- nothing specific
- Roads are better than other towns I've lived in.
- N/A
- n/a
- haven't had to use it
- n/a
- no traffic
- close to shopping centers & highways - don't need or use public transit
- I personally do not use transportation in Chicopee.
- Everything in Chicopee is very reachable within 10 or 15 minutes of driving time.

- major highways quickly accessible
- Right now I am house bound, but when I can I walk and ride with family.
- condensed travel area w/ all availability
- easy exist to anywhere in town
- They are almost always on time.
- Traffic is light
- don't use
- more walking/bike paths
- crosswalks
- many bus stops
- It keeps some of the madness out of our community
- ?
- n/a
- Memorial Drive is well managed
- not sure
- Memorial Drive
- See question #2
- Nothing. Needs bike trails/lanes, better sidewalks/crosswalks
- Actually-truthfully-nothing.
- That is is available.
- buses are relatively cheap
- wider lanes
- n/a
- I see electric vehicle charging stations
- Possibility of taking bus if necessary in the future.
- It's average
- Not much there is so much traffic due to intesections like Montgomery/Sheridan/Pride
- Convenience
- Driving
- ?
- easy access to highways or turnpike
- Walking in parks. Walking in neighborhood.
- Walking around the neighborhood (drive most of the time though).
- easy access
- 0
- Chicopee Ctr is a dump!!
- I like the accessibility to various highways
- need a car. public transit needs to be stepped up
- it is safe
- A bike path would be great
- The things we have are close by and convenient
- relative safety
- Certain parts of Chicopee are very busy, not safe in some places to walk. Many out of towners frequent our businesses which make it a lot busier for locals and the elderly.
- Would LOVE a "rail Trail" walking path!
- very safe
- would like to see better bus service
- keep buses running and maybe expand them. I have a car but want to use buses more.
- Easy access to a lot of businesses. Fairview is safe to take walks.
- The current democrat system has destroyed any convenience. Travel to 5 stores a week to get my stuff = used to belong
- stupid drivers
- All the places are easy & accessible,, except City Hall Parking.
- nothing - more public transit
- Buses sotp at Walmart and Big Y
- The Senior Center has volunteers to take seniors to/from their home to center \$1.00.
- Roads are well maintained. Have not used public transit. Access by car is convenient. Ever since I first got a car nearly 40 years ago I have preferred it to public transit.
- that some senior citizen transportation does exist.
- Nothing, except for a few stupid drivers.
- Driving

- Most everything is close by.
- I hate the traffic pattern downtown going around the block to get to Front Street from Granby Road
- Public transportation
- Chicopee is in the center of other Cities with more to do. We need entertainment for all age levels.
- 391 is a good connect road but needs repairs. Close to 91
- Everything used to be in the area but slowly closed and no longer now there's very little left
- I only drive, roads are in fair condition.
- Willimansett - no nice scenery if walking
- nothing.
- all of the above
- ok
- Driving is okay
- I like that I'm close to where I need to go.
- Everything is within driving distance - Need more sidewalks and bike lanes for other physical transportation
- "
- "
- In Fairview, the biking and walking is OK, in our area.
- easy access to major highways
- nothing
- Be safe
- Traffic is usually moving. Pots are a problem.
- Plenty options! Shopping, dining, SMALL and large businesses but hometown is the best..... fishing, x-mas trees (Thanks Sue PB!). Kielbasa at many locals ...what else could you ask for?
- Nothing
- I don't know what I like
- Biking, walking has good sidewalks.
- mostly can access stores by walking in Fairview
- Driving, road are maintained
- biking, driving, taking public transit
- Walking at CT River
- -Close proximity to major highways -walking (good sidewalks) -Driving (proximity to all shopping)
- Walking on sidewalks. No bikes should be on sidewalks. I've had close encounters
- Proximity to needs - paying utilities, groceries, car, gas - depends on where you live
- Highway access to other places . we could walk the neighborhood, outdoor areas would help
- Pleased to see updates at the intersections for pedestrians.
- more convenient walking-biking trails
- Everything
- sidewalks in most areas
- easy access to everything; Mass Pike, 91
- Chicopee need more places to visit with the family, open spaces
- Elderly walking trail
- Small neighborhoods good for walking; everything conveniently within 10-15 min drive
- East Street & Beauchamp Terrace area
- No draw to the center except library or Munich House
- I do all but public transit. An additional bike trail would be nice.
- walking
- walking
- free trams, free bike
- driving
- definitely need a car
- My family takes me for a drive
- Close proximity
- No nice places to walk safely or ride bikes either
- Biking is a good idea
- walking
- The walking paths are a great idea but they need to be monitored and maintained. I wouldn't wak on them alone. By car you can find everything.
- walking, driving. Churches are within driving and walking distance.
- It's a great walking town <3
- I enjoy walking in Chicopee Center

- Driving is fine as there is minimal traffic. Walking requires caution as some areas are not safe. Public transportation would not be a consideration.
- It's easy to get around
- walking, biking, driving, we're excited about the bike trail along the CT river!
- We have a lot of main roads for easy access
- I absolutely LOVE walking on the dyke in my neighborhood (Ferry Lane); so sad that it's being paved now.
- walking, driving, public transit (underlined)
- everything is easily reached within a decent amount of time
- the rail trail
- driving
- I love walking around any place in Chicopee
- Plenty of parking; prompt bus service 7 days/week; walkable clusters of services in Chicopee Center.
- I loved to walk around Chic Center until last year when I fell twice on new sidewalks. Now I'm more apt to go to Szot and wal on the blacktop. My daughter also fell and fractured her elbow on Exchange Street last year.
- Canal Walk -> Chicopee Center -> Elms College -> Szot Park -> Fairview Cemetery = a wonderful walking route
- everything is in close proximity
- Walking and riving. No complaints here. We barely have traffic, roads are decent.
- Private driving mostly available
- public transit (bus) is limited
- -Walked from house to town center -walking path by canals
- I like the fact that there are a couple of bus lines that service Chicopee; however, it would be better if there was another bus line that would travel along Front St.
- Driving is very easy. Biking is hard. I don't take the bus. I walk lots in my neighborhood, but would struggle to do any real shopping/eating/activities without driving
- Nothing. Traffic is ridiculous/drivers are dangerous and don't care, always see people on their cell phones. Very distracted drivers all the time
- Easily bikable and Aldenville is walkable
- Most neighborhoods feel safe for walking
- Public transit is not available here
- No matter what direction I take, I'm at a grocery store within minutes which I love.
- Driving
- Have no idea when and where they go
- Ok
- Nice and clean
- crossroads of 91/90 make it easy to travel
- biking w/ lots of sidewalks, sometimes driving is more congested
- small size is easy to get around
- Is a nice city
- Grocery stores, churches, pharmacies are close by and also maybe highways are close
- Driving is good. As a cyclist, I will not cycle in Chicopee as often as I would like because main roads are too busy and do not offer safe bike lanes
- Driving, walking is easy in the City. It has many neighborhoods that is welcoming to walkers.
- Bus!
- Everything is close. Grocery Stores
- Biking
- Public transit not convenient. Walking my neighborhoods is good
- Chicopee is small enough to allow easy access to attractions and necessities
- Ease of local amenities
- I grew up in Chicopee so familiarity is important
- walking
- No problem in getting around?
- traffic generally not bad
- Most neighborhoods have decent sidewalks and buses to cover most major areas
- Walking in our neighborhoods at State Park. Easy to get to Mass Pike, 91, 291, 391
- I am able to walk in my neighborhood with the convenience of sidewalks and safe side streets. Stores are close by
- Everything is relatively close.
- All (walking, biking, driving, taking public transportation)
- taking public transportation
- Impossible to take a bus. Chicopee IS NOT public transit friendly. People driving on Memorial Drive are not courteous drivers.

- Lots of police presence.
- As long as I am able to drive, that's what I will do.
- Very central to New England and to local cities. Driving own car.
- It is easy to get in and out of town.
- Very easy to get around by car! I like that you're trying to implement more bike lanes.
- I like that most places have adequate parking lots/spots.
- taking public transportation
- Willimansett Dike!
- I drive and bike around, its pretty much the same as any other town.
- The streets and sidewalks are well maintained. I feel safe walking with a friend. If a problem is reported, it is addressed quickly by the city.
- Walking in my neighborhood
- biking
- Main roads have sidewalks though we could use more maintained sidewalks and bike lanes
- No traffic
- everything is close
- N/A
- ?
- Cross roads to Pike and I91
- I know the area well. Memorial Drive is easy access
- Not sufficient speed control signs
- Walking, biking, driving, and public transit, the convenience of a lot of stores in one area
- Everything is close, stores, bank, etc.
- Love the Canal Walk would love to see it longer
- The feeling that we in a great community
- Love being in walking distance to two parks!
- walking/driving
- No areas to bike, but can walk at CHS & do path at parks.
- I like sidewalks for walking and biking
- Easy access to 91 & Turnpike
- is okay
- I often drive (alone or with others) to see changes and improvements in Chicopee. I've lived here since 1982 and am proud of this city
- walking
- pike accessibility
- variety of stores I can get to by car
- It's clean, safe, see a lot of police
- To many traffic lights and the length of them.
- n/a
- I drive
- Some good walking areas in my neighborhood
- mostly drive
- Things are within walking distance of Chicopee Center
- Good
- I like the canal walk. And walking/running near elms.
- neutral
- I like how everything is close by car

What do you dislike about transportation in Chicopee?

- Rough roads for driving. Many potholes and rough patches. Also, The use of rocksalt is damaging to the environment. Hopefully the city can upgrade to using salt brine at some point soon
- Everything. There is no good place to walk either.
- When walking or biking there aren't safer options for crossing the streets, unless it is during school arrival/dismissal when there are walking guards.
- I like it the way it is but would want it more connected.
- not many benches or trash barrels a lot of trash on ground.
- The only time I have is the Granby Rd., Montgomery Street intersection especially by BJ's... It can get pretty treacherous certain times of the day there. I've seen many bags of road rage and dangerous maneuvers there.
- Transportation is not reliable or runs very slowly. If you call a cab, it takes forever. The bus takes forever.
- I like the river walk but it needs to be cleaned up more often. I like walking at State Park. I will be interested in trying

the new bikes. I don't take PVTA.

- The homeless people begging all over town . The crime and drug use downtown. The disgusting mess at Walmart.
- The amount of Homeless people in Chicopee Center
- The sidewalk system is useless. There is no way to get around safely by bike in the Aldenville, Memorial Drive, Chicopee Center, Chicopee Falls area. I know a bike path is being planned but too short and inefficient. Needs to be tied into a larger network connecting with other towns. No plays to bike for recreation.
- Dislike anywhere near Walmart
- I wish we had the abandoned mill finished and had a walkable down town like Easthampton, Northampton, Amherst. There is no reason to go down there and spend time.
- public transportation, and COA transportation is not enough
- Bike lanes on roads -- confusing, unnecessary (VERY FEW bikes on them), potentially dangerous
- Chicopee is not great to get around without a vehicle. Sidewalks are appearing but not enough. The current ones needs upgrading. More crosswalks along Memorial drive. Prioritizing of pedestrians in high pedestrian areas. The traffic light timings on memorial drive are terrible. Some needs sensors, some change too often for main traffic. Some take too long.
- driving. see above. walking is not safe either between pollution and fast drivers.
- When they developed shopping areas - if you take public transit to say walmart - its not safe to easily walk from store to store - you have to continuously get back into your car or the bus to go from staples to home depot to walmart - can't take the bus anywhere. not stop your engine and more to the next spot and repeat.
- Montgomery intersection, Montgomery road getting out of big y area
- People get on buses and do not keep mask over their noses. No assurance of outside air circulation on buses. Traffic speeds on Front street as if it is a one lane race way at night with no police taking notice. There is no police to stop and ticket motorist with loud invasive mufflers. zero. They simply do not care and it is sad. Driving is unsafe downtown as people talk on cell phones and creep up on your bumper or race through red lights. There is no police presence downtown at all. Walking is not safe as cross walk buttons take way to long to react to pressing them and people grow impatient and walk anyway or not enough time to walk once button is activated.
- lots of traffic lights - not enough roundabouts
- Too much trash and weeds.
- I have my own car so transportation isn't really an issue.
- Nothing.....pvta doesn't keep their stops cleanas they should have employees cleaning all stops in the city
- nothing
- Highways are well maintained (Route 33), Front Street, Chicopee Street, Fuller Road (when redone), Meadow St. and access to Route 91, 391,291, MA Pike. Snot is removed fairly quickly.
- Riverwalk bike trail has potential.
- Going around rotary in Center
- See above. Connecting streets need to be improved. Chicopee Center is a forgotten territory.
- People take "left" turns at red lights, when there's no on-coming traffic.
- buses dont run often enough
- n/a
- the way everyone drives (Horrible)
- n/a
- dont use it
- no public transportation in the Burnett Rd area
- what transportation? not in my area
- infrastructure
- limited bus transportation
- I have a car
- n/a we use our cars
- It's adequate
- No major transportation hub rail/bus station, very poorly timed/synchronized traffic lights, very poorly engineered roadways
- have a car
- I dont use it
- i own a car
- they close at 3. very difficult to have a ride after 3, other than that I appreciate them - all are very nice people.
- not enough bus stops
- nothing
- not available in many locations
- No public transportation for Burnett Road
- Dont use transportation in Chicopee.
- Some of pick ups create traffic, like one near walmart feel there could be a better placement for it.

- Do you mean the roads or public transportation? some of our roads are challenging - Fuller Road especially.
- I drive so we don't have any problems
- Don't use it
- the roads
- I do not use Public Transportation.
- Certainly dont feel Center needs 1 way traffic
- I dont use public transportation so I cant comment on that. Our roads are good - easy to travel and generally safe.
- ??
- dont use it
- OK
- some road conditions/traffic
- n/a
- We don't use mass transport so I can't comment.
- n/a
- parking downtown Chicopee Center
- n/a
- The roads - they are terrible.
- Not enough info on it!
- I think it is fine.
- have always had own car.
- Nothing, on a regular basis have to make an appointment like the senior center.
- I have my own car.
- very restrictive
- all is good.
- n/a
- There is none in our area
- None
- not enough coverage
- nothing, love it
- None
- have a car right now - so dont know
- dont use it
- sidewalks need repairs, not enough green space
- Burnett Rd has limited support with a bus route
- n/a
- Traffic - specifically Memorial Drive
- Nothing
- We use cars to drive to work or shopping. Not sure abut what is the situation with bus transportation.
- - Memorial Drive can be congested. - Backups at major intersections during "rush"
- I dont use public transportation.
- I have a car, so it really doesnt affect me.
- n/a - I have a car.
- People not following clearly displayed signage.
- n/a - drive everywhere
- I dont know anything about it.
- Bike unfriendly to Springfield bike trail. Eastern part of Poplar St is HORRIBLE!
- The complete lack of transportation beyond the PVTA.
- I have never used transportation from Chicopee
- nothing
- Pot holes, Subway
- Loud kids on buses. No respect.
- I dont use it
- do not use it/have car
- The intersection of McKinstry Ave, Montgomery St, & Granby Roda. One of the worst in the state.
- n/a
- Traffic
- nothing
- more overhangs because of weather keeps people safety
- My daughter goes all the way to Holyoke just to get a bus to come back to Chicopee for her meds and bus never run on time, no 24 hours for people that work nights

- there is very little
- We don't utilize the buses because we have cars and aren't familiar enough about them to know the routes.
- Some time it slow and late.
- we have none
- Don't know
- Need a new type for seniors
- Congestion, there is no easy way to get anywhere in the city. Everyone speeding, cutting through gas stations or side streets to cut red lights.
- lack of
- No comment
- N/A
- No city buses in the Burnett Rd area.
- I have no problem.
- Construction in many areas at the same time.
- n/a
- Don't use it
- I do not use public transportation.
- Roads suck
- I drive my own car
- Congested areas around Front St and one-way streets
- Never used
- They do not stop at BJs and all the store areas, such a far walk.
- Too many lights
- I think our transportation is fine.
- --
- Don't use it.
- Most transportation is by one's care. Average transportation needs are how to get to Memorial Drive, not much business elsewhere.
- none
- No train access
- I still drive so it doesnt affect me.
- Don't use it.
- Nothing
- Never taken, but I'm sure the hours can improve.
- Dont have a problem with it.
- Busy on Memorial Drive
- Do not have enough
- Memorial Dr traffic & 5 corners on Granby Rd
- none
- Route 33
- n/a - I have my own car.
- Don't use
- I never have to use it. I cant give you any feedback.
- Light at McKinstry Ave & Granby Rd, Big problem.
- Roads are deporable
- For the elderly and those without a car or unable to drive it's not at all good.
- n/a
- I like everything.
- Never use.
- Memorial Drive traffic
- too many cars
- Not proper booth for people to wait for the bus covered by the rain and snow.
- n/a
- Do not use
- n/a
- Bus G-1. Only 1 bus Memorial Dr, 1 bus or 2 to Chicopee St.
- N/A - do not use public transportation in Chicopee.
- No west to east rail
- N/A
- The quality of some roads are poor.

- n/a
- nothing
- n/a
- dont
- Need more buses
- N/A
- always drive
- nothing
- same
- Always use my own car and I have no problem with that.
- I have my own car
- N/a
- No major complaints other than potholes
- Some of the intersections are dangerous.
- Don't use public transportation.
- n/a
- haven't had to use it
- n/a
- nothing you can do about it
- streets are too narrow, potholes, patches done badly
- is there public transportation?
- That they do not have enough routes especially for college students.
- A lot of sidewalks are not being cleared in the winter. I like to go for walks.
- sidewalks inconsistent, traffic
- Not enough public transportation for Elderly!
- potholes, poor signage and lines
- Not enough walking or bike trails.
- Transportation hours and early and we have to wait an hour to take the bus.
- I have my own car so I don't know much about it.
- I do not use public transportation. SOme of the roads are terrible. Especially with potholes.
- infrequent schedules
- don't use
- I have never used publice transport. I do not like the condition of roads near Westover.
- too much congestion
- Rt. 33 Traffic
- nothing
- certain areas have no public transportation
- no car - not much traveling
- ease of travel
- too many cars - non electic
- not sure
- There is no transportation. Couldn't take a bus - have no idea where they go or price
- too difficult getting around without a car
- Never used public trans.
- Bad intersections. Needs bike trails/lanes, better sidewalks/crosswalks
- mostly everything
- Lack of safe crosswalks, lack of bus shelters
- no comment
- too infrequent, large buses usually mostly empty
- some of the roads need repair!
- n/a
- Not enough
- I don't know enough about it. Nver rode any public buses here.
- If I were handicapped, my answer would be very different
- Montgomery Ave entrance and exit to BJ and Big Y awful
- People drive too fast. Not enough police patrolling/stopping speeders. Can't sit behind Szo Park for long periods of time.
- There isn't enough bus stops, not enough things to do
- None
- No bike areas, walking is dangerous, esp around and on Memorial Drive.
- The roads are horrible. Holes and the lights aren't timed right. There aren't sidewalks in places. They always seem to fix

- roads but they never get fixed.
- Memorial Drive is horrific
- We need STREETS SIGNS - we are lacking some street signs. some roads are very bumpy!
- traffic on Memorial Drive
- no parking downtown
- The construction, potholes. People using breakdown lanes to make right hand turn on Memorial Drive.
- Just ok
- don't need it
- Memorial Drive light sequence is bad, especially Pendleton Avenue
- with Senior Center closed (River Mill) due to Covid, rides are almost impossible
- Nothing. I go where I have to go.
- Driving pattern/intersections near Deedy Bridge/Pride grocery store, & Granby Road, & Montgomery Road
- transit systems have to improve
- too many cars too many stop & go lights
- none
- traffic lights in every area/corner
- refer to question #2
- I only drive - improvements made to some areas (Rt 141/33 Road & bridge) are great!
- The timing of street lights are not long for crossing when walking and when turning in car some lights are too short only one car turns at a time when the light turns red so the cars back up
- potholes; Biking not safe on roads. Walking/bike path secluded. Don't feel safe driving. ok
- public transit/dispensary line
- access to bus schedules is difficult and the schedules listings are very poorly written
- too much traffic and lights on Memorial Drive
- LONG traffic lights (red) on Memorial Dr. Messes up the "Easy access" above
- see the above
- stupid drivers
- The parking around City Hall is dangerous for the elderly.
- get ride of them silly bike lanes - too confusing with regular traffic lanes
- The buses do not stop near Ridgewood Village. The buses do not run later in the evening or good times on Sunday
- People are reluctant to use a city PVRTA Bus whether its stigma or safety concern. A prettier trolley or bus devoted to just Chicopee would be a good alternative.
- Senior citizen van has time spans for service that are much too short.
- All of the above!
- Uneven side walks in the Center
- Traffic lights in Chicopee Falls cause gridlock on north side of Deady Bridge.
- I don't currently use public transit. Driving is OK except in downtown
- There is no dedicated dog park
- Traffic is terrible to be crossing streets, especially for handicapped, elderly, and young children
- I'm not used to living in a large city. I find it difficult to find people's homes
- Memorial Drive is a zoo and dangerous to walk or drive - way too much traffic.
- There is no traffic enforcement by the Police. You very rarely see anyone pulled over anymore.
- Memorial Drive very busy and intersection on McKinstry and Montgomery bad
- Some streets should be considered to be changed to one way streets.
- Some traffic lights are terrible. No school in front of Chicopee High in summer, but red light always on. Same for upper Broadway.
- Not enough sidewalks or bike lanes.
- Common courtesy in lanes near Chicopee Center and parking is horrible!
- Memorial Drive is becoming like Riverdale Street. Poor traffic flow, long lights.
- nothing
- none
- Pot Holes! Chicopee Street has a problem with bikers and cars racing up and down and police will do nothing about it!!
- What happened to the crosswalks in front of our apartment building that disappeared when pavement was done on East street?
- Sidewalks abruptly end and/or falling apart when I walk my dog.
- I don't like when there are holes in the road
- Would like a bike trail
- limited parking at some places - also need more police patrol to stop speeders
- walking, driving
- potholes

- Make it clear that riding a bike on streets should travel in same direction as CAR's not on sidewalks.
- More walking trails - rail trails. Ability to from different areas of Chicopee without car and getting exercise
- n/a
- Neighborhood traffic on out cut through street is too fast, Memorial Drive is atrocious - bad driving - tedious stop lights.
- traffic
- Intersection at Memorial, Montgomery, Sheridan St (Pride area)
- Nothing
- poor bus schedule, heavy traffic, no bike lanes
- Need better sidewalks - stores to attract people to downtown Chicopee. Good parking areas.
- wouldn't bike, too much traffic; walking outside neighborhoods unless side walks, too much traffic
- Getting to Front Street
- I usually take 291 rather than drive through the city. The Deady Bridge traffic is still an issue.
- we have no problem
- I dislike public transit
- Granby road intersection congestion
- not much it's okay
- driving, biking you need bike trails
- Area near BJ's, intersection is a nightmare. Long waits and dangerous
- lack of transit service - bus, etc
- not much public transportation
- Parking
- It's not safe not is it easy to use public transportation
- Downtown is very dangerous
- The people I see dealing drugs while I'm walking through Downtown or surrounds and police go by like nothing is happening.
- General traffic, but that's everywhere
- It needs more buses, later time running, more bike paths
- Chicopee needs more/better lighting
- a lot of drug activity, a lot of crime, a lot of traffic, destroyed parts of Chicopee in Chicopee Center, Willimansett, every year more destruction and less safety
- The traffic
- it's easy to get around
- too much construction on the roads - resulting in detours and too much traffic
- No promenade of any sort - nothing even close to charming pedestrian only areas of other places, like Europe or Canada.
- N/a I like getting around in Chicopee
- road conditions
- potholes should be addressed in a more timely fashion
- public transit
- Not much to dislike
- none
- Some retailers (Memorial Drive) are accessible only by car or long-haul bus (you have to take a bus to Springfield Center or Chicopee Center to get a bus to Walmart.)
- I don't appreciate and am sometimes disturbed by unreasonably loud vehicles
- my street is a main road to get to the highway. can't get out driveway.
- All methods limit accessibility
- No bike trails
- I dislike the fact that there is only one bus line (G1) that services Front Street. I also dislike the fact that the bus stops are so far apart.
- Biking is tough, public transport seems limited in route and frequency
- The large intersection at Granby and Montgomery
- The stoplights on Memorial Drive and at the 5 Corner Intersection
- The roads are terrible!
- The roads are all potholes
- There is no public transportation in Burnett Road area. We have to have a car or call for a cab. I and many others would like a bus service. We do love Chicopee Memorial State Park.
- Would like times posted at bus stops
- Bike path
- no trash containers
- car dependent

- congeste with dirving
- many places have no sidewalks or are in poor repair; downtown layout and access not useer friendly
- need more sidewalks. memorial drive needs traffic lights adjusted
- more bus routes
- roads need repair
- traffic lights/intersections
- none it's a beautiful City
- The traffic lights in front of new Chicopee High. Frequently, the light is red on Front Street when there is no cars coming out of the high school!
- Hate Memorial Drive. Way to fast for walking, driving, and cycling. Drivers are crazy!!
- Have no particular dislikes
- None
- Need more biking
- Many of the sidewalks I use daily are in poor repair
- Downtown Chicopee area
- Too busy
- Streets too busy to bike. Really dislike intersection by CVS, Big Y, & BJs, Sunoco (too busy!)
- I don't
- At this point I have no problem in this area
- condition of roadways
- Chicopee Center doesn't feel safe anymore - not alot to make it worth the chance
- ?
- I wish Chicopee wasn't so split up in 5 locations (Center, Fairview, Aldenville, Falls, & Willimansett)
- Montgomery St/Granby Road Intersections
- Most businesses are all congested at Memorial Drive but sidewalks for biking and walking safely are nonexistent, Chicopee has virtually no electric vehicle chargers... this sends a negative message.
- Memorial Drive is just very busy
- Scumbags on ATVs, motorcycles taking over the roads, we should be allowed to run them down.
- Not enough walking trails/bicycle lanes
- the traffic
- Driving in Chicopee is awful. There is nothing scenic and EVERYONE is SO angry.
- Road conditions after federal governemnt said we had to seperate sewer and rain runoff.
- no comment
- n/a
- The roads are very rough - Burnett Rd is almost a differernt city - can't walk - ride, etc to anywhere!
- Chicopee has many traffic lights that take a long time to change.
- biking
- Too many cars! Bring back street cars and daily train service! Memorial Dr should be abolished.
- Chicopee Center is tough with the one way streets and parking, but not too bad.
- I used to pick up litter when I walked but I could not keep up with it. I wish the litter laws were enforced or there was an incentive for people to take more pride in their surroundings.
- pot holes
- Have never used public transit here. Need more bike lanes of sidewalks
- pot holes
- People drive to fast in residential areas
- ?
- Not enough crosswalks.
- A lot of trash everywhere. Hard to get from one side of the City to the other
- Parking Downtown, not enough in the center. Not safe to walk at night
- Local transit access
- There is no mode of transportation from the Burnett Road area. There is no walkability or bike path.
- no likes
- Need more public transportation
- not enough sea food restaurants
- Too much traffic on Memorial Drive and four corners lites are too long (near CVS, gas stations, walgreens)
- one way roads
- Traffic on Memorial Drive and Gratton St
- There are not too many businesses in our neighborhoods, so we just have to plan to get there
- Drivers speeding on Front Street
- Memorial Drive awful on Thurs, Fri, Sat. Lighting sequences are off at certain intersections. Granby Road/Montgomery

is awful.

- I dislike the holes in the streets and the potholes
- Aldenville has lost its character due to Grattan Street being too busy.
- is okay
- driving (back entrance of BJ's, Big Y, Metro)
- I would like to see a walking/bike path
- lack of sidewalks
- not all the streets have sidewalks
- signal lights
- Biking/walking trail needed. Also, a way to get from Burnett Road to other parts of Chicopee walking or biking. Burnett Road is separated by Mass Pike/91
- Not much!
- Granby Road 5 Corners
- Montgomery/Granby Road intersection
- too much traffic lights on Memorial Drive
- Traffic on Burnett Road
- I love Chicopee!
- Many side streets are in poor condition, need bike paths
- Need roadwork and sidewalks

If you could make one major change to transportation in Chicopee, what would it be?

- Better maintenance of the roads
- Doesn't matter because it's not going to change.
- More walking and biking opportunities and safety. Offering rental bikes to encourage people to bike.
- I answered this already in #4.
- look at last question
- I would like to see more effort put into walkways including my sidewalk I would also love to see you city trash bins placed along frequent walkway areas so Trash is not disposed of throughout the walkway.
- Bike share, like in philly, at major sections of chicopee. Maybe a bus service for people in need that is reliable. Same with the cab service
- I wish there were fewer lights on Memorial Drive or they were in sync w/ each other. I'm not sure where I would go on the new bikes because there is no way to get it to state park.
- Get the beggars off every corner. If you have to remove the traffic island do it. They can't stand in the road.
- Taking care of the Homeless and Drug problem in Chicopee Center
- More walking/biking paths, parking,
- Again, better sidewalk systems throughout. Safe places to bike and tie up a bike once you reach your destination such as a store, bank, library, etc.
- Change the intersection on Granby Rd near CVS
- If there was a bike path along the Chicopee River that would be great. Right now walking on the path next to Ames is lovely but it feels scary in places. Then it turns to dirt. Plus we have those abandoned factories that must come down.
- Removal of bike lanes.
- Perhaps start with bike lanes and law enforcement of those lanes. People are not used to pedestrians and bikes around Chicopee and are often inpatient or confused about how to act around them.
- address the traffic flow on Memorial drive.
- in the winter they should should have more snow removal plans - i'm blind - anyone should be able to cross a street without dying. All streets should have sidewalks and if not, if should be paved so you can walk along it. when strip malls are developed - don't make it only for cars - think of how a blind guy would have to maneuver.
- Better public bus stops, sidewalks on main roads, city bikes
- I have noticed seniors are not cut any breaks that live in elderly housing on Front street. They need to have small transit vans to come every hour that are safe to be on ventilation wise and easy to step upon and into. Attention to traffic lights, more police presence downtown, cross walk buttons that allow time to cross, and people running red lights stopped and ticketed especially on Exchange street, and police stop speeders on Front street late at night, and the noise of cars without mufflers making walking distracting and bothersome.
- rail system would be cool.
- I think we should be more conscious of first impressions. Gateways should be more aesthetic, e.g., off ramps along 91, 391, and 90.
- Maybe insuring there is senior transportation to and from Rivermills Senior Center.
- Platform for high-speed rail off exit 6
- pursue train link to Canada or high speed to Boston
- Getting more state money to repave major roads such as Granby Road more quickly and also other highly traveled

- streets.
- Strategic implementation of good green painted bike lanes with posts separating bike and car lanes. Start near parks and chicopee center then build out from there.
- discourage cars
- more Center two way traffic
- Rebrundant
- Adding a train for city/state connections
- more bus routes and longer times
- n/a
- safe transportation for the elderly.
- n/a
- provide public transportation in the Burnett Rd area
- Burnett Road
- Bus transportation down Burnett Rd into Ludlow to the Big Y area.
- n/a
- people stop speeding on my street
- Better streets, clean up around the area, cut the grass and weed around major streets
- Bus schedule should be posted or found online
- Attempt to attract the resources needed for a transportation hub, better engineer roadways to promote freer flowing traffic (and not use city taxpayer dollars to do this!!) this is what federal/state grants are for
- Not Sure
- n/a
- Rail
- Not really any attractions in Chicopee. Dont get me wrong, I love Chicopee, but I dont think of it as really a destination for visitors.
- make routes closer to residential areas
- Make it more accessable to all areas of Chicopee
- not sure.
- Transportation via car, I'd say better signs of turn lanes, or not. Light near Walmart to the Drive, I feel should be a one lane left turn only and a right lane straight only as I personal have almost been side swiped on many occasions.
- A light at the entrance to 391/91 - too many accidents on Center Street
- A public old fashioned type bus like they have in big city's
- n/a
- better roads, and snow removal (timely)
- can't make a construction suggestion
- More bicycles like the ones in other towns available for people to ride for 1-2 hours to see the sites.
- add more bike path
- ??
- fix roads
- ??
- n/a
- The police crack down on speeding, especially Rimmon Ave.
- n/a
- Electric Mass Transit
- Amtrack depot
- A smooth ride on the terrible roads, pot holes, depressions in the pavement, missing chunks of asphalt.
- Better roads, not just the main ones.
- Leave it alone.
- ??
- n/a
- n/a
- 1) more parking downtown 2) more access for senior citizens
- Not an issue for me.
- None
- more coverage to more areas
- None
- Bus - but not know because of the virus
- Taxi Service
- sidewalks
- not sure

- n/a
- More bus routes/electric share bikes.
- n/a
- Better roads, better maintaining of the roads we have.
- "Dont block the box" marking on side streets near major intersections. i.e. Ludger where it meets Grattan St
- n/a
- n/a
- Parking! Especially in Chicopee Center
- Tough time to be doing this survey. I wouldn't want to be on public transportation.
- Make downtown more two way traffic
- bike focus
- An Amtrack station in Chicopee would be nice; extending the MBTA into Western MA would be amazing!
- affordable ambulance & bus (unreadable)
- Better Roads
- Better sheltered bus stops
- nothing
- smaller busses
- Work out a plan to ease road blocks in item #2.
- Not sure if this is what you mean but the entrance to Home Depot from Memorial Dr is confusing and dangerous. Two lanes turn into the parking lot but there arent any more lane markings. Is it still two lanes or does it become one?
- n/a
- More Police monitoring of traffic over the speed limit - Front St, Broadway St, connector through Szot Park
- 24 HOURS all around the city and other towns
- there is no nice place to travel in Chicopee
- Public transportation would be useful in Chicopee if there was a fun place to be bussed to where one could walk around and enjoy many points of interest.
- Get more busses and try train service.
- rail service
- taxi service
- Set it up better. Special day to attend like market, shop, have a main (unreadable) where people call etc...
- There is not one major change we can make that would not cost the tax payers millions of dollars. Our tax bills are high enough.
- Install bus shelters throughout the city of Chicopee. Protect people from the elements during harsh weather while waiting for the bus.
- Magic School Bus's like the ones they have in Enfield.
- I still drive so...no major change. If I didnt still drive, I would want access to Senior Transporation (van or bus).
- Again, construction in many areas at the same time. Finish one before starting another
- n/a
- Bus
- Fix roads, sidewalk on Prospect St hill
- ??
- ?
- More stops closer to stores like BJs and other stores.
- More inclusive bus routes
- Nothing. Dont change the area around Montgomery & Granby Rd. People cant wait, they need to be patient. The time is just 2 minutes for the light to change in my favor.
-
- Better road upkeep.
- Make the bike trail a circle around the city so there's no fear while commuting (raw). Not a mix of car and bikes, its possible. This would be accessible to all single, family, ppo biker, handicap, etc... Its possible
- Public transportation with better scheduling
- Add train access.
- Elderly would get free transportation.
- Clean
- Get rid of the bike path
- Run busses more often - more stops
- I dont know what it would be
- Traffic light timing
- More smaller size buses to transport people around town
- increase buses and taxis

- More police on route 33. Crazy traffic no one thinks about others.
- ???
- Don't use
- If I have to take public transportation some day would be: working longer hours (12am) and Sundays. As well as passing every 15 to 20 minutes. I heard that the waiting line is annoying.
- Again, something should be done about the McKinstry Ave , Grnaby Rd, & Montgomery St
- Light them up
- Better service for the elderly and handicapped such as is provided by the Valley Opportunity Council.
- Train transportation.
- I am happy with everything.
- Corner of McKinstry Ave and Montgomery St
- Synchronize lights on Memorial Dr so dont have to stop so much.
- none
- Chicopee Center walking only
- Do not use
- My husband and I dislike the plan for a rotary at the intersection of Granby Rd and Montgomery St. We'd like to have 10-12 seconds added to the green light facing the turnpike and BJs exits.
- Better and more busses. Szot Park, liked the concerts but need places to sit. If you have animal - any animal park. Too many businesses (out of business). Brick building bank closed, use it for something. 6 other buidlings on Rte 33 empty - find a use.
- Would like to see biks/walking trails if in a safe location
- a rail link to the eastern part of the state
- Fix some of the roads.
- four DAV members and elder
- Smaller transport cars for backroads & elderly.
- n/a
- smoother roads
- Add more buses
- N/A
- nothing
- I would have to know bus stops and routes. I would use senior center transportaqtion for myself.
- I have no idea.
- bike paths, bika accessibility
- Maybe better traffic light patterns.
- increase services for seniors
- more buses?
- no knowledge
- none
- advertise what's available
- Rail
- I like the electric/semi motorized bikes towns like Easthampton and Northampton have available to rent
- The subway would be ideal, but if not possible, at least more bus routes could be added with frequent schedules for the benefit of everyone who does not have private transportation.
- remove lights on memorial drive
- More help for the Elderly.
- more accessibility and promotion of services
- fix road conditions
- more walking and bike trail
- I could change the schedule until 10:00 PM and Saturdays until 9:00 PM.
- widen side streets
- Fix the roads and infrastructure.
- finish the bike path that never materialized
- safe walking & bike paths
- Build a road from Johnny Cake Hollow to Sheridan Street to cut down on traffic to and from Sheridan and Fuller Road. Sheridan and Fuller Roads have become "speedways" from Westover Industrial Park.
- none
- I don't know
- better bus service or perhaps train
- n/a
- time lights on Memorial Drive?

- not sure
- Get the panhandlers off the corners. Clean up Chicopee Center (ie the derelicts around everywhere)!!!
- n/a
- Needs bike trails/lanes, better sidewalks/crosswalks
- Buses where needed. Update condition of roads and traffic systems. Computerize most of the equipment on Chicopee roads is older than me with many coats of yellow paint. I am 79 and still see equipment installed with I first got my license.
- crosswalks, crosswalk lights, bus shelters
- I don't know.
- smarter shuttle buses for more often services.
- smoother roads
- Something for elderly besides lyft and uber, bus
- More covered and convenient (sheltered?) bus stops.
- better maps/siganage; epsecially going on highways. Always says Boston or Albany which is not helpful.
- More frequent trips of buses (small buses)
- BJ and Big Y Entrance #1
- Try to synchronize taffic lights to maintain traffic flow.
- More police pulling people over for speeding up and down Grattan St. & get some type of historical bus/trolley in area to see local sites like duck boats in Boston. We don't whats right in our backyard.
- None
- Traffic speed being mentioned for safety for those who don't drive. speed is awful. Lived here my whole life, it is getting worse.
- fix the roads right the first time not just keep packing them
- Street signs should go up so people know where they are going. Some street lights need to have a bit longer of a green light.
- less traffic
- Fix Memorial Drive
- More parks. More walking places to go too. Not to see stores shut down. More employment to work for. Antique stores.
- phone booths
- Fix traffic light sensors. For example, at McDonalds, you wait for ovr a minute with no one coming out of McDonalds or Ocean State.
- more availability for elders and disabled
- Palm trees & sand. LOL
- Better traffic flow at high traffic areas. I.e. Granby/Montgomery Road, & Route 33 at the split to Broadway and East.
- e-bikes are on the rise. a bike path/lane on rt 33 would be safer. with signs. restaurants could have bike racks. thanks
- same as 2 & 3
- too much road work
- A bike path to State Park
- More areas to go for walks like walk trail or bike trail to go out in the nice weather.
- less congestion please
- An upgrade to Fuller Road!
- fix the timing of lights and pot holes
- bike path walking path security monitored
- The path between Chicopee Center & the Senior Center paved the whole way it's very muddy
- The long traffic lights!
- more bike paths
- Make it like it used to be!
- A police man or 2 in the Center of Chicopee on a bike or patrolling on foot.
- more public transit!
- Have buses running in to the evenings and Sundays all day and evening. Have vuses stop near Ridgewood Village on James Street.
- Have a safe and affordable trolley system for just Chicopee.
- Extend senior citizen transportation and pick up times.
- Not much, maybe more sidewalks
- Fix the traffic light on James Street. By Bowle School. IT changes for no reason.
- More public transit, pedestrian areas downtown
- More sidewalks
- Need a stoplight from exiting BJs/Big Y/Bank area on Memorial Drive. Tis hard to get out!! and dangerous!
- Let's improve some of the worse roads. Let's redo/repave the North bound lane of Memorial Drive- the concrete roadway is crumbling. Terrible

- nicer scenery
- Some streets should be widened
- TOO many cars are parked on Chicopee Street for safely riding a bike from one end of Chicopee Street to the other.
- Better traffic light signals. Green lite only lets 3 cars through
- Sidewalks and bike lanes. Clean up downtown - make like Northampton - to park and walk around shops and restaurants - get more local businesses
- More walking/biking trails. River Walk completed
- Memorial Drive has become another Riverdale Road/W. Spfld. Plenty of banks, auto repair stores & pharmacies. Enough is enough and start thinking of affordable department stores and specialty shops and more!
- More rotaries/traffic circles at major intersections with fewer traffic lights
- Maybe Trolley car
- better bike trail
- Roads could be in better shape.
- I have 4 out of the 6 tenants in my building that are disabled!! two more in the apartment building next door!! Most walk to Sam's and MUST cross East Street...Can we please get crosswalks reinstated????!!!
- More bike paths clearly labeled, sidewalks repaired
- I would like everything to change
- Would like bike trail.
- More police prescence
- Fix pot holes on side roads, address tree management
- none
- more sidewalks in all areas
- Good bike trails would be nice
- n/a
- Slow down city traffic. Beautify the City. Not an attractive place to walk at all. Stop the "cut through" rotary lane - Keep main through traffic in their lane not driving around the rotary. HOW did that become a thing? Very dangerous.
- post schedules for public transit; make bike paths safer and more accessible
- Nothing
- bike lanes; better bus/public transit availability
- more entertainment places like park, museum, etc
- Less frivolous spending on sidewalks for streets that don't need them.
- bike trail
- There is absolutely nothing to do in Chicopee.
- I would like to see the bike/walk trail completed along the dike
- car incorpitaional (?)
- In busy area have a walkway that is half above the traffic to walk over.
- more public trans.
- more bicycle lanes on public streets and bicycle paths near the river
- I wouldn't change a thing
- The police should make a report (no matter the damage) i.e. I had an accident. A woman hit my car 3 times consecutively, bang, bang, bang. The woman is a known drunk and has many health probs. The police woman did not write a ticket, a report, etc. Police determined that there was not enough damaged. This happened 12-13-2020. The next morning the car was gone, there is \$8,000
- Safe walking/bike trails, a city where it is beautiful to look at and businesses are within walking distance for restaurants and entertainment. I like Northampton for that
- I would like to see safety changed. Chicopee needs to be a safer place. Trash is thrown on the streets everyday, and Chicopee needs to be much cleaner as well. Additionally, I would like to see a restriction on access to illegal drugs in Chicopee.
- Take the drugs off the streets, Downtown looks like ghost town
- I would like to see cleaner sidewalks, streets, bike paths. More accountability for maintaining property by homeowners. Can we require people to be nicer?!!
- More farm produce markets to provide healthier foods.
- I don't use bus at all and don't know how often they go to Chicopee from surrounding cities. Maybe more routes and more often.
- more old building spaces filled
- I like walking however there are areas that are VERY dark
- I would like to see some walking trails in safe areas.
- less traffic, less crime, people respect property and neighbors, decrease drug activity, close marijuana shop, too many drug users as is
- Pave those potholes, Please!!!

- Nothing at this time
- better road conditions and better traffic flow (traffic lights, rotaries, less confusing intersections, etc.)
- would like the rail trail to be expanded
- more bus stops
- none
- More bus routes
- I need to learn how to use the current bus protocols. I also need to learn how to call Uber from my cell phone. Maybe, in the future, the library or Senior Center could have someone who can teach these skills. In the meantime, thank God I can drive.
- With the advent of new technologies, government is now or quickly becoming into a position that affords it the ability to properly enforce noise pollution ordinances; to limit the unhealthy and unfriendly environment
- Lines to separate traffic. Right arrow to turn right and a lane made for people that want to go straight. West Street
- Bike trails, walking along the river parkway. A parkway with access to shopping, eating facilities and entertainment, exercise facilities. A pedestrian's cart to jump on and off from usable facilities.
- more places to lock bicycles. more routes (public transit) within City. might use smaller vehicles. Available for more hours
- No good connection from Old town to Memorial Drive
- It would be more convenient to travel by bus if there were more bus lines that service downtown Chicopee. Right now, there are only the G1 and P21. More bus lines from the bus station in Springfield should service Chicopee. Also, why is there no Amtrack or Peter Pan station in Chicopee?
- I want the old Aldenville back without all kind of races. - More help of transportation for old people
- Because so much is currrently so Memorial Drive centered, I'm not sure biking/walking improvements would do much. Better traffic flow and increased public transport would be the best "bang for buck".
- More outdoor places and breakfast places
- Better roads. Make them thicker as well
- I would like the roads to be in better condition. Burnett Road is really bad
- I think we need a bus stop in the area next to Pride Station. It used to stop and we could take the bus to Boston but no longer exists.
- have bus go directly to WAFRB
- biking and other more eco friendly options
- traffic markings need to be repainted at many intersections ie left turn only, right turn etc
- less traffic
- roads need repair
- Everyone is into hiking. Create trails that are safe. Promote Chicopee State Park- and their terrific feature but no one will so if it appears unsafe
- some kind of trail definitely that to the next city or town...
- More police presence to stop the speeders on major roads
- Perhaps more public transit for the people without a car
- Notta
- Cleaning up the Center. Adding more speciality stores, cafes, restaurants, more like Northampton & feel safe to walk around
- More trees
- Improved sidewalk planning
- -
- everything
- ?
- more walking trails, Less traffic on New Lombard Road, sidewalks on New Lombard Road
- ?
- I (we) can't walk bike or use public transit. (We used all at one time)
- Chichopee should prioritize being "green". Sidewalks are decent but there are virtually no electric vehicle chargers. Electric bicycles should be expanded throughout the City. Bike trails are a great idea.
- Having to take ramp onto 291 to access Burnett Road. Very crowded and dangerous during high traffic hours due to crossovers to go to Mass Pike (it's going to get increasingly worse with new hotel going up on Burnett Road - very bad planning for access)
- Less scumbags, more police.
- More of walking trails & bicycle lanes
- that people pay attention and stop at the white lines on the roads.
- More pedestrian malls/places that could pnly be accessed by taking public transit/walking. More parklets.
- Uniroyal eyesore.
- no comment

- No more bike lanes in streets! Maybe paved paths would help.
- No suggestions at this time.
- better sidewalks
- see above. Stop knocking down buildings for parking lots!
- Chicopee in general is good to get around, except for the Memorial Dr area. I see a lot of people hopping over guard rails to cross over which is not safe. My kids were told to be walkers by the school till I fought that because of crossing over Memorial Drive.
- Could we have a 'city clean up' like we have river cleanups? I know the streets are swept, but there is a lot of litter off the streets, a friend and I were going to clean up Montgomery Street and we would do that if it mattered to the people who are throwing the trash and it is NOT just the school kids because it has grown even during COVID and it is not just Montgomery St. I dont want to be a slave to people who dont care.
- More safe downtown Chicopee to take a walk like the old days - lol!!
- More bus routes
- ?
- More crosswalks not so far apart
- People drive too fast
- Well lit trails - police prescence
- Need better parking downtown.
- Get people to slow down
- The roades need to be picked up a lot more often. More sidewalks on Fuller Road
- more public transit availability
- biking trail
- Easier access to common areas
- We don't use much pub trans
- Haven't tried bike path yet, worry about safety. Have someone actually drive known conjested areas to see if improvement can be made. Lights at CHS never seem to work when school was in session but drive on Front Street on Sunday & light will turn red.
- A path for running would be beneficial
- I'd like to see more public transportation
- better transportation for elderly "reliable"
- satisfied
- crosswalks marked clearly (flashing lights when crossing)
- easier to walk or bike safer
- more bike/ walking paths
- more sidewalks for easier walking
- better signal system
- Same as #3
- Get rid of that stupid bike trail that takes up half the road.
- Adjust lenth of time of trafic lights
- Granby Road 5 corners
- I love Chicopee
- Work on the canal walk, make it longer. Safeter. I don't feel super safe going by myself. Would paving a path the entire way be an option?
- I would like to see Electric bikes introduced in the city

Most people in Chicopee drive alone to work. How can Chicopee do a better job of making walking, biking, and taking transit easier and more attractive choices for people to get to the places they need to go? Please provide any other comments.

- No. Springfield with transportation. Wait to get over Deady Bridge in the Falls is difficult at rush hour.
- A greater effort should be made to attract large or medium industry into the center city. Most people drive out of Chicopee to their places of employment.
- Better bike paths. And, like Holyoke & South Hadley, they have "rental" public bikes located at diverse locations.
- more walking and biking trails. Could try and keep homeless people off the bus transit areas
- Dont care. Vote in Republicans they know how to run a city.
- update the sidewalks
- Provide a hike & bike trail
- because the Burnett Rd neighborhood is surrounded by highways, walking and biking are unlikely activities to get to work. Again, access to public transportation would be an asset.
- Carpool
- Dont know

- provide safe rail trails for bikers anbd pedestrians
- Take surveys at workplaces to see who can commute together
- See above
- Not Sure
- I dont work. I am retired. Consider lowering my property tax. Consider lowering my water & sewer bills.
- I would like to see the city persue having Westover play a part in the Space Force. I feel there is too much chicken on Memorial Drive and more diversity is needed. I would like to see Dr. George Membuzno honored in some way in the Chicopee School system.
- Not an issue for me
- I love walking around Chicopee. I dont do it to "get" places, but as exercise. Chicopee did a great job investing in our high & middle schools. Time to concentrate on a new elementary school, maybe something larger, on a new site to combine a couple of smaller schools.
- Many residents work out of town and none of your choices are safe or feasible
- There needs to be a safe way to get off of Burnett Rd. There's no sidewalks for pedestrians to access any areas like stores and parks.
- I feel it's a personal choice and everyone has a right to choose. I personally worked hard to not have to take a nasty bus full of sketchy characters and put my children in the hands of another.
- I work too far from home to bike. No bus stops in my area - Burnett Rd - but I dont think I would take the bus to work.
- Don't work in Chicopee
- Timely snow removal
- 1) How about the Chamber putting a MAJOR effort to brining more retail businesses to "downtown", try putting as much emphasis on this and not just "Memorial Drive" (just count empty store fronts). 2) A concentrated, continuous effort in keeping downtown "clean" NOT just twice a year. 3) Very attractive building SMACK in the middle of downtown vacant and being discarded. (The original library building - empty for years - so it has environmental issues - they are not going to go away - step UP - address the issues SPEND THE MONEY - correct the problems - A perfect new restaurant site, which we need to compliment the successful Munich Haus) 4) When one approaches the Center from Springfield and the medical district, what is what one seesalmost immediately? 3 parcels of very attractive land VACANT and not just recently. Where is the Chamber action on these properties? 5) on and on and on...for years same old problems. 6) It's like saying I have \$100k in the bank but all the windows in my house are BROKEN. Look Around one doesn't have to be a genius to see what is needed in the Center.
- I would like to see the small PVRTA busses that are electric like they have in the Berkshires - taking people around the city on the shorter trips.
- ??
- 1) give us a park with things to do like SAFE walking paths 2) open up the high school tracks so we can walk like they are during COVID
- Improve the appearance of roads and sidewalks (weed, etc) and road conditions. Our parks and athletic fields are in horrible condition except for Szot. Enforce regulations for homeowners to keep up their preoperty (overgrown grass and junk on property). Stabilize tax rates and assessments. Give teachers an honest raise; less free cash & stabilization \$\$ in city accounts.
- Add more sidewalks
- I am too old for this
- I enjoy walking from my home on Rimmon Ave down to the Center St area to do my banking and going to the Post Office. Sadly the businesses I remember from 25 years ago are gone but I still shop at Kos Hardware and the other small local businesses. We moved from East Springfield to Chicopee 34 years ago because I worked in downtown and my husband needed easy acess to 91 to get to work in East Longmeadow, but now we're seriously considering selling and moving because noise levels, speeding traffic, amd increased crime are making it difficult to raise our grandchildren here.
- finish rail trail
- Fix the roads and sidewalks. Provide walking & biking.
- I think making it easier to walk & bike is a great idea. Transit - not so much. Too many low income, non-working people in our city! We are becoming a low income city. Middle class is going away = Our city is not pretty anymore, run down houses, unkept lawns, trash on streets!! I am actively looking to move out of the city - after 50 years a resident. TOO MANY POT SHOPS.
- sorry, no suggestion
- Car Pool. I grew up in a village. Bondsville, Three Rivers, Thorndike, are villages in the town of Palmer. Palmer is considered a town. Seperately, all have different zip codes. A long time ago, they had their own bus (small school) which would drive around the town and villages on their main route from Thorndike to Three Rivers, Palmer, then Bondsville and would drop off people at a certain spots ONLY. The bus made like 2 or 3 stops in each village and town. Took about a hour. So if you had to go to Three Rivers from Palmer, you went to the bus stop, got on, waited until the bus made its stops in Palmer, then Bondsville, and when it got to Three Rivers you got off at one of the points that you

needed to. I think they did it on weekends only for food shopping, visiting, not so much Doctors appointments and tokens were used instead of money. “Oh, the bus will be by in about 10-15 minutes. So I guess we have to wait.” Kinda like the different colored subway lines in Boston. :)

- n/a
- None
- Offer more bike lanes. Offer more public transportation.
- Its not the transportation - Its the people you may run into.
- making the sidewalks more accessible (make sure sidewalks are not falling apart) have to walk in the road where it is not safe
- Dont care
- I think they should make designated bus stops with a corner/weather proof area for people to wait in. They should have the Valley Bike Share stations.
- unknown
- Bike lanes, sidewalks, better overall paths.
- n/a - I work here but live outside the city
- Improve sidewalks, for example even looking at our Chicopee Center the sidewalks are falling apart. The trash is everywhere. It is a really sad picture to see there. We need more nice restaurants, places to shop, entertainment... How come we cant utilized the old Rivoli Theater??
- 1) Reasonable bus times - 30-45 minutes by bus from Ludger to Providence Place - 20 minute road trip by car. 2) Bike Lanes. 3) Crosswalk where McKinstry meets Granby Rd.
- I would like to see more bike paths.
- Better, cleaner sidewalks with more fountain/sitting areas to walk through
- Make crosswalk areas much safer, especially for students walking home.
- Safe walkways. Bike Paths. Wider roads - no potholes!
- I’m retired but my thought is to have a repeat cycle every 15 minutes.
- working from home changes that
- Encourage high speed trains or extending the MBTA into Western MA (and Chicopee).
- none
- Finish canal sidewalk all the way to senior center with places to stop and sit along river.
- Maybe putting trains back in to the city
- More police enforcement of speeders.
- Finish trails for biking, walking, and sight seeing
- Make the roads safer to travel by bike. Offer bikes like Holyoke and Amherst do. More buses?
- I do not know how city officials can change attitudes and habits.
- Better health, less drugs to center of Chicopee. Clean up Chicopee Center behind Exchange St and lower Chicopee St, near the “V” where the old school was. Clean up your streets. More police walking the beat. Dogs and camera in cars and on police. Let people see your POLICE so they will feel safe. But right walking or biking is not good or safe. Hell I live on Melvin and my car the gas was taken just a few weeks ago. I have a yard and a fence then dont care. Because no police check on side streets. There are a lot of women alone on the street. At night never see any police drive by. I know because I am up most nights. Clean up Chicopee, that why people dont care for Chicopee Center is suck, nothing down there, only drug and a**holes. Sorry but its true. I have lived here since August 1972. Nothing has changed only a (unreadable) Family Dollar store. Year ago that was a show for family’s. Now I never go to Center, like a dead town.
- Safer neighborhoods. more sidewalks, more possibilities for bicycle lanes on Memorial Drive. We need a nice area that we would want to walk or bike to. There was to be a well lit area with restaurants and coffee shops. More like Massey’s. With COVID going on, maybe a drive-in theater. We need the speed limit monitored on Chicopee St, the cars speed by more and make a lot of noise.
- Have more bike paths and take transit more for our people faster service.
- Need to feel safe.
- Again an extreme cost to the tax payers, walking/bike trail system but with that come at a cost of safety for who uses it. Then that becomes another avenue for crime.
- Bring electric bicycles to Chicopee just like Holyoke and Springfield. Build and install more sidewalks in the Burnett Road area all along the main roads.
- See #4 Magic School Bus’s
- Can’t
- Arrest Texters!
- The roads havent fixed in years. Need police to patrol Willimansett better. Nothing but bums from Holyoke everywhere panhandling (begging). Put a sidewalk on Prospect Street hill.
- It’s a bedroom community. People Drive. Keep up the roads.
- N/A retired. Always lived in small towns. Like living in Chicopee very much!
- Would appreciate local buses (not PVTAs) to provide transportation to the library, restaurants, senior center, etc... I

purposely avoid Front St area due to traffic on Route 33. Shop in South Hadley and Amherst mostly.

- More time schedules. Cost efficient.
- Does Chicopee have any commuter lots that are close to the Pike exits 5 or 6?
- My only “complaint” is that driving through Chicopee a lot of areas look trashy. Specifically landlords and apartments look in disarray. Its a huge eye sore for Chicopee. Chicopee does not have any indoor/outdoor activities either. As for the Center, there’s too many panhandlers I do not feel safe walking down there by myself or with my child. Overall, I love Chicopee and feel these surveys will help our community.
- My situation is fine.
- As the pandemic changes how we work and do our jobs, it’s more important to me now to have quiet places, safe places to walk and be outside.
- unknown/no opinion
- Maybe the city could have busses that stay only in Chicopee, not put alone. Few busses city limit. Keep the many parks up to date. You dont need a car to get to most parks. A bike trail if really safe and accessiable with no car/truck interference.
- A) rebate for carpooling. B) Buses running on time. C) Improve internet infrastructure so people can telecommunication and work from home.
- Bus stops need to be more visible with shelter to protect from rain/snow. Additional sidewaks and crosswalks for safety walking.
- No more bike lanes! Use a damn sidewalk!
- Nothing
- Bike paths, Riverwalk, Better Snow removal.
- See question 4 answer. Unfortunately, Chicopee does not have many attractons. It is crucial to develop downtown to become more visitor friendly. Also, developing more landscape and user friendly attractions (eye appealing) or bulding structures. It is also very important that businesses and devleopment, even home owners to maintain and upkeep their properties. The city needs to be more responsible for the going out to see the city and evaluate properties and report them if in disarray.
- ??
- I think as right now all 3 ways one is good place.
- I’m 81 years old, therefore none of the above interest me at this time.
- Clean up the pathetic parks
- - We’ve been talking about a bike trail for many years. It’s time we got serious about a REAL bike trail in Chicopee. - We should be doing much more to exploit the full economic potential of Westover. The civilian side of Westover is a sleepy hollow. Not much happening out there. We need to open Westover up to night flying to attract civilian cargo operations most air cargo flies at night. We should be trying to attract civilian aircraft maintenance operations at Westover. - Chicopee is generally a good place to live but it’s not a very pretty city. We need to tidy and clean things up. One guy/ woman with a pick up truck, a sand blaster, and a spray paint unit could clean up a lot of graffiti. An office dedicated to dealing with problem properties badly needed. We’ve been doing little or nothing dealing with problem properties for years. Let’s get serious. - Our school department needs help. We need more emphasis on excellence in education. We’ve managed to institutionalize mediocrity in our schools. More money to recruit, train, and retain good teachers. In turn this would attract young couples with school aged children. And beautiful buildings DO NOT result in good schools.
- more routes, more runs.
- Better bus transportation
- When I was working I enjoyed my time alone driving to and from work. I wouldn’t have used an alternative.
- Make a bike trail - safely Rte 33. Never mowed grass on James St - I going down hill to sewer department. I keep calling an employee - he didn’t, if they were going to cut the tall grass and clean the guardrails and get dirty with trash. What do i need to do - bring in a handfull of tall grass. I’ve seen 3 deer, 1 on James St, 1 below James, and (____) (animal name) Patridge Hollow of New Ludlow St. 3 other deer - bridge S Hadley - Holyoke. 1 bear in Holyoke Lincoln St.
- - more bike/walking trails would be nice, but not necessary. - Parking/ride share commuter (would not use though, but others may find it helpful)
- Good sidewalks/bike lanes. Rail line to Boston or Hartford for work.
- Make it feel safer, more bike lanes.
- need truck for work pickup
- sidewalks; fewer potholes so folks w/ wheelchairs/walkers can safely navigate
- n/a
- maybe incentives to use these other forms of transportation??
- unsure
- N/A
- bikeways
- There would have to be convenient close stops near our homes. No one will drive to a parking area to get a bus to our

destinations.

- - By continuing to put in sidewalks alongside major roads and making sure they are handicap accessible. - Install flashing signals at crosswalks to make it safer for pedestrians to cross the street. Flashing lights alert drivers that people are in the crosswalk.
- I walk & run a lot (not to stores, but for exercise) I appreciate the sidewalks. :)
- Does not apply, we have cars and work in other towns. For pleasure, we would prefer more bike trails/paths
- There is no way I would prefer anything other than driving alone to work. Short drive and I listen to whatever I want.
- Provide more bike lanes. Provide downtown Chicopee shopping choices, secure more local shops. I think downtown events were wonderful - stopped due to Covid, but hopefully they will continue when safe.
- More parking especially downtown. This virtual Open House was till Oct. 31, 2020? I recieved this notice November 7, 2020...little late!
- more bus stops to more areas.
- Better Public Transportation. This is such a poorly designed survey. Why is the letter dated September 29th and yet not recieved until October 31st - AFTER the end of the virtual open house ended according to the letter. And what's up with a blank page, then a question #5??? Shows a lack of attention to detail before being mailed out to the public.
- n/a
- Biking - create lanes for bikers - currently NOT safe to bike in Chicopee; Walking - Add sidewalks! Walking in the street is NOT safe - our street (Ruskin) is a through-way w/ NO sidewlaks; Motorized Carts - Create wider sidewalks for thsoe with carts to use. We see them in the street on Memorial Drive - Also not safe.; Need a strong deterant to red-light running - I've never seen a city tolerate red-light running as much as Chicopee does - Ex. A city in another state posts the fine for red-light running at each intersection (for that city it was \$342.00) - Maybe people will think twice about doing it.
- rail trails - bike trails
- By fixing sidewalks and paving roads, marking the streets properly for the use of cyclists, and placing heated booths at bus stops necessary for winter.
- I wold like the city to think abot a nice dog park. We have a lot of dogs in the city. It would be good for both the dogs and the people.
- finish sidewalks
- More help for the older people! I've been very ahppy here for many ears and raised by family here! I have lived in North Hatfield growing up and Northampton when married and love this area and am happy here in Chicopee for many years. I wouldn't change anything thank you!
- incentives and tax breaks for supporting initiatives
- Enforce speeders on Carew(?) St. This is an ongoing problem. Excess of 100 mph at times after 6:00pm. This is a race track and someone is going to get killed due to this issue!!!
- better crosswalks with lights
- All that would be a very good idea, that people who do not have transportation be taken into consideration.
- 1st off I don't think people feel safe. I for one would not want to walk anywhere down town in the Center plus there is nothing there to make you want to go there and - Walmart has the highest rate of police calls, more than any other location.
- Start with safe walking & bike paths! I am disappointed that this survey is mainly about transportation when the city has much bigger problems. No one wants to go downtown. It is very unsafe and is not being cleared up at all. There is no retail that will bring anyone to the downtown area. There are gangs and the homeless population can be mean in the the center. I think you have to fix these issues for anyone to even consider walking, biking, or taking public transportation to the center of Chicopee. Also, so many neighboring communities are doing wonderful things with there old mills & factories. What is wrong with Chicopee? They are an eye-sore.
- more bus routes to major areas
- Somehow fix the intersection of Granby Rd and Montgomery St.I almost get hit there everyday. I would dare walk there ever. I just moved here in June during COVID so dont know about the town and can't experience it because it's too risky.
- park & ride areas, free shuttle to hosp. & high traffic areas, better bike/walking trails
- more van or small bus service
- clean up public areas. the most disturbing thing frequently found are empty alcohol containers and drug syringes, also used PPE
- more sidewalk
- Commutes are made difficult because of the distance to the work environment. Need easier bus transits or train.
- Many people have to drive away from Chicopee for better paying jobs and tech jobs.
- Build real sidewalks on Butcher Blvd and also on James St down to South Hadley Falls
- Would be nice: Trader Joe's or Health Food Store. We have enough banks!
- Bike lanes, trails. Better crosswalks. Cleaner/better bus stops. People are commuting because Chicopee is not a good place to work. Needs a stronger vibrant community of small business/"downtown"
- More transit (Buses etc.) where needed. Do not add anymore business to Memorial Drive. It cannot handle what is using

it now. Traffic tie ups are getting worse. At night Memorial Drive becomes a noisy race track. Cars from Holyoke with radios blaring and "loud" exhaust systems. People throwing restaurant food wrappers all over.

- Better sidewalks & especially crosswalks at busy intersections, especially in the Memorial Drive area and similar locations.
- public transportationroutes to work shopping and entertainment locations
- more sidewalks and repair sidewalks
- easy things for edlerly who don't have computers
- marked, sheltered, convenient to use
- Stop selling city off to Section 8 housing projects. Remove downtown riff raff. Increase parking downtown. Lower taxes to increase the appeal for tax paying residents to come/buy in city. Can't blee a dry well. Moved to this city 38 years ago when we married and bought our house. Tax bill in 1982 - was \$827.00 - we had no sweer bill - just water bill - now 38 years later tax bill is over \$4000.00 - outrageous sewer bill - slum lord next dooer - decreased my house value. Chicopee isn't appealing to homeowners, just slum lords buying up buildings and collecting rent and let properties fall apart. Nice job city. May & Planning/Dev Dept.
- Get those bikes to rent.
- Safety, not exactly safe in Chicopee. Noise control, ie: loud cars racing up and down Memorial Dr. Less big box sotres and more family owned stores.
- Get more jobs in Chicopee & less low income houses; Other: In 1963 Chicpee was going through urban reewal but that never went anywhere. Init they showed all kinds of stores to build up Chicopee. They tore down stores on Main Street & Broadway and put a road in but no business. Do you really think this is ging to be any different.
- Don't know. I leave at 5:20 AM in the morning to get to work by 6 AM.
- No change.
- People won't take public transportation with gasoline so cheap. This nation needs a \$3 to \$4 per gallon tax increase to convince people not to drive alone.; Other: Widen all streets that enter Memorial Drive at Lights (Jamrog Dr, Britton St, Pendleton Ave, Ireme St, New Ludlow Rd) so that people making right turns can right turn on road after stop. - Widen "rotary" at Walgreens to 3 lanes like you did at Dunkin Donuts so traffic doesn't back up on Jamis St for 200-300 yards when work day ends at Westover businesses. - Move white line on Memorial Drive at Jamrog Dr, Britton St, New Ludlow ROd, etc, so people turning right can travel in what currently is breakdown lane.
- people need jobs; there R no jobs; Other Comments: I wish Abdows Restaurants would come back to be in business. Also Pderosa Steak House. i wish Roberto's would open a restaruant so we can finally have a deliscious pizza. John's Pizza, Dominos and other places for pizza in Chicopee are terrible. John's Pizza/Rest. always has sour sauce on grinders, spaghetti meals and pizza. UKK
- offer more buses and transport stations to get to work etc.
- none
- Doesn't apply to me
- build businesses close by for people to take their bikes or walk.; Other Comments: City of Chicopee needs more things to do especially for the young generation. Museums so parents could take the young ones for a learning experience, more job opportunities for the young, not just 18+. More indoor and outdoor things to do. Sometimes traveling out of town can be a pain when you want to stay local and do something with your family. Bike trails/walk trails for summer thing a places to do and see when friends/family come from other states or towns.
- "Attractions" in Chicopee are spread out and public transportation cannot equitably provide services required to shift this.
- Good Luck! Most people will still drive, no matter what.; Other Comments: Very challenging task ahead of planning board. Chicopee is turning into a low income, depressed city. I been here for over 40 years and it is not the same.
- I live in Chioctee Falls for 35 years. Our neighborhood took a petition, for construction on corner of raod (Richelieu and few more streets) because the parking from Milanos Restauant was parking over the grass, leaving trash, and etc. Our neighborhood looks so bad compare 25 years ago. Nobody can keep the street clean and green grass. The petition was sent to the mayor and never was answered. That whay never be attractive.
- I drive to Amherst - not sure there is anything other than a private helicopter service :) ! Other: Thank you for asking for our input! Excited to see what is in the plan! I'll be 97 in 2040, so, perhaps there would be fun thngs for me to do at that point - God willing.
- fix the roads; Other: The pot holes are so bad, they ruin the cars and busses. When the town had its first shut down would of been good timing to fix roads they have all spring and fall to fix the road and they wait in the summer and winter to do the work. This is the time people are going places and so inconvienent to have to find alterative routes.
- Other: I don't like getting rude notes that if my meter reading is off I could owe a ton of mony. If meter can't be read office should call make appointment instead of giving people a card to do own reading. I owed 300. Some people thousands.
- Yes! The X90 bus is hourly would like to see it changed. Also would like to get to a dispencery to see if it would help with the pain and to Burnett Road area to visit friends.
- see #2 & 3; I am very strongly against the fact that electricity is much higher because I am forced to pay extra for

“renewable” energy which is inefficient and very costly. I want Chicopee officials to absolutely resist forcing us working people to pay more for these pie-in-the-sky “renewables”

- safety
- I prefer to drive alone to work due to COVID-19. Other: I’ve lived in Chicopee most of my life and I love Chicopee. Fairview is great.
- Ha! This place is stupid. People like their cars and FREEDOM! UNDERSTAND! ; Other Comments: Do what is right for the people and not the system. China can go to hell! Along with democrat socialism. Piss off!
- Have free transportation like the Senior Center. Other: I love Chicopee. It’s the greatest, and our city leaders are the best. They get’re done.
- See #4; Other: Keep the bullcrap taxes and spending down.
- It is unpleasant to walk down Memorial Drive. There is not much sidewalk space. I would like to walk or ride my bike; but it does not feel safe. There is so much traffic - cars pulling into the businesses on Memorial Drive, that it feels as though I could get hit by a car. Also I would enjoy walking or riding my bike to work or on the bike path if more people did so. It is not safe to be the only person out there.
- My observations of the past repairs or enhancements for Chicopee has been poor quality and cheapest route to fix or enhance. It is a poor reflection of how our City is run. * Fix all sidewalks for people with disabilities! -Bike paths, safe parks, fix broken iron fences (City Hall) -Beautify Chicopee, it looks so rundown -Make all entrances into Chicopee look appealing and inviting with landscaping, lighting. Get rid of eye sores - boarded buildings. *Drive to other surrounding cities for ideas to compare to Chicopee) Chicopee needs help!! :) -Tear down Uniroyal Buildings make it beautifully landscaped park like Forest Park. -Create better prettier parks -Make Chicopee Falls like a bridge of flowers attraction (Can be run and taken care of by students for seniors) -All sidewalks in and around neighborhoods should be for people with disabilities. Please see ALL sidewalks on side streets and dead ends -If no action is taken to Beautify Chicopee, more people who used to enjoy living here will leave including myself and that’s sad
- I no longer drive due to muscular degenerative. I’d like to see the senior transportation service expanded to offer more days and longer times. The current timeframes are unrealistic for most errands one needs to complete.
- Car pooling is a hard sell, but would help. I love my city and state, the problem is with a few of the politicians running the state. We are all constituents, not just the people East of Worcester.
- Public transportation to Boston. Public transportation to CT
- Provide more well paying jobs in various areas of the City. Also there used to be a grocery store, and a department store in Willamansett. Now that area has nothing else close by to walk to. More elderly housing with parking that is closed in. It’s extremely difficult for people in their 60’s, 70’s etc to be shoveling their cars out after large snowstorms. Also, the housing should be in a less busy traffic area for several reasons. Crossing streets when you are older and slower is extremely difficult where most elderly housing is located. Also, the noise level in these areas, especially during months when windows can be opened, is truthfully. Even on nice nights where you would love the fresh air, you need to close them to be able to sleep. There could also be somewhere that elderly could go to listen, or dance, to music from past days. There should also be places for teenagers to go dancing. The City also needs to open more swimming pools.
- Retired. Need lower taxes and utilities!! Snowplows do NOT need to plow bare roads!! I see this all the time on Britton Street - Also plows should NOT plow snow onto sidewalks and pile up corners!!! NO RESPECT for the elderly!!
- They can’t. It is what it is. Look at the buses - mostly empty all the time. Big buses running with a few people - make any sense?? In order to attract businesses you have to lower taxes- cut spending on non-essential things. Look at Chicopee’s fleet of vehicles - the newest of any City or Town around us. Why? We spend nearly \$800,000 for a parking lot next to City Hall, but we can only buy two police cruisers instead of six?? This current City Council needs to go! Same old people, same old ways of doing things. Need some new people and new ideas. Make Chicopee more attractive. Look at Chicopee Center - it’s dead and will never thrive again. No reason to go downtown. Look at Willimansett- the pits of Chicopee. Would you want to live down there or walk down there. It can’t be revitalized. All people from Holyoke coming into Chicopee. The one thing we do have a lot of is CHURCH’S. Seems like any old building is being converted into some kind of church.
- Not to see so many carlots and bodegas or convenient stores. Too many empty and closed businesses. For a long time, especially on Chicopee Street.
- I walk to work!
- That’s an impossible task! :)
- City wide trolley type of shuttle
- Rideshare program
- Better PVT. City repairs and tars public streets only to dig them up a few weeks later. Very poor management when it comes to working on roadways
- I’m from the old school and I go with the flow. The thing that bothers me is when people walk their dog and they don’t pick up after them. And another thing, living near a convenience store I hate when people drop their wrappers from cupcakes or rip up their lottery tickets and it comes in my yard as I like to keep it clean around my house. No consideration!!
- more places to work in Chicopee

- Hopefully when all is said and done, there’s quiet acreage left that aren’t paved over for people to enjoy nature. Also, there are many empty houses that have been empty for years! Example is the house by CVS on Memorial Drive. That’s not very attractive.
- Safe, clean, attractive benches to ease access of buses, taxis, etc. I am almost 70 years old (young) and just in the last 50 years nothing has been accomplished in Chicopee Center alone. We need creative mind to bring in specialty shops, clothing stores, restaurants, and more. But, it’s not going to happen because of the parking issues for so many years. It will definitely happen, I believe in Chicopee Falls, because of the scenario or beauty of the waterways and Chicopee Falls Bridge and more, I can envision with Grant money and smart proprietors who can draw so many outsiders of surrounding cities to especially Chicopee Falls Center, someday. If small Vermont, New Hampshire, or Maine towns can do it beautifully, no reason Chicopee can’t prosper also. Leave Chicopee Center with the law offices eye doctors, dentists, etc. Concentrate on museums of such history found in Chicopee Falls of MacArthur’s Ball, Savage Arms, booming factories, and more. We need all cultures joining together to relish the talents and skills needed to give Chicopee a great name. If Easthampton and Northampton can do it, we can too. Chicopee’s electric alone is reasonable and property taxes and insurances. You just don’t have the smart marketing and advertising muscle to do this, still. Renting should not be an expensive problem for business people to endure a future here. I may not see it in my lifetime, but I hope the grandchildren and great grandchildren do.
- Not sure
- None. Keep POLICE
- Sidewalks need attention. How are you going to walk when you have ___ on the sidewalks doing wheels, cars racing getting very close to the sidewalks so they can race, and nothing can be done!
- Get us new jobs in Chic!!! Thank you. Bob Hannigan 37-39 East Street Chic. MA 01020. Everyone be safe!! Wear a mask!!! :P
- Better public relations (communication) of maps, schedules, may be helpful. -- “Chicopee is cheap” This is the only reason why I live in this town and the first thing people told me about this city. This statement is, in my opinion, true. My cost of living expenses is lower than some other neighborhoods. That being said, I am disappointed with the City’s apathetic attitude when responding to the pandemic, to Black Lives Matter protests, and the misogynistic comments made by one of the City Councilmen (Lucjan Galecki). I think Chicopee is not only cheap economically but morally as well. It is an embarrassment for this City in the midst of a national public health crisis, that my only communication from the City is about economics. Shame on you
- Cleaning the buses and maybe more bus stops, and schedules handed in more places like public schools so more know about it.
- Bike trail at Westover Air Force Base area.
- More sidewalks.
- Drive safely drive slow.
- More sidewalks everywhere -more transit routes and options
- All of the above. Speed bumps on side street from Meadow Street to Chicopee Street they have become EXPRESS WAY’S need to slow down. Teach young adults rules of the road on a bicycle same as a CAR.
- There aren’t any central areas to go to with more than one person. A revitalized downtown w/ parking would help.
- What about some “park and ride” lots and shuttle buses to major employers or for “carpool” pickups? What about nature walks in some of the wooded “wild” areas that adjoin neighborhoods? What about expanding Chicopee State Park? It is a gem! What about recreation “buses” to adjoining towns for events - Big E - Bright Nights - etc etc. What about river access even for picnic spots or fishing safely or just relaxing on a bench? Chicopee is spread out and lots of nice nice people. Pretty sure there must be areas of the City that would entice more residents to spend time outdoors if spaces prepared. It could be a community project!! I appreciate that this questionnaire was developed!!
- Ads
- car pool benefit; public transit availability
- most people that live in town have to leave town to go to work in a city/town a town or two over
- probably a city bus with no charge: <https://www.nytimes.com/2020/01/14/us/free-public-transit.html>
- Better explanation how transit works maybe more stops and times. Have own transit for city itself. Biking - have safe area to ride where don’t need to be concerned about busy streets. Walking or bike path throughout maybe. Other: Try to attract business to some beautiful old mills downtown. Create shops. Maybe river walk. Hold events like you do at Szot Park. If rent is affordable in the old mill you could have boutique shops maybe some bigger named outlets. MGM is down the street and the closest Tanger Outlet is Wrentham or Foxwoods. Might be a good pull for both MGM and Chicopee.
- I have no input on this as I no longer work and because I worked in Chicopee. I never found it to be a problem to get there. Other: Instead of putting homeowners’ property taxes inot improvements - Lower the taxes - especially for retirees and/or people over 70!
- How do you know this?; Other: I don’t think that we can put the genie back in the bottle. Long has it been since a community such as Chicopee worked within its boundaries ie factories, production. Most of us work elsewhere at a distance. Such is our society. Independence has been fostered and now valued; thanksto the car that started here!

- I would not like to bike to work on busy Chicopee streets like Mem. Drive. Biking in winter and summer would also be difficult.
- trees and nice flat walkways
- I'm compassatast (?) go by car if I have to
- Give an incentive for middle class workers! Other: Bring back a non profit k-fest! No private interests or sponsors - city run only. No self-serving promotions. The Cavalier Rest was a Landmark. Shame it was closed.
- N/a
- Retired, waiting to move from Mass! (attached letter complaining about woman)
- There's not much work at Chicopee. If there is work, buses would be helpful. More stores would be helpful, since everything is closing nowadays. More job opportunities as well. People are also walking around without masks during the COVID-19 pandemic. Several stores are allowing people to enter without masks, even if they have signs saying masks are mandatory.
- Maybe make it better known of what's available. As an older person, driving is easier for me!
- You need an incentive for people to not drive alone.
- earlier and later running times for buses
- Good jobs are not located in Chicopee. The city needs to join in high speed transportation initiatives to the Boston and Hartford areas. Other: The demographics of the city have changed substantially in the last decades. In some instances and areas there may be more opportunity for beginning homeowners to enter the market but chances that they remain long term residents are slim. Safety of residents in the city is questionable. I have been asked by younger women to join a walk in the park because they have been approached by dubious individuals driving in the park and following them. There needs to be consistent police presence in the park.
- Improve safety, decrease crime before people do more walking and biking. Everyone would love to walk and bike more
- I assume people would like a safe and efficient (time and \$) way.; Other: Thank you for taking the time to ask us!
- Make buses for people who work only and would drop them off at places of their employment; Other: @hy 2040? That's along time from now. How many of us will ever see it?
- make it safer, more convenient, and affordable
- make transit to more businesses so people can use it
- unsure
- vehicle
- more bus routes - especially early AM & late PM
- Other: I appreciate all you people are doing to make Chicopee a better place for all. Here are a lot of good people who live and work in Chicopee. I appreciate the strangers who picked me up off the sidewalk and the strangers who cleaned the snow off my car. I appreciate the staff at the library who supply me with book and movies. I appreciate the beautiful Chicopee River when I go down on the bridge to take it all in. Keep up the good work!
- It depends on the distance workers have to travel. I travel 23 miles; Other: I think Chicopee has a lot of potential and appreciate your efforts.
- maybe bike path near Szot
- I don't think this will be feasible. All the people in my age group work outside of Chicopee. In Agawam, West Side, Springfield or farther. So no one would want to bike/walk/bus. Maybe carpooling could be an option, but that all I can see within my friend group/family.
- Locally a small bus or cart. Outside Chicopee by freeway, joint passengers. Improvements ultimately depend on finance
- Provide incentives. Give discounts for using a vehicle with multi-people usage. Provide safe and weather protected areas for people to wait for transportation.
- Connection to Memorial Drive
- The City could initiate an advertising campaign to encourage the use of the PVTA. ----- The town is neither racially diverse nor inclusive. The town should consider asking the federal government for financial assistance in order to attract industry, retail, and entertainment companies, as well as to begin the demolition of old structures that have been boarded up for decades. The small shopping corner in downtown Chicopee should be renovated or torn down and rebuilt. That small area is prime real estate, and could be much better utilized. Why is there only one full scale restaurant in downtown Chicopee? That would be an ideal setting for a 99, Applebee's, Outback Steakhouse, etc. What about seeking a retail developer to build a full scale shopping mall, one that could rival the Holyoke Mall, and generate revenue for the town?? A good location would be the area across the street from the Police station, where several ancient, brick factories stand unattended.
- Incentivize carpool, public transport through reduced city fees (taxes? water? power? in the form of vouchers?) My work has parking issues and when offered a monthly stipend to park off-site I was happy to be slightly less inconvenienced. I participated in the webinar this summer. Happy to live in Chicopee, excited to see it improve, and would be more than willing to provide additional input if you'd like it.
- Please do something!! I have to step back on my lawn at times for fear of being hit. Have the police do their job and stop the speeding on Montgomery Street. They just sit at the VFW and no one ever gets stopped. They need to also be present further down near convenience store at the corner of Cross St. Everybody speeds and is dangerous. We have had two

accidents a few months ago in the same week where a drunk driver drove into the front of the house and also another driver driving into guard rail in front of store. I have requested that the police put up a speeding sign on Cross Street as its like a race track on Cross Street. They are coming to and from the apartments way up. Very dangerous.

- Unsure, I don't work in Chicopee, I commute to CT
- The Willimansett Underpass has a square culvert underneath cutting down on the height or clearance. A lower culvert carrying the same volume of water coming through from Willamansett Brooke is needed to give clearance for trailer and box truckers. This would take some of the truck traffic away from Aldenville like at the intersection of McKinstry and Grattan and Dale. Sincerely, Jack Ryan. Former Ambulance Com., Traffic Comm., Selection Service Board, Western Ma Health Planning, Chicopee Firefighter Lt., Westover Advisory, Paving contractor
- Offer incentives for carpooling or using other transportation options
- More public transit and better roads. We need a lot more help for senior citizens like yard work and shoveling for those of us who are alone. How about a helping hand around the house like putting up blinds, fixing plumbing and electric problems or tiling a floor, a Mr. Fix it. It would be a good job for someone unemployed. You pay part and we pay part of his cost.
- I'm retired so this does not affect me. Having an Ikea store here would be like taking a daytrip. It would be fun because you can eat there and then shop around the store. The prices are good. Everything is so expensive since COVID-19. I would also love to see art museums, galleries, or educational places to go. There are 2 Ikea stores in the vicinity, one in New Haven CT, and one near Boston. Chicopee would be right in the middle and a lot of people would go. Thank you
- Westover always supported Chicopee. Need to entice more business to the base. We have plenty of land and runway facilities to support online businesses like Amazon, Fedex, UPS
- with unpredictable weather and aging, walking/biking are not options to get anywhere
- Electric chargers at city buildings/schools for employees or visitors; expanded access to renewable power and incentives for residential solar
- more bicycle lanes and more transit scheduled at peak work travel hours
- more bus routes for those without cars; more public pools so I can learn how to swim
- bike paths would be great; please bring high speed internet
- Chicopee Center is a mess! What in Chicopee Center is there for business? Family Dollar/liquor store not to mention pandhandlers walking up to you or wanting for you to get out of your car. I refuse to take my elderly parents to the Center and Memorial Drive isn't much better with 6 banks and 2 clothing stores to shop at.
- Not sure this is needed for this City. City itself is in a great location. This isn't a walking City/downtown.----- Thank you for the survey! Please know that none of this matters to existing and new homeowners if crime continues to go up and poverty level stays above national and state averages. Our schools are performing below average. I own two homes in Chicopee, have loved raising my family here. But- I'm preparing for the right time to sell as I fear property values in Chicopee will eventually drop because our City is not desirable for the average middle class family. Also, converting the factories downtown to market-rate spaces would be key to City and downtown. Stop charging a fee to pay taxes online! Szot Park is a gem. Do more with it = beautify
- Access!! To trails for other cities and towns will be one of the best... But it would be nice to be monitored with local police or cameras
- I would like to see a Pricerite in Willimansett area and more restaurants not just DDs or McDonalds, we need more stores. We have a river, see the City can promote races in kayak, jet ski, and make a little port for boats and parties in the summer. We ___ to many recreation parks, so the City can make concern (live concern) with real artist and people who want to stay a performance caveat, bicycle racing, Marathon sport or race, food truck area for the whole summer and completion in that area of the City can make a lot of money with this instead of raise taxes for home owner. Free classes for people who wants to know about 1. baking 2. cooking 3. zumba 4. growing their own food. We need a City basketball team, swimming team, volleyball team, dance classes, salsa, merengue, R&B. We have a lot of retired people who wants to do something and they can teach student in college or university does need to make practice, this is the chance. Make Chicopee a better place to grow old, not a bored place to make you old.
- Disfunctioning traffic lights from new Chicopee High School through Grove Street. Also, traffic lights on Memorial Drive - better timing needed!
- I work in Hartford and take a commuter bus from Enfield area companies need to encourage ride sharing
- Nun. I grew up in South Hadley. Been here for 7 plus years. Lived in Houston, TX for 5 years, came back here because I missed it. Missed the Fairfield Mall (Wallyworld Plaza), Two guys, Forbes & Wallace - then Bradlee's. Times change as well as people. I remember when Memorial Drive (Rt. 33 - Granby Road) was two lanes.... Airline Drive In, \$5.00 a carload dusk to dawn...(anybody in the trunk?) :-)
- Do something with the factory by the bridge. Make by Bernandinos, Collegian Court, West End of Chicopee safer! A safe walking path for the seniors. Summer music concerts
- I wish public transportation was more accessible to get from Chicopee to my job in downtown Springfield by courts - I also wish more members of our community would participate in making our City safer, be respectful of others and their property and take pride in where they live. Some of the above is driving me to want to leave. I plan to after I retired in 13 years if it doesn't improve

- Yes!
- Keep our streets safe enough to enjoy all of the above in many neighborhoods where it is now not a good idea to live. Have been generally happy to live in Chicopee up to this point and hope to remain so.
- N/a
- Promote it!! (Chamber of Commerce) We love Chicopee, have lived here for almost 90 years. Would not change for any other Western MA community! Joe and Dorothy Lukasik
- -More electric bicycle rentals -More trails for walking/biking -Figure out how to make buses free to ride -Chicopee is very behind when it comes to appearing “green.” Other local towns are known for their bike trails and many are installing EV chargers around town.
- I support the small businesses in Chicopee to the extent possible. Expanded parking in Chicopee Center will be greatly appreciated & will probably increase business. The City needs to attract businesses where people can go with their friends and families - movie theaters; skating - ice/roller; fine dining (for those whose children have grown). I feel I have to go to other cities/towns to find these types of entertainment, activities. Utilize Szot Park for activities that attract families but that are inexpensive. More events like Kielbasa Fest, Downtown/get down, etc. carnivals. I love Chicopee! Born and bred and lived here most of my life. But the truth is I spend a lot of my time and money in other places because there just isn't a lot to do here.
- Less scumbags makes for a better city. That includes garbage like Councilor Lucjan Galecki. That guy is a piece of shit that empowers other pieces of shit to act out, break laws, and harass taxpayers. Fire his ass!!! (I dare you to give him a copy of this!)
- Memorial Dr is so busy as car run or race. So fast. As I dont drive right now. Cars and trucks going threw red lights and stopping over the white lines as I have to walk across Memorial Drive to get on the bus, almost got hit many times.
- Making bus shelters more safe and attractive, visible bus stops/trolley service, tax breaks to use cars less.
- no comment
- A bus route that would include the Burnett Rd area.
- Yes, again paved paths from one area to another. Thank you for making attempts to plan better!
- Not sure - I'd say many dont live right next to work and winter makes biking/walking hard. I think W Mass in general needs a public transit upheaval. I dont think just buses will work. I've lived in Chicopee my whole life and went to school here. While its my home, I always felt I have to go to other cities to do things. I go to MAC in Chicopee a lot. I know this is more of a state issue, but canabis cafes/bars? I dont drink alcohol and would love a space to socialize and hang out on the weekends. Maybe riverwalk/bike trails like Westfield? I always see people using them during my lunch breaks. Dog Parks? I have cats so if we already have one then sorry! Is there a way we can try to attract eco-friendly grocery stores? I'm very into reusable items/zero waste and would love the option to buy food/milk/spices by bringing in & filling my own jars/containers and pay by weight. Please email me if I can do more! I'd love to provide more insight or help out. I like that you're trying to improve Chicopee!! :)
- Maybe offering incentive programs to take part in ride shares or biking could entice people.
- You would first need a secure commuter lot(s). Now with COVID there's not a lot of need.
- Public Transportation. Nice place to live. Safe place to live.
- - There are no jobs within walking distance...focusing on walkable cities requires an investment in them not just building bike paths. - Any improvements must center the needs of the most vulnerable (poor, minorities, elderly, children). We do not need to be a gentrified city like Northampton to be a good place to live.
- Walking and biking are more seasonal ways to get around. Anyone working outside of Chicopee for the most part will drive as long as they own a car.
- - Post bus schedules, put out more bike racks, provide people below a certain income level with bus tokens, mark the bus stops. - I have lived in Chicopee my entire life and I love it here. I am grateful for the senior center and cant wait to get back to engaging the activities there. I am grateful for the police, fire, and ambulance services, as well as the meal services for the people in need. I love that we have a recycling program and our own electric company. Cant wait until the internet service is up and running. Unfortunately, I do not feel that the teachers are respected or treated well and I am sad that the poverty rate is so high. I dont blame Chicopee for that one. People likely come here because the services are good and that is nice. - Thank You for this survey!
- I like to ride alone in my own car.
- More sidewalks that are maintained. There needs to be more “hang out spots”, coffee shops, breweries, trampoline park, ninja gym, indoor park, musuem, etc.
- More buses. A commuter train stop
- Get to sell old Library and refurbish it. More activities at Szot Park
- My situation is fine. Need to sponsor more entertainment once COVID is controlled. Ex. 1. Snow sculptures at Szot Park 2. Town Tag Sale 3. Pumpkin event (like Palmer held) where people bring carved jack-o-lanterns 4. Hayrides/sleigh rides in Szot Park
- I'd prefer the City of Chicopee to worry less about transportation and getting around - Clean up the City, get the trash out, no more subsidized living, we are becoming run down and trashy! The good families are moving out!
- I have no idea

- Vans instead of buses that run more frequently
- Have more bus routes. Make a bike path from Burnett Road to the rest of Chicopee.
- Sidwalk improvements. Bike trails and/or bike lanes
- Memorial Drive does not look as nice as it should. You should have Adopt a Highway program where local stores are responsible to keep parts of the median clean. The City works are never seen cleaning the weeds that grow in the medians.
- More public transit availability
- ??
- Widen roads that have been to some for many years.--- Public officials that really care about Chicopee and no bad politics or politicians
- incentives for doing so!
- I'm not sure, wish downtown was like a small northampton, but safer. Would love to see more NoHo type places open up to attract, but honestly, most peole do not fee safe. Other: Downtown is not attractive at all. Toughto park sometimes. People getting assaulted, shot, and murdered doesn't attract people here. I live here because I'm a mile from my elderly parents, but if I could find a home elsewhere, relatively low tax rate, CEL I would leave. My home is the most expensive (assessed) home on the street. My taxes go up every year and I don't see a lot of progress. It gets frustrating. We've made many home improvements and that seems to no be looked at in terms of beautifying the city. We get taxed more for doing it.
- Accessibility to get public transportation
- The buses don't go where a lot of people live. They do not go where people have to go. And if they do it takes an excessive amount of time and transfers.
- Not enough walk ways nor bike paths in the area.
- Kudos on the restoration of City Hall, increased parking, and plans to restore (& rent/seel) the former library. Any chance of a supermarket in the center of Chicopee - an Aldi's or Price Rite? - in the empty loton the corner of Front & Dwight Streets? It would help food desert areas for people who don't drive - or future residents (when??) at the Cabotville/Lyman mills. I've been watching the slow but steady progress at UniRoyal for years! Very pleased with Mayor Vieu's efforts, the response to COVID 19, plans for street/sidewalk repair, the police substation on Center Street, and the committed people at the senior center. Many to Lee Pouliot & team for your vison and hard work!
- Maybe a marketing campaign to make people more aware of carpooling and biking. Other: I think smaller stores are the way to go: Aldi's is a good example. Trader Joe's would be a great addition to Chicopee.
- buses; Other: Easthampton has an indoor facility (Mill 180) that runs as an indoor park for families, has local vendors food/drink, and reverts to adult entertainment at night (also yoga, movie showings, art classes, etc)
- more sidewalks/crosswalks, making public transit easier to understand and in reliable times
- More bus stops that are well lit and covered in the rain. Thank you! Have a good day!
- It all depends on your place of employment
- Encourage car pooling. Free bus passes. Try to get retail stores. Market bastket, Wegman's, Jersey mikes, Jimmy John's
- Retired
- Does not apply
- Add more businesses, restaurants/bars. Do something with the vacant lots across from Central Oil. That's an eye sore for anyone driving by. And don't put a Walgreens or anything like that. Overall, I love Chicopee. Born and raised here. I just really wish downtown could be “updated,” especially with adding new restaurants/bars
- Large shade producing trees, like pin oak, non-dwarf non GMO maples, are being replaced by miniature flowering “trees” or other miniature varieties (minitiature maple trees) which do nothing to improve the air quality. Summer weather in Chicopee is particularly oppressive for pedestrians with the continued loss of the old, substantial shade trees. More thought needs to go into “tree” selection and where the trees are planted. I see “dwarf” varieties planted where there's no power lines and space to plant a large substantial tree. I also see larger trees planted under power lines (Bonnevill Avenue). I also see over-zealous pruning like the large white pine on Abbey Memorial Drive near Broadway - 15 healthy branches were cut off on one side where there were no power lines or apparent danger. We need more conservation of the trees we have insteaed of incessant unnecessary “pruning”. Trees need their healthy branches to survive. Conservation of what we have. Enforce the snow shoveling ordinance - insert a reminder in utility electric bill.** Eliminate the use of pesticides on grass (Chic. Public Library). **Eliminate grass watering especially during drought!! (see attached 2 articles)
- maybe providing electric bikes.